

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA
335 MERCHANT STREET, ROOM 310
P.O. BOX 541
HONOLULU, HAWAII 96809
Phone Number: (808) 586-2850
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cca.hawaii.gov

NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

Testimony of
DEAN I HAZAMA
Deputy Director for the
Department of Commerce and Consumer Affairs

Before the
Senate Committee on Commerce and Consumer Protection
Friday, March 31, 2023
10:00 AM
Conference Room 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I strongly support the confirmation of Nadine Y. Ando to the position of Director for the Department of Commerce and Consumer Affairs.

I have only had the privilege of working with Nadine for a very short time, but in this short period, she has demonstrated her ability to quickly grasp and understand complex issues facing the department. Her willingness to listen, comprehend and provide clear direction has made transition efficient and effective. She has taken the initiative to quickly learn the department and the people who work alongside her.

Director nominee Ando has practiced as an attorney for 40 years in the private sector and brings extensive knowledge and experience in professional liability, commercial, real estate, and employment litigation. Since she joined the Department, she has proven to possess the leadership qualities, judgement, and administrative

experience critical for leadership of a large organization. As former Hawaii State Bar Association President, as member of the State Ethics Committee, and current Judicial Selection Committee member; Nadine has exemplified her fair, reasonable, even-tempered, solution-oriented professionalism.

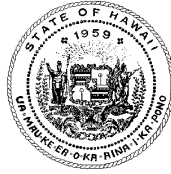
Nadine provides a different perspective to public service and I have gained a respect and admiration for Nadine's desire to serve the people of Hawaii in her capacity as Director.

As Governor Green's administration is committed to addressing the many issues facing our State in a direct and forthright manner, Nadine will be an integral part of the team to achieve the goals of this administration in an honest, transparent, accountable and responsive manner.

Thank you for the opportunity to provide testimony.

JOSH GREEN, M. D.
GOVERNOR
KE KIA'ĀINA

SYLVIA LUKE
LT. GOVERNOR
KA HOPE KIA'ĀINA



BRENN A H. HASHIMOTO
DIRECTOR
KA LUNA HO'OKELE

RYAN YAMANE
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII | KA MOKU'ĀINA O HAWAII
DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT
KA 'OIHANA HO'OMŌHALA LIMAHANA
235 S. BERETANIA STREET
HONOLULU, HAWAII 96813-2437

Statement of
BRENN A H. HASHIMOTO
Director, Department of Human Resources Development

Before the
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
Friday, March 31, 2023
10:00AM
State Capitol, Conference Room 229

In consideration of
GM508 Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, Nadine Ando for a term to expire 12-07-2026

Chair Keohokalole, Vice Chair Fukunaga, and the members of the committee.

We strongly support the appointment of Nadine Ando to the position of Director, Department of Commerce and Consumer Affairs.

Ms. Ando is a highly qualified and well-respected attorney with over 40 years of legal and litigation experience. Given her vast experience in the areas of commercial and real estate litigation, professional liability law, insurance coverage, products liability, and employment litigation, she is more than well-prepared to move the department forward and serve the state in this capacity.

Since being nominated, Ms. Ando has been innovative, collaborative, and transparent. We look forward to work closely with her in the future.

Thank you for the opportunity to provide testimony in strong support of Governor's Message 508.

JOSH GREEN, M.D.
GOVERNOR

SYLVIA LUKE
LIEUTENANT GOVERNOR



JADE T. BUTAY
DIRECTOR

WILLIAM G. KUNSTMAN
DEPUTY DIRECTOR

STATE OF HAWAII
KA MOKU'ĀINA O HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS
KA 'OIHANA PONO LIMAHANA

March 31, 2023

To: The Honorable Jared Keohokalole, Chair
The Honorable Carol Fukunaga, Vice Chair, and
Members of the Senate Committee on Commerce and Consumer
Protection

Date: Friday, March 31, 2023

Time: 10:00 am

Place: Conference Room 229 & Videoconference, State Capitol

From: Jade T. Butay, Director
Department of Labor and Industrial Relations (DLIR)

**Re: GM 508; Submitting for consideration and confirmation as the Director,
Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE
ANDO, for a term to expire at noon on 12-07-2026.**

The Department of Labor and Industrial Relations **strongly supports** the confirmation of Nadine Ando as Director for the Department of Commerce and Consumer Affairs (DCCA).

Ms. Ando possesses the knowledge and experience to successfully lead the DCCA. Ms. Ando is an attorney with over 40 years of experience in commercial, insurance coverage, and business litigation and understands the complex regulatory laws that the DCCA administers. She is also a dedicated public servant having served as the Chairperson of the Hawaii State Judicial Selection Commission, Commissioner for the Hawaii State Ethics Commission, on the Federal Judicial Selection Commission, and as a lawyer-delegate on the Hawaii Judicial Conference for the U.S. District Court.

The DLIR believes that Ms. Ando's legal experience and wisdom will promote a strong and healthy business environment, while protecting the community from unfair and deceptive business practices and looks forward to working with her to enhance labor market conditions so Hawaii may thrive.

Thank you for the opportunity to provide testimony in support of Governor's Message 508.



March 31, 2023 at 10:00 a.m.
Conference Room 229

Senate Committee on Commerce and Consumer Protection

To: Chair Jarrett Keohokalole
Vice Chair Carol Fukunaga

From: Hilton R. Raethel
President and CEO
Healthcare Association of Hawaii

Re: **Testimony in Support**
GM 508, Submitting for consideration and confirmation as the Director of the Department of Commerce and Consumer Affairs, Nadine Ando

The Healthcare Association of Hawaii (HAH), established in 1939, serves as the leading voice of healthcare on behalf of 170 member organizations who represent almost every aspect of the healthcare continuum in Hawaii. Members include acute care hospitals, skilled nursing facilities, home health agencies, hospices, assisted living facilities, and durable medical equipment suppliers. In addition to providing access to appropriate, affordable, high-quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 30,000 people statewide.

Thank you for the opportunity to **support** the nomination of Nadine Ando as the Director of the Department of Commerce and Consumer Affairs. Ms. Ando has a lengthy, accomplished career in various legal roles that will be useful as she takes the helm at a department where compliance, regulation, and ensuring the safety of all residents in the state is paramount. In particular, her experience with insurance topics and liability are important to the healthcare industry's priorities before the department.

The association and our members have had the opportunity to work with Ms. Ando on issues related to streamlining and speeding up the licensure process for various clinical professions, including nurses and physicians. We have appreciated her willingness to engage on these issues and her and her staff's responsiveness to many of the specific details we've raised with the department. We look forward to working with her more on modernizing the DCCA and helping us address an unprecedented staffing crisis by making the licensure process more efficient.

Thank you for the opportunity to provide supportive testimony for this nomination and we would urge your committee to approve Ms. Ando's confirmation.



Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Senate Committee on Commerce and Consumer Protection

Friday, March 31, 2023
Conference Room 229; 10:00 AM

RE: GM508 – Testimony in Support of the nomination of Nadine Ando for Director, Department of Commerce and Consumer Affairs

Aloha Chair Keohokalole and Vice Chair Fukunaga and Members of the Committee:

My name is Jeff Ono. I am currently a Partner at the law firm of Watanabe Ing LLP. From 2011 to 2016, I served as the Executive Director at the Division of Consumer Advocacy, Department of Commerce and Consumer Affairs (DCCA).

I am submitting this testimony in support of Nadine Ando in her nomination as Director of DCCA. I have been a licensed attorney in good standing with the Hawaii State Bar Association in the State of Hawaii since 1980. For the first 30 years of my career, I did civil litigation for both plaintiffs and defendants.

I first met Ms. Ando in the mid-1980s. At that time, we were both associates in our respective law firms. I believe Ms. Ando was at the Carlsmith firm. In any event, we shared mutual friends in the litigation community. Although I have never had any cases in which Ms. Ando represented another party in the litigation, I was certainly well aware of her reputation in the litigation community.

Ms. Ando is known to be a fair, reasonable, and aggressive litigator. She practices law to the highest of ethical standards. Most importantly, Ms. Ando is recognized by her peers as a leader. She was elected to be President of the HSBA. She is currently the Chair of the Judicial Selection Commission.

In my experience at DCCA and in working with the two previous directors, I have come to the conclusion that the most important quality for the DCCA Director is leadership ability. DCCA is composed of a number of divisions that provide various and varied functions to consumers and businesses in the state. The Director must have the ability to manage people and agencies toward a common goal. Ms. Ando has the leadership ability to continue DCCA's legacy of protecting consumers while facilitating businesses to thrive economically as part of our community.

I strongly support Ms. Nadine Ando's appointment to the position of director of DCCA.

The following is my contact information:

Phone number: (808) 554-9903

E-mail address: jeffreyono@gmail.com

Testimony of
Jonathan Ching
Government Relations Director

Before:
Senate Committee on Commerce and Consumer Protection
The Honorable Jarrett Keohokalole, Chair
The Honorable Carol Fukunaga, Vice Chair

March 31, 2023
10:00 a.m.
Conference Room 229 & Via Videoconference

Re: GM 508, Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

Chair Keohokalole, Vice Chair Fukunaga and committee members, thank you for this opportunity to provide testimony on GM 508, which submit for confirmation of Nadine Ando as Director for the Department of Commerce and Consumer Affairs (DCCA).

Kaiser Permanente Hawai'i SUPPORTS GM 508.

Kaiser Permanente Hawai'i is one of the nation's largest not-for-profit health plans, serving 12.6 million members nationwide, and more than 269,000 members in Hawai'i. In Hawai'i, more than 4,200 dedicated employees and more than 650 Hawai'i Permanente Medical Group physicians and advance practice providers work in our integrated health system to provide our members coordinated care and coverage. Kaiser Permanente Hawai'i has more than 20+ medical facilities, including our award-winning Moanalua Medical Center. We continue to provide high-quality coordinated care for our members and deliver on our commitment to improve the health of our members and the 1.4 million people living in the communities we serve.

Ms. Ando possesses broad experience and expertise as a licensed attorney with over 40 years as a litigator at several of the most recognized law firms in the state. We believe this experience leading several firms' litigation departments will be extremely beneficial in leading DCCA, which oversees and regulates Hawai'i's marketplace. The role is tasked with important responsibilities to protect consumers and establish standards under which businesses must operate. DCCA's work has been very critical coming out of the COVID-19 pandemic as we still are facing an unprecedented shortage of licensed healthcare professionals. We have found Ms. Ando to be extremely collaborative and look forward to continuing to have her lead this important department.



Government Relations

We request the committee to recommend the Senate Advise and Consent to Ms. Ando's appointment as Director of the Department of Commerce and Consumer Affairs.

Mahalo for the opportunity to testify on this important measure.

TESTIMONY OF BOB TOYOFUKU IN SUPPORT OF THE NOMINATION OF
NADINE ANDO AS DIRECTOR OF THE DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS

March 29, 2023

To: Chairman Jarrett Keohokalole and Members of the Senate Committee on Commerce and Consumer Protection:

My name is Bob Toyofuku and I am an attorney licensed to practice law in the State of Hawaii and have been a government affairs consultant for 40 years. I have known Nadine Ando for over 30 years and had many opportunities to interact with her during her career as a practicing attorney as well as President of the Hawaii State Bar Association (HSBA) and as Chair of the Judicial Selection Commission.

Ms. Ando has an excellent reputation as an attorney and has always exhibited the highest degree of integrity in her various positions, whether as President of the HSBA or as a member of the Judicial Selection Commission. She has a very positive attitude and is interested in solving the problems and/or issues that she is confronted with. I feel that this is one of her primary attributes.

She has a reputation for being an extremely diligent worker and organizer and listens to suggestions by others. Also, she has always been able to get along well with everyone she is dealing with. I am confident that she will be an excellent administrator as the DCCA director.

Her administrative ability and skills and her ability to listen to everyone and to solve problems makes her well suited to be the Director of the Department of Commerce and Consumer Affairs. I wholeheartedly support her nomination as Director of the Department of Commerce and Consumer Affairs and urge her confirmation by this committee and by the Hawaii State Senate. Thank you for the opportunity to submit this testimony.



CHARLES E. PEAR, JR., P.A.
ATTORNEY

DIRECT #S:
PHONE - (808) 223-1212
FAX - (808) 524-8293
E-MAIL - PEAR@M4LAW.COM

March 29, 2023

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Senate Committee on Commerce and Consumer Protection

Re: GM508 - Director, Dept. of Commerce & Consumer Affairs
Hearing on March 31, 2023, at 10:00 AM
Room 229

Dear Chair, Vice-Chair, and Members of the Committee:

My name is Charles Pear. I am an attorney with McCORRISTON MILLER MUKAI MACKINNON.

I support the appointment of Nadine Ando as Director of the Department of Commerce and Consumer Affairs.

I have known Nadine for nearly 30 years. I first met Nadine in about 1995 when the McCORRISTON firm asked me to return to Hawaii from a large mainland law firm where I was then working.

Nadine is a trial lawyer and I'm a real estate lawyer. Even so, our work overlapped from time to time, and I was fortunate to enjoy her assistance with perhaps a dozen litigation matters for my clients.

Perhaps more importantly, we became friends just by talking story from time to time over the years. I'm sure that each of you have spent a half hour here, an hour there, and so on, getting to know your colleagues and eventually developing relationships that can last a lifetime. That's what happened here.

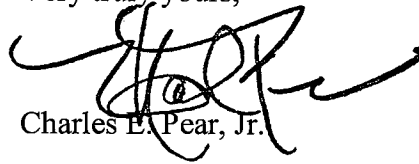
I think that the State would be lucky to have Nadine serve as Director of DCCA. She is, of course, a good trial lawyer. So DCCA would benefit from her ability to cut to the chase of any issue facing the DCCA just as any good lawyer would do. But DCCA would also benefit from her ability to weigh the arguments of all sides of any issue and then make a timely, intelligent, and fair-minded decision. And she can do all this with due regard to the legal, procedural, and ethical requirements of Hawaii law.

Chair, Vice-Chair, and Members of the
Committee on Commerce and Consumer Protection
March 29, 2023
Page 2

More importantly, Nadine is simply a fine person of the highest character. She is honest and straightforward. She listens to others and asks intelligent questions. She does not seek the spotlight or need to be the center of attention. Rather, she is the person you would turn to if you really need someone to rely on and who will get the job done – and done right.

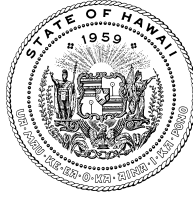
Her nomination as Director of DCCA is clearly in the best interest of the State and I commend the Governor and his team for finding her, and for persuading her to take a very difficult job. I hope that this Committee will confirm her nomination.

Very truly yours,

A handwritten signature in black ink, appearing to read "Charles E. Pear, Jr.", with a stylized flourish extending to the right.

Charles E. Pear, Jr.

CEP:kn



EXECUTIVE CHAMBERS
KE KE'ENA O KE KIA'ĀINA

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

Testimony of
Josh Green, M.D.
Governor, State of Hawaii

Before the
Senate Committee on Commerce and Consumer Protection

Friday, March 31, 2023
10:00 a.m.
State Capitol, Conference Room 229 and Videoconference

In consideration of
Governor's Message No. 508

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Senate Committee on Commerce and Consumer Protection:

I respectfully ask for your favorable consideration of Governor's Message No. 508, the appointment of Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA).

Nadine has ample experience in commercial, insurance coverage, and business litigation, having worked for several law firms in Hawaii, including Fukunaga Matayoshi Chin & Kon-Herrera LLP, McCorriston Miller Mukai MacKinnon LLP, Sullivan Meheula Lee LLLP, and Carlsmith Ball. In addition to her legal experience, Nadine has also served her community in numerous capacities. This includes, as the Chairperson of the Hawaii State Judicial Selection Commission, as a Commissioner for the Hawaii State Ethics Commission, and serving on the Federal Judicial Selection Commission. In these roles, Nadine maintained a high degree of integrity and provided valuable leadership skills through her legal ability and dedicated work ethic.

She earned her Juris Doctorate from the University of Hawaii at Manoa William S. Richardson School of Law and earned her Bachelor of Arts in Psychology also at the University of Hawaii at Manoa.

With her proven leadership and experience, I am certain that Nadine will serve this State well in her capacity as Director of the DCCA.

Mahalo for your consideration.

JOSH GREEN, M.D.
Governor

SYLVIA LUKE
Lt. Governor



SHARON HURD
Chairperson, Board of Agriculture

MORRIS M. ATTA
Deputy to the Chairperson

State of Hawai'i
DEPARTMENT OF AGRICULTURE
KA 'OIHANA MAHI'AI
1428 South King Street
Honolulu, Hawai'i 96814-2512
Phone: (808) 973-9600 FAX: (808) 973-9613

**TESTIMONY OF SHARON HURD
CHAIRPERSON, BOARD OF AGRICULTURE**

**BEFORE THE SENATE COMMITTEE ON COMMERCE AND CONSUMER
PROTECTION**

**FRIDAY, MARCH 31, 2023
10:00 AM
CONFERENCE ROOM 229 & VIDEOCONFERENCE**

GOVERNORS MESSAGE NO. 508

Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12- 07-2026.

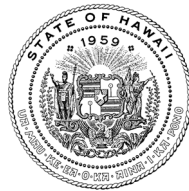
Chairperson Keohokalole, Vice Chair Fukunaga and Members of the Committee:

Thank you for the opportunity to testify in support of Gubernatorial Nominee, Nadine Ando, as the Director, Department of Commerce and Consumer Affairs (DCCA). Nadine brings 40+ years of experience with legal processes and has served on the Hawaii State Ethics Commission and American Civil Liberties Union of Hawaii after graduating with a Juris Doctor degree from the William S. Richardson School of Law, University of Hawaii. She has been recognized as one of the Best Lawyers in America and Hawaii by the Honolulu Magazine, a Super Lawyer, and as the Alumni of the Year from the William S. Richardson School of Law Alumni Association. Nadine is respected by Hawaii's legal professionals and is the right person for the position.

Respectfully requesting your vote to confirm Nadine Ando's nomination to serve as the Director, DCCA. Thank you for the opportunity to testify on behalf of Nadine Ando.



JOSH GREEN, M.D.
GOVERNOR



LUIS P. SALAVERIA
DIRECTOR

SABRINA NASIR
DEPUTY DIRECTOR

EMPLOYEES' RETIREMENT SYSTEM
HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND
OFFICE OF THE PUBLIC DEFENDER

STATE OF HAWAII
DEPARTMENT OF BUDGET AND FINANCE
Ka 'Oihana Mālama Mo'ohelu a Kālā
P.O. BOX 150
HONOLULU, HAWAII 96810-0150

ADMINISTRATIVE AND RESEARCH OFFICE
BUDGET, PROGRAM PLANNING AND MANAGEMENT DIVISION
FINANCIAL ADMINISTRATION DIVISION
OFFICE OF FEDERAL AWARDS MANAGEMENT

WRITTEN TESTIMONY BY
SABRINA NASIR
DEPUTY DIRECTOR, DEPARTMENT OF BUDGET AND FINANCE

TO THE
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

GOVERNOR'S MESSAGE NO. 508

March 31, 2023
10:00 a.m.
Room 229 & Videoconference

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE DIRECTOR,
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS, GUBERNATORIAL
NOMINEE, NADINE ANDO, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

I strongly support the appointment of Nadine Ando to the position of Director of the Department of Commerce and Consumer Affairs (DCCA). I am working with Ms. Ando in my professional capacity as Deputy Director of Finance.

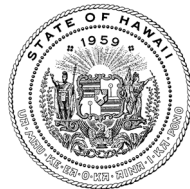
Governor Green's administration shares his priorities of homelessness and housing, the cost of living, climate change, and health care for the people of Hawai'i. We are committed to take action to make the needed changes to move Hawai'i forward.

Ms. Ando is an integral part of a team that is dedicated to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Ms. Ando has been serving as the Director at DCCA since December 2022. Prior to that, she worked at numerous law firms and has gained extensive experience practicing commercial law in Hawai'i since 1982. Her knowledge of commercial law will benefit DCCA and the State; therefore, I support her confirmation.

Thank you for the opportunity to provide testimony.

JOSH GREEN, M.D.
GOVERNOR



LUIS P. SALAVERIA
DIRECTOR

SABRINA NASIR
DEPUTY DIRECTOR

EMPLOYEES' RETIREMENT SYSTEM
HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND
OFFICE OF THE PUBLIC DEFENDER

STATE OF HAWAII
DEPARTMENT OF BUDGET AND FINANCE
Ka 'Oihana Mālama Mo'ohelu a Kālā
P.O. BOX 150
HONOLULU, HAWAII 96810-0150

ADMINISTRATIVE AND RESEARCH OFFICE
BUDGET, PROGRAM PLANNING AND MANAGEMENT DIVISION
FINANCIAL ADMINISTRATION DIVISION
OFFICE OF FEDERAL AWARDS MANAGEMENT

WRITTEN TESTIMONY BY
LUIS P. SALAVERIA
DIRECTOR, DEPARTMENT OF BUDGET AND FINANCE

TO THE
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

GOVERNOR'S MESSAGE NO. 508

March 31, 2023
10:00 a.m.
Room 229 & Videoconference

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE DIRECTOR, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS, GUBERNATORIAL NOMINEE, NADINE ANDO, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

I strongly support the appointment of Nadine Ando to the position of Director of the Department of Commerce and Consumer Affairs (DCCA). I am working with Ms. Ando in my professional capacity as Director of Finance.

Governor Green's administration shares his priorities of homelessness and housing, the cost of living, climate change, and health care for the people of Hawai'i. We are committed to take action to make the needed changes to move Hawai'i forward.

Ms. Ando is an integral part of a team that is dedicated to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Ms. Ando has been serving as the Director at DCCA since December 2022. Prior to that, she worked at numerous law firms and has gained extensive experience practicing commercial law in Hawai'i since 1982. Her knowledge of commercial law will benefit DCCA and the State; therefore, I support her confirmation.

Thank you for the opportunity to provide testimony.



STATE OF HAWAII
DEPARTMENT OF HEALTH
KA 'OIHANA OLAKINO
P. O. BOX 3378
HONOLULU, HI 96801-3378
doh.testimony@doh.hawaii.gov

WRITTEN
TESTIMONY
ONLY

In reply, please refer to:
File:

**Testimony in SUPPORT of GM508
Submitting for consideration and confirmation as the Director, Department of
Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term
to expire 12-07-2026.**

SENATOR JARRETT KEOHOKALO, CHAIR
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Hearing Date: 3/31/2023

Room Number: 229

1 **Fiscal Implications:** N/A.

2 **Department Testimony:** The Department of Health (DOH) supports the nomination of Nadine
3 Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA) for the
4 State of Hawaii.

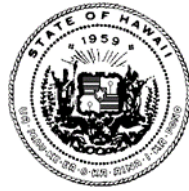
5
6 Ms. Ando's legal career is a strong and relevant precursor to her appointment as Director of
7 DCCA. Her litigation and counsel history in professional liability, insurance coverage, product
8 liability, commercial and real estate law are well within DCCA's statutes and areas of
9 responsibility. Further, this professional experience has been with some of Hawaii's top-tier law
10 firms, elevating Ms. Ando's expertise.

11
12 DOH looks forward to working with DCCA under Ms. Ando's leadership on critical health care
13 issues like health care workforce and health insurance as a public good.

14
15 Thank you for the opportunity to testify.

16
17 **Offered Amendments:** None

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA



CATHY BETTS
DIRECTOR
KA LUNA HO'OKELE

JOSEPH CAMPOS II
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII
KA MOKU'ĀINA O HAWAI'I
DEPARTMENT OF HUMAN SERVICES
KA 'OIHANA MĀLAMA LAWELAWE KANAKA
Office of the Director
P. O. Box 339
Honolulu, Hawaii 96809-0339

March 30, 2023

TO: The Honorable Senator Jarrett Keohokalole, Chair
The Honorable Senator Carol Fukunaga, Vice Chair
Senate Committee on Commerce and Consumer Protection

FROM: Cathy Betts, Director
Joseph Campos II, Deputy Director

SUBJECT: **Testimony in Strong Support**
G.M. 508, Submitting for consideration and confirmation as Director,
Department of Commerce and Consumer Affairs, Gubernatorial Nominee,
NADINE ANDO

Hearing: March 31, 2023, at 10:00 am
Conference Room 229 & Videoconference

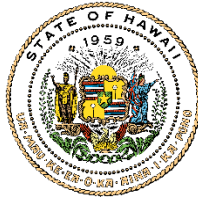
We, Cathy Betts, and Joseph Campos II, serve as the Director and Deputy Director of the Department of Human Services. We are testifying in **SUPPORT** of Governor's Message 508, Gubernatorial Nominee, Nadine Ando, as the Director for the Department of Commerce and Consumer Affairs (DCCA).

Ms. Ando has extensive experience in commercial litigation, professional liability, insurance coverage, and employment litigation. Her decades of legal experience are necessary assets for legal issues that come before DCCA. She will undoubtedly help lead DCCA to be responsive to the needs of the people of Hawaii and improve government services.

Thank you for allowing us to testify in **SUPPORT** of Governor's Message 508, Nadine Ando.

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA



STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAII
DEPARTMENT OF LAND AND NATURAL RESOURCES
KA 'OIHANA KUMUWAIWAI 'ĀINA

P.O. BOX 621
HONOLULU, HAWAII 96809

DAWN N.S. CHANG
CHAIRPERSON
BOARD OF LAND AND NATURAL RESOURCES
COMMISSION ON WATER RESOURCE
MANAGEMENT

LAURA H.E. KAAKUA
FIRST DEPUTY

M. KALEO MANUEL
DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES
BOATING AND OCEAN RECREATION
BUREAU OF CONVEYANCES
COMMISSION ON WATER RESOURCE
MANAGEMENT
CONSERVATION AND COASTAL LANDS
CONSERVATION AND RESOURCES
ENFORCEMENT
ENGINEERING
FORESTRY AND WILDLIFE
HISTORIC PRESERVATION
KAHOOLAWE ISLAND RESERVE COMMISSION
LAND
STATE PARKS

Testimony of
DAWN N. S. CHANG
Chairperson

Before the Senate Committee on
COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023
10:00 AM
State Capitol, Conference Room 229

In consideration of
GOVERNOR'S MESSAGE 508
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE DIRECTOR,
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS, GUBERNATORIAL
NOMINEE, NADINE ANDO, FOR A TERM TO EXPIRE 12-07-2026

Governor's Message 508 submits for consideration as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, Nadine Ando, for a term to expire 12-07-2026. **The Department of Land and Natural Resources (Department) supports this measure.**

The Department recognizes the contribution of Ms. Nadine Ando to the residents of Hawai'i, most recently serving as counsel to Fukunaga Matayoshi Ching & Kon-Herrera LLP, and previously as Partner in the Litigation Department. In these roles, Ms. Ando focused on commercial litigation, professional liability, and employment litigation.

Ms. Ando's experience make her an ideal candidate for the Director of the Department of Commerce and Consumer Affairs.

Mahalo for the opportunity to provide testimony in support of Governor's Message 508.

JOSH GREEN M.D.
GOVERNOR

SYLVIA LUKE
LT. GOVERNOR



STATE OF HAWAII
DEPARTMENT OF TAXATION

Ka 'Oihana 'Auhau
P.O. BOX 259

HONOLULU, HAWAII 96809
PHONE NO: (808) 587-1540
FAX NO: (808) 587-1560

GARY S. SUGANUMA
DIRECTOR

KRISTEN M.R. SAKAMOTO
DEPUTY DIRECTOR

**TESTIMONY OF
GARY S. SUGANUMA, DIRECTOR OF TAXATION**

TESTIMONY ON THE FOLLOWING MEASURE:

In consideration of G.M. No. 508

Submitting for consideration and confirmation as the Director of the Department of Commerce and Consumer Affairs, Gubernatorial nominee, Nadine Ando

BEFORE THE:

Senate Committee on Commerce and Consumer Protection

DATE: Friday, March 31, 2023
TIME: 10:00 a.m.
LOCATION: State Capitol, Room 229

Chair Keohokalole, Vice-Chair Fukunaga, and Members of the Committee:

Thank you for the opportunity to offer testimony in support of the confirmation of Ms. Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA).

I believe Ms. Ando's experience and skills acquired during her successful legal career, including her leadership roles in several prominent local law firms, her leadership positions with the Hawaii State Bar Association, and her participation on the state and federal judicial selection commissions, makes her an excellent candidate to lead DCCA in its mission "to protect Hawaii's consumers and service its business community with respect and fairness to the interest of both." Through my interactions with Ms. Ando, I am confident that she is capable and committed to making improvements to DCCA and will be a great leader for that department.

Thank you for the opportunity to provide testimony in support of Governor's Message 508.



TESTIMONY BY:
EDWIN H. SNIFFEN
DIRECTOR

Deputy Directors
DREANALEE K. KALILI
TAMMY L. LEE
ROBIN K. SHISHIDO
JAMES KUNANE TOKIOKA

STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
869 PUNCHBOWL STREET
HONOLULU, HAWAII 96813-5097

Friday, March 31, 2023
10:00 A.M.
Conference Room 229 & Videoconference
State Capitol

In consideration of
Governor's Message 508
Submitting for consideration and confirmation as the Director, Department of Commerce
and Consumer Affairs, Gubernatorial Nominee, Nadine Ando

Senate Committee on Commerce and Consumer Protection

The Department of Transportation (DOT) **supports** the confirmation of Nadine Ando as the Director for the Department of Commerce and Consumer Affairs (DCCA).

Ms. Ando received her J.D. from the William S. Richardson School of Law at the University of Hawai'i at Mānoa and her B.A. in psychology from the University of Hawai'i at Mānoa.

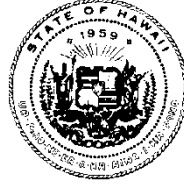
Ms. Ando has several decades of experience in commercial, insurance coverage and business litigation, having worked at Fukunaga Matayoshi Chin & Kon-Herrera, McCorrison Miller Mukai MacKinnon, Sullivan Meheula Lee, and Carlsmith Ball law firms.

The DOT believes that her background makes her an ideal candidate to lead the DCCA as its Director.

Thank you for the opportunity to provide testimony.

LATE

JOSH GREEN, M.D.
GOVERNOR



HAKIM OUANSAFI
EXECUTIVE DIRECTOR

BARBARA E. ARASHIRO
EXECUTIVE ASSISTANT

STATE OF HAWAII
HAWAII PUBLIC HOUSING AUTHORITY
1002 NORTH SCHOOL STREET
POST OFFICE BOX 17907
HONOLULU, HAWAII 96817

IN REPLY, PLEASE REFER TO:

Statement of
Hakim Ouansafi, Executive Director
Hawaii Public Housing Authority

SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023
10:00 AM
Room 229, Hawaii State Capitol

In consideration of
GM 508

**SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE DIRECTOR, DEPARTMENT OF
COMMERCE AND CONSUMER AFFAIRS, GUBERNATORIAL NOMINEE, NADINE ANDO,
FOR A TERM TO EXPIRE 12-07-2026.**

Honorable Chair Keohokalole and Members of the Committee on Commerce and Consumer Protection, thank you for the opportunity to provide testimony in **STRONG SUPPORT** of GM 508, to consider and confirm Nadine Ando to the position of Director of the Department of Commerce and Consumer Affairs.

It is truly my honor and privilege to be working alongside with her and there is no doubt in my mind that she will continue to bring a fresh perspective on how to deliver services, improve the experience of those we serve, and strive to maximize taxpayer dollars efficiently and effectively.

The HPHA urges the Committee to pass GM 508 and confirm Nadine Ando to the position of Director of the Department of Commerce and Consumer Affairs.



March 29, 2023

TO: Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Members of the Committee Commerce
and Consumer Protection

FR: AMERICAN RESORT DEVELOPMENT ASSOCIATION – HAWAII (ARDA-Hawaii)

RE: **GM 508- DIRECTOR, DEPARTMENT OF COMMERCE AND CONSUMER
AFFAIRS**
Hearing date: March 31, 2023, at 10:00 AM

Aloha Chair Keohokalole, Vice Chair Fukunaga, and members of the Senate Committee on Commerce and Consumer Protection,

ARDA-Hawaii is the local chapter of the trade association for the timeshare industry. There are currently 98 resorts and more than 15,000 timeshare units throughout Hawaii. ARDA-Hawaii hereby submits testimony in **STRONG SUPPORT of GM 508, appointing Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA).**

Director Ando has vast experience as a commercial litigation lawyer and is recognized as one of Hawaii's best litigators, with experience in commercial law. She is well respected amongst her peers and carries herself with the utmost level of professionalism. Hawaii is fortunate to have such a respected professional step forward to serve as the Director of DCCA.

In our time working with her, she has exhibited a new perspective and a strong desire to understand today's pressing issues. She has brought new energy to the department and demonstrated a strong willingness to work with all parties to craft innovative solutions to our industry's issues.

ARDA Hawaii is confident that, if confirmed, she will serve the State of Hawaii well. Accordingly, we stand in strong support of this nomination and urge an early confirmation.

Thank you for your consideration.

Respectfully submitted,

Justin J. Vermuth
ARDA Hawaii



March 31, 2023

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Committee on Commerce and Consumer Protection
Hawaii State Capitol, Room 229
Honolulu, HI 96813

RE: In support of Governor's Message No. 508 for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

Chair Keohokalole, Vice Chair Fukunaga and Members of the Committee:

I respectfully request your support for Governor's Message No. 508 appointment of Nadine Ando as Director of the Department of Committee on Commerce and Consumer Protection.

Nadine is a highly reputable attorney for over 40 years. She has extensive legal experience in business, commercial and real estate litigation. She has worked as a counsel for Fukunaga Matayoshi Ching & Kon-Herrera LLP. Prior to that she was a partner in the litigation department at McCorriston Miller Mukai MacKinnon LLP, Sullivan Meheula Lee LLLP, Bickerton Lee Dang & Sullivan LLLP and Carlsmith Ball.

Thank you for the opportunity to submitted written testimony in support of Governor's Message No. 508.

Respectfully Submitted,

Bruce A. Coppa
President

March 31, 2023

The Honorable Jarrett Keohokalole, Chair

Senate Committee on Commerce and Consumer Protection
State Capitol, Conference Room 229 & Videoconference

RE: GM 508 - Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

HEARING: Friday, March 31, 2023, at 10:00 a.m.

Aloha Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

My name is Lyndsey Garcia, Director of Advocacy, testifying on behalf of the Hawai'i Association of REALTORS® ("HAR"), the voice of real estate in Hawai'i and its over 11,000 members. HAR **supports** GM 508 submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

The Department of Commerce and Consumer Affairs ("DCCA") goals are to promote a strong and healthy business environment while protecting the consumer from unfair and deceptive business practices. Ms. Ando's extensive legal experience, which includes serving as Counsel at Fukunaga Matayoshi Ching & Kon-Herrera LLP, Partner at McCorriston Miller Mukai MacKinnon LLP, and Litigation Partner at several other firms, has equipped her with a wealth of knowledge in commercial litigation, professional liability, insurance coverage, employment litigation, and real estate transactional matters will be an asset and provide a valued perspective to the DCCA.

In addition to her legal expertise, Ms. Ando has made significant contributions to the legal profession and the community. She has held leadership positions in the Hawai'i State Bar Association, the Hawai'i State Judicial Selection Commission, the Federal Judicial Selection Commission, and the U.S. District Court, Hawai'i Judicial Conference, among others. She has also received numerous professional awards and recognition, including being recognized in commercial litigation by Best Lawyers in America, Super Lawyers and William S. Richardson School of Law, Alumni of the year award.

Ms. Ando's commitment to community service is equally impressive. She has served as Commissioner for the Hawai'i State Ethics Commission, Director for the Epiphany School Board of Directors, and co-chair of the Amicus Club fundraising for the American Civil Liberties Union (ACLU) of Hawai'i.

For the foregoing reasons, the Hawai'i Association of REALTORS® supports Ms. Ando's confirmation as Director of DCCA. Mahalo for the opportunity to testify.

REALTOR® is a registered collective membership mark which may be used only by real estate professionals who are members of the NATIONAL ASSOCIATION OF REALTORS® and subscribe to its strict Code of Ethics.





1935 HAU STREET, SUITE 475 • HONOLULU, HAWAII 96819 • PHONE (808) 841-6169 • FAX (808) 847-4596

**SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
HEARING: MARCH 31, 2023, 10:00AM, ROOM 229**

TESTIMONY IN SUPPORT OF GM 508 – GOVERNOR’S NOMINEE: NADINE ANDO

Honorable Chair Jarrett Keohokalole, Vice Chair Carol Fukunaga, and Members of the Committee on Commerce and Consumer Protection:

Hawaii Electricians Market Enhancement Program (HEMEMP) is an organization representing over 100 Hawaii State Licensed Electrical Contractors, the Electrical Contractor’s Association of Hawaii, and over 3,600 Members of the IBEW Local 1186.

HEMEMP’s mission is to level the playing field and promote a fair, safe, and ethical environment in Hawaii’s electrical industry. This lines up with the goal at the Department of Commerce and Consumer Affairs (DCCA) to “...protect Hawaii’s consumers and service its business community with respect and fairness...”

In order to create a fair and level playing field, there must be robust enforcement of licensing statutes and rules, capable licensing boards, and a knowledgeable Hearings Office. All of these functions fall under the purview of the DCCA.

Nominee Nadine Ando is a proven leader with extensive experience and knowledge gained with over 40 years as an attorney practicing in fields such as professional liability, real estate, and employment. As a Commissioner on the Hawaii State Ethics Commission, Ms. Ando had to evaluate complex issues of moral principle and uphold standards that are intended to protect the public from fraudulent activity. These qualities fit well with the responsibilities and mission of the DCCA

Thank you for the opportunity to submit this written testimony in **SUPPORT**, and we ask this Committee to confirm the nomination of Nadine Ando for Director of the Department of Commerce and Consumer Affairs.



March 31, 2023

The Honorable Jarrett Keohokalole, Chair
The Honorable Carol Fukunaga, Vice Chair
Senate Committee on Commerce and Consumer Protection

Re: GM 508 - Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire 12-07-2026.

Dear Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

The Hawaii Medical Service Association (HMSA) appreciates the opportunity to testify in support of GM 508, the confirmation of Nadine Ando as the Director of Commerce and Consumer Affairs.

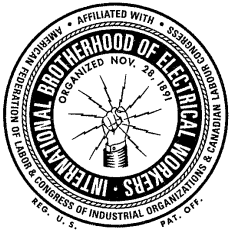
Ms. Ando has extensive background in commercial, insurance coverage, and business litigation, having worked at Fukunaga Matayoshi Chin & Kon-Herrera, McCorriston Miller Mukai MacKinnon, Sullivan Meheula Lee, and Carlsmith Ball with over a decade of partner level experience. She has served in leadership roles on various associations and committees including the Hawaii State Bar Association, Hawaii State Judicial Selection Committee, Federal Judicial Selection Committee, and Hawaii State Ethics Commission.

Ms. Ando holds a B.A. and J.D. from the University of Hawaii at Manoa and was recognized as William S. Richardson School of Law Alumni Association Alumni of the year in 2017. Her educational and professional background will be an asset to the State in helping to guide DCCA in its mission to promote a healthy business environment while protecting the community from unfair and deceptive business practices.

Thank you for the opportunity to testify in support of GM 508. Your consideration of the confirmation of Ms. Nadine Ando as the Director of the Department of Commerce and Consumer Affairs is appreciated.

Sincerely,

Jennifer A. Diesman
Senior Vice President
Government Policy and Advocacy



International Brotherhood of Electrical Workers

LOCAL UNION NO. 1186 • Affiliated with AFL-CIO

1935 HAU STREET, ROOM 401 • HONOLULU, HI 96819-5003
TELEPHONE (808) 847-5341 • FAX (808) 847-2224

TO: SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
Hearing on Friday, March 24, 2023 at 10:00 a.m., Conference Room 229

RE: TESTIMONY IN **SUPPORT** OF NOMINEE NADINE ANDO, GM508

Honorable Chair Jarrett Keohokalole, Vice Chair Carol Fukunaga, and Members of the Committee Commerce and Consumer Protection:

The International Brotherhood of Electrical Workers Local Union 1186 (IBEW 1186), is comprised of over 3,600 men and women working in electrical construction, telecommunications, Spectrum, civil service employees, and educator and faculty associations.

IBEW 1186 **SUPPORTS** the nomination of Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA).

The DCCA may be the one State agency of the many that IBEW 1186 and its members most frequently interact with. In representing the largest combined group of licensed electricians in Hawaii, IBEW 1186 always wants to engage with the Department and have input on issues that pertain to the license laws and rules of electricians, as well as the applications and renewals of licenses of our members.

Since she joined the DCCA, Nadine Ando has proven to possess the leadership qualities, judgment, and administrative experience critical for heading a large organization. As a former Hawaii State Bar Association President, member of the State Ethics Commission, and current member of the Judicial Selection Committee, she has exemplified her fair and reasonable professionalism in reaching sensible solutions. In short, we believe that Nadine Ando is more than qualified for the position, and we look forward to continuing to work with her and the Department on the many issues that arise for electricians.

Thank you for the opportunity to submit this testimony in **SUPPORT** of GM 508.

Sincerely,

Damien T.K. Kim
Business Manager/
Financial Secretary



March 29, 2023

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Members of the Committee on Commerce
and Consumer Protection

RE: **GM 508- DIRECTOR, DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS**
Hearing date — March 31, 2023 at 10:00 a.m.

Aloha Chair Keohokalole, Vice Chair Fukunaga and members of the committee,

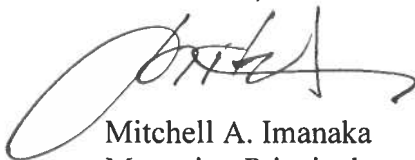
I am submitting this letter in **STRONG SUPPORT** of GM 508 appointing **Nadine Ando** to serve as director of the Department of Commerce and Consumer Affairs (DCCA). **Nadine Ando** and I are contemporaries in the law, having started practicing in Hawaii many years ago. Although our paths have not crossed during our respective careers; **Director nominee Ando** was and is a commercial litigation lawyer, and I am a real estate practitioner, she has distinguished herself as a top-flight litigator, with deep experience in commercial law.

Director nominee Ando is highly respected by her peers, and we are very fortunate to have her step forward to serve as Director of the Department of Commerce and Consumer Affairs. She brings to the table a fresh perspective on pressing issues of the day, and a new determined energy to the job.

I have every confidence that, if confirmed, she will serve well. Accordingly, ***I stand in strong support of this nomination, and urge an early confirmation.***

Thank you for the opportunity to testify.

With Aloha,



Mitchell A. Imanaka
Managing Principal



March 28, 2023

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Members of the Committee on Commerce
& Consumer Protection
Thirty-Second State Legislature
Regular Session of 2023

RE: GM 508 – Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026

Hearing date: March 31, 2023 at 10:00 am

Aloha Chair Keohokalole, Vice-Chair Fukunaga and Members of the Committee,

Thank you for allowing me to submit testimony on behalf of Marriott Vacations Worldwide Corporation (“MVWC”) in **SUPPORT** of GM 508 – **Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.**

Nadine is a highly experienced attorney with significant knowledge of insurance and other regulated industries. She is a person with great enthusiasm and dedication to perform her duties at a high level. Her background as a litigator demonstrates her intelligence, integrity and the ability to understand difficult subjects and make timely decisions on critical issues. For these reasons I hope that you will confirm Nadine’s nomination as Director, Department of Commerce and Consumer Affairs.

Mahalo for your consideration,

Robin Suarez
Senior Vice President & Associate General Counsel
Marriott Vacations Worldwide Corporation



1654 South King Street
Honolulu, Hawaii 96826-2097
Telephone: (808) 941.0556
Fax: (808) 945.0019
Web site: www.hcul.org
Email: info@hcul.org



Testimony to the Senate Committee on Commerce and Consumer Affairs
Friday, March 31, 2023
Conference Room 225

In Support of GM 508 - Confirmation of Nadine Ando

LATE

To: The Honorable Jarrett Keohokalole, Chair
The Honorable Carol Fukunaga, Vice-Chair
Members of the Committee

My name is Stefanie Sakamoto, and I am testifying on behalf of the Hawaii Credit Union League, the local trade association for 47 Hawaii credit unions, representing over 864,000 credit union members across the state.

HCUL offers the following comments in support of the confirmation of Nadine Ando for Director of Commerce and Consumer Affairs (DCCA).

Hawaii's credit unions are in support of the nomination of Ms. Ando. As financial institutions, credit unions who are state-chartered fall under the purview of the Division of Financial Institutions (DFI), which is housed in DCCA. While there are currently no state-chartered credit unions, we often work with DCCA and DFI on state issues. Ms. Ando has extensive experience in her legal career, with emphasis on the many issues that are covered by DCCA.

We look forward to working with Ms. Ando if confirmed, and continuing to work with DFI Commissioner Iris Ikeda.

Thank you for the opportunity to provide comments in support of this nominee.

TESTIMONY OF
Cole Sadamoto

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
TESTIMONY ON GOVERNOR'S MESSAGE **GM 508** RELATING TO GUBERNATORIAL
NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga and the members of the committee:

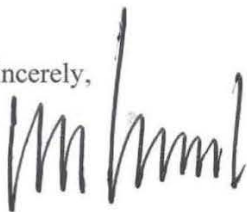
I, as a fellow Hilo High Viking, Class of 1974, fully support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine for 50+ years as we are both classmates from Hilo, Hawaii. Many of us, myself included, find ourselves, become smarter, settle down and mature as we age. Nadine was born this way. Being calm, honest and incredibly bright always came naturally. Going into law suited her perfectly as she had the patience and knowledge to understand all sides of a given issue. Also, being born and raised in Hilo gave her honest and hard working ethics.

Nadine's credentials speak volumes and I am very confident that as Director, Nadine will be a great asset to the Green Administration and to the State of Hawaii. I am very proud to call Nadine my good friend all these years.

Thank you for allowing me to present my testimony for a well deserving and very qualified candidate for Director of Department of Commerce and Consumer Affairs.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cole Sadamoto', with a stylized, cursive script.

Cole Sadamoto
60 N. Beretania St.#408
Honolulu, Hawaii 96817
Cell: (808)561-1120
Email: hilohigh@aol.com

**GM 508—Nomination of Nadine Ando to be the Director of the
Department of Commerce and Consumer Affairs
Testimony of Mark Bennett in Support
March 24, 2023
Hawaii State Senate Committee on Commerce and Consumer
Protection**

Chair Keohokalole, Vice Chair Fukunaga, and Members of the
Committee,

I am responding to your Notice of Hearing, and I respectfully
submit this testimony in strong support of the Governor's
nomination of Nadine Ando to be the Director of the Department
of Commerce and Consumer Affairs ("DCCA").¹

I am a judge on the United States Court of Appeals for the Ninth
Circuit.² I served eight years as the attorney general of the
State of Hawaii. I first met Ms. Ando in 1990, when I joined
the law firm of what is now McCorriston, Miller, Mukai, and
MacKinnon. Ms. Ando and I were litigation partners together in
the law firm for about twelve years. We worked closely on many
difficult and complex litigation cases, many dealing with the
precise types of issues facing the DCCA Director. I found Ms.
Ando to be, in all respects, an excellent, skilled, diligent,
and ethical attorney. Ms. Ando would always go the extra mile
for her clients, would never cut corners, and would never
disregard or ignore her ethical obligations as an attorney. In
short, Ms. Ando was the consummate ethical professional--
respected by her peers, her colleagues at the law firm, and
opposing counsel.

In my eight years as attorney general, I regularly dealt with
issues involving DCCA, and so I have familiarity with at least
some of the challenges that would be faced by the DCCA Director.
I believe Ms. Ando would provide the type of careful, diligent,
and excellent leadership so important for all Hawaii departments
and agencies, including DCCA and the boards and commissions
attached to DCCA.

Beyond her legal work, Ms. Ando has devoted herself to
professional and public service. I believe her resume is
unmatched in this regard. Ms. Ando served as a Director, Vice-
President, and then President of the Hawaii State Bar
Association; she serves as the Chair of the Hawaii Judicial

¹ I will not be testifying in person.

² I submit this testimony as an individual.

Selection Commission; she served as a Commissioner of the Hawaii State Ethics Commission; and she also served on many important professional committees throughout her career.

In short, I believe Ms. Ando is extraordinarily well-qualified to be the DCCA Director.

I respectfully ask the Committee on Commerce and Consumer Protection to recommend to the full Senate that the Senate confirm Nadine Ando to be the DCCA Director.

GM 508

TESTIMONY OF
Gilbert (Gil) J. Farias, Jr.

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 24, 2023
10:00 A.M.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I hereby submit my testimony in support of the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

Having also grown up in the town of Hilo on the Island of Hawaii, I've known Nadine since elementary school. Even as a young grade school student, I recollect that Nadine already displayed many of the hallmarks of the exemplary professional she is today — she was a young girl that showed herself to be dedicated, hardworking, humble, and of good character. Fast forward to the present day, Nadine's resume speaks for itself. Her achievements in academia, the legal profession, and community service are outstanding. The diverse breadth of her legal experience ranges from real estate to insurance, and from employment matters to product liability. The achievements listed in Nadine's resume also attest to her excellent leadership & communication skills as well as her ability to be an ethical & fair-minded professional.

Nadine has displayed a preeminent level professional expertise, outstanding people skills, and the ability to be a high-functioning team player throughout her entire career. It is my sincere belief that these qualities predispose her to be an excellent choice for Director of the Department of Commerce and Consumer Affairs. In this position, there is no doubt that Nadine will function as an effective team member in Governor Green's administration, with the ultimate beneficiaries of her work being the people of the State of Hawaii.

Thank you for the opportunity to provide testimony.



Gilbert (Gil) Farias, Jr.
3948 Maunaloa Ave.
Honolulu, HI, 96816
gilfarias001@gmail.com
Tel. 808 927-6702

TESTIMONY OF TRUDY K. SENDA

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

March 24, 2023

Time: 10:00 A.M.

CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508
RELATING TO GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the Committee:

I submit this testimony in strong, unequivocal support of the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs, and I humbly urge confirmation by the Senate.

I have been a licensed attorney in the State of Hawaii since 1983. I was a district judge of the Fifth Circuit from May 2001 until my retirement in December 2016. Since April 2017, I have served on the Hawaii Judicial Selection Commission ("JSC").

I first met Ms. Ando in 1980, when we were both law students at William S. Richardson School of Law. Since that time, I have witnessed her growth and deserved success as a highly competent and well-regarded practicing attorney. Most recently, I have worked closely with her as a fellow commissioner on the JSC. The JSC is comprised of nine very diverse individuals (4 attorneys and 5 non-attorneys), and discussions are often robust and passionate. For the past two years, Nadine has chaired the JSC; in this role, she has consistently demonstrated patience, calm, reason, creativity, practicality, compassion, empathy and encouragement. Her leadership has fostered a commission climate of mutual respect and understanding-- not an easy task with outspoken members-- as well as an abiding dedication to the role and mission of the JSC.

Ms. Ando possesses the honesty, intelligence, administrative and "people" skills, dedication and moral character that will well serve the citizens of this state as DCCA director.

Thank you for the opportunity to provide testimony.

/s/ Trudy K. Senda

TESTIMONY OF
Bruce H. Hamakawa

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 24, 2023
10:00 A.M.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

It is with great confidence that I support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine since the early 1970's when we were classmates at Hilo High School, then throughout the following years at UH Manoa, and then for the last 40+ years. I have always found her to have highest of character standards, and feel that in addition, her many sterling professional accomplishments would play a significant role in her capacity as Director.

My personal interactions with Nadine have given me many opportunities to observe her analytical skills where she easily understood the issues at hand and could readily suggest strategies in resolving such problems. This type of approach could provide her staff with a broader understanding of how their daily duties and responsibilities could contribute to the success of the department's mission. Nadine understands that working together in a cooperative manner, as a team, is the most effective approach in leading a productive office with meeting the needs of the community.

Nadine has always maintained a pleasant personality, graced with maturity and poise. She has displayed the ability to interact effectively with diverse people and constituents. She always treats everyone with respect and dignity. She has strong communications skills and a sense of being objective but sensitive, when appropriate.

What has impressed me most about Nadine is her strong family values, that have been the foundation that shaped her to be the person she is, instilling honesty, integrity, responsibility, respect, loyalty, empathy and kindness. These family values have helped with her view on life and will guide her in her leadership style and making the right decisions in her role as Director.

I respect and admire Nadine's desire to serve the people of Hawaii in the capacity as Director of DCCA .

Thank you for the opportunity to provide testimony.



Bruce H. Hamakawa
99-452 Ulune St.
Aiea, HI 96701

TESTIMONY OF P. GREGORY FREY
321 Awini Place
Honolulu, Hawaii 96825
pgfrey@coatesandfrey.com

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

TESTIMONY RELATING TO AND IN SUPPORT OF
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Aloha, Chair Keohokalole, Vice Chair Fukunaga and members of the committee:

I “wholeheartedly” support the new Governor’s nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have had the privilege of working with Nadine on and with the Hawaii State Bar Association (“HSBA”) in many different very important capacities, not to mention that we are both past HSBA Presidents (Nadine in 2017 and myself in 2020). I know “first hand” that Nadine works very hard “for the people,” and has a philanthropic/volunteer spirit and business experience “second to none.” Stated more directly, she is an absolute “tireless workhorse” for causes, people and projects she deeply believes in and supports. Additionally, Ms. Ando is a famed/successful businessperson.

Ms. Ando has practiced law in our island for decades with some of Hawaii’s most famous and successful law firms. She is respected “beyond measure” in the legal community, and has numerous accolades, recognitions and awards to prove it. As a former HSBA President, a member of the State Ethics Committee and current Judicial Selection Committee Chair/member, Nadine has proven herself time-and-time again to be worthy of some of Hawaii’s most vaulted positions. She has excelled each time. Stated more directly, Ms. Ando deserves (and has earned) this important position.

Nadine will be an integral part of Governor Green’s “team,” and will help him achieve the goals of his administration in an honest, transparent, accountable and responsive manner. In my opinion, our Governor’s reputation is and will greatly enhanced by this nomination.

Thank you for the opportunity to provide testimony. It is an honor and privilege to do so.

TESTIMONY OF
Irvin T. Higashi
Licensed Landscape Architect/Certified Arborist
533 Ihe Street, Honolulu, Hawaii 96817
Cell #: (808) 382-9949
Email: irvinhigashi@hawaiiantel.net

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 24, 2023
10:00 A.M.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I unreservedly support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine as a friend and classmate at Hilo High School and throughout the years. Nadine is a very educated, sincere, honest, fair and caring individual and would surely serve the people of Hawaii in her capacity as Director.

Thank you for the opportunity to provide testimony.

TESTIMONY OF
JAMES J. BICKERTON

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I hereby give my strongest support and endorsement to the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I am a practicing civil trial lawyer, admitted to the Bar in 1982. I have served a Director of the Hawaii State Bar Association, and as Chair of the Bar's Special Committee on the Appellate Backlog, and was elected by members of the Bar to serve on the Judicial Selection Commission from 2009 to 2015, where I served as Vice Chair. I have tried numerous civil jury trials and have represented hundreds of injured or defrauded individuals and consumers over the years. The emphasis of my practice is on consumer rights and personal injury and, in particular, representing ordinary people against powerful corporate interests.

I have known Nadine since approximately 1984, nearly forty years. Although we were in different firms, we worked together on cases, some of which were veery complex. I was impressed by her sharp intellect, deep understanding of the law, and steady, thoughtful demeanor. These attributes led to our firm offering her a partnership in 2007. She worked with us from 2008 to 2014, when a number of partners left to form a new firm. During those seven years we worked very closely on several large cases, producing first class results. In one case, I recall Nadine filed or opposed at least 18 different motions and we did not lose one of them.

Nadine's legal skills cover a wide area, as she has excelled in real estate disputes, commercial disputes, legal malpractice cases and employment cases. This wide knowledge and clear understanding of the law will serve her well as a Director of DCCA, an agency that must deal with the law at every turn.

Being familiar with the Judicial Selection Commission, I have also been able to form conclusions about Nadine's tenure on that important body. She has handled her role with skill and calm, and has improved the transparency of the process. And of course, she served with distinction as President of the Bar before joining the Judicial Selection Commission. These roles have shown in concrete fashion that she possesses great leadership qualities.

I respectfully urge you to give your consent to Nadine's nomination. I know she will serve Hawai'i and its people with distinction.

TESTIMONY OF
NANCY T. KELLY
201 Palua Loop
Hilo, Hawaii 96720
ntk96720@yahoo.com

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 24, 2023
10:00 A.M.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I wholeheartedly support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine for over 50 years, having been a classmate and friend at Waiakea Intermediate and Hilo High School. There was never a doubt that she would be successful and I'm so proud of all that she has accomplished in her professional career. I respect and admire that Nadine is willing to serve the State of Hawaii in the capacity as Director of the Department of Commerce and Consumer Affairs. Given the depth of her experience and personal integrity I am certain that the department and people of the State of Hawaii will benefit greatly from her commitment to serve.

Thank you for the opportunity to provide testimony.

March 2, 2023

Testimony of Curt S. Shimizu, DDS
To the Senate Committee on Commerce and Consumer Protection
Testimony on Governor's Message 508 relating to Gubernatorial Nominee NADINE Y. ANDO for
Director of Commerce and Consumer Affairs

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

My name is Curt S. Shimizu, DDS. I am a dentist practicing in Honolulu, Hawaii serving Hawaii patients for over 38 years. As a health practitioner I seek to provide dental care to all segments of Hawaii's population in my private office. Prior to starting my practice, I worked in public health clinics on Oahu, Molokai, and Hawaii for two years. I currently serve on the Hawaii Dental Association Board of Trustees and am a past President of the HDA. My testimony comes as an individual, not as a representation of the HDA.

The practice of dentistry and dental hygiene are governed by rules in the Hawaii Revised Statutes Chapters 436B, 447, and 448 and in Hawaii Administrative Rules Title 16, Department of Commerce and Consumer Affairs Chapter 79. The Director of DCCA is tasked with the responsibility to ensure that dentistry is performed properly and with the public's safety in mind.

Nadine Y. Ando has practiced as an attorney since 1982 and has much experience in the private sector with commercial litigation, professional liability, insurance coverage, and employment litigation. She has served on the Board of Directors of the Hawaii State Bar Association as well as a term as President of the Bar Association. She also served on the Hawaii State Ethics Commission and currently is Chair of the Hawaii State Judicial Selection Commission. These experiences clearly show her level of knowledge and her leadership abilities.

Her professional qualifications are top notch. Her personal qualifications are as well. I've known her for over 50 years, growing up together in Hilo and graduating from Hilo High School. She has always been a cooperative and supportive classmate. She was an active student leader and was trustworthy and reliable as she continues to be now. As we aged, we saw each other as busy parents and spouses juggling family responsibilities while continuing our professional lives.

I wholeheartedly support Nadine Y. Ando's nomination to the position of Director of DCCA. Her professional and personal qualities are exemplary and her abilities to work with others in an honest, accountable, and transparent manner make her duly qualified.

Mahalo for the opportunity to provide testimony on Nadine's behalf.

Curt S. Shimizu, DDS
Ala Moana Building
1441 Kapiolani Blvd, Suite 412
Honolulu, Hawaii 96814
curtshimizu@outlook.com



TESTIMONY OF
WILLIAM C. MCCORRISTON

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
Friday, March 24, 2023
10:00 a.m.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE GM 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

This is to recommend the confirmation of Nadine Ando (“Nadine”) as Director of the Department of Commerce and Consumer Affairs (“DCCA”). Nadine has had an exemplary career in the legal profession, including being elected by her peers to be President of the Hawaii State Bar Association, and being the currently appointed Chair of the Judicial Selection Commission.

Her remarkable journey from a Hilo school girl to the top positions in her profession is a testament to her drive for excellence in a profession dominated, for the better part of her career, by men.

Nadine worked at my firm, McCorrison Miller Mukai MacKinnon LLP (M4), during the years of 1989 – 2007 and 2017 – 2021. She practiced in the field of litigation which requires proficiency in analytical writing and speaking skills. As such, I believe she will be an ideal spokesperson for the DCCA in advocating for its many missions.

I know it is not lost on the Members of the Committee that as an agency DCCA is multi-faceted requiring oversight on many different constituencies. This requires broad knowledge of many different subsets, from timeshares to supervision of securities and healthcare. Nadine has the intellectual bandwidth to deal with such a complex responsibility.

At the M4 law firm, Nadine in addition to managing her partnership practice, participated in our Associate Development Committee and Compensation Committee (perhaps the most difficult job in the partnership).

In sum, Nadine is a talented lawyer with a record of achievement, and is highly respected by her peers and the judges in our community. This all done while raising two children, which cannot be minimized as I know you understand.



There is no ethical or other disqualifying event that I am aware of which would impact her confirmation.

I appreciate the opportunity to submit this testimony on Nadine's behalf and would be available to you for any questions that you may have.

Thank you for the opportunity to provide testimony.

Very truly yours,

McCORRISTON MILLER MUKAI MacKINNON LLP

William C. McCorrison

GERALD TAKASE
287 Kanoelani Street
Hilo, Hawai'i 96720
gtakase3@hotmail.com

The Honorable Jarrett Keohokalane, Chair
The Honorable Carol Fukunaga, Vice Chair
and Members of the Committee on Commerce and Consumer Protection
Hawai'i State Senate
Hawai'i State Capitol
415 South Beretania Street
Honolulu, Hawai'i 96813

Dear Chair Keohokalane, Vice Chair Fukunaga, and Members of the Committee:

Re: Governor's Message 508 Relating to Gubernatorial Nominee
Nadine Y. Ando for Director of Department of Commerce and
Consumer Affairs

I wholeheartedly support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine for over 50 years as we were classmates at Hilo High School and the University of Hawai'i Law School. Being from an outer island gives her a good perspective of the entire State. I respect and admire Nadine's desire to serve the people of Hawai'i.

Nadine has practiced law for 40 years and has extensive knowledge and experience in professional liability, commercial, real estate, and employment litigation. Since she joined the Department, she has shown to possess the leadership qualities, judgment, and administrative experience critical for leading a large organization. Nadine was elected Hawai'i State Bar Association President, which shows that she has the trust and ability to lead a very diverse group. As a member of the State Ethics Committee, and a current Judicial Selection Committee member, Nadine has exemplified her fair, reasonable, even-tempered, solution-oriented professionalism. One of the most important qualities of a director is not only understanding the law within that area but being able to deal with the people that you come in contact with and work there. It is my firm belief that Nadine has all of those abilities and will do well in her tenure as the department head.

As Governor Green's administration is committed to addressing the issues facing our State, Nadine will be an integral part of the team in achieving the administration's goal of an honest, transparent, accountable and responsive government.

Sincerely,



GERALD TAKASE
Director

GT:de

TESTIMONY OF
JOHN S. NUHA, ESQ.
94-909 KAUOLU PLACE, #207
WAIPAHAU, HAWAII 96797
PHONE: (808) 824-1625
EMAIL: jsnesq@gmail.com

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 24, 2023
10:00 A.M.
CONFERENCE ROOM 229

**TESTIMONY ON GOVERNOR MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

I can think of no better nominee than Nadine Y. Ando for the position of Director of the Department of Commerce and Consumer Affairs.

I have had the privilege and pleasure of knowing Nadine Y. Ando for over 50 years. We have been classmates since growing up in Hilo, then attending the University of Hawaii as undergraduates. In all that time, she has remained the same intelligent, thoughtful, considerate, caring, community-minded person with the highest integrity and Aloha Spirit. She has always had the respect and admiration of all those who've known her personally and professionally.

Professionally, Nadine is an excellent jurist, as evidenced below, and will bring her fair and balanced approach to leadership and problem-solving as the Director of the Department of Commerce and Consumer Affairs.

Nadine has been an attorney for 40 years in the private sector and has extensive knowledge and experience in professional liability, commercial, real estate, and employment litigation. She is a former Hawaii State Bar Association President and former Director on its Board of Directors; former member of the State Ethics Committee; former member of the Federal Judicial Selection Commission; former member of the Civil Justice Improvement Task Force; and current Chair of the Hawaii Judicial Selection Committee. Nadine has exemplified her fair, reasonable, even-tempered, solution-oriented professionalism throughout her public service.

If Governor Green's administration is committed to addressing the many issues facing the State in a direct and forthright manner, I can think of no one better prepared than Nadine Y. Ando to achieve the goals of this administration in an honest, transparent, accountable, and responsive manner.

Thank you for the opportunity to provide my testimony. Should you require any additional information, I'm available at any time.



Attorneys at Law

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John M. Blanchard
William J. Brennan
David E. Case
Maria C. F. Cruz
John D. Ferry III
Katherine T. Hiraoka
David A. Imanaka
Jai W. Keep-Barnes
Sharon Paris
Ciarra B. Sapigao
Steven T. Wall

Jason N. Baba
(1957-2001)

**TESTIMONY OF
CRYSTAL K. ROSE**

**TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
Friday, March 24, 2023
10:00 am
CONFERENCE ROOM 229**

**TESTIMONY ON GOVERNOR'S MESSAGE GM 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I whole-heartedly and without any reservation, enthusiastically support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have the honor and privilege of knowing Nadine for over forty (40) years. We first met as second year law students, clerking during the summer at the law firm now known as Carlsmith Ball. We were both hired as young associates the following year and worked closely together for years. As our professional paths evolved, we have always remained colleagues and friends. Over the years, I have witnessed Nadine in an array of circumstances and situations, and she has always been fair, reasonable, even-tempered, solution-oriented, and professional.

Nadine has practiced as an attorney for 40 years in the private sector and brings extensive knowledge and experience in professional liability, commercial, real estate, and employment litigation. Without question, she possesses the leadership qualities, judgement, and administrative experience critical to lead the DCCA. She is smart, a hard worker, a good listener and possesses the passion and empathy to always do the right thing. I am certain that she will take the time, energy, and initiative to quickly learn the department and understand its needs as she works alongside others to advance the department's objectives. Nadine's collaborative style and respect in the community are best exemplified in her appointments, that only few have obtained, as former Hawaii State Bar Association President, as member of the State Ethics Committee, and current Judicial Selection Committee member.

As Governor Green's administration is committed to addressing the many issues facing our State in a direct and forthright manner, Nadine will be an integral part of the team to achieve the goals of this administration in an honest, transparent, accountable, and responsive manner.

Thank you for the opportunity to provide testimony.

PETER HAMASAKI
5333 Malu Place
Honolulu, Hawaii 96816
phamasaki@gmail.com

March 29, 2023

Honorable Jarrett Keohokalole, Chair
Honorable Carol Fukunaga, Vice Chair
Committee on Commerce and Consumer Protection
The Senate
415 S. Beretania Street
Honolulu, Hawaii 96813

Re: **GM 508** – Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

Dear Chair Keohokalole, Vice-Chair Fukunaga and Committee Members:

I would like to express my **SUPPORT** for the nomination of **NADINE ANDO** to serve as Director, Department of Commerce and Consumer Affairs, for a term to expire 12-07-2026.

I have had the opportunity to work with Ms. Ando for close to 20 years in total, and can attest to her integrity, diligence and thoughtfulness, and believe that, if confirmed, her service as DCCA Director will benefit the State of Hawaii.

Thank you for this opportunity to submit this testimony in support of Ms. Ando's nomination as DCCA Director and to respectfully request your favorable consideration.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Peter Hamasaki', with a stylized flourish at the end.

Peter Hamasaki

TESTIMONY OF
JO ANN UCHIDA TAKEUCHI
TO THE
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023
10:00 a.m.
Conference Room 229

**TESTIMONY IN SUPPORT OF GOVERNOR'S MESSAGE 508,
NOMINATING NADINE ANDO AS THE
DIRECTOR OF COMMERCE AND CONSUMER AFFAIRS**

TO: THE HONORABLE JARRETT KEOHOKALOLE, CHAIR
THE HONORABLE CAROL FUKUNAGA, VICE CHAIR,
AND MEMBERS OF THE COMMITTEE:

I am testifying in **support** of the appointment of NADINE ANDO to serve as the Director of Commerce and Consumer Affairs (DCCA). My name is Jo Ann Uchida Takeuchi, and I worked at DCCA from 1990 until late last year, most recently as Deputy Director.

I met Ms. Ando when we were in law school, and we've been friends ever since. I have always known Ms. Ando as warm, personable and humble – firmly rooted in her Hilo upbringing – as well as an attorney who truly excels in her profession. I am excited that Ms. Ando is nominated as DCCA Director because she has the high moral standards, integrity, and strong legal ability that is essential to lead the department. She is also a person who is open to new ideas and to taking on new challenges. I recall her telling me that she once signed up pre law school to do some telemarketing calls, because what better way is there to hone one's persuasive skills and perseverance than getting hung up on several times an hour? Ms. Ando has that kind of thinking-outside-the-box, fearless, creative intellect that makes her so effective at whatever she works at.

DCCA, like most other departments, is constantly evolving to address new challenges. With her private sector background, Ms. Ando brings a fresh and important perspective to how the department can meet these challenges and optimize the user experience for the businesses, professions and consumers that it serves.

DCCA has always done important work, and has benefitted from great leaders who continue to make significant contributions to the state. Ms. Ando has the aptitude, character, and intellect that make her ideally suited to assume the position of DCCA Director, and I know that under her leadership, DCCA will do great things. I urge you to vote favorably on her nomination.

Thank you for the opportunity to provide testimony.

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

THE THIRTY-SECOND LEGISLATURE
REGULAR SESSION OF 2023

FRIDAY, MARCH 31, 2023
10:00 a.m.

TO THE HONORABLE JARRETT KEOHOKALOLE, CHAIR, AND MEMBERS OF THE COMMITTEE

TESTIMONY ON GM 508

My name is Jayson Horiuchi, and I am a Department of Commerce and Consumer Affairs (DCCA) employee of nearly 16 years, but testifying as a private individual. I strongly support the confirmation of Nadine Ando as the Director, DCCA.

Prior to her official start date, Ms. Ando took the initiative to visit the department and meet with outgoing DCCA director, Catherine Awakuni Colón, and retiring deputy director, Jo Ann Uchida Takeuchi. This initial action was a preview into her commitment to public service.

While many of us were unfamiliar with her, we learned of her accolades in private practice. Ms. Ando hit the ground running and left no doubt and demonstrated that she was a quick study. As expected, she scheduled meetings with division chiefs to quickly grasp all the different areas within DCCA. I also met with her to discuss the Hawaii Post-secondary Education Authorization Program and she provided me with a quick lesson in law as we discussed an issue. It is evident that she is eager to serve Hawaii's consumers, and serve them well. She consistently engages with the public and does her best to accommodate all requests to meet or converse. Staff are impressed with Ms. Ando's genuine interest in everything encompassing DCCA and it became instantly clear that she was a great fit and an asset to the department as director. Ms. Ando brings a refreshing perspective to the department to improve it further and alongside the departmental and government experience of the deputy director, Dean Hazama, I am confident DCCA will thrive under their leadership.

I strongly support Governor's Message No. 508, and hope that this committee recommends the full Senate advise and consent to the nomination of Ms. Ando as DCCA director. Thank you for the opportunity to testify.

GM-508

Submitted on: 3/26/2023 1:24:47 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Audrey Ng	Individual	Support	Written Testimony Only

Comments:

Chair Keohokalole and committee members,

I write in strong support of Nadine Ando to be director of the Department of Commerce and Consumer Affairs. Nadine has shown her intellect and devotion to public service through her time in private practice and her many volunteer hours of service to the bar association and the Judiciary. I have served on two DCCA boards and know first hand how hard the staff works to protect the public and the interests of the State. Nadine will bring her diligence and dedication to this position in support of the department's efforts and goals. Thank you for your consideration. .

March 21, 2023

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Committee on Commerce and Consumer Protection
State Senate
State of Hawaii

RE: GM 508: Submitting for consideration and confirmation as the Director,
Department of Commerce and Consumer Affairs, Gubernatorial Nominee,
NADINE ANDO, for a term to expire at noon on 12- 07-2026

Hearing Date: Friday March ³¹~~24~~, 2023 10:00 am

Dear Chair Keohokalole, Vice Chair Fukunaga and Members of the Committee:

I write in strong support of the appointment of Nadine Ando to serve as the director of the Department of Commerce and Consumer Affairs (DCCA).

I have known Nadine from our days at Hilo High School, on through law school and her exemplary career as a practicing attorney and now as she embarks on a new journey as a appointed public servant. Her smarts, even temperament, integrity and judgment make her an excellent candidate for the position. She is a personal friend as well as colleague.

Having served as director of DCCA under Governor Cayetano, I know the complexity and range of the issues facing the department every day. Nadine is someone with the capacity to take charge of those issues with a great sense and understanding of the legal and practical considerations. Her character and her core values make me confident that she will always strive to do the right thing and will consider all the myriad facts and factors that face the director in making decisions in the best interest of the public.

I am pleased and proud to support the appointment of Nadine Ando to the position of Director, Department of Commerce and Consumer Affairs. If you have any questions, please feel to contact me.

Sincerely,



Kathryn S. Matayoshi
kathryn.matayoshi@gmail.com

**Testimony of Catherine P. Awakuni Colón
Before the Senate Committee
on Commerce and Consumer Protection
Friday, March 31, 2023
10:00 AM
Conference Room 229 and Videoconference**

WRITTEN TESTIMONY ONLY

On Governor's Message No. 508, Submitting for consideration and confirmation as the Director of the Department of Commerce and Consumer Affairs, Gubernatorial Nominee, Nadine Ando, for a term to expire 12-07-2026.

Chair Keohokalole and Members of the Committee:

My name is Catherine Awakuni Colón and I am testifying my personal capacity in **support** of the appointment of Nadine Ando to serve as the Director of the Department of Commerce and Consumer Affairs (DCCA). I served as the Director for the DCCA from 2015 – 2022 and am pleased to support Ms. Ando's nomination.

Ms. Ando's more than 40 years of experience as an attorney offers her a solid foundation for leading the DCCA, which has a significant reach as a department and many chapters within the Hawaii Revised Statutes to implement. Moreover, the impactful volunteer work that Ms. Ando performs demonstrates her commitment to high ethical and professional standards for attorneys. While I've only known Ms. Ando for a few months, I have observed her to be a quick study as well as a competent and respectful leader.

Ms. Ando has already demonstrated herself to be a highly productive and effective member of Governor Green's administration, and I respectfully request that you recommend approval of her nomination as Director of DCCA.

Thank you for the opportunity to support G.M. No. 508.

Testimony of Kyle-Lee Ladao

**Before the
Senate Committee on
Commerce and Consumer Protection
Weekday, March 24, 2023
10:00 a.m.
State Capitol, Conference Room 229 & Videoconference**

On the following measure:

**G.M. 508, SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE DIRECTOR,
DEPARTMENT OF COMMERCE AND CONSUMER AFFIARS, GUBERNATORIAL NOMINEE,
NADINE ANDO, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.**

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

My name is Kyle-Lee Ladao, and I strongly support the nomination of Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCAA or Department). I submit this testimony in an individual capacity.

Since December 2022, I have had the privilege to work with Ms. Ando as the legislative coordinator and administrative assistant in the Director's Office. In the few months of working alongside Ms. Ando she has demonstrated great leadership and dedication to achieving the goals of this administration in an honest, transparent, and responsive manner. As director, she has quickly familiarized herself with the department and with the staff who make DCCA a great place. Ms. Ando is a wealth of knowledge and she brings a refreshing new perspective to the Department having come from working in the private sector for 40 years. She is thoughtful and collaborative in her problem solving and she treats each of her colleagues at the Department as an invaluable team member.

Leadership invariably sets the standard of quality for an entire organization, so with Director Nadine Ando, Deputy Director Dean Hazama, and the other DCCA division office leaders working together to tackle commerce and consumer issues, I believe the DCCA and the State will greatly benefit for years to come from this committee's recommendation to confirm Nadine Ando as director of the DCCA.

Thank you for the opportunity to testify in support of Nadine Ando's nomination.



Capitol
Consultants
of Hawaii

March 24, 2023

TO: Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair
Members of the Committee Commerce
and Consumer Protection

FR: Reena Rabago, Policy Manager

RE: **GM 508- DIRECTOR, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

I hereby submit testimony in **STRONG SUPPORT of GM 508, appointing Nadine Ando as the Director of the Department of Commerce and Consumer Affairs (DCCA).**

Director Ando has vast experience as a commercial litigation lawyer and is recognized as one of Hawaii's best litigators, with experience in commercial law. She is well respected amongst her peers and carries herself with the utmost level of professionalism. Hawaii is fortunate to have such a respected professional step forward to serve as the Director of DCCA.

In our time working with her, on various issues, she has exhibited a new perspective and a strong desire to understand today's pressing issues. She has brought new energy to the department and demonstrated a strong willingness to work with all parties to craft innovative solutions to our industry's issues.

I am confident that, if confirmed, she will serve the State of Hawaii well. Accordingly, we stand in strong support of this nomination and urge an early confirmation.

Thank you for your consideration.

GM-508

Submitted on: 3/26/2023 5:01:58 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Gerard Silva	Individual	Oppose	Written Testimony Only

Comments:

NO WAY!!!!

TESTIMONY

SENATE COMMITTEE on COMMERCE AND CONSUMER PROTECTION

GOVERNOR'S MESSAGE 508

NADINE Y. ANDO

NOMINATION: DIRECTOR of the DEPARTMENT OF COMMERCE and
CONSUMER AFFAIRS

Friday, March 31, 2023

10:00 a.m.

Conference Room 229

Chair Keohokalole, Vice Chair Fukunaga and Members of the Senate Committee on Commerce and Consumer Affairs, thank you for the opportunity to offer comments in STRONG SUPPORT of the nomination of Nadine Y. Ando. While I first met the Nominee in my professional capacity, I offer these comments in my personal capacity.

I met Ms. Ando over 12 years ago when she was a member of the Board of the Hawaii State Bar Association (HSBA) and as she made her way through the organization's leadership succession plan. The HSBA is a corporate entity and an approved IRS trade organization. The Nominee ended her tenure on the HSBA board when she completed her term as President. In addition to general and specific governance responsibilities, Ms. Ando was an integral part of maintaining organizational stability while at the same time continuing to respond to the needs of the Bar's members. The membership database, which serves the needs of the State Judiciary and the Disciplinary board, went thru iterations to improve data gathering and industry reporting capabilities, online continuing legal education opportunities were expanded, and a more user friendly website which includes member profiles and contact information and information to the public on legal services available.

In addition, the Nominee participated in the organization's judicial appointment process, experiences which prepared her for her role on the Judicial Selection Committee as the HSBA representative voted in

by the membership. She is a respected member of the local legal profession.

Ms. Ando has a distinguished career in the private practice of law specializing in civil matters including complex litigation. Her communication and oral skills are superior. In fact, I had urged her to consider applying for a judicial position before she joined the Judicial Selection Commission. Her leadership style is collaborative, responsive, and solution oriented. She is fair, listens carefully to all points of view, treats people civilly with respect, and is the ultimate professional. She is not afraid to make tough decisions and explain her thought processes.

The Nominee is relatively new to administration of State government. However, for a Director of the Department of Commerce and Consumer Affairs, I believe this is a strength as this position requires the balancing of government regulations legislatively mandated and business interests in their efforts to continue thrive to strengthen Hawaii's economy.

It is for these reasons and others that I **STRONGLY SUPPORT** without reservations the nomination of NADINE Y. ANDO as the Director of the State Department of Commerce and Consumer Affairs.

Respectfully submitted,

Patricia Mau-Shimizu

LEE & MARTIN

A LIMITED LIABILITY LAW PARTNERSHIP

March 20, 2023

Hawaii State Senator Jarrett Keohokalole, Chair
Hawaii State Senator Carol Fukunaga, Vice Chair
Committee on Commerce and Consumer Affairs
The Senate
Hawaii State Capitol

Date and Time of Hearing:
March 24, 2023
10:00 AM
Conference Room 229

Subject: **Governor's Message No. 508**
Relating to the Appointment of Nadine Y. Ando
as Director for the Department of Commerce and Consumer Affairs

Dear Chair Keohokalole, Vice Chair Fukunaga and Members of the Committee:

Please accept this letter of testimony in support of Nadine Y. Ando for consideration and confirmation as the Director of the Department of Commerce & Consumer Affairs (DCCA).

Ms. Ando is an attorney who has had an extensive career in private practice, and more specifically in civil litigation. Her legal aptitude and reputation is extensive which is evidenced by her professional awards and recognition as detailed in her resume. More importantly, her private sector experience and knowledge of the laws, rules and regulations that govern interstate and intrastate commerce make Ms. Ando a tremendous asset to the DCCA.

Equally impressive is her involvement in leadership positions with the Hawaii State Bar Association, to include her tenure as its President in 2017 and in her current capacity as Chair of the Hawaii State Judicial Selection Commission.

Having served in both the executive and legislative branches of government myself¹, I have always had great admiration and appreciation for those individuals who have accepted the "call to serve" through public service appointments, in particular, those individuals that already are involved in challenging professional and personal endeavors. Given her experience and qualifications, I am confident that Ms. Ando has the aptitude and fortitude to lead DCCA in a positive direction for the residents of Hawaii.

¹ Chair and Presiding Officer (2011-2016, 2018)
Honolulu City Council

Hawaii State Senator Jarrett Keohokalole, Chair
Hawaii State Senator Carol Fukunaga, Vice Chair
March 20, 2023
Page 2 of 2

In closing, thank you for allowing me to submit testimony in support of GM508 and the confirmation of Nadine Y. Ando as Director for the Department of Commerce and Consumer Affairs.

Respectfully,

A handwritten signature in black ink, appearing to read 'Ernest Y. Martin', with a long horizontal stroke extending to the right.

ERNEST Y. MARTIN
Attorney

WRITTEN TESTIMONY ONLY

Testimony on Governor's Message 508
Consideration and Confirmation as the
Director, Department of Commerce and Consumer Affairs,
Gubernatorial Nominee, Nadine Y. Ando

Senate Committee on Commerce and Consumer Protection
Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair

March 31, 2023; 10:00 x.m.
State Capitol, Conference Room 229 & Videoconference

Dear Chair Keohokalole Vice Chair Fukunaga and Members of the Committee:

It is with great honor that I submit testimony in support of Nadine Y. Ando for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs ("Department"). Ms. Ando is an attorney with many years of legal experience in regulatory issues and litigation. She is a servant leader who is intelligent, confident, and compassionate. She is without a doubt well qualified to lead the Department in achieving its goals and objectives with respect to providing services such as vocational and professional licensing, consumer outreach, and small business assistance.

On a personal note, I have known Ms. Ando for close to a decade, and have always found her to be honest, hard-working, and trustworthy. Ms. Ando's unblemished reputation as a consummate professional and a person of impeccable moral character makes her the best choice to serve as the Director of DCCA.

Thank you for allowing me to submit testimony in support of GM508 and the confirmation of Nadine Y. Ando.

Sincerely,
Melanie Martin

GM-508

Submitted on: 3/29/2023 1:23:02 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Kenneth G. K. Hoo	Individual	Support	Written Testimony Only

Comments:

As a practicing attorney, I have had the privilege of working with Ms. Ando for some years and can attest to her good moral character, intellect and work ethic. I fully support her nomination and believe she will be a strong asset for Hawaii government and people.

GM-508

Submitted on: 3/29/2023 4:59:16 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Lynne T Toyofuku	Individual	Support	Written Testimony Only

Comments:

Dear Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

I write in strong support of the appointment of Nadine Ando to serve as Director of the Department of Commerce and Consumer Affairs ("DCCA").

Nadine is regarded by her peers as an exemplary attorney well as a dedicated leader of the Bar and as an elected member and (current) Chair of the Judicial Selection Commission. Her demonstrated intellect, integrity, patience, judgment, and her ability to work collaboratively will make her a stellar and respected leader of the DCCA.

I am so proud to strongly support the appointment of my friend and colleague Nadine Ando to the position as Director of DCCA.

GM-508

Submitted on: 3/29/2023 6:09:25 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Dale Ross	Individual	Support	Written Testimony Only

Comments:

Senator Jarrett Keohokalole, Chair

Members of the Committee on Commerce and Consumer Protection

Aloha kākou,

I have known Ms. Nadine Ando since we were students at Hilo High School, the University of Hawai'i at Mānoa, and the William S. Richardson School of Law. She encouraged me to apply to law school. Upon graduation, I served as a Deputy Prosecutor for over thirty years for the County of Hawai'i, retiring in 2020 as First Deputy Prosecutor under Mitch Roth. For as long as I have known her, Ms. Ando has always been hardworking, highly intelligent, and a person of excellent character. She is empathetic, compassionate and humble. She is an excellent attorney, working in Honolulu, in complex and diverse areas of law. I cannot say enough positive things about her and would encourage the Senate to confirm her nomination as Director of the Department of Commerce and Consumer Affairs.

Mahalo nui loa for your consideration.

Dale Ross

GM-508

Submitted on: 3/29/2023 7:51:55 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Esther Brown	Individual	Support	Written Testimony Only

Comments:

Re: GM508 Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

Thank you for the consideration.

TESTIMONY OF
CARRIE K. S. OKINAGA

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION
March 31, 2023
10:00 A.M.
CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF THE DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I strongly support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I had the privilege of working with Nadine when I first started practicing as an associate attorney at the law firm then-called McCorriston Miho & Miller. Nadine was a litigation partner, and to say that I valued and respected her intellectual and physical toughness, as well as her sense of humor and Hilo-style humility and honesty, would be an understatement. Looking back, words also cannot adequately express how grateful I am to Nadine and Darolyn Lendio for serving as role models, then and now; women litigators who could go toe-to-toe with litigators and lawyers of all kinds, mainland and local, and yet find the space and equilibrium to be a loving mom and wife too.

Although she may be new to government service, Nadine has already proven herself to be a super-quick learner and she brings fresh eyes informed by the perspective of regulated entities in our community, and the DCCA will certainly benefit from having her solid judgment and steady hand at the helm. In addition to her 40 years of legal experience, her sincerity, personal drive, and problem-solving focus will be invaluable to the staff and leadership in the DCCA, to Governor Green and his team, and to our State.

In summary, I believe Nadine is not just highly qualified to serve as Director of the DCCA, a role historically filled by an attorney, but also that the people of Hawaii are extremely well-served by her appointment to this position.

Thank you for the opportunity to submit this letter of support for the appointment of Nadine Ando as Director of the Department of Commerce and Consumer Affairs. If you have any questions regarding the above, please feel free to contact me.

GM-508

Submitted on: 3/29/2023 11:40:06 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Joel Kam	Individual	Support	Written Testimony Only

Comments:

Members of the Committee,

My name is Joel Kam. I am a partner in the Honolulu law firm McCorriston Miller Mukai MacKinnon LLP. I submit this testimony in support of the appointment of Nadine Ando as Director of the Department of Commerce and Consumer Affairs.

I have known Nadine for 30 years and during that time have worked closely with her on a number of cases. I recall working under her early in my career as one of several junior lawyers assigned to cases which she supervised. Later in my career, we worked together on more or less equal terms as peers. Accordingly, I've witnessed Nadine's abilities and qualities as both a supervisor and as a peer and collaborator, and I feel uniquely qualified to provide this testimony.

Nadine is of course bright, diligent, hardworking and an excellent lawyer. But what impressed me most in my interactions with Nadine over the years was that she was not afraid of a difficult task or to lead from the front. Subordinates were able to look up to her and had confidence in her leadership, while peers could rely upon her to get the job done and done well. Junior lawyers wanted to work for her. More senior lawyers wanted to work with her.

Nadine is also a very thoughtful, contemplative person, and it seemed to me that she weighed decisions very carefully and was always respectful of differing opinions. She freely accepted and sought out advice, but that did not impair her ability to be decisive when necessary.

Finally, Nadine possesses an uncompromising commitment to ethics and I have never known her to waiver in that regard.

The citizens of the State of Hawaii are lucky that someone like Nadine is willing to serve as Director of DCCA. I urge you to recommend confirmation of her nomination.

Joel Kam

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

THE THIRTY-SECOND LEGISLATURE
REGULAR SESSION OF 2023

FRIDAY, MARCH 31, 2023
10:00 AM

TESTIMONY OF DEAN NISHINA
TO THE HONORABLE JARRETT KEOHOKALO, CHAIR,
AND MEMBERS OF THE COMMITTEE

GM 508 – RELATING TO THE NOMINATION OF NADINE ANDO TO BE THE
DIRECTOR OF THE DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

My name is Dean Nishina and I offer my support of appointing Nadine Ando to be the Director of the Department of Commerce and Consumer Affairs (DCCA).

I have had the privilege to serve the public interest as an employee within the DCCA and, as this committee is already aware, DCCA serves many important roles in advancing Hawaii's public interest. The DCCA serves the business community through various means, such as timely and efficient registration and licensing, but, perhaps more importantly, protects consumer interests to ensure respect and fairness in their dealings with businesses. To that end, DCCA should have and needs a leader that will be able to help each of the DCCA agencies fulfill their duties and obligations to their constituents. I believe that Nadine Ando can be that leader if this committee confirms her appointment as the next Director of DCCA.

Ms. Ando's experience as a litigation attorney in the commercial, insurance, and liability areas will greatly assist her in her role as director. In addition, her willingness to provide public service has also been demonstrated by her experience as the chairperson of the Hawaii State Judicial Selection Commission as well as serving as a State Ethics Commissioner. Ms. Ando's experiences highlights her work ethic, others' respect for her integrity, and decision making abilities.

Since being appointed, Ms. Ando has been working hard to bring herself up to speed on the many different agencies within DCCA and to help agencies with areas that are important to both DCCA and the state as a whole, such as filling vacancies in DCCA to better assist businesses and consumers.

For the reasons above as well as the many accomplishments that Ms. Ando has to support the expectation that she is the right person to be the Director of the Department of Commerce and Consumer Affairs, I respectfully request the Committee to confirm the appointment of Ms. Nadine Ando.

Thank you for this opportunity to testify.

TESTIMONY OF
KEITH A. REGAN

TO THE
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

FRIDAY, MARCH 31, 2023, 10:00 A.M.
CONFERENCE ROOM 229

GM508

Honorable Chair Keohokalole, Vice Chair Fukunaga, and members of the Committee on Commerce and Consumer Protection, I am providing testimony in support of GM508, the confirmation of Nadine Ando as the Director, Department of Commerce and Consumer Affairs (DCCA).

I have had the opportunity to review Ms. Ando's impressive resume, and it is clear that she is highly qualified for this position. Ms. Ando's extensive experience in the private sector, particularly in the areas of law related to consumer protection, insurance, real estate and business, make her an ideal candidate for this role. Her leadership skills, strategic vision, and commitment to public service have been demonstrated throughout her career having served in various capacities.

Ms. Ando has a deep understanding of the department's mission and operations. Since taking on the role of director, she has played a key role in developing and implementing policies and initiatives to protect consumers, promote fair competition, and fulfill the mission of the department. Her ability to collaborate with other agencies, stakeholders, and the community has also been instrumental in achieving these objectives.

Ms. Ando's experience in the private sector, as an attorney in private practice, has provided her with valuable insights into the needs and concerns of businesses. Her knowledge and expertise in these areas will be critical in fostering a business-friendly environment that also prioritizes consumer protection. In addition, Ms. Ando's commitment to diversity, equity, and inclusion is evident in her career and volunteer work through her involvement on the Civil Justice Improvement Task Force, Hawaii State Ethics Commission, and the American Civil Liberties Union of Hawaii.

In conclusion, I strongly urge the Senate to confirm Nadine Ando as the Director of the Department of Commerce and Consumer Affairs. Her qualifications, experience, and dedication to public service make her an outstanding candidate, and I am confident that she will excel in this important role.

For these reasons, I humbly ask you to please support the confirmation of Nadine Ando as the Director of the Department of Commerce and Consumer Affairs.

Sincerely,

Keith A. Regan
Honolulu, Hawaii

Testimony of
CHRIS J. SADAYASU
to the
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023
10:00 AM
State Capitol, Conference Room 229

In consideration of
GM 508
Submitting for consideration and confirmation as the Director of the Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire 12-07-2026.

Chair Keohokalole, Vice Chair Fukunaga and Members of the Committee.

I support the appointment of Nadine Ando to serve as the Director of the Department of Commerce and Consumer Affairs.

With Ms. Ando's awards and recognition in commercial litigation, background as a former commissioner with the Hawai'i State Ethics Commission and Hawai'i State Judicial Selection Commission, and experience with many other professional leadership positions held, her extensive skillset will continue to be beneficial to this key role in the State of Hawai'i. Ms. Ando is also a fellow graduate of the University of Hawai'i William S. Richardson School of Law.

For these reasons, I respectfully ask for Ms. Ando's confirmation as the Director of the Department of Commerce and Consumer Affairs.

Thank you for the opportunity to testify.

GM-508

Submitted on: 3/30/2023 9:19:23 AM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Michael	Individual	Support	Written Testimony Only

Comments:

Aloha Chair Keohokalole, Vice Chair Fukunaga, Committee Members McKelvey, Richards, and Awa.

Thank you for the opportunity to testify in strong support the nomination of Ms. Nadine Ando to be the Director of the Department of Commerce and Consumer Affairs.

Ms. Ando is thoughtful, understanding, and reasonable and is an excellent fit for leading a regulatory agency.

Thank you for the opportunity to testify in support.

LATE

GM-508

Submitted on: 3/30/2023 10:15:51 AM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Susan L Fernandez	Individual	Support	Written Testimony Only

Comments:

I support the nomination of Nadine Ando as Director of DCCA. I have known Nadine for many years as bright, dedicated, and committed to her work. She not only is a pleasure to work with, but has a disposition that is open and compassionate, under the most stressful of circumstances. We as a community will benefit from her willingness to listen, to learn, and to make the hard decisions that will mark progress in government.

Please vote yes to confirm Nadine Ando.

LATE

Testimony of ###
Before the
SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023
10:00 a.m.

State Capitol, Conference Room 229 & Via Videoconference

**G.M. 508, SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
DIRECTOR, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS,
GUBERNATORIAL NOMINEE, NADINE ANDO, FOR TERM TO EXPIER 12-07-2026.**

To: The Honorable Jarrett Keohokalole, Chair,
The Honorable Carol Fukunaga, Vice Chair,
Members of the Senate Committee on Commerce and Consumer Protection

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Committee:

Please consider this my written testimony in full and unqualified support of Ms. Nadine Ando for the confirmation of the position of Director, Department of Commerce and Consumer Affairs.

I have known Ms. Ando since 1980 as a fellow classmate of the UH Law School, Class of 1982. She was known as one of our top law students. I have followed her career path and point out her impressive diversity of law practice with outstanding law firms. She has the reputation for being a zealous advocate and highly skilled litigator.

I firmly believe the people of the State of Hawaii are in good hands with Ms. Ando at the helm. Her unmatched legal experience and her collaborative demeanor will assure the finest leadership possible for a crucial and impactful department. Please consider confirming Ms. Ando for Director, Department of Commerce and Consumer Affairs.

Thank you for the opportunity to provide this testimony.

Mahalo,

Judge Karl K. Sakamoto (Retired)

LATE

TESTIMONY OF ELISA CHONG

TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION ON
March 31, 2023 at 10:00 am

CONFERENCE ROOM 229

TESTIMONY ON GOVERNOR'S MESSAGE GM 508 RELATING TO
GUBERNATORIAL NOMINEE NADINE Y. ANDO
FOR DIRECTOR OF DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

Chair Keohokalole, Vice Chair Fukunaga, and members of the committee:

I wholeheartedly support the nomination of Nadine Y. Ando to the position of Director of the Department of Commerce and Consumer Affairs.

I have known Nadine since we were classmates at Hilo High School. She has always been a very hardworking, loyal, honest and dedicated person and these characteristics have not changed throughout the years.

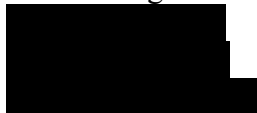
Nadine has worked in many different law firms in her career. Over the years, people would ask me if I knew Nadine as they knew I was from Hilo too. Those people had either had her represent them, worked with or sometimes opposed her in court. But each person expressed their appreciation of her dedication and hard work.

Director Ando has practiced as an attorney for 40 years in the private sector and brings extensive knowledge and experience in professional liability, commercial, real estate, and employment litigation. Since she joined the Department, she has proven to possess the leadership qualities, judgement, and administrative experience critical for leadership of a large organization. As former Hawaii State Bar Association President, as member of the State Ethics Committee, and current Judicial Selection Committee member; Nadine has exemplified her fair, reasonable, even-tempered, solution-oriented professionalism. She has taken the initiative to quickly learn the department and the people who work alongside her.

As Governor Green's administration is committed to addressing the many issues facing our State in a direct and forthright manner, Nadine will be an integral part of the team to achieve the goals of this administration in an honest, transparent, accountable, and responsive manner.

Thank you for the opportunity to provide testimony.

Elisa Chong



LATE

GM-508

Submitted on: 3/30/2023 4:05:42 PM
Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Ahlan Quiogue	Individual	Support	Written Testimony Only

Comments:

Re: GM508 Submitting for consideration and confirmation as the Director, Department of Commerce and Consumer Affairs, Gubernatorial Nominee, NADINE ANDO, for a term to expire at noon on 12-07-2026.

Thank you for the consideration.

Statement of
LEO R. ASUNCION, JR.

LATE

before the

SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Friday, March 31, 2023

10:00 AM

State Capitol, Conference Room 229

in consideration of

Governor's Message (GM) 508

Chair Keohokalole, Vice Chair Fukunaga, and Members of the Senate Committee on Commerce and Consumer Protection.

I strongly support the nomination of Nadine Ando to serve as Director of the Department of Commerce and Consumer Affairs.

While I have known and worked with Ms. Ando for a short three months, she has already demonstrated the competency and enthusiasm to head the Department. With her experience as an attorney in such areas as insurance coverage, professional liability, and employment, commercial and real estate law, as well as her community service activities, it is my opinion that Ms. Ando is the right type of leader that the Department of Commerce and Consumer Affairs needs to ensure critical initiatives are advanced for our island state, its residents, and the vast array of constituencies that interface with the Department.

Ms. Ando possesses that right demeanor and collaborative nature to lead the Department, and she demonstrates the highest level of leadership. I have the utmost confidence that she will serve our State well.

I respectfully encourage the Committee to advise and consent to the nomination of Nadine Ando as Director of the Department of Commerce and Consumer Affairs.

Thank you for the opportunity to provide testimony on GM 508.

LATE

Written Testimony in Support of Nadine Y. Ando as Director of
the State of Hawaii Department of Commerce and Consumer Affairs

We support the appointment of Nadine Y. Ando as the next Director of the State of Hawaii Department of Commerce and Consumer Affairs. She has the legal acumen, integrity and managerial experience needed to carry out the responsibilities that position. Since graduating from the William S. Richardson School of Law in 1982, Ms. Ando has represented clients in diverse matters dealing with real estate law, employment law, legal malpractice, environmental law and business law. Ms. Ando's position as a Trainer with the Honolulu Board of Realtors demonstrates not only her expertise in real estate law but also her commitment to public service.

Ms. Ando's leadership capabilities have been widely recognized by her recent elections as President of the Hawaii State Bar Association and as Chair of the Judicial Selection Commission. While she is well known for her trial litigation skills as a member of the American Bar Association Litigation Section, she is also a practical-minded, consensus building problem solver, who is respected for her impartiality as a mediator and as an Arbitrator with the American Arbitration Association.

Gregory L. Lui-Kwan
Debra A. Lee

LATE

GM-508

Submitted on: 3/30/2023 4:57:15 PM

Testimony for CPN on 3/31/2023 10:00:00 AM

Submitted By	Organization	Testifier Position	Testify
Mihoko Ito	Individual	Support	Written Testimony Only

Comments:

Dear Chair Keohokalole, Vice Chair Fukunaga and Members of the Committee,

Thank you for the opportunity to testify in support of GM 508, which nominates Nadine Ando as the Director of the Department of Commerce and Consumer Affairs.

Ms. Ando has been a leader in the legal community for many years. In addition to serving as a partner and active leader in several prominent law firms, Nadine is a former Hawaii State Bar Association president, and has served on both the state and federal Judicial Selection Commissions.

In my personal experience with Ms. Ando, she has been a straight shooter and a leader who strives to collaborate and find consensus and solutions. The Department would benefit from her experience and leadership skills, and for these reasons, I highly recommend Ms. Ando for the DCCA Director position.

I respectfully request that the Committee advise and consent to Ms. Ando's nomination, and appreciate the opportunity to submit this testimony.

Mihoko