ACT 217

H.B. NO. 2468

A Bill for an Act Relating to the Public Utilities Commission.

Be It Enacted by the Legislature of the State of Hawaii:

SECTION 1. Section 269-55, Hawaii Revised Statutes, is amended to read as follows:

"[[]§269-55[]] Handling of complaints. The consumer advocate <u>shall</u> <u>counsel utility customers in the handling of consumer complaints before the public</u> <u>utilities commission. The public utilities commission</u> shall provide a central clearing house of information by collecting and compiling all consumer complaints and inquiries concerning public utilities [and shall monitor the handling of consumer complaints by the public utilities commission]."

SECTION 2. Statutory material to be repealed is bracketed. New statutory material is underscored.

SECTION 3. This Act shall take effect upon its approval.

(Approved June 14, 2000.)