

Todd Nacapuy

Vice President and Chief
Information Officer for Hawaii
Mutual Employers' Insurance
Company (HEMIC)

GOV. MSG. NO. 864

AREAS OF EXPERTISE AND SPECIALIZATION:

- Financial Management
- SITE Framework
- IV&V
- Business process improvement
- Project Management
- IT Change Management

Education and Membership

- BBA, Finance, Seattle University
- University of Hawaii Shidler College of Business CIO advisory board
- Hawaii Green Growth Advisory Board
- Various State Boards as CIO
- Chair Access Hawaii Committee
- Hawaii Health Connector
- Information and Privacy Council

PROFESSIONAL SUMMARY

Todd is a passionate leader that uses the Strategic Innovative Tools for Enablement (SITE) framework to develop high performing teams to solve impossible tasks.

QUALIFICATIONS FOR THIS ROLE

With over 20 years of leadership experience in large enterprises, Todd has led the charge for a wide variety of technological implementations. He has led numerous teams in both the private and public sector that delivered cutting edge technology along with millions of dollars in cost savings. Todd is the creator of the SITE Framework and has received various awards both internationally and nationally for his accomplishments.

SUMMARY OF BUSINESS EXPERIENCE

Hawaii Employers Mutual Insurance Company
Information Technology

VP and Chief Information Officer

Jan 2019 – Present

As Vice President and CIO, Todd's role is to support HEMIC's mission and vision of business growth through the use of comprehensive and strategically-planned information technology platforms. This includes building strong and adaptable teams, aligning technology and innovation to the needs of the business, and identifying new revenue sources that will address industry gaps.

Responsibilities:

- The oversight of HEMIC and its subsidiaries' multi-year cycles, business planning, policy setting, decision-making, budget planning, expense control, performance management and operational oversight.
- Formulate strategic technology vision that addresses the long-term objectives of the company.
- Strategize, plan and execute information technology systems to support a growing and diversified insurance enterprise.

Accomplishments:

- Re-Engineered and accelerated critical business systems upgrades and implementation using a combination of vendor support and internal resources, optimizing spending while decreasing upgrade timeline.
- Created a new revenue stream for HEMIC by developing a new division that provides professional IT consulting.
- Built a strong team of growth-minded managers who are aligned to company culture and are eager to coach and develop teams of their own.

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BUSINESS EXPERIENCE (CONTINUED)

State of Hawaii
Enterprise Technology Services

Chief Information Officer

May 2015 – Dec 2018

As CIO, Todd's role was to provide departments within the State of Hawaii innovative technology solutions enabling constituents to interact more efficiently with government, implement a strategic vision for the State's technology goals for the next 10 years, reduce overall cost and ensure digital government services are secured.

Responsibilities:

- Led a team of 180 direct reports and 800 statewide information technology workers in various state agencies across Hawaii.
- Created and managed statewide data and operational programs that included strategic planning of \$1.2 billion dollars in annual expense.
- Developed and implemented enterprise structure, solutions and services within the Executive Branch to gain efficiencies and reduce overall cost.

Accomplishments:

- Oversaw statewide large modernization projects: Tax system, Payroll, Time and Attendance.
- Implemented technologies that created a mobile workforce in the State during a disaster: State e-sign services, O365 platforms .
- Established a standard and architecture for IT operations, including: email, security, cloud, data.
- Established and created the State's first cyber security program, including the hiring of the State's first Chief Information and Security Officer.
- Established the nation's first digital IT spending roadmap in a state government that tracked over \$500 million in yearly expenditures.
- Created an IT governance organization responsible for implementing best practices and standards for vendor and contract management, saving the State of Hawaii an average of \$50 million dollars a year
- Launched the Hawaii Annual Code Challenge.

Microsoft

Senior Technical Account Manager

Jan 2005 – April 2015

As Senior Technical Account Manager, Todd was responsible for all commercial Premier Services in the Hawaii Region. He advised many of the largest companies in setting IT vision and standards on the Microsoft platform, as well as migrated and helped modernize various IT organizations around the State.

Responsibilities:

- Negotiated contracts for all enterprise-based customers.
- Served as a Subject Matter Expert for Microsoft Technologies.
- Built proof of concept solutions on Microsoft Technologies for customers.
- Advised customers on appropriate ways to implement MSFT technologies to meet business needs.
- Expanded partnership development for all Hawaii accounts.

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Recognition

Awards and Recognition

Pacific Edge Magazine: Business Exec of the Year 2018 Winner:

<http://ets.hawaii.gov/cio-nacapuy-named-business-executive-of-the-year/>

Pacific Business News: ASB Business Leader of the year: Finalist

<https://www.bizjournals.com/pacific/event/162235/2018/17th-annual-business-leadership-hawaii>

United Filipino Council of Hawaii-Progress Award Winner 2018

<https://ufchawaii.wordpress.com/2012/09/13/press-release-54th-reaffirmation-and-progress-awards/>

Chaucer International Innovation Award Winner 2018

<http://ets.hawaii.gov/states-hawaii-department-dashboard-recognized-by-global-company/>

StateScoop: State up and Comer 2016

[StateScoop announces 2016 winners of StateScoop 50 leadership, program awards | StateScoop](#)

Pacific Business News 40 under 40 2016

[Presenting Todd Nacapuy in PBN's 40 Under 40 - Pacific Business News \(bizjournals.com\)](#)

CIO roundtable Trailblazer 2017

[Office of Enterprise Technology Services | State CIO recognized by peers as IT 'Trailblazer' \(hawaii.gov\)](#)

StateScoop State IT Innovation Award 2018

[Winners announced for 2018 StateScoop 50 awards](#)

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Recognition (CONTINUED)

Video Case Studies and Notable Publications

Linkedin Video Case Study: How the Government of Hawaii Transformed it's recruiting process
[How the Government of Hawaii Transformed Its Recruiting Process | LinkedIn Customer Story – YouTube](#)

Adobe Video Case Study: State of Hawaii enhances Government Services with Paperless workflows
[\(2\) State of Hawaii Enhances Government Services with E-signatures and Paperless Workflows - YouTube](#)

Google Video Case Study: Pioneers of Industry-The State of Hawaii
[\(2\) How Hawai'i communicates to its residents with the Google Translation API – YouTube](#)

Adobe Max conference Keynote for Government: Tokyo, Japan
<https://blogs.adobe.com/documentcloudjapan/hawaii-state-case/>

Local Tech Talent Shines at 2nd Annual Code Challenge
<http://ets.hawaii.gov/local-tech-talent-shines-at-hawaii-annual-code-challenge-demo-day/>

Linkedin Case Study: State of Hawaii
<https://business.linkedin.com/talent-solutions/blog/recruiting-strategy/2018/4-ways-the-government-of-hawaii-modernized-its-hiring-process-to-attract-tech-talent>

State HACC Recognized with National Award
<http://ets.hawaii.gov/governor-iges-hacc-recognized-with-national-award/>

State Tech Magazine: Hawaii's CIO Targets Career Building to Draw in IT Talent
<https://statetechmagazine.com/article/2017/08/hawaiis-cio-targets-career-building-draw-it-talent>

Hawaii Pacific Business News: Hawaii's Hiring Crunch
<https://www.bizjournals.com/pacific/news/2017/07/14/hawaiis-hiring-crunch.html>

GovTech: IT applicants Increased Tenfold during Hawaii's Pilot Partnership with LinkedIn
http://www.govtech.com/social/IT-Applicants-Increased-Tenfold-During-Hawaiis-Pilot-Partnership-With-LinkedIn.html?utm_content=bufferb8f02&utm_medium=social&utm_source=twitter.com&utm_campaign=buffer

Honolulu Star Advertiser: Online Maps Offer Variety of Data to Public
<http://www.staradvertiser.com/2017/04/18/hawaii-news/online-maps-offer-variety-of-data-to-public/>

Hawaii Business Magazine: C-Suite: The Evolution of the CIO
<http://www.hawaiiibusiness.com/the-evolution-of-the-cio/>