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DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA 'OIHANA LOIHELU A LAWELAWE LAULĀ
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WRITTEN TESTIMONY
OF
KEITH A. REGAN, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE

COMMITTEE ON WAYS AND MEANS

MARCH 2, 2023, 10:00 AM
CONFERENCE ROOM 211 AND VIA VIDEOCONFERENCE, STATE CAPITOL

S.B. 1082, S.D. 1

RELATING TO PUBLIC PARKING SPACES.

Chair Dela Cruz, Vice Chair Keith-Agaran and Members of the Committee, thank you for the opportunity to testify on S.B. 1082, S.D. 1.

The Department of Accounting and General Services (DAGS) offers **support** for S.B. 1082, S.D. 1, which requires all state or privately owned parking meters that collect parking fees for any public paid parking space in the State to be maintained in working order to accept payment by credit card and debit card.

DAGS has already begun this conversion in DAGS-managed parking facilities as our funding allows. Currently, eight (8) of the 12 DAGS-managed parking facilities on Oahu have been converted to pay stations that accepts payment by cash, credit card and debit card. DAGS is currently working on upgrading eight (8) DAGS-managed parking facilities on the neighbor islands, three (3) facilities on Maui, three (3) facilities on Kauai and two (2) facilities on the Hawaii Island to be upgraded to a combination of either a pay station or smart meters that will accept credit cards and debit cards.

Thank you for this opportunity to testify on this matter.

DEPARTMENT OF TRANSPORTATION SERVICES
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TESTIMONY OF J. ROGER MORTON
DIRECTOR OF TRANSPORTATION SERVICES

BEFORE THE SENATE COMMITTEE ON WAYS AND MEANS
Thursday, March 2, 2023, 10:00 AM, Via Videoconference

TO: Senator Donovan M. Dela Cruz, Chair, Senator Gilbert S.C. Keith-Agaran, Vice Chair, and Members of the Committee on Ways and Means

RE: SUPPORT OF SENATE BILL 1082, SD1, RELATING TO PUBLIC PARKING SPACES, WITH COMMENTS

The Department of Transportation Services (DTS) of the City and County of Honolulu (City) supports Senate Bill 1082, Senate Draft 1, relating to public parking spaces and provides the following comments.

DTS strongly supports the bill's intent to provide for the payment of public parking in all parking lots in the State by credit card and debit card. DTS, however, requests an amendment that for all public paid parking spaces that are maintained in working order to accept payment by credit card and debit card, cash and coins not be accepted at those meters. The City's parking program operates at a net loss of over \$4.75M annually. Upgrading the meter to accept credit card and debit cards will require funding, which must be offset by reducing the expense of collecting cash and coins, increasing fees, or increasing the local subsidy.

The City is focused on enhancing the public parking experience and has funded the replacement of its public parking meters with new hardware to accept parking payment via credit card, debit card, mobile application, and the City's account-based HOLO collection system. The HOLO card is a contactless, account-based smart card used to pay for public transit fares on O'ahu. The card is used to hold cash value, which can be added at more than 50 convenient retail locations like supermarkets and convenience stores and satellite City halls. Low-income and bank-less customers will be able to use HOLO for payment on parking meters if cash or coin payment is unavailable.

Thank you for the opportunity to submit this testimony in support with comments.