STAND. COM. REP. NO.

Honolulu, Hawaii **FEB 14**, 2025 RE: H.B. No. 640 H.D. 2

Honorable Nadine K. Nakamura Speaker, House of Representatives Thirty-Third State Legislature Regular Session of 2025 State of Hawaii

Madame:

Your Committee on Human Services & Homelessness, to which was referred H.B. No. 640, H.D. 1, entitled:

"A BILL FOR AN ACT RELATING TO CHILD WELFARE,"

begs leave to report as follows:

The purpose of this measure is to:

- (1) Require the Office of the Ombudsman to publish a quarterly report on its website that identifies the number and nature of complaints that it receives regarding the Child Welfare Services Branch of the Department of Human Services; and
- (2) Require the Child Welfare Services Branch to provide notification to certain parties that complaints can also be filed with the Office of the Ombudsman.

Your Committee received testimony in support of this measure from the Hawaii Coalition for Child Protective Reform. Your Committee received comments on this measure from the Department of Human Services; Office of the Ombudsman; and one individual.

Your Committee finds that Hawaii's child welfare system plays a crucial role in protecting children and supporting families, yet concerns remain regarding its responsiveness and transparency.



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Families navigating the system often struggle to voice their grievances or seek resolution when issues arise. This measure addresses these challenges by strengthening oversight and accountability through the Office of the Ombudsman, ensuring that complaints regarding the Child Welfare Services Branch are independently reviewed and properly addressed.

Your Committee has amended this measure by:

- Specifying that the Office of the Ombudsman publish an annual, rather than quarterly, report on its website;
- (2) Clarifying that the Child Welfare Services Branch shall be required to notify birth families, children in foster care, and resource caregivers that they can file a complaint with the Office of the Ombudsman; and
- (3) Making technical, nonsubstantive amendments for the purposes of clarity, consistency, and style.

As affirmed by the record of votes of the members of your Committee on Human Services & Homelessness that is attached to this report, your Committee is in accord with the intent and purpose of H.B. No. 640, H.D. 1, as amended herein, and recommends that it be referred to your Committee on Finance in the form attached hereto as H.B. No. 640, H.D. 2.

> Respectfully submitted on behalf of the members of the Committee on Human Services & Homelessness,

LISA MARTEN, Chair



State of Hawaii House of Representatives The Thirty-third Legislature



## Record of Votes of the Committee on Human Services & Homelessness

Bill/Resolution No.: HB(40 HD		e Referral: Date: $2/11/2025$				
□ The committee is reconsidering its previous decision on the measure.						
The recommendation is to:      Pass, unamended (as is)     Pass, with amendments (HD)     Hold     Pass short form bill with HD to recommit for future public hearing (recommit)						
HSH Memt	Ders	Ayes	Ayes (WR)	Nays	Excused	
1. MARTEN, Lisa (C)		X				
2. OLDS, Ikaika (VC)						
3. AMATO, Terez				and the second		
4. CHUN, Cory M.		X				
5. KEOHOKAPU-LEE LO	OY, Sue L.	X		9		
6. TAKAYAMA, Gregg						
o. TAKATAWA, Oregg						
7. TAKENOUCHI, Jenna		X			RALL DE SL. BREN DE	
8. ALCOS III, David		$\mathbf{X}$				
9. GARCIA, Diamond		<u>}.</u>				
TOTAL (9)	· · · · · · · · · · · · · · · · · · ·	9				
The recommendation is:	Adopted If joint referral,	Not Adopted did not support recommendation. committee acronym(s)				
Vice Chair's or designee's signature:						
	Distribution: Original (White) – Committee Duplicate (Yellow) – Chief Clerk's Office Duplicate (Pink) – HMSO					