

**DEPARTMENT OF BUSINESS,
ECONOMIC DEVELOPMENT & TOURISM**
KA 'OIHANA HO'OMOHALA PĀ'OIHANA, 'IMI WAIWAI
A HO'OMĀKA'IKĀ'I

JOSH GREEN, M.D.
GOVERNOR

SYLVIA LUKE
LT. GOVERNOR

JAMES KUNANE TOKIOKA
DIRECTOR

DANE K. WICKER
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Statement of
JAMES KUNANE TOKIOKA
Director

Department of Business, Economic Development, and Tourism
before the

SENATE COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

Tuesday, March 11, 2025
1:00 PM
State Capitol, Conference Room 229

In consideration of
HB 1405, HD1
RELATING TO PERMITS.

Chair DeCoite, Vice Chair Wakai, and members of the Committee:

The Department of Business, Economic Development and Tourism (DBEDT) supports HB 1405, HD1, which seeks to establish specific deadlines within the facilitated application process to obtain a permit and requires DBEDT to establish certain resources and processes to streamline permit applications. We believe that this legislation is essential to improving efficiency, reducing delays and fostering economic development across Hawai'i. However, we respectfully request the Committee to consider the following **proposed amendments and resources needed** to enhance the bill's effectiveness and ensure successful implementation. **Without the full appropriation of resources needed, implementation will be delayed.**

Proposed Amendments and Implementation Structure:

- I. Organizational Structure
 1. Permit Facilitation Office (PFO)
 - Primary Role: Oversee the facilitated application process, ensure inter-agency coordination, monitor compliance with deadlines and manage the digital portal.

2. Staffing Requirements

- Permitting Coordinator (1.0 FTE): Responsible for coordinating between state, federal and county agencies, ensuring timely notifications and managing facilitated application review teams.
- Digital Systems Manager (1.0 FTE): Oversee the development, implementation and maintenance of the digital portal, ensuring user accessibility and system security.
- Administrative Support (0.5 FTE): Assist with documentation, communication and logistical support for the PFO.

3. Facilitated Application Review Teams

- Comprised of designated representatives from relevant state, federal and county agencies, along with the applicant.
- Teams operate under joint agreements outlining responsibilities, timelines and processes.

II. Resources Needed

1. Digital Portal Development

- Platform Requirements:
 - i. User-friendly interface for applicants and agencies.
 - ii. Document upload and management capabilities.
 - iii. Real-time application tracking and status updates.
 - iv. Automated notifications and deadline reminders.
 - v. Secure access with role-based permissions.
- Budget:
 - i. Initial Development: \$150,000
 - ii. Annual Maintenance & Upgrades: \$50,000

2. Technology and Equipment

- Hardware:
 - i. High-performance computers for staff.
 - ii. Secure servers for data storage.
 - iii. Backup and recovery systems.
- Software:
 - i. Project management tools.
 - ii. Communication platforms (e.g., video conferencing, instant messaging).
 - iii. Cybersecurity software.
- Estimated Cost: \$50,000 (initial setup)

3. Training and Capacity Building

- Workshops and seminars for staff and agency representatives on the new processes and digital portal usage.
- Ongoing professional development on best practices in permit facilitation and inter-agency coordination.
- Estimated Cost: \$20,000 annually

4. Operational Budget

- Office supplies, travel expenses for inter-agency meetings and contingency funds for unforeseen expenses.
- Estimated Cost: \$30,000 annually

III. Implementation Timeline

1. Phase 1: Planning and Development (July 2025 – July 2027)

- i. Hire staff for the Permit Facilitation Office.
- ii. Develop and test the digital portal.
- iii. Establish criteria for low-impact projects.
- iv. Draft standard operating procedures and joint agreement templates.

2. Phase 2: Pilot and Training (July 2027 – July 2028)

- i. Launch pilot program with selected projects.
- ii. Conduct training sessions for staff and agency representatives.
- iii. Collect feedback and make necessary adjustments to the portal and processes.

IV. Performance Metrics

1. Key Performance Indicators (KPIs)

- i. Average time taken from application submission to permit issuance.
- ii. Number of applications processed within statutory deadlines.
- iii. Reduction in backlog of permit applications.
- iv. Applicant satisfaction scores from surveys.

The proposed amendments and resources needed aim to strengthen the intent of HB 1405, HD1, by ensuring DBEDT has the necessary structure and resources to implement the facilitated application process effectively. By leveraging technology, enhancing inter-agency coordination and setting clear deadlines, we can significantly reduce permitting delays and support economic growth in Hawai'i.

Mahalo for the opportunity to provide testimony with the proposed amendments.



Testimony of
Pacific Resource Partnership

Hawai'i State Legislature, House Committee on Judiciary & Hawaiian Affairs
Honorable Chair Lynn DeCoite and Honorable Vice Chair Glenn Wakai
Tuesday, March 11, 2025

Subject: Strong Support for HB1405, HD1 – Relating to Permits

Aloha Chair DeCoite, Vice Chair Wakai, and Members of the Committee:

On behalf of Pacific Resource Partnership (PRP), representing 6,000 unionized carpenters and over 250 contractors across Hawai'i, we strongly support HB1405, HD1, which streamlines the facilitated application process for permits under the Department of Business, Economic Development, and Tourism (DBEDT). This bill is a critical step toward accelerating housing in addition to industrial and commercial projects, which are key drivers of economic growth and job creation for our members and communities.

Hawai'i's construction industry is a cornerstone of our economy, yet lengthy permit delays stifle progress, leaving projects stalled and workers idle. HB1405, HD1 addresses this by establishing clear deadlines, such as the 10-day notification window for agencies and adjustable timelines for permit approvals, while introducing a single digital portal, fast-track processes for low-impact projects, and a permit-by-rule system. These reforms will cut red tape, reduce backlogs, and enable our contractors to deliver homes, businesses, and infrastructure faster, putting our carpenters to work and meeting the state's urgent housing needs.

For our 6,000 carpenters and the hundreds of contractors who hire them, timely project approvals mean steady paychecks and the ability to support their families. Beyond our membership, this bill benefits:

- **Homebuyers**, who gain quicker access to housing as supply increases.
- **Businesses**, which can expand without unnecessary delays.
- **Communities**, which thrive when economic development keeps pace with demand.

The annual reporting requirement ensures accountability, allowing DBEDT to refine the process over time. By funding positions to implement these changes, HB1405, HD1 invests in a system that works for all stakeholders.

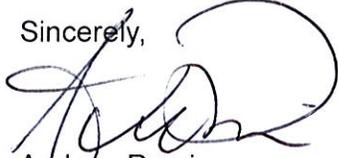
(Continued From Page 2)

PRP urges the committee to pass HB1405, HD1 and champion a permitting process that fuels economic vitality.

PRP stands ready to collaborate with lawmakers to ensure its success, supporting our workforce and building a stronger, more resilient Hawai'i.

Mahalo for your consideration.

Sincerely,



Andrew Pereira
Director of Public Affairs
Pacific Resource Partnership



**Testimony to the Senate Committee on Economic Development and Tourism
Senator Lynn DeCoite, Chair
Senator Glenn Wakai, Vice Chair**

**Tuesday, March 11, 2025, at 1:00PM
Conference Room 229 & Videoconference**

RE: HB1405 HD1 Relating to Permits

Aloha e Chair DeCoite, Vice Chair Wakai, and Members of the Committee:

My name is Sherry Menor, President and CEO of the Chamber of Commerce Hawaii ("The Chamber"). The Chamber supports House Bill 1405 House Draft 1 (HB1405 HD1), which establishes specific deadlines within the facilitated application process to obtain a permit and requires the Department of Business, Economic Development, and Tourism to establish certain resources and processes to help streamline permit applications. Establishes and appropriates funds for positions within the Department of Business, Economic Development, and Tourism.

HB1405 HD1 aligns with our 2030 Blueprint for Hawaii: An Economic Action Plan, specifically under the policy pillar for Travel & Tourism. This bill promotes policies that drive economic growth, enhance workforce opportunities, and improve the quality of life for Hawaii's residents.

There is a pressing need to streamline Hawaii's permit application process, as current delays in issuing permits for land, water use, and construction projects hinder vital housing, industrial, and commercial development. The legislature has found that the existing facilitated application process—overseen by the Department of Business, Economic Development, and Tourism—is often cumbersome, leading to lengthy waiting periods and backlogs. To address these issues, the bill establishes strict deadlines and requires a coordinated process among state, county, and federal agencies. It mandates clear timelines, designated review teams, and an annual progress report to monitor and further refine the system.

The legislation amends the Hawaii Revised Statutes to create a more efficient, coordinated permit review system by establishing a digital portal for real-time tracking, a fast-track process for low-impact projects, and specific criteria for permit classifications. It also funds full-time positions for fiscal years 2025-2026 and 2026-2027 to support these improvements. The Chamber supports this initiative because it will accelerate project approvals, foster economic growth, and ensure a more responsive and effective regulatory framework.

The Chamber of Commerce Hawaii is the state's leading business advocacy organization, dedicated to improving Hawaii's economy and securing Hawaii's future for growth and opportunity. Our mission is to foster a vibrant economic climate. As such, we support initiatives and policies that align with the 2030 Blueprint for Hawaii that create opportunities to strengthen overall competitiveness, improve the quantity and skills of available workforce, diversify the economy, and build greater local wealth.

We respectfully ask to pass House Bill 1405 House Draft 1. Thank you for the opportunity to testify.



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Toby Taniguchi, KTA Superstores, *Advisor*
Joe Carter, Coca-Cola Bottling of Hawaii, *Advisor*
Eddie Asato, Pint Size Hawaii, *Advisor*
Gary Okimoto, Safeway, *Immediate Past Chair*

TO: Committee on Economic Development and Tourism

FROM: HAWAII FOOD INDUSTRY ASSOCIATION

Lauren Zirbel, Executive Director

DATE: March 11, 2025

TIME: 1pm

RE: HB1405 HD1 Relating to Permits

Position: Support

The Hawaii Food Industry Association is comprised of two hundred member companies representing retailers, suppliers, producers, manufacturers and distributors of food and beverage related products in the State of Hawaii.

HFIA is in support of this measure. As the measure notes a backlog in permit applications can lead to delays in housing, industrial, and commercial projects, stifling economic development in the State. Businesses within our food supply chain, like other sectors in Hawaii have dealt with the negative consequences of the backlog in permitting. Streamlining the permitting process will have a range of positive impacts for our state. Specifically, our members have reported that permitting delays is one of the biggest impediments to the installation of energy generation and storage systems. Fixing the permitting process can enable our food systems and our state move more efficiently towards resiliency and sustainability.

We encourage the Committee to pass this measure and we thank you for the opportunity to testify.



MAUI

CHAMBER OF COMMERCE

VOICE OF BUSINESS

**HEARING BEFORE THE SENATE COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM
HAWAII STATE CAPITOL, SENATE CONFERENCE ROOM 229
Tuesday, March 11, 2025, 1:00 PM**

To The Honorable Senator Lynn DeCoite, Chair
The Honorable Senator Glenn Wakai, Vice Chair
Members of the Committee on Economic Development and Tourism

SUPPORT HB 1405 HD1 RELATING TO PERMITS

The Maui Chamber of Commerce **SUPPORTS HB1405 HD1** which establishes specific deadlines within the facilitated application process to obtain a permit and requires the Department of Business, Economic Development, and Tourism (DBEDT) to establish certain resources and processes to help streamline permit applications; and establishes and appropriates funds for positions within DBEDT.

The Chamber recognizes that Hawai'i's permit application process is often lengthy and complex, causing delays in housing, industrial, and commercial projects critical to economic growth. These inefficiencies discourage investment and hinder development statewide.

To address this, the legislature is establishing deadlines within the facilitated application process, requiring agencies to provide estimated processing timelines, and improving coordination between state and county authorities. DBEDT will oversee the process, submit annual reports with recommendations, and ensure accountability for continuous efficiency improvements.

To modernize the system, DBEDT will develop a digital portal for real-time permit tracking, introduce an expedited process for low-impact projects, and implement a permit-by-rule system that allows licensed design professionals to fast-track approvals. Funding will be allocated to support staffing and technology upgrades.

The Chamber supports this initiative as a crucial step in reducing bureaucratic delays, fostering business growth, and accelerating development to meet Hawai'i's housing and infrastructure needs.

For these reasons we **SUPPORT HB1405 HD1**.

Sincerely,

Pamela Tumpap
President

To advance and promote a healthy economic environment for business, advocating for a responsive government and quality education, while preserving Maui's unique community characteristics.



Hawaii Operating Engineers Industry
Stabilization Fund PAC
2181 Lauwiliwili Street
Kapolei, HI 96707
Phone: (808) 845-6221
Website: www.hoeisf.com

March 11, 2025

Senate Committee on Economic Development and Tourism

Senator Lynn DeCoite, Chair
Senator Glenn Wakai, Vice Chair

TESTIMONY IN SUPPORT

House Bill 1405 HD1, Relating to Permits

Aloha Chair DeCoite, Vice Chair Wakai, and Members of the Committee:

Thank you for the opportunity to submit testimony on behalf of the Hawaii Operating Engineers Industry Stabilization Fund Political Action Committee (HOEISF PAC). The HOEISF PAC is a non-profit labor management organization whose core mission is to represent the interests of the Operating Engineers Local Union No. 3 and Hawaii's leading contractors and ensure that the industry is thriving and sustainable for the future.

We are writing **in support of HB1405 HD1**, which establishes specific deadlines within the facilitated application process and requires the Department of Business, Economic Development, and Tourism to establish certain resources and processes to help streamline permit applications.

One of the greatest barriers to growth and development in our state is a permitting process that can often cause backlogs in applications and costly delays when starting much needed projects like building affordable housing and repairing key infrastructure. The HOEISF PAC supports HB1405 HD1 because it seeks to establish a more efficient permitting process by setting deadlines for agencies to provide estimated timelines for issuing permits, which not only expedites the process but provides applicants with greater predictability for planning and execution. In addition, the creation of a single digital portal that allows applicants to upload documents and track the status of applications in real time should create greater efficiency by streamlining communication and reducing paperwork.

Thank you for the opportunity to provide our testimony in support and we urge you to pass this measure.



745 Fort St. Mall
17th Floor
Honolulu, HI 96815

808-521-9500
NFIB.com

March 8, 2025

TO: Senator Lynn DeCoite, Chair
Senator Glenn Wakai, Vice Chair
Members of the Committee on Economic Development
and Tourism

FR: Michael Iosua, State Director
NFIB, Hawaii Chapter

RE: **SUPPORT** OF HB 1405 – RELATING TO PERMITS

Hearing date: March 11, 2025, at 1:00 PM

Aloha Chair DeCoite. Vice Chair Wakai and members of the committee,

Mahalo for the opportunity to submit testimony on behalf of NFIB's Hawaii Chapter in **SUPPORT** of HB 1405, HD1 – RELATING TO PERMITS. NFIB is a nonprofit, nonpartisan, and member-driven organization exclusively dedicated to small and independent businesses. With members in all four counties, NFIB's Hawaii chapter advocates on issues that affect Hawaii's small and independent business owners.

The current permit application process in Hawaii is excessively cumbersome and almost always leads to extended waiting periods. These delays hinder critical housing, industrial, and commercial projects, ultimately slowing economic development and increasing costs for businesses and residents alike. The backlog of applications affects a wide range of industries, from construction and real estate development to renewable energy and tourism, all of which are essential to Hawaii's economy.

HB 1405, HD1 would amend DBEDT's facilitated application process to provide resources for and streamline permit applications. This legislation is an important step toward improving efficiency, reducing delays, and fostering economic growth in Hawaii. Specifically, the bill would

- Require agencies to respond within ten days of being notified about a facilitated application request.

- Provide estimated timelines for permit issuance, ensuring greater accountability.
- Establish a single digital portal for applications, document uploads, and real-time tracking of permit status.
- Create a fast-track process for low-impact projects and a permit-by-rule process allowing review by licensed design professionals.
- Allocate necessary funding and personnel to DBEDT to support the implementation of these reforms.

By streamlining the process and setting clear deadlines for agency response and implementing process improvements, this bill will create a more predictable and efficient permitting system, reduce administrative inefficiencies, and provide businesses and individuals with a more transparent and predictable permitting process. Furthermore, this bill aligns with broader efforts to improve government services and enhance economic resilience in Hawaii.

For these reasons, I strongly encourage the committee to pass HB 1405, HD1. Mahalo for your consideration.

March 11, 2025

The Honorable Lynn DeCoite, Chair

Senate Committee on Economic Development and Tourism
State Capitol, Conference Room 229 & Videoconference

RE: House Bill 1405, HD1, Relating to Permits

HEARING: Tuesday, March 11, 2025, at 1:00 p.m.

Aloha Chair DeCoite, Vice Chair Wakai, and Members of the Committee:

My name is Lyndsey Garcia, Director of Advocacy, testifying on behalf of the Hawai'i Association of REALTORS® ("HAR"), the voice of real estate in Hawaii and its over 10,000 members. HAR **supports** House Bill 1405, HD1, which establishes specific deadlines within the facilitated application process to obtain a permit and requires the Department of Business, Economic Development, and Tourism to establish certain resources and processes to help streamline permit applications. Establishes and appropriates funds for positions within the Department of Business, Economic Development, and Tourism. Effective 7/1/3000

The facilitated application process was designed for the Department of Business, Economic Development, and Tourism ("DBEDT") to serve as the lead agency for projects requiring state, county, or federal permits. The purpose was to simplify the application process by coordinating review to help reduce delays and duplication of efforts. However, any delays or backlogs in the current process can significantly increase project costs and create uncertainty for residential and commercial projects. As such, efforts to help streamline the facilitated permitting process can help with Hawaii's housing challenges.

Mahalo for the opportunity to provide testimony on this measure.

March 11, 2025, 1 p.m.
Hawaii State Capitol
Conference Room 229 and Videoconference

To: Senate Committee on Economic Development and Tourism
Sen. Lynn DeCoite, Chair
Sen. Glenn Wakai, Vice Chair

From: Grassroot Institute of Hawaii
Ted Kefalas, Director of Strategic Campaigns

RE: HB1405 HD1 — RELATING TO PERMITS

Aloha Chair DeCoite, Vice-Chair Wakai and other members of the Committee,

The Grassroot Institute of Hawaii **supports** [HB1405 HD1](#), which would impose deadlines for the Hawaii Department of Business, Economic Development and Tourism to act on permits submitted through the state's facilitated application process.

It would also require the department to create a digital portal for processing these permits and a fast-track process for low-impact projects, which the department would be tasked with defining.

As the bill notes, the facilitated application process can be "cumbersome and subject applicants to lengthy waiting periods," and "a backlog in applications can lead to delays in housing, industrial and commercial projects, stifling economic development in the state."

Thank you for the opportunity to testify.

Ted Kefalas
Director of Strategic Campaigns
Grassroot Institute of Hawaii

Written Statement of
Jeannine Souki
Senior Manager – Government & Regulatory Affairs

SENATE COMMITTEE ON ECONOMIC DEVELOPMENT & TOURISM
March 11, 2025, 1:00 PM
State Capitol, Conference Room 229, Videoconference

SUPPORT FOR:

H.B. 1405 H.D. 1 – RELATING TO PERMITS

To: Chair DeCoite, Vice-Chair Waiki, and Members of the Committee

Re: **Testimony providing support for HB1405, HD1**

Aloha Honorable Chair, Vice-Chair, and Committee Members:

Thank you for the opportunity to provide testimony in support of HB1405, HD1, which aims to streamline the permitting process in Hawai‘i to reduce delays and establish greater efficiencies for building infrastructure and other critical projects.

Hawaiian Telcom supports the intent of this measure, as Hawai‘i’s state and county permitting processes are more challenging, time-consuming, and costly than those in other states, causing significant delays to important projects. This bill seeks to establish clear timelines for agencies to respond to applications, create an online permitting portal, and provide a fast-track process for low-impact projects.

Since Congress approved \$65 billion in 2021 to provide states and U.S. territories with federal grants to close the digital divide through the Infrastructure Investment and Jobs Act (“IIJA”) and Broadband Equity, Access, and Deployment (“BEAD”) programs, the State of Hawai‘i has been awarded over \$300 million in federal funding. This funding will be matched with state and private sector investments to build broadband infrastructure and deliver high-speed internet services across the state. Additionally, Hawaiian Telcom was one of 36 projects awarded a highly competitive federal Middle Mile Grant to build a new interisland broadband fiber cable connecting Kaua‘i, O‘ahu, Moloka‘i, Maui, and Hawai‘i. These federal projects have in common a low impact on our island’s geography and share a highly defined timeline for delivering critical broadband services while contending with the current complexities of our state and intergovernmental permitting processes. Streamlining regulations, including permitting, will help stimulate and maximize private and public sector investments in constructing fiber-enabled broadband networks.

While these federal dollars provide a temporary infusion of funding for broadband infrastructure and services, the investments will yield significant economic and technological benefits for our state for generations. They will enhance the capacity and resiliency of our broadband networks and extend broadband connectivity throughout the state. Hawaiian Telcom applauds initiatives like this to improve the coordination of our permitting processes.

Thank you for the opportunity to support HB1405, HD1.



Charter Communications
Testimony of Rebecca Lieberman, Director of Government Affairs

SENATE COMMITTEE ON ECONOMIC DEVELOPMENT & TOURISM

Hawaii State Capitol
Tuesday, March 11, 2025

SUPPORT FOR H.B. 1405, H.D. 1 – RELATING TO PERMITS

Chair DeCoite, Vice Chair Wakai, and Members of the Committee.

Thank you for the opportunity to testify in support of H.B. 1405, H.D. 1, which establishes clear timelines and modernized processes for the facilitated permit application system.

Efficient permitting is essential for advancing critical infrastructure projects, including broadband deployment, that support Hawaii's economic growth and digital future. As the largest broadband provider in the state, Charter understands the challenges posed by permitting delays, which can slow broadband expansion and network repairs, and hinder access to essential connectivity for businesses and residents. The creation of a single digital portal, a fast-track process for low-impact projects, and streamlined agency coordination has the potential to help accelerate infrastructure improvements across the state. Additionally, this measure will also support the ongoing recovery efforts in Lahaina by expediting permitting and construction, ensuring that the community can rebuild efficiently with improved connectivity and essential services.

In 2023, Charter extended its network to reach an additional 9,000 homes and small businesses in Hawaii, investing \$96 million across the state. Charter participated in the FCC's Emergency Broadband Benefit Program (EBB) and Affordable Connectivity Program (ACP), which helped connect over 59,000 eligible households in Hawaii with high-speed broadband. Broadband internet access is more important than ever, and Charter offers a variety of affordable high-speed internet packages to meet all the connectivity and budget needs of our customers. With Spectrum Internet Assist, qualifying low-income families and seniors can receive high-speed internet for only \$25 per month.

Mahalo for the opportunity to testify in support of H.B. 1405, H.D. 1.

March 11, 2025

TO: Chair DeCoite and members of the Senate Committee on Economic Development & Tourism
RE: HB 1405, HD1, Relating to Permitting

Dear Chair DeCoite and Committee Members,

Housing Hawai'i's Future is a nonprofit dedicated to creating opportunities for Hawai'i's next generation by ending the workforce housing shortage.

We support HB 1405, HD1.

At the state level, inefficient and/or antiquated permitting processing systems create delays, fostering distrust and impeding the realization of affordable workforce housing projects.

HB1405, HD1 arrives as a constructive tool for rebuilding trust and eliminating delays. The measure will create a layer of accountability between applicant and agency by mandating timetables for processing applications subject to the facilitated application process managed by the Department of Business, Economic Development, and Tourism (DBEDT).

Furthermore, the establishment of a digital portal will enable applicants and the agency to more effectively and transparently manage the intake of permitting applications. For low-impact projects of little concern, this is especially necessary.

Fewer delays, greater efficiency, and increased government transparency are needed to increase affordable workforce housing inventory across our islands.

We support this pragmatic conversation about the state's permitting processes.

Let's continue the conversation and advance HB 1405, HD1.

Thank you,



Lee Wang
Executive Director
Housing Hawai'i's Future
lee@hawaiisfuture.org



Perry Arrasmith
Director of Policy
Housing Hawai'i's Future
perry@hawaiisfuture.org