

Jul. 2018 to Present:

Member, Hawaii Advisory Council on Emergency Management: The Council serves as a resource for the Governor and the Director of Emergency Management on emergency management concerns. Kept abreast of a range of emergency situations from volcanic eruptions to the pandemic. Coordinated with a major non-profit (AARP Hawaii) to develop educational webinars on preparing for hurricanes.

Jan. 2013 to Dec 2018:

Volunteer State President, AARP Hawaii: In partnership with the State Director and Executive Council, fleshed out the framework for state strategic planning and development of AARP activities in Hawaii. Special areas of emphasis included:

- Educating Hawaii community leaders and consumers on the changes to healthcare by passage of the Patient Protection and Affordable Care Act (ACA). I analyzed the operations of the Hawaii Connector (the exchange mandated by the ACA) and advocated for structural and policy changes to improve the Connector's function. These included more transparency, eliminating conflicts of interest by board members, and moving to make the Connector sustainable as required by federal law.
- Developing strategies to support Hawaii's 154,000 caregivers by advocating for the CARE Act. It was passed in 2016 over unprecedented opposition.
- Working to improve benefits for Hawaii's elderly to allow them to age in place. This included advocating for more benefits under the federal Older Americans Act, and improving State and County support for local programs such as Kupuna (elder) Care.

Feb. 2010 to Dec. 2012:

Volunteer Executive Council Member and Lead for You've Earned a Say:

Responsible for helping shape and implement the state plan,

- Served as local lead volunteer for *You've Earned a Say*, a national AARP program to inform people about proposals for the future of Social Security and Medicare being discussed in Washington, D.C. Did dozens of public presentations on the provisions of each program and facilitated discussions on over 20 different options. Worked with Hawaii staff from both Social Security and the Centers for Medicare and Medicaid Services.
- Developed and delivered presentations on the impact of the ACA. This included discussion of the American healthcare system, the need for change and the specific provisions of the ACA.

Jan. 2005 to Jan 2009:

Chief Operating Officer, `Ōlelo Community Television

Responsible for the operation of the largest community access television station in the country. Developed and managed outreach programs through seven community media centers. Worked with over a dozen neighborhood boards, the City Council and office of the Mayor to support their video production and Internet communications needs.

Sep.2001 to Dec. 2004:

Deputy Director of the Customer Services Department. Responsible to the Mayor of Honolulu and the Director of Customer Services for the administration of a department of nearly 300 employees. Coordinated the activities of the department's three divisions; Motor Vehicle Licensing and Permits, Satellite City Halls, and Public Communication, to include Honolulu Municipal Television (HMTV). Managed the department's operating and capital budgets, personnel matters, consulted with unions, coordinated with other departments, and met with the City Council, Legislature, neighborhood boards and veterans groups.

Oct. 2000 to Sep. 2001:

Director of Communications and Special Projects for the Hawaii Tourism Authority (HTA). Served as Chief of Staff of Hawaii's committee to plan, organize, coordinate and direct the 2001 Annual Meeting of the Asian Development Bank (ADB). This was a major international financial meeting, hosted by the United States Secretary of the Treasury and State of Hawaii. Worked directly with the Governor's office, ADB senior staff, major national corporate sponsors (Ford Motor Company, Compaq Computer, etc.), over a dozen security agencies (HPD, FBI, Secret Service, Diplomatic Security, etc.), Hawaii Visitors and Convention Bureau, all major hotels and the Hawaii Convention Center staff. Coordinated with major national and international media and prepared testimony for the Legislature.

Feb. 1997 to Sep. 2000:

City Information Officer and Special Assistant to the Managing Director. Responsible for the full range of information functions, to include the most complex and sensitive assignments. This included writing speeches for the Mayor, to include the State of the City and major presentations to national and international audiences. Chaired special projects such as the parade to honor 23 Medal of Honor recipients, including Senator Daniel Inouye. Spearheaded the City's efforts on the Natatorium War Memorial restoration, one of the most contentious projects during the administration. Coordinated with the State's Department of Land and Natural Resources, Office of Historic Preservation, Corporation Counsel and veterans groups.

Dec. 1994 to Jan. 1997:

Management Consultant and Trainer. Represented Productivity Plus, an Arizona Corporation, in providing Time Management training to federal agencies.

June 1983 to Nov. 1994:

Chief of Staff, Hawaii Army National Guard. Served as the senior full-time leader and manager of the Hawaii Army National Guard, the largest division in the State of Hawaii's Department of Defense. Led and managed a fulltime workforce of 500, a part-time organization of 3,500, and a staff of 14 sections, including facilities design and maintenance. Directed operations on five islands.

Took the staff to Washington, D.C. several times each year to work with the Congressional staff and counterparts at the Pentagon. Worked with Senator Inouye's staff on federally-funded facilities. This included a great deal of community outreach work to fast-track one of the Senator's construction projects on Molokai. I was also part of the Hawaii National Guard leadership team that organized relief efforts for the island of Kauai after it was devastated Hurricane Iniki—the greatest natural disaster in Hawaii's history.

Jan. 1981 to May 1983:

Executive Director, Honolulu-Pacific Federal Executive Board. This was an executive development position. Coordinated federal programs that touched over 60 federal agencies in Hawaii, and worked directly with all agency heads. Projects included standardizing training for new programs and administering others, such as the Federal Awards Program. I chaired the Hawaii Combined Federal Campaign's Eligibility Committee.

Other Volunteer Work:

Cable Advisory Committee: Nominated by the Governor and confirmed by the State Senate in 2004 as a member of the State's Cable Advisory Committee. Advised the director of the Department of Commerce and Consumer Affairs on matters related to cable television, including franchises. Reappointed again in 2015.

Other Skills: Public speaking and video production

Education:

BEd in Secondary Education from the University of Hawaii. Graduate work in Business and Communications. Graduate of the U.S. Army War College.