

Jamie Moanikeala Whittle-Wagner

EMPLOYMENT OBJECTIVE To provide Hawaiian Airlines excellent customer service and hospitality (Ho'okipa) to all passengers and co-workers.

EDUCATION

Fall 2015 **Certificate of Associates Degree in Liberal Sciences**
University of Hawai'i, Maui Campus, Hawai'i

Fall 1983 - Spring 1984 Studied Bachelor of Arts in Business Administration
University of Hawai'i, Manoa Campus, Hawai'i

Fall 1981 - Spring 1983 Studied Bachelor of Arts in Business Marketing
University of Portland, Portland, Oregon

June 1981 **Graduated; High School Diploma**
The Kamehameha Schools,
Kapalama Heights, Kapalama, Hawai'i

INTERESTS

I enjoy perpetuating, educating, and presenting Nā Hololio 'o Hawai'i. I also enjoy teaching and sharing hula and Hawaiian Culture. I also enjoy the outdoors and outdoor activities to include swimming and snorkeling at the beach, horseback riding, tending to my horses and dogs. I have a passion for sewing and for genuinely helping and assisting others.

WORK EXPERIENCE / SKILLS

October 2017 - Present **Scholarship Associate & Community Outreach**
Ka Hikina O Ka La, 310 W. Ka'ahumanu Avenue, Kahului, HI 96738

- Provide Merit based scholarship awards to students who reside in Maui Nui pursuing their degree in Hawaiian Studies and STEM Majors.
- Monitor and process scholarship awards and provide community service opportunities and awareness.

July 2014 - October 2017 **Head Cashier**
Tihati Productions, Inc., 1498 Lower Main St. #C, Wailuku, HI 96761

- Greet Lu'au guest with a warm Aloha and fresh flower lei, assist Lu'au guest by accepting vouchers, escort to seats, and trouble shoot when needed.
- Process credit cards, cash and voucher sales.
- Create and provide closing report of evening sales, events and statistics.

WORK EXPERIENCE / SKILLS / VOLUNTEER (cont'd)

**November 2002 – October 2017 *Full Time Care Giver,*
*Patricia P. Whittle, Mother***

- My parents moved to Maui and made Maui their forever home in 1999.
- My Mother had a stroke in 2001. My father passed in November 2002.
- I become the full time care giver for My Mother.
- My Mother suffered a second stroke in February 2003.
- January 2016 my mother passed away.

**July 2012 - Present *Cultural Assistant,*
*Ku Mai Ka Hula Competition Coordinator***

Maui Arts & Cultural Center, One Cameron Way, Kahului, HI 96761

- Prepare, email, mail, coordinate all aspects of Ku Mai Ka Hula Competition.
- Assist Cultural Director with Cultural Activities.

April 2013 – September 2014 *Registration Module Consultant*

Ka 'Aha Hula 'O Halauaola, Kaua'i, Malie Foundation, Kapa'a, HI 96746

- Orchestrate, coordinate and process 1-1/2 weeks of classes, 12 hours a day.
- Assemble and enroll 1095 Students & 326 Instructors from around the world
- Provide registration access and class sign up for the registration participants and instructors.
- Design, implement and coordinate conference registration module.

January 2008 – September 2009 *Registration Module Consultant*

Ka 'Aha Hula 'O Halauaola, O'ahu, Lalakea Inc., Lahaina, HI 96761

- Orchestrate, coordinate and process 1-1/2 weeks of classes, 12 hours a day.
- Assemble and enroll 1252 Students & 302 Instructors from around the world
- Provide registration access and class sign up for the registration participants and instructors.
- Design, implement and coordinate conference registration module.

January 2003 – September 2005 *Conference Director*

Ka 'Aha Hula 'O Halauaola, Maui, Kauahea Inc., Lahaina, HI 96761

- Orchestrate, coordinate and process 1-1/2 weeks of classes, 12 hours a day.
- Assemble and enroll 1300 Students & 432 Instructors from around the world
- Acquire, manage and facilitate event venues, locations, and transportation.
- Develop budgets, strategize spending and distribute revenues to non-profits.
- Provide an event where people from all around the world come to learn about hula and hula related things from the sources itself; Maui, Hawai'i.
- Directly responsible for Chairpersons, 600+ Volunteers, and Staff; 2500.

WORK EXPERIENCE / SKILLS (cont'd)

January 1995 – June 2002 *Rooms Director, Conventions Mgr,
Director of Luau*

Royal Lahaina Resort, 2780 Kekaa Drive, Lahaina, HI 96761

- Directly responsible for 52 employees and independent Luau contractors.
- Accountable for maintaining, increasing and developing Luau sales.
- Develop budgets, strategize spending and maximize revenues.
- Yield highest average room rate percentages possible.
- Directly responsible for Front Desk, Cashiers, Operators operations and staff.

February 1992 – June 1995 *Contract Service Agent*

Aloha Airlines, Kahului Airport, Maui, Hawai'i

- Produce and provide passenger manifests for pilots.
- Greet, process and provide transportation service to passengers.

October 1992–February 1994 *Admin Assistant, Volunteer Coordinator*

Maui Historical Society, Bailey House Museum, Wailuku, Hawai'i

- Plan, organize and prioritize Museum Directors' schedule.
- Make public appearances and prepare grants to request funding.
- Answer telephones, answer visitor questions and schedule museum tours.
- Responsible for scheduling and recruiting Museum Volunteers.

July 1988 – August 1992 *Guest Services Director,
Reservations Manager, Sales*

Royal Lahaina Resort, 2780 Kekaa Drive, Lahaina, HI 96761

- Create, implement and provide Guest Services and activities to hotel guests.
- Weekly scheduling, troubleshooting, and provide guest satisfaction.
- Prepare weekly hotel forecasts and incoming group and individual arrivals.

COMMUNITY SERVICES

2020 – Present **King Kamehameha Celebration Commission,**
Maui Commissioner

1999 – Present ***Na Maile Ku Honua***
Kumu Hula (Teacher), Alaka'i (Leader), 'Olapa (Dancer)

1991 – 1995 & 2012 – Present ***The Kamehameha Day Parade & Pa'u***
Princess of Moloka'i 2016, 2nd Princess & Unit
Princess of Kaho'olawe 2015, 1st Princess & Unit
Princess of O'ahu 2012, 1st Princess and Unit
Princess of Maui 1993 with Maui Kumu Hula in Unit
Princess of Hawai'i 1992, 1st Princess & Unit
Attendant for Lana'i 1991
Attendant and Coordinator of many other Units

1991 – 1996 ***Aloha Festivals Banyan Tree Ho'olaule'a***
Event Coordinator, Event Chair, Community Liason

1989 – 1992 ***Na Mele O Maui***
Event Coordinator, Event Chair, Community Liason