

TESTIMONY TO THE
SENATE COMMITTEE
ON
GOVERNMENT OPERATIONS

March 8, 2022

3:00 p.m.

BY

Mark D. Wong, Director and Chief Information Officer
Department of Information Technology
City and County of Honolulu

**Confirmation of
Stephen Courtney, to the Enhanced 911 Board**

THE HONORABLE SHARON MORIWAKI, CHAIR, AND COMMITTEE MEMBERS:

In June 2011, the Hawaii Legislature authorized the establishment of the Enhanced 911 Board (the Board) which superseded the Wireless Enhanced 911 Board that was created in 2004.

The Enhanced 911 Fund is established outside the State Treasury for the primary purpose of ensuring funding for the State's Public Safety Answering Points or PSAPs to deploy and to sustain enhanced 911 services, to develop and fund future enhanced 911 technologies and to pay for the administrative expenses of the fund.

Members of the Enhanced 911 Board have the fiduciary duty to oversee the Board's operations, provide technical advisory support and more importantly, to administer the 911 fund. Furthermore, Mr. Courtney will be in the position of approving requests for reimbursement of City funds.


Mr. Courtney has served as the City's Deputy Director of Information Technology since February, 2021. He has decades of experience leading large technical projects in federal and municipal government. His degree in Electrical Engineering gives him a notable advantage in assessing a highly technical system like the E911, and his organizational and leadership experience will serve him well in dealing with the diverse group of stakeholders that comprise the E911 community.

Confirmation of Stephen Courtney, E-911 Board
Tuesday, March 8, 2022
3:00 p.m.

I have represented the City and County of Honolulu on the Enhanced 911 Board since 2013. Based on my years of involvement with the E 911 Board, I strongly believe that Mr. Courtney is an excellent choice to succeed me on the Enhanced 911 Board. The Board will need technical leadership as it moves to the next generation of fully computerized and TCP/IP based integration. I highly recommend Mr. Courtney, and urge you to confirm him to the Board.

Thank you for the opportunity to provide testimony.

Respectfully submitted,

A handwritten signature in black ink that reads "Mark D. Wong". The signature is written in a cursive style with a large, prominent 'M' and 'W'.

Mark D. Wong