



March 24, 2022

Senator Sharon Moriwaki, Chair
Senator Donovan Dela Cruz, Vice-Chair
HOUSE COMMITTEE ON GOVERNMENT OPERATIONS
In-Person at the State Capitol and Via Videoconference

RE: SUPPORT FOR SCR27 / SR21: REQUESTING THE OFFICE OF ENTERPRISE TECHNOLOGY SERVICES TO CONDUCT A FEASIBILITY STUDY ON THE DEVELOPMENT OF A STATEWIDE INTERAGENCY SYSTEM FOR FILING AND MAINTAINING DOCUMENTS REQUIRED OF INDIVIDUALS AND ORGANIZATIONS ACCESSING GOVERNMENT SERVICES ONLINE

Aloha Chair Moriwaki, Vice Chair Dela Cruz, and committee members:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who advocate for an accessible, accountable and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i to thrive. We provide a consistent and persistent voice to keep modernization a top priority of state government.

THG supports SCR 27 and SR 21, requesting the Office of Enterprise Technology Services to conduct a feasibility study on the development of a statewide interagency system for filing and maintaining documents required of individuals and organizations accessing government services online. Technology is strengthening the capabilities of state agencies. A feasibility study such as the one proposed to be initiated in these resolutions would contribute to promoting and enhancing the accessibility of government services online. Please support it.

Thank you for the opportunity to offer this testimony in support of SCR 27 and SR 21.

Respectfully submitted,

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SR-21

Submitted on: 3/21/2022 2:08:09 PM

Testimony for GVO on 3/24/2022 3:00:00 PM

| Submitted By | Organization | Testifier Position | Testify |
|---------------------|---------------------|---------------------------|---------------------------|
| Christy MacPherson | Individual | Support | Written Testimony Only |

Comments:

Aloha Chair Moriwaki, Vice Chair Dela Cruz and members of the Senate Committee on Government Operations,

I am in strong support of SR21. As someone who worked for many years at social service agencies receiving government contracts, I can empathize with anyone who's ever had to deal with very outdated governmental data and information systems! The work that organizations do is challenging enough- let's figure out how to make things more efficient for everyone and save people precious time that they could be using to attend to more critical matters. The same goes for individuals.

Mahalo for your consideration.