

Sen. Joy San Buenaventura  
State Capitol  
415 S. Beretania St.  
Honolulu, HI 96813

4/2/25

Aloha Senator!

I wish to be a member of the Policy Advisory Board of Elder Affairs because I have a keen interest in the needs and well-being of Kupuna.

My great-aunt, Dr. Ethel Percy Andrus, the founder of AARP, opened a home for retired teachers in Ojai, California, in 1954 (before AARP was founded). My sister and I (respectively 6 and 8 years old), spent after-school hours there and learned a lot about older people.

I believe that PABEA members need to know (or to learn) the needs and concerns of Kupuna in our community and advise the Director of the Executive Office of Aging.

I have a Master's Degree in Social Work and worked with elderly clients in a public agency in California in 1968.

Currently, I'm a board member of Kokua Council, AARP, Hawaii Family Caregivers Coalition and the Long-Term Care Task Force.

I am especially interested in promoting legislation which will at least maintain and will hopefully improve the quality of life of Kupuna.

I consider myself a good listener; I'm empathetic and I'm a people-person!

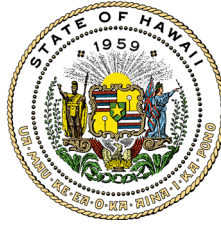
As caregiver for a relative with Alzheimer's, I have first-hand experience of the needs and concerns of caregivers, which has got to be one of the hardest jobs there is.

I am unaware of possible conflicts. Should any arise, I would alert the Director of EAOA and the PABEA board.

  
Barbara J. Service

**JOSH GREEN, M.D.**  
GOVERNOR OF HAWAII  
KE KIA'ĀINA O KA MOKU'ĀINA 'O HAWAII

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EXECUTIVE OFFICE ON AGING  
NO. 1 CAPITOL DISTRICT  
250 SOUTH HOTEL STREET, SUITE 406  
HONOLULU, HAWAII 96813-2831**

**Testimony in SUPPORT of GM734  
Consideration and Confirmation for the Policy Advisory Board for Elder Affairs,  
Gubernatorial Nominee Barbara Service, for a term to expire 06-30-2028**

COMMITTEE ON HEALTH AND HUMAN SERVICES  
SENATOR JOY A. SAN BUENAVENTURA, CHAIR  
SENATOR HENRY J.C. AQUINO, VICE CHAIR

Testimony of Caroline Cadirao  
Director, Executive Office on Aging  
Attached Agency to the Department of Health

Hearing Date: April 7, 2025  
1:00 p.m.

Room Number: 225  
Via Videoconference

**EOA's Position:** The Executive Office on Aging (EOA), an attached agency to the Department of Health, supports the nomination of Ms. Barbara Service to the Policy Advisory Board for Elder Affairs (PABEA).

**Comments:** HRS 349-4 established PABEA to advise the EOA on issues, approaches to solutions, development of position statements, advocacy, legislative actions, program development and operations. EOA supports the nomination of Ms. Barbara Service to PABEA. She has served on PABEA since July 2019 and is currently the Chair of the Legislative Committee.

Ms. Service has been a long-time advocate for vulnerable populations. She spent 43 years in public social services with most of those years in the Child Welfare System. Since her retirement, she began advocating for the needs and concerns of older adults. Her continued

passion to impact legislation and policy change for older adults is evident in her ongoing activities. She serves as a member of various kupuna advocacy groups including AARP, Kokua Council, Hawai'i Alliance for Retired Americans, Hawai'i Family Caregivers Coalition, and Hawai'i Pacific Gerontological Society.

With her extensive knowledge and experience, Ms. Service can provide guidance to the EOA. For these reasons, EOA supports this nomination.

Thank you for the opportunity to testify.



Testimony to the Senate Committee on Health and Human Services  
Monday, April 7, 2025  
1:00 p. m.  
State Capitol Conference Room 225 and via videoconference

Re: GM 734 Submitting for consideration and confirmation to the Policy Advisory Board for Elder Affairs, Gubernatorial Nominee, Barbara Service, for a term to expire June 30, 2028.

Dear Chair San Buenaventura, Vice Chair Aquino, and Honorable Members of the Senate Committee on Health and Human Services:

I am Gary Simon, a member of the board of the Hawai'i Family Caregiver Coalition, whose mission is to improve the quality of life of those who give and receive care by increasing community awareness of caregiver issues through continuing advocacy, education, and training. I am testifying as an individual who has worked in healthcare for over thirty-five years, and I am offering testimony on behalf of the Hawai'i Family Caregiver Coalition.

**The Hawai'i Family Caregiver Coalition strongly supports the nomination of Barbara Service to the Policy Advisory Board for Elder Affairs (PABEA).**

I have known Ms. Service since 2008. Her experience as a social worker has contributed to PABEA's guidance to the Executive Office on Aging and its Director in the development of policies and programs which enhance the active aging and care of our kūpuna here in Hawai'i.

We urge you to support Ms. Service's nomination, and we urge you to recommend her confirmation.

Mahalo nui loa,

A handwritten signature in black ink that reads "Gary Simon".

Gary Simon



Email [gsimon@aarp.org](mailto:gsimon@aarp.org)



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**The State Legislature  
Senate Committee on Health and Human Services  
Governor's Message (GM) 734 – Barbara Service  
Monday, April 7, 2025  
Conference Room 225  
1:00 p.m.**

**TO:** The Honorable Joy San Buenaventura, Chair  
The Honorable Henry Aquino, Vice-Chair  
**FROM:** Keali'i S. López, State Director, AARP Hawai'i  
**RE: Strong Support for GM 734 – Barbara Service**

Aloha Chair San Buenaventura, Vice-Chair Aquino and Members of the Committee:

My name is Keali'i Lopez and I am the State Director for AARP Hawai'i. AARP is a nonpartisan, social impact organization that advocates for individuals aged 50 and older. We have a membership of nearly 38 million nationwide and nearly 135,000 in Hawai'i. We advocate at the state and federal level for issues that matter most to older adults and their families.

AARP Hawaii is in strong support for the appointment of Barbara Service to Hawaii's Policy Advisory Board for Elder Affairs.

Ms. Service impactful career in Hawaii began in 1987 when she joined the Department of Human Services in Honolulu as a Child Protective Services investigator, conducting critical investigations to ensure the safety and well-being of children. Her leadership skills were further recognized when she became a Social Work Supervisor. During her tenure, she oversaw various aspects of Child Protective Services demonstrating her ability to handle complex situations with expertise and empathy.

Since 2008, Barbara has been an active advocate for kupuna through her involvement with organizations such as AARP, Kokua Council, Hawaii Alliance for Retired Americans, Hawaii Family Caregivers Coalition, and the Hawaii Pacific Gerontological Society. Her advocacy work has been instrumental in promoting the rights and well-being of older adults in Hawaii.

Barbara Service's extensive experience, unwavering dedication, and proven leadership make her an outstanding candidate for the Policy Advisory Board for Elder Affairs. I am confident that

her contributions will be invaluable in shaping policies that support and enhance the lives of our elder community.

Thank you for the opportunity to testify in support of Barbara Service.

Beverly Ann Gotelli  
6286 Opaekaa Road  
Kapaa, HI, 96746

Senate Committee on Health and Human Resources  
Monday, April 7, 2025  
1:00 PM  
Conference Room 225 & Videoconference

Support GM 734

Senator Joy A. San Buenaventura, Chair Senator Henry J.C. Aquino, Vice Chair and members of the Committee:

I'm Beverly Gotelli writing in strong support of GM 734 the appointment of Barbara Service to the Policy Advisory Board for Elder Affairs.

I've known Barbara since my appointment to the Policy Advisory Board for Elder Affairs in 2020. Barbara has contributed much with her years of experience in the field of family care. She brings a wealth of knowledge and is willing to groom our new members.

It is an asset to have Barbara on our Committee.

Thank you for the opportunity to testify in strong support of GM 734.

Beverly Ann Gotelli

**GM-734**

Submitted on: 4/4/2025 3:52:17 PM

Testimony for HHS on 4/7/2025 1:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Sara Lenzer Medeiros	Individual	Support	Written Testimony Only

Comments:

Ms. Service is a dedicated volunteer and a experienced PABEA member. I fully support her continued contributions and deep knowledge of our community. I strongly support her nomination to the PABEA BOARD.

Mahalo for you consideration