

GM504 Jayce Arakaki:

(1) Why do you wish to be a member of the Massage Therapy?

As someone who was born and raised in Hawai'i, I am interested in serving the community in a positive way. Serving on the Board of Massage Therapy is my way of helping the community by guiding the industry that impacts so many local and non-residents. It is an area I have personally sought services from that my health care experience would be of benefit for.

(2) What do you perceive are the roles and responsibilities of a member of the Massage Therapy?

I perceive the core responsibility of the public board member as being a critical decision-maker acting on behalf of what is best for the community. The role is to provide an outside perspective that may run contrary to practitioners within the industry.

(3) Given your understanding of the roles and responsibilities of a Massage Therapy member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

I have over 10 years of experience in the health care industry spanning multiple different areas, most recently in a hospital facility working in operations. In health care, the overarching principle is to make decisions that are in the best interest of the patient and to act in the best interest of the community would be no different. My experience in hospital operations, IT, and finance has given me a very holistic view of the health care landscape that would be of great benefit if given the opportunity to serve on the Board of Massage Therapy.

(4) What do you hope to accomplish during your term of service?

I hope to successfully guide the massage therapy industry through these very challenging times. My hope is that the experience I have will be of benefit to ensuring that both the public and practitioners remain safe throughout the pandemic and beyond.

(5) Name three qualities that best describe you and how these qualities will benefit the Massage Therapy.

Strategic – I understand that decisions often have downstream ramifications that may not be obvious in the present. In order to make the best decisions possible, careful thought and consideration needs to be made with an eye on future impact.

Collaborative – I am very capable of working with others in order to achieve goals and positive outcomes.

Analytical – I am one to analyze all information put forth in front of me to gain the widest range of understanding prior to rendering a decision. I am often one of the last to speak after listening to all points of view.

(6) Name a previous experience you've had that will be beneficial as a Massage Therapy member.

Board members make decisions that are in the best interest of the community. I am comfortable with that level of decision-making due to having to make them on a near daily basis in the hospital.

(7) Can you foresee any possible conflicts of interest that could arise during your service on the Massage Therapy? How would you overcome conflicts of interest?

No I do not. If one came up, I would recuse myself from rendering a decision on that topic.

Testimony of the Board of Massage Therapy

**Before the
Senate Committee on Commerce & Consumer Protection
Friday, February 18, 2022
9:30 a.m.
Via Videoconference**

**On the following measure:
G.M. 504, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE BOARD OF MASSAGE THERAPY
GUBERNATORIAL NOMINEE, JAYCE ARAKAKI
FOR A TERM TO EXPIRE 6-30-2025**

Chair Baker and Members of the Committee:

My name is Risé Doi, and I am the Executive Officer of the Board of Massage Therapy (Board). The Board supports the appointment of Mr. Jayce to the Board as public member.

Mr. Arakaki was appointed to the Board on an interim basis on August 3, 2021 and attended his first meeting on November 3, 2021. Since his interim appointment, Mr. Arakaki has attended both scheduled Board meetings and eagerly participated and asked questions. He shared his perspective as a public member when suggesting verbiage to the rule revisions.

As a business manager at Kapiolani Medical Center for Women and Children, Mr. Arakaki has taken time off from work to attend the meetings knowing that it is his civic duty to represent the public perspective on this Board and to contribute to these meetings. Previously, he worked at the Research Corporation of the University of Hawaii and the University of Hawaii School of Nursing and Dental Hygiene. Mr. Arakaki holds multiple academic degrees, including an Executive Master's of Business Administration degree from the University of Texas and a Master's of Arts degree in Communication from the University of Hawaii.

Mr. Arakaki's background in healthcare and interest in learning will make him a positive addition to the Board.

Thank you for the opportunity to testify on this measure.

From: [baker4 - David](#)
To: [CPN Committee](#)
Subject: FW: GM 504 Massage Therapy Board testimony
Date: Monday, February 14, 2022 1:29:48 PM

From: Jason Kayo <jkayokhs@yahoo.com>
Sent: Monday, February 14, 2022 1:25 PM
To: baker4 - David <baker4@capitol.hawaii.gov>
Subject: Massage Therapy Board testimony

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Aloha Senator Baker,

I am writing in support of Mr. Jayce Arakaki's appointment to the Board of Massage Therapy as a public member. In the 20+ years of knowing Jayce, he has always been a trustworthy and honest person in all aspects of his life. He has a heart to serve others in his community as best he can. He is a life long learner with strong critical thinking skills and ethics that would make him an asset to the community a Board Member.

Best regards,

Jason Kayo
Kailua, Hawaii