

Written Statement of
Su Shin
President

SENATE COMMITTEE ON GOVERNMENT OPERATIONS

March 1, 2025, 3:00PM
State Capitol, Conference Room 225, and Videoconference

TESTIMONY IN SUPPORT OF:

GM 664 - SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, FRANCIS ALUETA, FOR A TERM TO EXPIRE 06-30-2026.

To: Chair McKelvey, Vice-Chair Gabbard, and Members of the Committee

Re: **Testimony in support of GM 664**

Aloha Honorable Chair, Vice-Chair, and Committee Members:

Thank you for this opportunity to submit testimony on GM 664. I am pleased and honored to submit this testimony in support of Francis Alueta's nomination as a member of the Enhanced 911 Board. I have worked closely with Mr. Alueta for the past nine years as he is an important member of Hawaiian Telcom's leadership team. He provides vital oversight of our Network Reliability group, including managing key network operations functions.

Mr. Alueta has more than three decades of experience in the telecommunications and technology sector, the majority of that time spent in progressively responsible roles in network operations both on the continent and here in Hawai'i. The breadth and depth of his experience has proven invaluable at Hawaiian Telcom, however, his character and ability to work collaboratively, effectively bridging divides, are his most valued and admired traits.

Mr. Alueta's deep understanding of telecommunications network operations and strategies, including 911 operations, coupled with his impeccable reputation as a dedicated professional with high integrity, will be a tremendous asset to the Enhanced 911 Board. Therefore, I provide my confident and enthusiastic endorsement of Mr. Alueta, as I believe that the state would truly benefit from his appointment.

Finally, I strongly support Mr. Alueta's nomination for the Enhanced 911 Board based upon his knowledge of voice and data network operations, his demonstrated experience and leadership, and his willingness to serve our community.

Written Statement of
Steven Golden
Vice President, External Affairs

SENATE COMMITTEE ON GOVERNMENT OPERATIONS

March 1, 2025, 3:00 PM
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TESTIMONY IN SUPPORT OF:

GM 664 - SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, FRANCIS ALUETA, FOR A TERM TO EXPIRE JUNE 30, 2026

To: Chair McKelvey, Vice-Chair Gabbard, and Members of the Committee

Re: **Testimony in support of GM 664**

Aloha Honorable Chair, Vice-Chair, and Committee Members:

I am pleased to testify in strong support of Governor’s Message 664, nominating Francis Alueta to continue service on the Enhanced 911 Board (“E911 Board”).

With over two decades of experience in network engineering and operations, Francis has demonstrated remarkable proficiency in managing complex projects and leading high-performing teams. With his steady leadership and technical expertise, he will remain an asset to the E911 Board.

At Hawaiian Telecom, Francis oversees the company’s network architecture and engineering, including supporting the SEAUS submarine cable network. His tenure as Director of Network Reliability showcased his ability to manage substantial capital budgets and ensure the seamless operation of network services.

Francis’s prior experience at Verizon further highlights his strategic planning and system architecture skills. He successfully led global network engineering initiatives and was pivotal in deploying FIOS infrastructure.

Finally, Francis’ ongoing commitment to public service as a State of Hawaii E911 Board member underscores his dedication to enhancing community safety.

For these reasons, I urge your committee’s support to recommend the confirmation of Francis Alueta to the E911 Board.

GM-664

Submitted on: 2/25/2025 5:40:30 PM

Testimony for GVO on 3/4/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Jason Thune	Individual	Support	Written Testimony Only

Comments:

I have known Francis for 25 years in various roles in telecommunications. He has a strong passion for ensuring reliability of the networks he oversees, including those dealing with public safety. Having him on the board with appropriate experience on the way E911 works presents a unique perspective for the board to accomplish its goals.

GM-664

Submitted on: 3/3/2025 12:42:53 PM

Testimony for GVO on 3/4/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Eddie Fujioka	Individual	Support	Written Testimony Only

Comments:

In support

GM-664

Submitted on: 3/3/2025 1:22:10 PM

Testimony for GVO on 3/4/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Marisa Fujimoto	Individual	Support	Written Testimony Only

Comments:

I am writing to express my support for Francis Alueta's reappointment to the Enhanced 911 Board, GM664. With over two decades of experience in network engineering and operations, most recently as Director of Technology and Architecture, and previously as Director of Network Reliability, Mr. Alueta has consistently demonstrated exceptional leadership and technical expertise.

Mr. Alueta's extensive experience and leadership abilities have made him a valuable addition to the Board. His expertise is valuable to the State of Hawaii and its Enhanced 911 Board, where his network reliability and strategic planning knowledge will help to ensure effectiveness and reliability of critical emergency communication systems in our State. I support Mr. Alueta's appointment and am confident his confirmation will greatly benefit the State of Hawaii.

GM-664

Submitted on: 3/3/2025 2:32:10 PM

Testimony for GVO on 3/4/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
John Miller III	Individual	Support	Written Testimony Only

Comments:

Francis Alueta's years of experience, technical acumen, and leadership qualities make him an outstanding candidate for confirmation. His extensive knowledge of network reliability, network capacity, and strategic planning ensure the efficiency and capacity of critical emergency communication systems. His contributions are essential to maintaining and improving Hawaii's emergency response system that safeguards the residents of Hawaii.

I endorse his appointment.

GM-664

Submitted on: 3/3/2025 2:47:43 PM

Testimony for GVO on 3/4/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Ryan Mock	Individual	Support	Written Testimony Only

Comments:

I am writing to express my strong support for the nomination of Francis Alueta to the Enhanced 911 Board, GM664.

Mr Alueta's extensive experience, technical acumen, and leadership qualities gained in his more than two decades of distinguished work in Network reliability, architecture, and engineering make him an excellent candidate for confirmation. His experience and knowledge in network reliability and strategic planning are vital to ensuring the state of Hawaii has a robust and efficient emergency response system to safeguard the well-being of Hawaii's residents.

I wholeheartedly endorse Mr. Alueta's appointment.