

Tiffany Lightfoot RN, BSN, MS-PSL, CNLCP, LCP-C

**EXPERIENCE**

**State Trauma Program Coordinator** 2016–Present  
State of Hawaii Department of Health Emergency Medical Services and Injury Prevention System  
Branch – Honolulu, HI

- Registered nurse administrator for comprehensive state department of health trauma system. System components include legislation, policy, regulation, EMS, trauma centers, non-trauma hospitals, rehabilitation, data, site visits, contracts, education, and advisory committees management to improve health of injured trauma patients.

**Clinical Case Manager** 2014–2016  
UCLA Ronald Reagan Medical Center – Los Angeles, CA

- Clinical case manager, a registered nurse role, for emergency and inpatient hospital settings including utilization review. Coordinated care for patients in all service lines for admission, transfer, and discharge planning. Managed insurance authorizations, denials, and appeals. Led weekend case management program expansion growing from a 1-person to 7-person coverage. Led novel throughput projects for UCLA executive team.

**Registered Nurse** 2009–2014  
Doctor's Medical Center – San Pablo, CA

- Stroke Program Manager. Beside emergency department RN. Provided bedside care to adult and pediatric patients at this emergency department in a suburban county. Built a Joint Commission certified stroke program in 6 months, achieving highest quality care award, and assisted with surge planning.

**Registered Nurse** 2010–2013  
Kaiser Permanente – Oakland, CA

- Stroke Program Manager. Beside emergency department RN. Provided bedside care to adult and pediatric patients at the health system's flagship two-hospital campus. Managed Joint Commission certified stroke program achieving highest quality care award. Designed adverse event nursing research accepted for publication in American Journal of Neuroscience Nursing.

**Paramedic** 2000–2010  
American Medical Response – California and Hawaii

- 911 paramedic serving Contra Costa County and 911/interfacility transfer paramedic serving Oahu and Hawaii County. Awarded paramedic of the year for Oahu.

**Flight Paramedic** 2003–2005  
Hawaii Air Ambulance – Honolulu, HI

- Flight paramedic serving all Hawaiian Islands. Provided interfacility transport for adult patients.

## EDUCATION

Master of Science, Patient Safety Leadership

University of Illinois at Chicago College of Medicine – Chicago, IL

Bachelor of Science, Nursing

California State University East Bay – Concord, CA

Associate of Science, Paramedic - Prehospital Emergency Care with Honors

Los Medanos College – Pittsburg, CA

## PRESENTATIONS AND PUBLICATIONS

Carson, D., & **Lightfoot, T.** (2011). Stroke Program Development Effect on Thrombolytic Utilization. *CEP America Partnership Meeting* . Las Vegas, NV.

Fernandez-Gotico, H., Meighan, M., & **Lightfoot, T.** (2013). Descriptive Study of Adverse Events After Intravenous Tissue-type Plasminogen Activator (IV tPA) Therapy for Ischemic Stroke. *American Association of Neuroscience Nurses 45th Annual Educational Meeting*. Charlotte, NC.

Frankel, A., & Leonard, M. (2011). *PS 106: Introduction to Culture of Safety*. (J. Finkelstein, L. Leape, **T. Lightfoot**, & B. Edson, Eds.) Cambridge, MA: Institute for Healthcare Improvement.

## PROFESSIONAL AND TEACHING ACTIVITIES

- American College of Emergency Physicians Hawaii Chapter Past Executive Director
- American Medical Response: Hawaii Former Paramedic of the Year
- CSU East Bay Department of Leadership in Hospitality Volunteer Former Educator
- Challenge Day: Youth Community Diversity Organization Former Volunteer
- Contra Costa County EMS Best Practices Committee Former Member
- Daisy Award for Extraordinary Nursing - UCLA 2015 Award Recipient
- East Bay Student Nurses' Association Founding Vice President
- Emergency Nurses Association Member
- Life Care Planner – Certified by Fig Education (LCP-C)
- IHI Open School at UIC Former Patient Safety Chapter Leader
- National Association of State EMS Officials Active Member
- National Association of State EMS Officials Trauma Council President-Elect
- Nurse Life Care Planner Board Certified (CNLCP)
- Sigma Theta Tau International Honor Society of Nursing 2009 Inductee
- Telluride Patient Safety Educational Roundtable 2011 Attendee
- Youth UpRising: Youth & Economic Development Former Board Member

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