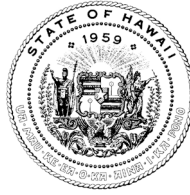


JOSH GREEN, M.D.  
GOVERNOR



DOUGLAS MURDOCK  
CHIEF INFORMATION  
OFFICER

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

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Written Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the  
SENATE COMMITTEE ON WAYS AND MEANS  
THURSDAY, FEBRUARY 22, 2024

SENATE BILL 2287 SD1  
RELATING TO THE OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

Dear Chair Dela Cruz, Vice Chair Moriwaki, and members of the committee:

The Office of Enterprise Technology Services (ETS) **supports** this bill to clarify the duties of the Information Technology Steering Committee (ITSC) and the required contents of the Chief Information Officer's annual report of the Office of Enterprise Technology Services.

The bill asks that the ITSC assist in developing a plan to enhance the Hawaii.gov mobile application in order to increase visitor and resident usage of the mobile application.

The bill also asks that an update on the mobile application be included in the ETS' annual report to the Governor and the Legislature.

Hawaii.gov websites are currently built using templates that automatically reformat to show correctly in a mobile browser. This has many advantages including not requiring users to download a mobile application. It would be useful to have the ITSC review this strategy.

Thank you for the opportunity to provide testimony on this measure.