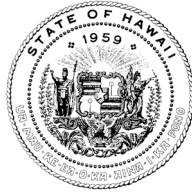


JOSH GREEN, M.D.  
GOVERNOR



DOUGLAS MURDOCK  
CHIEF INFORMATION  
OFFICER

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

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Written Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the  
SENATE COMMITTEE ON LABOR AND TECHNOLOGY  
FRIDAY, FEBRUARY 9, 2024

SENATE BILL 2287  
RELATING TO THE OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

Dear Chair Aquino, Vice Chair Moriwaki, and members of the committee:

The Office of Enterprise Technology Services (ETS) **supports** this bill to clarify the duties of the Information Technology Steering Committee (ITSC) and the required contents of the Chief Information Officer's annual report of the Office of Enterprise Technology Services.

The bill asks that the ITSC assist in developing a plan to enhance the Hawaii.gov mobile application in order to increase visitor and resident usage of the mobile application.

The bill also asks that an update on the mobile application be included in the ETS' annual report to the Governor and the Legislature.

Hawaii.gov websites are currently built using templates that automatically reformat to show correctly in a mobile browser. This has many advantages including not requiring users to download a mobile application. It would be useful to have the ITSC review this strategy.

Thank you for the opportunity to provide testimony on this measure.



TIME/DATE: 3:15 pm, February 9, 2024  
PLACE: State Capitol Conference Room 224 & Videoconference  
COMMITTEE: Senate Labor & Technology Committee  
BILL: SB 2287, Relating to the Office of Enterprise Technology Services  
POSITION: Support

Aloha Chair Aquino, Vice Chair Moriwaki, and members of the committee!

My name is Christine Maii Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a nonprofit organization that advocates for a more accessible and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i thrive. In collaboration with state government partners, we strive to keep modernization a top priority. We are writing in **support** of SB 2287, relating to the Office of Enterprise Technology Services, and clarifies the duties of the Information Technology Steering Committee and the required contents of the Chief Information Officer's annual report of the Office of Enterprise Technology Services.

The pandemic showed us that technology underpins virtually every government service and that Hawai'i residents demand broadband access, digital learning, and services when and where needed. The IT Steering Committee is an integral partner in the development and implementation of the state's technology services. As its vice-chair, I have had the opportunity to work alongside policy leaders who strive to promote the state's IT Strategic Plan. I am supportive of the IT Steering Committee's ongoing role in important initiatives such as government's mobile application for delivery of government services.

Please continue to call upon Transform Hawai'i Government as a resource on government modernization. Through research, data, and in-depth policy recommendations, and resources we wish to support your efforts to make Hawai'i a better place and look forward to working closely with you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'C. Sakuda', written over a faint circular watermark.

Christine Sakuda  
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Transform Hawai'i Government  
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