

TESTIMONY
TO THE
SENATE COMMITTEE
ON
ECONOMIC DEVELOPMENT, GOVERNMENT OPERATIONS & HOUSING
ON

October 31, 2013
2:00 p.m.

GM 17: Submitting for consideration and confirmation to the Enhanced 911 Board, Gubernatorial Nominee, MARK WONG, for a term to expire 6-30-2017.

Chair Dela Cruz and members of the Committee, thank you for the opportunity to appear before you today to present background about myself in your consideration of my confirmation to the Enhanced 911 Board.

I want to thank Governor Neil Abercrombie for nominating me, and for Mayor Kirk Caldwell for recommending me. I truly consider this an honor and a privilege to be considered to serve on the Board.

I want to also extend a warm mahalo to those who submitted letters of support on my behalf and to everyone here in attendance lending me their support and aloha.

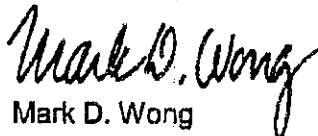
As the current Director of the Department of Information Technology and the Chief Information Officer for the City and County of Honolulu, I am responsible for the operation of the City's extensive computer and telecommunications networks. I serve as the key advisor to the Mayor and other departments on the use of technology to improve city services, communications, online capabilities and public safety.

I have a Bachelor of Science Degree in Computer Science from Yale University, New Haven, Connecticut. I have almost four decades of experience in the management and governance of organizations in diverse areas including technology, healthcare, finance, hospitality, education and government. My thorough technical background encompasses software development, electronic engineering, networking, communications, security and access control. I work well with groups of diverse interests and levels of expertise, and have many years of experience in guiding people toward consensus. I work effectively with all levels of personnel to achieve common goals.

In closing, if I am confirmed as a Board member, I will work closely with the third-party administrator to ensure accountability and prudent spending of the funds. I will also collaborate with stakeholders such as the wireless providers, the Public Safety Answering Points (PSAP), and members of the general public, to plan and implement technology that is efficient and cost-effective, and addresses the unique operational requirements of each PSAP.

Thank you for your consideration and support of my nomination to the Enhanced 911 Board.

Respectfully submitted,


Mark D. Wong

NEIL ABERCROMBIE
GOVERNOR



DEAN H. SEKI
COMPTROLLER
MARIA E. ZIELINSKI
DEPUTY COMPTROLLER

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
DEAN H. SEKI, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
ECONOMIC DEVELOPMENT, GOVERNMENT OPERATIONS AND HOUSING
ON
October 31, 2013

GOVERNOR'S MESSAGE 17

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911
BOARD, MARK WONG

Chair Dela Cruz and members of the Committee, thank you for the opportunity to testify on G.M. 17. The Department of Accounting and General Services supports the confirmation of Mr. Mark Wong to the Enhanced 911 Board (Board).

Section 138-2, Hawaii Revised Statutes, requires that the Board have one member chosen by the Mayor of the City and County of Honolulu (Mayor). Mr. Wong was appointed by the Mayor and currently serves as the Director of Information Technology for the City and County of Honolulu. As Director of Information Technology, Mr. Wong oversees information technology services to the Mayor and City agencies including the 911 call center for the Honolulu Police Department. Mr. Wong's appointment fulfills the statutory requirement for representation on the Board.

Thank you for the opportunity to testify on this matter.

TESTIMONY TO THE
SENATE COMMITTEE
ON
ECONOMIC DEVELOPMENT, GOVERNMENT OPERATIONS AND HOUSING

October 30, 2013

2:00 p.m.

BY

Clement P. Y. Chan, Technical Support Division Chief
Department of Information Technology
City and County of Honolulu

**Confirmation of
Mark Wong, to the Enhanced 911 Board**

THE HONORABLE DONOVAN M. DELA CRUZ, CHAIR, AND COMMITTEE MEMBERS:

In June 2011, the Hawaii Legislature authorized the establishment of the Enhanced 9-1-1 Board (the Board) which superseded the Wireless Enhanced 9-1-1 Board that was created in 2004.

The Enhanced 911 Fund is established outside the State Treasury for the primary purpose to ensure that there is enough funding for the State's Public Safety Answering Points or PSAPs to deploy and to sustain enhanced 911 services, to develop and fund future enhanced 911 technologies and to pay for the third-party administration of the fund.

Members of the Enhanced 911 Board has the fiduciary duty to oversee the Board's operations, provide technical advisory support and more importantly, to administer the 911 fund which has a projected cash balance of about \$6 million for FY 2014.

Mr. Wong has been the City's CIO and Director of Information Technology since May, 2013. He's a no-nonsense type of Administrator with excellent technological know-hows and people's skills. To name a few of what he has accomplished since he took office: he has completed several proof of concepts to use new technology in streamlining applications development, and put into motion long-standing projects with

Confirmation of Mark Wong, E-911 Board
Thursday, October 31, 2013
2:00 p.m.

primarily in-house resources. His tactfulness has helped smooth the differences between the diverse groups of stakeholders.

I have been involved with the Enhanced 911 Board since its inception and have served on the Technical Committee since January, 2009. Based on my years of involvement with the E 911 Board, I strongly believe that Mr. Wong's exceptional technical skills, his four decades of business experiences, and his involvement in community services, makes him an excellent choice to serve as a member of the Enhanced 911 Board. I, therefore, urge you to confirm him to the Board.

Thank you for the opportunity to provide testimony.

Respectfully submitted,



Clement P. Y. Chan



October 25, 2013

The Honorable Donovan M. Dela Cruz
Chair, Senate Committee on Economic Development,
Government Operations & Housing
Hawaii State Senate
415 South Beretania Street, Room 202
Honolulu, Hawaii 96813

Dear Honorable Committee Chair and Members:

As an account manager with Hawaiian Telcom for the past 18 years, I have had several opportunities to work with Mr. Mark Wong. Hawaiian Telcom is Hawaii's leading telecommunications services provider, in business for over 120 years.

During his tenure as Chief Executive Officer of Commercial Data Systems, Mr. Wong has demonstrated his knowledge of next generation networks, computing platforms and the ability to integrate various technologies together for the benefit of the City and County of Honolulu.

Mr. Wong's many successes in the highly competitive IT business demonstrate his extremely acute business acumen and people skills to build and perpetuate the business relationships that are imperative for success. Furthermore, Mr. Wong's resume reflects a very broad spectrum of technical knowledge and expertise.

I currently have account responsibility for the City and County of Honolulu and must work closely with the State's PSAPS (Public Safety Answering Positions). I am also aware of the incessant around-the-clock demands they are challenged with. The E911 board's governance, direction and actions are crucial to insure that all current and future technical and fault tolerant demands are met.

All the necessary qualifications possessed by Mr. Wong are requirements the Enhanced 911 board must have to implement their long term vision and goals for commendably serving the community's emergency first responders. I strongly attest to and support Mr. Mark Wong's nomination and confirmation to the E911 board.

Sincerely,

Kevin Uyeda

A handwritten signature in black ink that reads "Kevin Uyeda". The signature is fluid and cursive, written over a white background.

Government Account Manager II
Hawaiian Telcom, Inc.

PO Box 2200, Honolulu, HI 96841

200 Akamainui Street
Mililani, Hawaii 96789-3999
Tel: 808-625-2100
Fax: 808-625-5888



October 25, 2013

Honorable Donovan Dela Cruz
Chair, Committee on Economic Development,
Government Operations and Housing
Hawaii State Capitol, Room 202
Honolulu, Hawaii 96813

Honorable Sam Sloan
Vice Chair, Committee on Economic
Development, Government Operations and
Housing
Hawaii State Capitol Room 214
Honolulu, Hawaii 96813

RE: Support for GM 17 –Nomination of Mark Wong to the Enhanced 911 Board

Dear Chair Dela Cruz, Vice Chair Sloan and Members of the Committee:

It is my pleasure to strongly support Mr. Mark Wong nomination to the Enhanced 9-1-1 Board. I feel that Mr. Wong will be able to provide the Enhanced 9-1-1 Board with valuable information and leadership from his extensive business experience. Mr. Wong led the largest Hawaii-based IT firm, as their CEO, and specialized in large systems for not only private but federal, state and local government. He also has extensive board and community experience which displays his willingness to serve organizations for the public's benefit. I believe his leadership and participation on the Board will help advance Hawaii to the next generation E-9-1-1 system for the state. I fully support Mr. Wong's nomination.

Sincerely,

A handwritten signature in black ink, appearing to read "K. L. Wong".

Kiman K. L. Wong
Director – Wireless & Home Phone
Oceanic Time Warner Cable

Dane Wicker

From: mailinglist@capitol.hawaii.gov
Sent: Tuesday, October 29, 2013 9:00 PM
To: EGHTestimony
Cc: mprice8@hawaii.edu
Subject: Submitted testimony for GM17 on Oct 31, 2013 14:00PM (Written Only)

GM17

Submitted on: 10/29/2013
Testimony for on Oct 31, 2013 14:00PM in Conference Room 224

Submitted By	Organization	Testifier Position	Testifying in Person
marina lai	Individual	Comments Only	No

Comments: If this is for the statewide emergency system enhancement, I would like to support this measure.

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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