



TESTIMONY BY:

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STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
869 PUNCHBOWL STREET
HONOLULU, HAWAII 96813-5097

February 1, 2022
3:00 P.M.
State Capitol, Teleconference

S.B. 2105
RELATING TO RENEWAL OF DRIVER'S LICENSES

Senate Committee on Transportation

The Department of Transportation (DOT) **opposes** S.B. 2105, which would allow for the renewal of a driver's license by electronic or digital means without the requirement for a vision certification and other medical certification that the applicant is fit to operate a motor vehicle.

This is a serious safety concern for the driver, driving public and pedestrians. There are numerous cases as documented in the submittal of Medical Reports where the Department of Motor Vehicle staff will notice a physical condition that questions the applicant's ability to operate a motor vehicle. Removing the medical requirement will make it much simpler for an individual that should not be driving, due to a serious medical condition, to renew their driver's license.

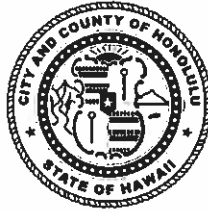
DOT has no opposition to allowing for the inclusion of electronic or digital means to renew a driver's license as long as all requirements for mail renewals apply. It is important to note that renewing by mail, electronic or digital means will not be allowed for the applicant who is applying for an initial REAL ID driver's license at the time of renewal, the applicant has not renewed in-person for 2 consecutive renewals or 16 years or more has passed, or the applicant is renewing a limited-term REAL ID driver's license.

Thank you for the opportunity to provide testimony.

DEPARTMENT OF INFORMATION TECHNOLOGY
CITY AND COUNTY OF HONOLULU

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RICK BLANGIARDI
MAYOR



MARK D. WONG
DIRECTOR AND CIO

STEPHEN COURTNEY
DEPUTY DIRECTOR

January 31, 2022

The Honorable Chris Lee, Chair
The Honorable Lorraine R. Inouye, Vice Chair
And Members of the Committee on Transportation
The State Senate
State Capitol, Conference Room 211
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Lee, Vice Chair Inouye, and Members of the Committee on Transportation,

SUBJECT: S.B. No. 2105 – Relating to Renewal of Driver’s Licenses

My name is Mark D. Wong, Director of the Department of Information Technology at the City and County of Honolulu. I am testifying in support of S.B. No. 2105 Relating to Renewal of Driver’s Licenses.

For more than fifty years, the Department of Information Technology has been maintaining the systems that process the driver licenses and State IDs for the entire State of Hawaii. With an increase in population, additional requirements of the REAL ID Act of 2005, and most recently a global pandemic, we have seen county licensing operations strained to the breaking point.

In many states, websites and machine processing have reduced that long lines that are common at Hawaii’s licensing offices. While the laws of these states and the federal government have been updated to acknowledge the need to provide alternatives to inefficient in-person transactions, Hawaii’s laws have prevented much-needed modernization to its systems.

In a few days, the United States will begin accepting digital mobile driver licenses (mDL) at airport security checkpoints, an indication of the advanced level of technology being used in driver licenses. The federal government is allowing users to apply for the digital driver licenses from their mobile devices, yet HRS 286-107 still requires an applicant to appear in person.

The Honorable Chris Lee, Chair
The Honorable Lorraine R. Inouye, Vice Chair
And Members of the Committee on Transportation
The State Senate
January 31, 2022
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I respectfully recommend amending HRS Section 286-107 to allow for any driver license transaction to be processed remotely, be it by mail or online, to the extent allowed by federal law.

Thank you for this opportunity to provide testimony on S.B. No. 2105.

Sincerely,

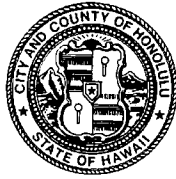
A handwritten signature in black ink that reads "Mark D. Wong". The signature is written in a cursive, flowing style.

Mark D. Wong
Director and Chief Information Officer

DEPARTMENT OF CUSTOMER SERVICES
CITY AND COUNTY OF HONOLULU

MISSION MEMORIAL BUILDING
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RICK BLANGIARDI
MAYOR



NOLA N. MIYASAKI
DIRECTOR

KIMBERLY M. HASHIRO
DEPUTY DIRECTOR

January 31, 2022

The Honorable Chris Lee, Chair
The Honorable Lorraine R. Inouye, Vice Chair
And Members of the Committee on Transportation
State Capitol, Conference Room 211
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Chris Lee, Vice Chair Lorraine R. Inouye, and Members of the
Committees on Ways and Means and Judiciary,

SUBJECT: S.B. 2105 - Relating To Renewal of Driver's Licenses

The City and County of Honolulu, Department of Customer Services (CSD), Motor
Vehicles, Licensing and Permitting Division, is in strong support of S.B. 2105 Relating to
Renewal of Driver's Licenses.

CSD handles all requests and inquiries for new and renewals of Driver licenses as
well as State Identification Cards for the island of Oahu. In FY2021, our Driver License
clerks successfully processed 312,682 in-person applications during this current pandemic.
87,317 of those transactions were Driver License Renewals.

S.B. 2105 would provide the public with options to renew their Driver's Licenses
online or through other electronic or digital means by bringing Hawaii's laws in alignment
with new technologies that are available or in development. Electronic and online
transactions have already become the new norm in our industry and are essential to
providing the public with a modern registration system. This bill would enable the City &
County of Honolulu to take advantage of the efficiencies and convenience of current and
future innovations in the industry. Digital means to renew a Driver's License will give
applicants an option to remain REAL ID compliant from home and avoid large crowds
during our current conditions.

Thank you for this opportunity to provide testimony.

Sincerely,

A handwritten signature in black ink that reads "Nola N. Miyasaki".

Nola N. Miyasaki
Director

Statement Before The
SENATE COMMITTEE ON TRANSPORTATION

Tuesday, February 1, 2022

3:00 PM

Via Videoconference

in consideration of

SB 2105**RELATING TO RENEWAL OF DRIVER'S LICENSES.**

Chair LEE, Vice Chair INOUYE, and Members of the Senate Transportations Committee

Common Cause Hawaii provides comments on SB 2105, which allows for the renewal of driver's licenses online or by electronic or digital means.

Common Cause Hawaii is a nonprofit, nonpartisan, grassroots organization dedicated to reforming government and strengthening our representative democracy through voting modernization efforts such as adopting Automatic Voter Registration (AVR). AVR was passed by this Legislature in 2021 and signed into law as Act 126, SLH 2021.

Common Cause Hawaii provides comments inquiring as to how SB 2105 will interface with AVR, Act 126, SLH 2021. It is unclear, if a person is permitted to renew a driver's license online through electronic or digital means, the mechanism by which AVR will be extended to the person. Further, Section 5 of the National Voter Registration Act of 1993 requires that any motor vehicle driver's licensing transaction must provide an opportunity to register to vote. Such an opportunity, to be meaningful, should be part and parcel of and integrated with the licensing transaction.

Thank you for the opportunity to comment on SB 2105. If you have questions of me, please contact me at sma@commoncause.org.

Very respectfully yours,

Sandy Ma
Executive Director, Common Cause Hawaii

SB-2105

Submitted on: 1/29/2022 10:37:55 AM

Testimony for TRS on 2/1/2022 3:00:00 PM

Submitted By	Organization	Testifier Position	Remote Testimony Requested
lynne matusow	Individual	Support	No

Comments:

The pandemic has made it difficult for people to renew their licenses. Appointments were made and then canceled when staff contracted COVID and the offices were closed. Honolulu, for a short period, allowed seniors to renew their licenses by mail which was a great help. I took advantage of that. This was done before the expiration date. That option is no longer available.

I do not understand why there is a requirement for a notarized statement. I did not produce one. When you go in person no one notarizes your statement. I did present a note from my ophthalmologist regarding the requirement to wear glasses.

I support this measure.