

**JEN H. CHAHANOVICH, MBA, RRT, FAARC, FACHE**

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**HEALTHCARE EXECUTIVE**

Accomplished and results oriented Healthcare Executive with a strong record of success in Hospital Administration. Succeeds in driving transformational change in operational areas by fostering strong partnerships and alliances with physician partners, senior leadership teams, and community members and organizations. Visionary leader with the ability to assess existing processes and provide creative recommendations that improve patient care, safety, satisfaction, and quality initiatives. Focused on developing teams that provide high quality care in a safe environment, optimizing the patient experience. Areas of strength and expertise include:

- **STRATEGIC PLANNING**
- **PHYSICIAN RELATIONS**
- **OPERATIONAL/FINANCIAL LEADERSHIP**
- **BOARD COLLABORATION**
- **PROGRAM DEVELOPMENT**
- **REGULATORY COMPLIANCE**
- **TEAM DEVELOPMENT**
- **COMMUNITY RELATIONS**
- **PERFORMANCE IMPROVEMENTS**

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**HEALTHCARE LEADERSHIP EXPERIENCE**

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***Wilcox Memorial Hospital, Hawai'i Pacific Health***  
*President & CEO*

July 2015 - Present

***Kaua'i Medical Clinic***  
*Chief Executive Officer*

***Pali Momi Medical Center, Hawai'i Pacific Health***  
*128-bed Community Hospital with 1,068 employees and 400 medical staff.*

July 2004 – July 2015

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**CHIEF EXECUTIVE OFFICER**

Health care professional with over twenty years of leadership experience. Extensive management experience, passionate about creating high-performing cultures where medical professionals, clinical staff and employees work collaborately to achieve mutual goals.

- Successfully oversee day-to-day operations for the hospital, 50 departments, and a \$665 million patient revenue budget with oversight of over 1,000 employees.
- Strategically managed the 30% growth of Emergency Room visits with the closure of a West O'ahu hospital, to ensure safe patient care was accessible to the West O'ahu community.
- Pali Momi is preparing to be a Level III Trauma Program, designated by the State of Hawai'i.
- System responsibility for all Hawai'i Pacific Health's Joint Ventures and the Oncology Service Line.

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***Kapi'olani Medical Center for Women & Children and at Pali Momi*** July 2002 – July 2004  
*Kapi'olani is a 207-bed Specialty Hospital with 1,515 employees.*

### **DIRECTOR — RESPIRATORY CARE AND REHABILITATION SERVICES**

- Responsible for the oversight of day-to-day administration of the Respiratory and Rehabilitation Services Departments.
- Managed growth, program development and implementation; facilitation of teams; human resources management; physician relations; collaborative processes; customer service; and leadership of the clinical management team.

### ***Triad Hospitals, Inc.***

*Company is a national for-profit public company. Headquarters in Dallas, TX.*

September 1997 – June 2002

### **DIRECTOR — PARADISE VALLEY HOSPITAL**

- Responsible for five revenue-generating departments for outpatient and acute-care services.
- Implemented growth strategies for outpatient program development, physician recruitment/retention.
- Designed work flow pathways to improve processes and procedures to standardize operations and comply with regulatory requirements.

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### **EDUCATION**

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- **Master of Business Administration in International Marketing**  
Western International University, Tempe, AZ
- **Bachelor of Science in Allied Health Sciences / Health Care Administration**  
Weber State University, Ogden, UT

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### **CERTIFICATIONS AND LICENSURES**

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- **Certificate in Executive Management**  
Norte Dame University
  - **Long Term Care Administrator (LNHA)**
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### FELLOWSHIP

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- **American Association in Respiratory Care**
  - **American College of Health Care Executives**
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### COMMUNITY LEADERSHIP

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- **Chair (Past)**  
American Heart Association Hawaii
  - **Board Chair (Past)**  
Hospice Hawai'i
  - **President (Past)**  
Hawai'i Pacific Chapter of American College of Health Care Executives
  - **Vice Chair (Past)**  
AccessSurf Hawai'i
  - **Board Member (Current)**  
Kaua'i Chamber of Commerce
  - **Council Member (Current)**  
State Health Planning and Development Agency – Kaua'i County Sub-Area Health Planning Council
  - **Board Member (Current)**  
Fire Commission for County of Kauai
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