

Email subject: COVID-19 E-Newsletter March 23, 2020

TOP UPDATES:

[STAY-AT-HOME ORDER MANDATED FOR HAWAII STATE BY GOVERNER DAVID IGE](#)

Effective 12:01 a.m. HST, Wednesday, March 25, 2020 through April 30, 2020 a Stay-at-Home Order will be enforced for the State of Hawaii via a supplement to the Emergency Proclamation issued by Governor David Ige.

[HAWAII INCOME TAX PAYMENT AND FILING DEADLINES FOR TAX YEAR 2019 POSTPONED](#)

Individual income tax returns and payments for the 2019 taxable year that are due from April 20, 2020 to June 20, 2020 are now due by July 20, 2020. This relief applies to all individual income tax filers, including self-employed individuals. The Department of Taxation will automatically provide this relief, there is no need to file additional forms to qualify for this relief. Individual Income Taxpayers expecting a refund should file as soon as possible. They are granted an automatic extension to file by October 20, 2020.

[MANDATORY QUARANTINE OF ALL TRAVELERS INTO HAWAII](#)

Effective, 12:01 a.m. HST Thursday, March 26, 2020, Governor David Ige has ordered that all persons entering the State of Hawai'i to self-quarantine for 14 days or for the duration of their stay in Hawai'i, whichever is shorter.

Coronavirus Disease 2019 (COVID-19)

ALL TRAVELERS ARE REQUIRED TO STAY HOME OR IN THEIR HOTEL ROOM FOR 14 DAYS AFTER ARRIVAL AND MONITOR THEIR HEALTH

If you become ill with a fever or cough:

- Avoid contact with others except for seeking medical care.
- If you need medical care, call ahead to your healthcare provider and let them know about your travel history. If you need emergency medical care, call 911.
- If you have difficulty accessing medical care or have questions about how to care for yourself at home, call **2-1-1**

For more information:
go to <http://health.hawaii.gov/docd/COVID19> **OR**

Call: 2-1-1
Text: 877-275-6569 (include your ZIP code)
Chat: www.auw211.org
Email: info211@auw.org

Hawaii
2-1-1
Get Connected. Get Answers.
Aloha United Way

HAWAII STATE DEPARTMENT OF HEALTH

[GRAB-AND-GO MEAL SERVICE FOR STUDENTS AT PAHOA HIGH & INTERMEDIATE AND MORE](#)

During the extended closure of community schools, HI Dept. of Education will continue to provide student meals, including providing grab-and-go breakfast and lunch at select schools to children 18 years and under at the following days and times: Monday through Friday from 7:30

a.m. to 8 a.m. for breakfast; 11:30 a.m. to 12 p.m. for lunch. A list of the pick-up sites is available [here](#).

[FILE UNEMPLOYMENT INSURANCE ONLINE - 1 WEEK WAITING PERIOD WAIVED](#)

The safest, and most efficient way to apply for unemployment benefits is through the new webform at <https://huiclaims.hawaii.gov/#/>. The State will backdate claims and deposit unemployment benefits for eligible individuals that were unable to file their claims due to the overload on the online filing system. Individuals filing claims will need an account for depositing funds into (savings or checking), financial institution routing number, and an account number. To be best prepared, please have the contact information and dates of employment for all of your employers over the past 18 months.

[STATE SETS UP CALL CENTER TO PROVIDE ASSISTANCE FOR UNEMPLOYMENT CLAIMANTS](#)

The Department of Labor and Industrial Relations (DLIR) announced the availability of two phone numbers to help process unemployment claims while working on fixing the current online claims filing process. The phone numbers will be available during normal business hours of 7:45 a.m. to 4:30 p.m.

The following phone numbers are for resetting passwords and making appointments for over-the-phone applications:

Password reset: (808) 762-5751

Phone appointments: (808) 762-5752

The local unemployment offices remain closed to walk-in and in-person services.

[THE SBA DISASTER LOAN PROGRAM OPENS](#)

Disaster loan information and application forms may also be obtained by calling the SBA's Customer Service Center at 1-800-659-2955 (1-800-877-8339 for the deaf and hard-of-hearing) or by sending an email to disastercustomerservice@sba.gov Learn more [here](#).

[FOOD-A-GO-GO PROVIDES A LIST OF RESTAURANTS OFFERING TAKEOUT FOOD](#)

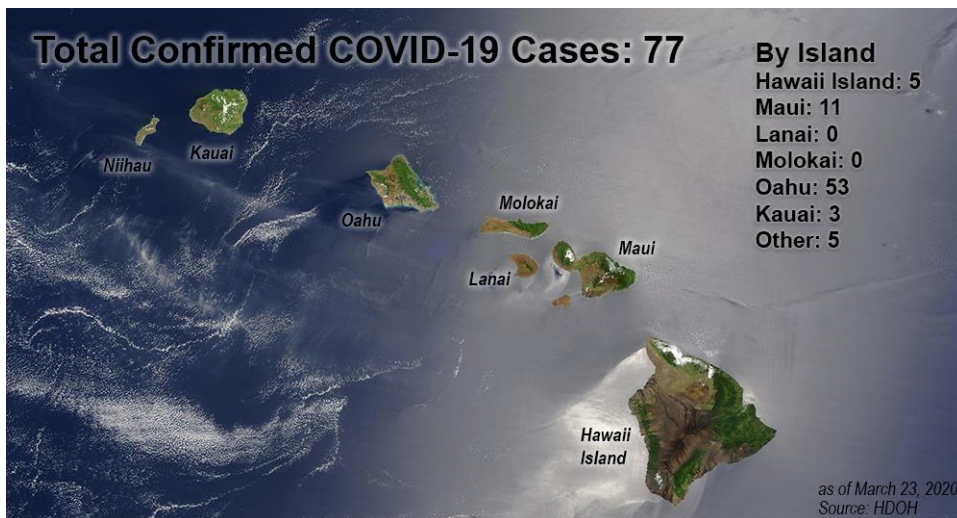
The Hawaii Food & Wine Festival is working in partnership the Hawai'i Agricultural Foundation and have launched, Food-A-Go-Go, to support ALL local restaurants statewide who are open for takeout, delivery and curbside pickup. FoodAGoGo.org provides the latest up-to-date information on restaurants that remain open for takeout, from fine dining to family restaurants to takeout operations. Restaurants can register [here](#). Patrons can browse restaurants [here](#).

[DEMOCRATIC PARTY OF HAWAII CANCELS WALK-IN PRESIDENTIAL PRIMARY ON APRIL 4](#)

The Democratic Party of Hawaii has decided to cancel the walk-in voting for the PPP (Presidential Primary Poll) on April 4. Mail-in ballots will be sent to registered Hawaii Democratic Party voters. (Note: The Republican Party has decided not to hold a Presidential primary). More info [here](#).

77 COVID-19 CASES IN HAWAII AS OF MARCH 23, 2020

March 23 (57th - 77th case): There are two new cases on Hawaii Island, two new on Maui, 12 new on Oahu, five infected while at unknown locations. **March 22 (49th – 56th case):** Six new cases on Oahu, and two on Maui. **March 21 (38th – 48th case):** There are 10 new positive cases, 7 on Oahu, 2 on Maui and [2 on Hawaii Island](#) brings the total to 48. **March 20 (27th – 37th case):** 11 new cases, 10 on Oahu and one on Kauai. **March 19 (17th – 26th case):** Eight new cases on Oahu. One of the Oahu cases is state Senator Clarence Nishihara which has led to the closure of the State Capitol for cleaning. Two new positive cases on Maui.



Total number of tests performed in Hawaii: 3,300

HAWAII ISLAND LEGISLATORS UNITE TO URGE MAYOR KIM TO SHUT DOWN THE ISLAND

After a morning teleconference with fellow Hawaii Isle Legislators, organized by Sen. Kaiiali'i Kahele, we agreed on a statement for the County Council emergency hearing today.

Per Bruce Anderson at today's hearing, he believes the Governor is seriously considering more stringent models like other states' shut down models.



Hawai'i State Legislature

March 20, 2020

The Honorable Harry Kim,
Mayor, County of Hawai'i
25 Aupuni Street
Hilo, Hawai'i 96720

Re: Request for Immediate Action in Response to the Public
Health Concerns Regarding Coronavirus Disease 2019 (COVID-19)

Dear Mayor Kim,

To protect the residents of the County of Hawai'i and the long-term stability of our island economy, we implore you to immediately order the shut-down of non-essential county government operations and the sheltering-in-place of all people throughout the County of Hawai'i.

As Mayor of the County of Hawai'i, we strongly urge you to take the following immediate actions through an Emergency Proclamation and Emergency Rule(s):

- Institute an immediate countywide shut down for the next fifteen (15) days.
- Order all people in the County of Hawai'i to shelter-in-place for the next 15 days and coordinate with the Joint Incident Center under the command of the Hawai'i Emergency Management Agency Director/Adjutant General Kenneth Hara to immediately use his authority under the March 16, 2020, Emergency Supplementary Proclamation by Governor Ige to take all necessary steps and required means to ensure that the supply chain for basic necessities -- such as food, medicine, water, communications, gasoline, cargo and public safety throughout the County of Hawai'i -- is secure.
- Request Director/Adjutant General Hara to secure and requisition any needed hospital and medical supplies that are necessary to assist with the coming need to treat individuals due to COVID-19, at all available Hawai'i Island medical facilities.

- In coordination with Governor Ige, order the quarantine of all travelers arriving from outside Hawai'i at the Hilo and Kona International Airports for a minimum of 15 days.
- Prohibit all non-essential inter-island and out-of-state travel from Hawai'i Island.
- In coordination with Governor Ige, require the immediate closure of all public and private schools, daycare centers, preschools, the University of Hawai'i at Hilo, Hawai'i Community College and Hawai'i Community College Pālanuanui.
- Require the immediate closure of all County facilities and workspaces, and send home all non-essential County of Hawai'i personnel for the duration of the shut down.
- Limit County of Hawai'i work to only essential personnel, provided they are equipped with the proper Personal Protective Equipment (PPE) and adhere to spatial distancing guidelines and preventive measures as recommended by the Center for Disease Control and Hawai'i Department of Health.

As Mayor, you are the only person who has the direct authority to institute these actions. As state legislators, we passed and continue to support the delegated authority provided to the counties under Hawai'i Revised Statutes (HRS) Chapter 127, which grants you, as Mayor, the power to act in emergency situations such as the unprecedented one we face today. The entire Hawai'i Island delegation is speaking with one collective voice, and we implore you to take immediate action for the health, safety, and welfare of the residents of the County of Hawai'i.

Sincerely,

*Senator Kaiuli'i Kahele
Senator Russell E. Ruderman
Senator Dru Mamo Kanuha
Senator Lorraine R. Inouye*

*Representative Mark M. Nakashima
Representative Chris Todd
Representative Richard H.K. Onishi
Representative Joy A. San Buenaventura
Representative Richard P. Creagan
Representative Nicole E. Lowen
Representative David A. Tarnas*

cc: Hawai'i County Council Chairman Aaron Chung

EVENTS POSTPONED/CANCELED DUE TO COVID-19

- The Hawaii State Legislature has gone into recess due to COVID-19 protocols. My office at the State Capitol is currently closed due to a Senator testing positive. You can call my office and leave a voicemail at 808-586-6530 or email me at repsanbuenaventura@capitol.hawaii.gov
- Hawaii State Capitol after [Senator tests positive – CLOSED](#)
- [State and County Parks on Hawaii Island - CLOSED](#)
- [Hawaii Volcanoes National Park - CLOSED](#)
- [All 10 UH System campuses closed](#)
- [Dept. of Water Supply suspends in-person water payments](#)

GOOD NEWS

- [HIDOE \(Hawaii Dept. Of Education\) schools to stagger staff returning to work, students to return April 7, there will be Grab-and-Go meals for students who need them during the break.](#)
- All [Kamehameha Schools campuses and preschools going online after Spring Break](#)
- Stores and supermarkets adjust hours with some offering exclusive time for seniors to shop. Check your local stores to find out details.
- [SBA Disaster Loan Program opens](#)


- Hawaiian Electric suspends disconnections for 30 days after non-payment

HAWAII ISLAND COVID-19 SCREENING SITES				
Call Ahead For Walk-In Screening				
Facility Name	Address	Phone Number	Hours of Operation	Days Open
Hilo Medical Center	1190 Waianuenue Avenue, Hilo	(808) 932-3000	24 Hours	Every Day
North Hawaii Community Hospital	67-1125 Mamalahoa Highway, Waimea	(808) 885-4444	24 Hours	Every Day
North Hawaii Community Hospital	67-1125 Mamalahoa Highway, Waimea	(808) 885-4444	10 am - 2 pm	Mon, Wed, Fri
Call Ahead for Drive-Up Screening				
Hilo Medical Center (Pending)	1190 Waianuenue Avenue, Hilo	(808) 932-3000	10 am - 2 pm	Mon - Fri
Hawaii Island Total 5				

Correction: Kona Community Hospital is not doing walk-in screening.
Kaiser Permanente is also doing screening for their own clients, and they should call ahead ahead to make arrangements.

COVID-19


Preventing Infection | Protecting Patients & Staff



Drive-Through COVID-19 Testing at Hilo Medical Center


STEP 1

- Call your primary care provider to find out if a COVID-19 test is needed.
- Your provider must order the test directly with Clinical Labs Hawaii.
- Paper requisitions will not be accepted at the testing site.




STEP 2

- If your provider requests a COVID-19 test, report to Hilo Medical Center.
- You must bring your picture identification and insurance cards.
- Provider orders may take up to one hour for Clinical Labs to process.




STEP 3


- Follow signage at the testing site, drive slowly and with caution.
- You will be asked to hold up your picture identification and insurance card.
- A staff member will take pictures of your cards to confirm your order.
- After your order is confirmed, one nasal swab will be obtained for the test.



STEP 4

- Testing results will take up to a week or longer for processing.
- Follow up with your primary care provider for the results of your test.






Testing Site Directions

- ⇒ Head towards 1285 Waianuenue
- ⇒ Please follow signs on Waianuenue
- ⇒ Testing tent in parking lot across the hospital, next to the cancer center

Hours of operation
Monday-Friday 10am to 2pm



3/16/2020

COVID-19

Preventing Infection | Protecting Patients & Staff



COVID-19 Screening & Testing Site at Puna Community Medical Center

[15-2662 Pahoia Village Road](#) in Pahoia | (808) 930-6001

SCREENING & TESTING PROCESS

1. Come to Puna Community Medical Center (PCMC) in the Malama Marketplace at [15-2662 Pahoia Village Road](#) in Pahoia
2. Look for signs to the testing & screening entrance
3. This appointment will run like "typical" office visit
 - Your personal information, ID and insurance card will be collected
 - Your vitals such as temperature, oxygen level, blood pressure will be taken
4. Screening with on-site provider for COVID-19 symptoms
5. If appropriate, a nasal swab will be collected for the COVID-19 test
6. You will be sent home with Home Care and Close Contact information

SIDE NOTES

- Please follow the staff's directions and instructions
- One patient will be seen at a time in the COVID-19 screening and testing site
- Others patients will be asked to wait outside in their cars
- Test results will take up to a week or longer for processing
- PCMC or your primary care provider will follow up with the results of your test
- If you're uninsured, you will be considered "self-pay" also known as upfront payment via cash or charge card
- Ask about payment options for the PCMC office visit charge
- If your provider is not conducting the nasal swabs, your provider may send you to PCMC for screening & testing—depending on availability.



Directions to the COVID-19 Screening & Testing Site

- ⇒ Go to the Malama Marketplace
- ⇒ [15-2662 Pahoia Village Road](#) in Pahoia
- ⇒ DO NOT go to the main entrance
- ⇒ Look for signs to entrance

Starting Monday, March 23
Monday-Friday 9:00 am-4:00 pm
(excluding state holidays)

3/20/2020

COVID-19

Preventing Infection | Protecting Patients & Staff



COMMUNITY DONATION DRIVE

N-95 AND SURGICAL MASKS



Please consider donating if you or your business/organization has extra masks in its original, unopened packaging.

Donations will be accepted at Hilo Medical Center's Human Resources' Office at the corner of Rainbow Drive and Waianuenue Avenue below the hospital.



NOTE: We are in need of medical-grade masks. Please share your handmade/sewn masks with your friends and family.

Monday-Friday
7:00 am-4:00 pm
For questions, call 932-3150

Mahalo!

Version: 3/21/2020

MAIN CALL-TO ACTION

Folks throughout Hawaii can get questions answered about COVID-19 (Coronavirus).

- Call 2-1-1 from any location in the state
- Text 877-275-6569 between 7 a.m. to 5 p.m. Monday-Friday
- Visit <https://hawaii-covid19.com/>

COUNTY OF HAWAII COVID-19 RESOURCES

<https://coronavirus-response-county-of-hawaii-hawaii-county-gis.hub.arcgis.com/>

HAWAII COUNTY CALL CENTER: 935-0031

- For more detailed questions, callers will be directed to go to the HDOH website at health.hawaii.gov and the Hawaii County Civil Defense Agency website at www.hawaii-county.gov (Click on Departments, Civil Defense). The Centers for Disease Control and Prevention's website is at www.cdc.gov

During this crisis we will send out periodic alerts, please contact us if there are any corrections, or additions for us to send out. Please also let us know if you wanted to be added to our e-newsletter mailing list.

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Representative Joy San Buenaventura, District 4 – Puna
Chair, House Committee on Human Services & Homelessness
Vice-Chair, House Committee on Judiciary
808-586-6530
repanbuenaventura@capitol.hawaii.gov