

JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'ĀINA



KEITH A. REGAN  
COMPTROLLER  
KA LUNA HO'OMALU HANA LAULĀ  
  
MEOH-LENG SILLIMAN  
DEPUTY COMPTROLLER  
KA HOPE LUNA HO'OMALU HANA LAULĀ

**STATE OF HAWAII | KA MOKU'ĀINA O HAWAII**  
**DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA 'OIHANA LOIHELU A LAWELAWE LAULĀ**  
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY  
OF  
KEITH A. REGAN, COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE  
**COMMITTEE ON FINANCE**

THURSDAY, MARCH 28, 2024, 3:30 P.M.  
CONFERENCE ROOM 308 AND VIA VIDEOCONFERENCE, STATE CAPITOL

S.B. 2516 S.D. 2 H.D. 2

RELATING TO THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES.

Chair Yamashita, Vice Chair Kitagawa, and Members of the Committee, thank you for the opportunity to submit testimony on S.B. 2516 S.D. 2 H.D. 2.

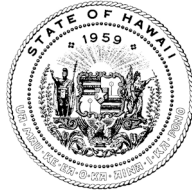
The Department of Accounting and General Services (DAGS) provides testimony in **support** of this measure. This measure, in its current form, addresses a structural deficiency that was inadvertently created when the position of Chief Information Officer was transferred from the Governor's Office to DAGS as part of Act 84, Session Laws of Hawaii (SLH) 2011, without a change in the reporting structure. This was compounded when DAGS information technology functions were consolidated under the newly created Office of Enterprise Technology Services (OETS) headed by the Chief Information Officer in Act 58, SLH 2016.

As noted in previous testimony, §27-43, established within DAGS, the Office of

Enterprise Technology Services, and unlike other attached agencies, the words “for administrative purposes” are notably absent. According to statute, OETS is a division of DAGS, and as such, the Comptroller has managerial responsibility over the division without supervision of the division head (CIO) as indicated in §27-43, which states that the Chief Information Officer “shall be appointed by the governor as provided in §26-34. The chief information officer shall report directly to the governor...” Statutorily, the department director has no supervisory control over a division head for which the department director has statutory managerial oversight. The changes proposed in this measure would correct the above-mentioned structural deficiencies and allow the Comptroller to have managerial oversight of the division through the CIO.

We appreciate the opportunity to provide testimony on this measure.

JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'AINA



DOUGLAS MURDOCK  
CHIEF INFORMATION  
OFFICER

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

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Written Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the  
HOUSE COMMITTEE ON FINANCE  
THURSDAY, MARCH 2, 2024

SENATE BILL 2516 SD2 HD2  
RELATING TO THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

Dear Chair Yamashita, Vice Chair Kitagawa, and members of the committee:

The Office of Enterprise Technology Services (ETS) **supports** the House Draft 2 version of this bill.

Thank you for the opportunity to provide testimony on this measure.



TIME/DATE: 3:30 p.m., March 28, 2024  
PLACE: Room 308  
COMMITTEE: House Finance Committee  
BILL: SB 2516, SD2, HD2, Relating to the Department of Accounting and General Services  
POSITION: COMMENT

Aloha Chair Yamashita, Vice Chair Kitagawa, and members of the committee!

My name is Christine Maii Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a nonprofit organization that advocates for a more accessible and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i thrive.

Senate Bill 2516, SD2, HD2, clarifies that centralized computer information management and processing services shall be provided through the Chief Information Officer. This version of the bill specifies that the Chief Information Officer shall be appointed by the Governor.

From its inception more than ten years ago, THG has served as an important partner in establishing and promoting the success and effectiveness of the state CIO. We now know that technology underpins virtually every government service and that Hawai'i residents demand broadband access, digital learning, and services when and where needed. I have been honored to serve on the state IT Steering Committee which itself serves as an integral partner in the development and implementation of the state's technology services.

We have learned from the experiences here, and from observing successful government technology transformations in other states, that the state CIO must have a breadth of purview that is enterprise wide. The state CIO must integrate the needs and functional areas across state agencies, departments, and divisions. The CIO's leadership role must encompass information technology operations, projects, and strategies to ensure that the state is making the best overall use of its assets, resources, and investments, both now and in the future. To do so, it is important for the CIO role to maintain a high level of stature in state government. Attracting qualified government technology leaders to serve in key roles, including the role of CIO, requires ensuring a competitive wage and the knowledge, skills, and ability to serve at the highest levels of state government. Accountability and responsiveness are other key ingredients to ensuring the success of a CIO. We would welcome an opportunity to work with government leaders to propose a more robust detailing of such accountability provisions going forward and potentially for the next legislative session.

Please continue to call upon Transform Hawai'i Government as a resource on government modernization. Through research, data, and in-depth policy recommendations, and resources, we wish to support your efforts to make Hawai'i a better place and look forward to working closely with you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Christine Sakuda', is written over a light blue circular graphic element.

Christine Sakuda  
Executive Director

Transform Hawai'i Government

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