

Emily Andrade ◆

Emily Andrade is a seasoned leader, proven to direct large-scale, complex programs designed to serve the most needy and vulnerable populations, to include those experiencing homelessness, mental illness, substance abuse, and domestic violence from strategic development through tactical implementation. As a bilingual (Spanish) Licensed Clinical Social Worker and experienced senior leader, Emily is highly collaborative and effective in building high performing, mission-driven Teams and developing strong partnerships in support of the best outcomes for the populations she serves. Her work is grounded in equity, accountability, and evidence-based practices. Emily is known for her expertise in the administration, development, execution and management of grants and contracts, intentionally designed to support the marginalized communities they serve. Emily is a sought-after mentor and subject matter expert across Housing, Poverty and Healthcare policy because of her unique experience and maintained focus on the connection between strategy and execution, coupled with her clinical expertise and commitment to community involvement.

Since 2021, Emily has served as the Director of Interim Housing (and since 2019, formerly titled Director of Performance Management) for the Los Angeles Homeless Services Authority (LAHSA), a Joint Powers Authority for the City and County of Los Angeles, charged with leading the region's response to homelessness within the most complex Homeless Response System in the country. In this capacity, Emily has direct oversight over one of the largest Interim Housing and Shelter portfolios in the country including a team of 50+ employees, \$200M+ annual budget, and 200+ grants across more than 50 non-profit partner agencies. Recently, Emily transitioned into an executive advisor role for the C-suite at LAHSA as the agency continues to grow and require expertise of the homeless services sector and the political landscape of Los Angeles.

Prior to joining LAHSA, Emily served as the Transitional Housing Coordinator for the Greater Los Angeles VA Healthcare System (GLA), the largest VA Transitional Housing program in the country. In this role, Emily had direct oversight of over 25 interdisciplinary clinical staff, \$14M+ annual budget, and 1200 beds, 15+ providers, and 45+ contracts, charged with ensuring timely, and appropriate care for homeless and vulnerable veterans across more than 10 sites of care in Los Angeles. Emily's leadership led to the Transitional Housing program surpassing its annual performance goal by 60%, resulting in more than 1400 homeless veterans moving from transitional to permanent housing. Emily's focus on coaching, data-driven decision making, training and capacity building also drove an unprecedented 150% increase in Social Worker productivity over one year. Emily's success in this role directly contributed to the overall reduction in veteran homelessness in Los Angeles County. Emily's proven track record of success, clinical application, and team building positioned her as a "go-to" leader for VA leadership during a time when the VA's homeless response system was being built out. To that end, she served as the "interim" leader for four distinct departments within 3 years and successfully led those teams through tremendous change.

CAREER CHRONOLOGY:

2023 – Current Senior Advisor, *Los Angeles Homeless Services Authority Los Angeles, CA*
 2021 – 2023 Director, Interim Housing, *Los Angeles Homeless Services Authority Los Angeles, CA*
 2019 – 2021 Director, Performance Management, *Los Angeles Homeless Services Authority Los Angeles, CA*
 2017 – 2019 Transitional Housing Coordinator, *U.S. Department of Veterans Affairs Los Angeles, CA*
 2016 – 2017 Program Manager (Interim), HUD VASH Contracts, *U.S. Department of Veterans Affairs Los Angeles, CA*
 2016 – 2016 Program Manager (Interim), Community Referral & Resource Center, *U.S. Department of Veterans Affairs Los Angeles, CA*
 2014 – 2016 Supervisor (Acting), Transitional Housing, *U.S. Department of Veterans Affairs Los Angeles, CA*
 2010 – 2014 Clinical Social Worker (Direct Practice), *U.S. Department of Veterans Affairs Long Beach & Los Angeles, CA*
 2008 – 2010 Transitional Housing Social Worker, *Project New Hope, Los Angeles, CA*
 2007 – 2008 Medical Social Worker, Hospice & Home Services, *Haven Health, Long Beach, CA*

EDUCATION:

2003 Bachelor of Arts in Spanish & Latin America Studies, *University of Kansas, Lawrence, Kansas*
 2003 Coursework, International Study, *The University of Costa Rica, San Jose, Costa Rica*
 2002 Coursework, International Study, *The University of the Americas, Puebla, Mexico*
 2007 Master of Social Work, Concentration: Clinical Practice, *University of Denver, Denver, Colorado*

PROFESSIONAL CERTIFICATIONS & SKILLS:

2007 Licensed Clinical Social Worker, License Number: 24739, *California Board of Behavioral Sciences*
 2011 Certified Cognitive Processing Therapist, *Department of Veterans Affairs*
 2014 Federal Contracting Officers Representative, *U.S. Department of Veteran Affairs*
 2019 Senior Leadership Institute, *Org Code*
 2020 Government Alliance on Race Equity Participant

2022 Harm Reduction
2022 Trauma Informed Care – Best Practices

COMMUNITY ENGAGEMENT:

2015 – 2017 Event Planning, West Los Angeles Department of Veterans Affairs Homeless Stand-down
2021 Team Member, Best Christmas Ever Charity

Additional Career Chronology available upon request