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March 24, 2025

VIA ELECTRONIC TESTIMONY

Honorable Ronald D. Kouchi, President
and Members of the Senate
Thirty-Third Legislature
Hawai'i State Capitol, Room 409
Honolulu, Hawai'i 96813

Re: GM663; Enhanced 911 Board, Gubernatorial Nominee - Corey Shaffer

Dear Senators:

My testimony is in **STRONG SUPPORT** of Mr. Corey Shaffer as nominee for the State of Hawai'i **Enhanced 911 Board**. I have known Mr. Shaffer for almost twenty years and can confidently say there is no one I would trust more with important duties, important information, and important, potentially lifesaving, decisions than Corey Shaffer.

While my knowledge of the Enhanced 911 Board and its duties is limited to a brief review of its 2023 annual report and Hawai'i Revised Statutes Chapter 138, based on that review and my personal experience with the 9-1-1 system and lay knowledge of the importance of rapid emergency communications, my confidence in Mr. Shaffer to fulfill the duties required of a Board member on the Enhanced 911 Board could not be higher. Not only is Corey Shaffer a great family man and valuable member of our Waialua and greater north shore community, he has a great positive, can-do attitude and the is type of person who sees things through to completion and holds himself to the highest standards. There isn't an organization anywhere that would not benefit from having more people of that sort.

Mr. Shaffer has worked at Verizon for the entire two decades I have known him and is incredibly dedicated to the work he does and ensuring that the systems he works on meet or exceed expectations. Even after all these years, I am still consistently impressed with his attention to detail and level of thoughtful consideration that he uses in his decision-making.

I have no doubt that Mr. Shaffer will be a valuable asset to the Board if appointed to the position and fully anticipate that the Board and its members, as well as the public who the Board represents, will appreciate the time and dedication that he will undoubtedly put forward if appointed to do so.

Respectfully,

Michael C. Biechler, Esq.
North Shore Law Offices LLLC

GM-663

Submitted on: 3/15/2025 12:32:31 PM

Testimony for GVO on 3/25/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Noah Grodzin	Individual	Support	Written Testimony Only

Comments:

I support Corey Shaffer to continue his service on the State of Hawaii 911 Board where he is currently serving as the Chair.

GM-663

Submitted on: 3/24/2025 2:52:10 PM

Testimony for GVO on 3/25/2025 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Adrian de la Garza	Individual	Support	Written Testimony Only

Comments:

911 Board,

My name is Adrian de la Garza. I am the Verizon Wireless Senior System Performance Engineer for our Hawai'i Network. I have had the pleasure of working closely with Corey Shaffer for over 12 years. Corey is one of the most intelligent, dedicated, and trustworthy people I have ever met. As our Principal Engineer, Corey trained me when I first began my career with Verizon Wireless and instilled in me the importance of integrity, commitment to our customers, and transparency. Corey's willingness to help me develop professionally at such an early point in my career demonstrated an immense amount of patience and selflessness that I try to model in my own life.

As an engineer on our Centralized Performance Team, Corey implemented changes and improvements that improved customer experience on a national level. He constantly acted as an escalation point for our most difficult challenges and he always delivered solutions which often saved the day.

The last several years Corey has been our Associate Director of Network Operations. Corey has led our network team through a number of challenging times and has always performed with excellence and professionalism.

Corey is a highly valued member of the Verizon Family and he is an invaluable addition to our State of Hawai'i 911 board. I am proud to have him as a leader on our team and honored to call him a colleague, a mentor, and a friend.

Thank you for your time,
Adrian de la Garza
Senior System Performance Engineer
Verizon Wireless (edited)