

THE SENATE
KA 'AHA KENEKOA

THE THIRTY-SECOND LEGISLATURE
REGULAR SESSION OF 2024

COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair

NOTICE OF HEARING

DATE: Wednesday, February 7, 2024
TIME: 9:40 AM
PLACE: Conference Room 229 & Videoconference
State Capitol
415 South Beretania Street

PHOTO ID REQUIRED FOR ENTRANCE TO THE STATE CAPITOL
BUILDING HOURS: 7AM TO 5PM, MONDAY - FRIDAY

The Legislature is accepting written, videoconference, and in-person testimony at public hearings.
A live stream of all Senate Standing Committee meetings will be available on the [Senate YouTube Channel](#).

A G E N D A

SB 3229

[Status &
Testimony](#)

RELATING TO INSURANCE.

Requires the Insurance Commissioner to establish a program to investigate complaints, respond to inquiries, and bring enforcement actions against insurers. Requires the Insurance Commissioner to provide to an insurer a description of any complaint against the insurer that the Commissioner has received and has deemed to be justified. Authorizes the Insurance Commissioner to receive complaints and inquiries, investigate complaints, prosecute insurers, and respond to complaints and inquiries by members of the public concerning the handling of insurance claims and alleged misconduct by insurers. Requires the Insurance Commissioner to notify a complainant of the receipt of the complaint within ten working days of receipt, notify the complainant of the final action taken on that complaint within thirty days of the final action, and include a complaint handling evaluation form that clearly and concisely seeks an evaluation of the Insurance Division's performance in handling the complainant's grievance. Requires the Insurance Commissioner to disseminate certain information and provide certain notices, and make letter and legal opinions public. Defines extraordinary circumstances. Requires the Department of Commerce and Consumer Protection to post certain information on its website. Establishes a working group to identify, assess, and recommend certain risk transfer market mechanisms.

CPN, JDC/WAM

<p><u>SB 2913</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO TRAVEL INSURANCE.</p> <p>Establishes a framework to regulate the sale of travel insurance in the State.</p>	<p>CPN, WAM/JDC</p>
<p><u>SB 3337</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO APPRAISAL MANAGEMENT COMPANIES.</p> <p>Reestablishes the appraisal management company registration program within the Department of Commerce and Consumer Affairs. Clarifies that chapter 466L, Hawaii Revised Statutes, is repealed. Applies registration requirements retroactively to 6/30/2023. Appropriates moneys. Declares that the appropriation exceeds the state general fund expenditure ceiling for 2024-2025.</p>	<p>CPN, WAM</p>
<p><u>SB 3331</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO THE LANDLORD-TENANT CODE.</p> <p>Establishes an alternative process for the termination of the rental agreement that involves mediation. Requires the Governor to notify the Chief Justice, Legislature, and Revisor of Statutes when the final wildfire proclamation will expire. Declares that the appropriation exceeds the state general fund expenditure ceiling for 2024-2025. Appropriates funds.</p>	<p>CPN, WAM/JDC</p>
<p><u>SB 3332</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO EVICTION MEDIATION.</p> <p>Beginning 11/1/2024, extends the period for a notice of termination of a rental agreement; requires landlords to engage in mediation and delay filing an action for summary possession if a tenant schedules or attempts to schedule mediation; and requires landlords to provide specific information in the 10-calendar-day notice to tenants. Repeals 11/1/2026. Appropriates moneys. Declares that the appropriation exceeds the state general fund expenditure ceiling for 2024-2025.</p>	<p>CPN, WAM/JDC</p>
<p><u>SB 2863</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO PUBLIC MONEYS.</p> <p>Requires that a portion of state moneys be deposited in a state-owned bank. Takes effect after a state-owned bank is established.</p>	<p>CPN, WAM</p>
<p><u>SB 3170</u></p> <p><u>Status & Testimony</u></p>	<p>RELATING TO TIME SHARE COMMISSIONERS OF DEEDS.</p> <p>Repeals the time share commissioners of deeds.</p>	<p>CPN, JDC</p>

Decision Making to follow, if time permits.

All testimony received by the Hawai'i Senate is posted on the Hawai'i Legislature's website, which is accessible to the public. Please do not include private information that you do not want disclosed to the public.

Please go to the Legislature's website, www.capitol.hawaii.gov, to submit **written** testimony at least 48 hours prior to the hearing. Create a free account on the website, or sign in to an existing account, then click on the "Participate" drop down menu and select the "Submit Testimony" option to get started. While submitting your written testimony, you will be prompted to indicate if you would also like to testify at the hearing in-person or remotely via videoconference.

Please note the following:

- The number of oral testifiers and/or time allotted to each testifier may be limited by the Chair when necessary to adhere to the committee hearing schedule. We may not be able to accommodate everyone who requests to testify orally.
- Testifiers for this hearing will be limited to **2 minutes** each.

If you wish to **testify via videoconference** during the hearing, please review the detailed step-by-step instructions for testimony procedures before you submit your written testimony. Here's a direct link to the instructions: <https://capitol.hawaii.gov/docs/testimonyinstructions.pdf>

For general help navigating the committee hearing process, please contact the Public Access Room at (808) 587-0478 or par@capitol.hawaii.gov. You can also visit their website at <https://lrb.hawaii.gov/par/>.

For special assistance: The cable TV broadcast and/or live stream of this meeting will include closed captioning. If you require other auxiliary aids or services to participate in the public hearing process (i.e., interpretive services (oral or written) or ASL interpreter), or are unable to submit testimony via the website due to a disability, please contact the committee at CPNcommittee@capitol.hawaii.gov at least 24 hours prior to the hearing.

For amended notices: Measures that have been deleted are stricken through and measures that have been added are underscored. If a measure is both underscored and stricken through, that measure has been deleted from the agenda.

FOR FURTHER INFORMATION, PLEASE CALL THE COMMITTEE CLERK AT (808)-587-7215.

Senator Jarrett Keohokalole
Chair