



STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

DEAN I. HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

KA 'OIHANA PILI KĀLEPA
335 MERCHANT STREET, ROOM 310
P.O. BOX 541
HONOLULU, HAWAII 96809
Phone Number: (808) 586-2850
Fax Number: (808) 586-2856
cca.hawaii.gov

Testimony of the Department of Commerce and Consumer Affairs

**Before the
Senate Committee on Commerce and Consumer Protection
Monday, March 25, 2024
9:00 a.m.
Conference Room 229 and Via Videoconference**

**On the following measure:
G.M. 634, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE BOARD OF PRIVATE DETECTIVES AND GUARDS,
GUBERNATORIAL NOMINEE, JERALD DOLAK,
FOR A TERM TO EXPIRE 06-30-2028**

Chair Keohokalole and Members of the Committee:

My name is Nadine Y. Ando, and I am the Director of the Department of Commerce and Consumer Affairs (Department). The Department supports the appointment of Mr. Jerald Dolak to the Board of Private Detectives and Guards (Board).

Mr. Dolak currently serves as the Corporate Director of Loss Prevention at Outrigger Resorts, overseeing global security programs and ensuring the safety of guests and employees. With a wealth of experience dating back to 1988, he has consistently demonstrated leadership and competence in managing security programs, coordinating claims, and enforcing compliance with regulations.

Mr. Dolak's extensive background in the United States Navy, where he served for two decades, including active duty and reserve service, underscores his commitment to duty, discipline, and the protection of others. His impressive professional achievements

are complemented by numerous awards, including the Hawaii Lodging & Tourism Association Kahiau Award, Outrigger Hotels & Resorts Po'okela Awards, and a nomination for the Honolulu Police Department's 2017 Citizenship Award.

Mr. Dolak's involvement in professional associations, such as the Hawaii Hotel Visitor Industry Security Association and ASIS International, highlights his commitment to staying informed and engaged in the security industry. In addition to his educational background, which includes a bachelor's degree in business management and as a Certified Protection Professional, Mr. Dolak actively participates in volunteer work, demonstrating his dedication to community service and leadership.

I am confident that Mr. Dolak's extensive experience, leadership skills, and commitment to excellence make him an excellent candidate for the Board of Private Detectives and Guards. I support his confirmation and believe he will bring valuable perspectives to the board's mission.

Thank you for the opportunity to testify on this measure.

GM-634

Submitted on: 3/22/2024 8:28:23 AM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Bulla Eastman	Testifying for Aqua Aston Hospitality	Support	Written Testimony Only

Comments:

Aloha,

I am in full support of the nomination for Jerry Dolak. We have worked in the hospitality industry for many years and have served together with the HHVISA organization. He is very qualified to sit on the Board of Directors and will be an asset to the group.

Mahalo for your time.

Bulla Eastman

Aqua Aston Hospitality Director Safety & Security

GM-634

Submitted on: 3/22/2024 9:32:38 AM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Robert Imoto	Testifying for Hawaii Hotel Visitors Industry Security Association	Support	Written Testimony Only

Comments:

As a member of the Hawaii Hotel & Visitors Industry Security Association (HHVISA) and as the current Director of Safety & Security for the Moana Surfrider hotel, I fully support Gubernatorial Nominee, Jerald Dolak for your consideration and confirmation.

His leadership as the president of HHVISA through the years have strengthened and enhanced the security and law enforcement network on Oahu and the State. His knowledge and confidence in the security field, as well as his great communication skills makes him a very effective leader and an asset to any group or organization that he is involved with.

His experience, professionalism, and direct connection to our security field makes him an excellent choice for your team.

Mahalo,

Robert Imoto

GM-634

Submitted on: 3/22/2024 2:19:38 PM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Dave Kajihiro	Testifying for Kyo-ya Hotels & Resorts	Support	Written Testimony Only

Comments:

Dear Chair Keohokalole,

I am Dave Kajihiro, the Director of Safety & Security for Kyo-ya Hotels & Resorts that owns the Sheraton Waikiki, The Royal Hawaiian, Moana Surfrider, and Princess Kaiulani hotels in Waikiki.

I am in support of Gubernatorial Nominee Jerry Dolak in becoming a part of the Board of Private Detectives and Guards. Jerry is very active and influential within the safety and security profession throughout the State of Hawaii. He is the president of the Hawaii Hotel and Visitor Industry Security Association (HHVISA) and is active in numerous community organizations, including the Boy Scouts of America, Special Olympics, Charity Walk, and the Blood Bank of Hawaii. He brings a diverse and experienced view of the issues we face each and every day. I have known Jerry for 8 years and I know he will be a great asset to the board and to the State.

I am in strong support of passing Bill GM 634.

Dave Kajihiro
Director of Safety & Security
Kyo-ya Hotels & Resorts, Waikiki Collection
Ph: (808) 931-7882
Email: dave.kajihiro@luxurycollection.com

GM-634

Submitted on: 3/22/2024 4:06:03 PM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Chi Mok	Testifying for HHVISA	Support	Written Testimony Only

Comments:

Aloha,

Being in the Hospitality and Safety & Security industry for over 30 years, I have known and worked with Jerry Dolak for over 25 of those years. I cannot find a more connected and more qualified person to sit on the Board of Directors of the Private Detective Guards under the DCCA. Jerry has my 100% support and confidence that he will serve his duties on the board with dignity and integrity. As the President of HHVISA, Jerry has turned this organization into a well respected association that multiple agencies look to for help and guidance and top issues facing the security industry in the hospitality industry as well as training services. Mahalo for your consideration.

Chi Mok

Director of Room Operations

Waikiki Beach Marriott Resort & Spa

GM-634

Submitted on: 3/22/2024 8:53:32 AM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Nate Steele	Individual	Support	Written Testimony Only

Comments:

Aloha, my name is Nate Steele and I am the General manager of the Hawaiian Monarch. I would like to submit this testimony in favor of Jerald Dolak on the position of Board of Private Detectives and Guards. I have known Jerry for 12 years and know that he is an outstanding member of the community and not just from a security standpoint. Jerry keeps us updated with anything relevant regarding our communities from tsunami watches to relaying suspects that we should keep an eye out for. I highly recommend Jerry for this position. Mahalo.

Nate

GM-634

Submitted on: 3/22/2024 9:25:08 AM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Nathan Chun	Individual	Support	Written Testimony Only

Comments:

I, Nathan Chun, am in support of this following GM634. I have personally worked with Jerry Dolak at Outrigger Hotels & Resorts in the Security Department from 2017-2019 as he was the Director of Safety & Security and was reunited back with him from 2022-today as I had become a part of HHVISA as his Treasurer. Jerry Dolak is a role model to myself and as well as to multiple leaders throughout the state and the Waikiki community. Jerry Dolak is a part of organizations, such as HHVISA and ASIS, that really try to help better the community and supporting others in multiple ways that he can within his power.

Jerry Dolak has a long commitment with Outrigger Hotels & Resorts, and has supported every single hotel within the Waikiki as if it was his own. His long career within the Navy and transferring over to Security, starting from the bottom and working his way up, I believe that Jerry Dolak will be an asset to the Board of Private Detectives & Guards as he understands the system, is a part of the system, and is always looking for the best interest of others & the organization that he is a part. I have no doubts that if Jerry Dolak is selected for the position for the following, he will do more than just succeed.

Albert 'Spike' Denis, CPP
P.O. Box 94
Kaaawa, HI 96730

March 22, 2024

VIA EMAIL: CPNcommittee@capitol.hawaii.gov

Re: Letter of Endorsement of Jerald K. Dolak, CPP
Appointment to Board of Private Detectives and Guards

Dear Committee Members,

I am pleased to offer this letter of endorsement in support of the appointment of Jerald K. "Jerry" Dolak to the Board of Private Detectives and Guards (PDG).

Jerry is a licensed guard, and I have known and been a colleague of his for over 40 years. His background and qualifications make him a uniquely qualified candidate for the Board's vacant industry member position. Jerry is a Certified Protection Professional, serves as president of Hawaii Hotel Visitors Industry Security Association and has served as chair of the Honolulu Citizens Advisory Commission on Emergency Management.

Jerry is currently serving as the Director of Safety and Security at Hilton Hawaiian Village.

Jerry has contributed to the PDG as an industry stakeholder and resource for many years and assisted with the drafting and shaping of the HRS and Hawaii Administrative Rules for the Hawaii Security Industry. Jerry's experience, leadership skills, professionalism and ethics make him an exemplary candidate to serve on the Board as an Industry member. Jerry will bring forth a conscientious and cooperative approach to problem-solving and adjudication of licensure and other items brought before the Board.

As a Board former Board member of PDG for eight years and most recently serving as Chairperson, I highly recommend favorable consideration for the appointment of Jerry Dolak to the PDG Board. If you have any questions or require additional information, please do not hesitate to contact me.

Sincerely,



Albert B. 'Spike' Denis, CPP

spike@psghawaii.com

(808) 237-7059 office

(808) 224-4559 cell

GM-634

Submitted on: 3/22/2024 2:19:39 PM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Russell A. Ikeda	Individual	Support	Written Testimony Only

Comments:

I have known Jerald "Jerry" Dolak for 14 years, from when he was the Security Director for the Outrigger hotels and now as the Security Director for the Hilton Hawaiian Villiage.

We are part of the Executive Committee for the Hawaii Hotel Visitor Industry Security Association, (HHVISA). Jerry as the President of the Association and myself as the First Vice President. After working with Jerry all these years, I can honestly say that you will not find a better, more qualified or deserving person than Jerry for the board.

Jerry is well organized, hard working and possess unquestionable integrity. He displays those attributes in running HHVISA and will bring that with him to the board. I strongly recommend Jerry Dolak for the Board of Private Detectives and Guards.

GM-634

Submitted on: 3/22/2024 6:04:53 PM

Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Ed Howard	Individual	Support	Written Testimony Only

Comments:

My name is Ed Howard, Owner & CEO of Pax Bello Security Solutions Hawaii, LLC, a security, safety and emergency planning consulting and training firm. I wholeheartedly provide this written testimony for Jerald Dolak in support of his confirmation to the Board of Private Detectives and Guards.

I have known Mr. Dolak for approximately 20 years and can say without doubt that he has been a consistent leader in Hawaii's security and safety industry bringing his professionalism and leadership experience to better our industry and contribute to safer communities.

Mr. Dolak has provided his expertise engagement most specifically in the Hawaii Hotel, Hospitality and Visitor Industry sector of security for many years and is considered an expert that is frequently called upon to mentor, train and provide advice. Mr. Dolak does this unselfishly with fellow industry stakeholders and continues to lead the award-winning and very vibrant Hawaii Hotel Visitor Industry Security Association (HHVISA).

Mr. Dolak will certainly serve the Board of Private Detective and Guards well with his great knowledge and ability to provide the leadership needed to address current security industry problems and issues with forward-thinking and positive engagement to make necessary improvements and continue with Act 208's legislative intent to professionalize Hawaii's security industry.

Respectfully submitted in support;

Ed Howard

LATE

GM-634

Submitted on: 3/24/2024 1:06:09 PM
Testimony for CPN on 3/25/2024 9:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Walter Ozeki	Individual	Support	Written Testimony Only

Comments:

The Honorable Ronald D. Kouchi,

President and Members of the Senate

Thirty-Second Legislature Hawai'i State Capitol, Room 409 Honolulu, Hawai'i 96813

Dear President Kouchi and Members of the Senate:

I am submitting my testimony on behalf of myself, but have a long standing association with Mr. Dolark as a result of my history as a retired Police Major with HPDA and my current standing as a Director of Security at a Waikiki based resort.

Jerald Dolark is well known within both the law enforcement and security community as he has been a leader and organizer within the Hotel Security community for decades. He is one of the chief driving forces in ensuring that security personnel in Hawaii are organized, informed, well trained and professional. As the president of the Hawaii Hotel and Visitor Industry Security Association (HHVISA) for as long as I can remember, Jerald has invested countless hours of his own time and resources to ensure that there is cohesion and standards within the security community and also that we are well informed on all matters that are relevant to our profession.

I believe that Jerald Dolark would be a worthy addition to the Board of Private Detectives and Guards and would prove to be a tremendous resource in ensuring that the board operates at a level of uncompromising professionalism that we have come to expect. I wholeheartedly support his nomination.

Respectfully

Walter Ozeki

Keith K. Horikawa
Deputy Chief
Honolulu Police Department
801 South Beretania Street
Honolulu, HI 96813



March 22, 2024

Committee on Commerce and Consumer Protection
State Capitol
415 South Beretania Street
Honolulu, HI 96813

Aloha Committee Members,

It is with great enthusiasm that I offer my highest recommendation of Honolulu Police Department Chief Arthur “Joe” Logan to serve as a member of the Board of Private Detectives and Guards. I have had the privilege of knowing and working for Chief Logan as both a military officer and police officer for over 25 years—most recently as Deputy Chief of HPD’s Field Operations—and personally attest to his upright and moral character, superior leadership and organizational talents, and significant law enforcement experience. Chief Logan possesses the integrity, character, judgment, competence, experience and professional aptitude needed to not only comprehend the important business of this board, but most importantly contribute with sound recommendations and solutions.

A dedicated public servant and patriot, Chief Logan is absolutely committed to leading people and organizations ethically, responsibly, and professionally. His proven record as a leader at the highest levels of the Hawaii National Guard and Honolulu Police Department reflect not only the depth and breadth of his leadership competence and problem-solving skills, but most importantly an established level of organizational maturity, experience, judgment, and upper-level leadership competence that few possess.

Thank you for the opportunity to provide my recommendation of this talented and capable leader, and I urge you to support Chief Logan’s nomination to this board. I can be contacted at (808) 220-5918 and khorikawa@honolulu.gov.

Sincerely,

Keith K. Horikawa

Re: Governor's Message No. 634
Jerald Dolak, CPP
Appointment to the Board of Private Detectives and Guards



It is my highest honor to support Governor Green's appointment of Mr. Jerald "Jerry" Dolak, to the State of Hawaii, Board of Private Detectives and Guards.

I have known Jerry since the mid-1980s when he was starting out in the Hotel Security Industry. Over the years, I have seen him grow and develop into the consummate Hotel Security Professional. He gained much of his knowledge and skills from his mentors at several Waikiki hotel properties. He has excelled in his field, and he has been instrumental in finding common ground and establishing cooperation with his peers in the Waikiki Hotel Security profession.

Jerry has been a longtime member of the American Society of Industrial Security International (ASIS). He holds the designation of Certified Protection Professional (CPP) issued by ASIS. He is active with the ASIS Hawaii Chapter 134, the Hawaii Hotel & Visitor Industry Security Association (HHVISA), as well as being a member of the Hawaii Joint Police Association (HJPA). Jerry and I sit on the board for The Law Enforcement and Security Coalition of Hawaii, and we are on the planning committee for the TOP COP Hawaii Annual Banquet.

Jerry's attributes and successes have had positive impacts for his employers, colleagues, staff members, and ultimately the people of Hawaii and our Visitors. I truly believe that Jerry would be an excellent choice as the newest member of the Board of Private Detectives and Guards.

Should you have any questions, please contact me at (808) 306-6400, or email jcabrejos@goodenow.com .

Respectfully,

Joe Cabrejos, CII
810 Richards Street, Suite 340
Honolulu, HI 96813
(808) 306-6400
jcabrejos@goodenow.com
Hawaii Licensed Private Detective (PD-529)
Partner & Principal Agency Licensee for Goodenow Associates Investigations (PDA 1063)
President of the Hawaii Joint Police Association
Board Member of The Law Enforcement and Security Coalition of Hawaii
Committee Member for the TOP COP Hawaii Annual Banquet