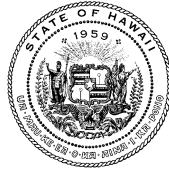


DAVID Y. IGE  
GOVERNOR



CURT T. OTAGURO  
COMPTROLLER  
AUDREY HIDANO  
DEPUTY COMPTROLLER

**STATE OF HAWAII**  
**DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**  
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY  
OF  
CURT T. OTAGURO, COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE SENATE COMMITTEE ON  
GOVERNMENT OPERATIONS

TUESDAY, FEBRUARY 9, 2021, 3:05 P.M.  
CONFERENCE ROOM 016, STATE CAPITOL

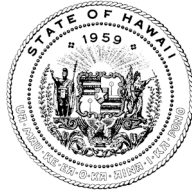
S.B. 1016

RELATING TO THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

Chair Moriwaki, Vice Chair Dela Cruz, and Members of the Committee, thank you for the opportunity to submit testimony on S.B. 1016.

The Department of Accounting and General Services (DAGS) appreciates the intent of this bill and endorses the need to enhance network security and accessibility statewide. The DAGS defers to the subject matter experts within the Office of Enterprise Technology Services (ETS) to define parameters to strengthen State employees ability to work remotely.

Thank you for the opportunity to submit testimony on this matter.



**OFFICE OF ENTERPRISE TECHNOLOGY SERVICES**

P.O. BOX 119, HONOLULU, HI 96810-0119  
Ph: (808) 586-6000 | Fax: (808) 586-1922  
ETS.HAWAII.GOV

Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the

SENATE COMMITTEE ON GOVERNMENT OPERATIONS  
Tuesday, February 9, 2021

SENATE BILL NO. 1016  
RELATING TO THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES.

Dear Chair Moriwaki, Vice Chair Dela Cruz and members of the committee:

The Office of Enterprise Technology Services (ETS) appreciates the intent of this bill but opposes it as written.

ETS respectfully submits this language to replace the current proposed language:

*Establish policies and work with departments and agencies to provide infrastructure and resources to permit authorized employees to securely access remote computing services.*

ETS also suggest the language from the proposed HRS 26-6 (12) be moved to HRS 27-43 as Paragraph (13).

ETS and other state agencies already have implemented a substantial array of secure remote work technologies. VPN is often not the right solution. State departments and agencies need flexibility to choose the technology that best fits its business model and complies with federal and state requirements. Therefore, we suggest not naming a specific technology in this bill. We propose the more inclusive alternate language to allow many other more efficient and effective remote computing technologies including cloud technology and virtual desktop interfaces that we are using today or may use in the future, in addition to virtual private network.

Thank you for the opportunity to provide testimony on this measure.