

Chung I. Chang

GOV. MSG. NO. 605

OBJECTIVE

My primary objective is to provide strategic business operations leadership in projects and workforce management

REFERENCES

Available upon request.

ADDRESS

[REDACTED]

PHONE

[REDACTED]

EMAIL

[REDACTED]

WEBSITE

[linkedin.com/in/chungilchang](https://www.linkedin.com/in/chungilchang)

EXPERIENCE

JULY 2023 - CURRENT

Strategic Broadband Coordinator | Department of Business, Economic Development and Tourism (DBEDT) | Honolulu, HI

MAY 2022 - JUNE 2023

Committee Clerk | Senate Committee on Ways and Means | Honolulu, HI

FEBRUARY 2020 - MAY 2022

Deputy Director | Department of Business, Economic Development and Tourism (DBEDT) | Honolulu, HI

JULY 2018 - FEBRUARY 2020

Aerospace Development Coordinator | DBEDT | Honolulu, HI

DECEMBER 2017 - MAY 2018

Bills Researcher | Senate Committee on Ways and Means | Honolulu, HI

JULY 2014 - JULY 2018

Owner/Consultant | CIC Consulting | Honolulu, HI

JULY 2015 - FEBRUARY 2021

Owner/Manager | Fresh Ahi Off the Boat | Honolulu, HI

JULY 2013 - FEBRUARY 2018

Keeaumoku International Village | Honolulu, HI

Property Manager | Cuzco Development LLC | September 2013 - Feb 2018
Director of Finance | Yogurstory | September 2013 - December 2013
President | Yedang Entertainment | July 2013 - June 2014

APRIL 2005 - JULY 2012

Hawaii Medical Service Association | Honolulu, HI

Senior Business Analyst | January 2011 - July 2012
Section Supervisor | January 2007 - January 2011
Marketing Coordinator | April 2005 - January 2007

Key responsibilities: Planning, executing, and managing transformational organization projects. Strength in workforce management, financial planning and analysis, and ability to connect the highest level executives to the front end users and employees.

- Develop, plan, and supervise implementation of COVID economic response programs.
- Coordinate legislative session strategies, to include approvals of department testimonies and testifying in legislative hearings.
- Develop cross-agency collaboration and upskilling of personnel to support the effort.
- Serve as designee board member in various agency board of director meetings.
- Serve as the governor's representative to a neighborhood board meeting.

Aerospace Development Coordinator | DBEDT | Honolulu, HI

Full-time, 40-50 Hours/Week

- Plan, implement, evaluate aerospace-related programs developed and/or conducted through the State of Hawaii Office of Aerospace Development.
- Establish and maintain a collaborative working relationship with businesses, research centers, federal and state agencies, educational institutions, and other government and private entities to promote aerospace partnerships among government, academia, and industry.
- Prepare briefing papers, reports, public educational materials, and news releases to support Hawaii's aerospace goals and activities.
- Coordinate legislative activities to include preparing legislative bills, resolutions, testimonies and testifying in legislative committee hearings and sessions.
- Be part of the department team for state emergency response coordination.
- Principal Investigator for PISCES contract with RCUH.
- Contract Manager for the state's Unmanned Aerial Systems contract with ARL at UH.

Bills Researcher | Senate Committee on Ways and Means | Honolulu, HI

Full-time, 50-60 Hours/Week

- Manage several concurrent projects under strict legislative session deadlines. Identify and track revenue generating bills and legislative measures with appropriations through the legislative session.
- Research, analyze, and interpret statutory language, reports, and testimonies. Communicate with appropriate stakeholders, subject matter experts, and state agencies for further research and information.
- Prepare oral and written reports and summaries on findings for the committee for internal use or to communicate it to the public.

Owner/Consultant | CIC Consulting | Honolulu, HI

Full-time, 50-60 Hours/Week

- Operate a consulting business focusing on business acquisition and start-up, financial analysis and forecasting, business process improvement, and labor management.
- Provide human resources function to include staffing, compensation, and training.
- Provide general accounting function to include accounts payable, accounts receivable, and payroll.
- Prepare and execute business contracts with local, mainland and international vendors and state and federal regulatory agencies on behalf of clients.
- Develop profit and cost analysis for clients.

and government regulations.

- Complete quarterly and annual staff performance assessments.
- Interface with external brokers, group leaders and state and federal regulatory officials.
- Lead the department in multiple, overlapping corporate projects.

Marketing Coordinator | April 2005 - January 2007

Full-time, 40-50 Hours/Week

- Develop supervisory skills to be able to support the individual, small groups, Medicare and Neighbor Island sales teams.
- Review, prepare and submit monthly, quarterly and annual sales data and reports.
- Train and coach a team of three lobby agents in the individual, Medicare and group sales and servicing units.
- Draft all outbound written correspondence for the management team
- Provide call center and lobby staff with first-line supervisory support.
- Represent the department in various corporate projects.