

Randolph C. Hack

GOV. MSG. NO. 643

Work Experience

1999- 2017. (Retired) Consumer Advisor, Adult Mental Health Division, Department of Health, State of Hawaii, Honolulu, Hawaii. 2005-2017. Grievances and Appeals. 2003-2017. Acting Director of Consumer Affairs, 2003. 2005-2017. Olmstead v LC, EW Decision Compliance. 2000-2017. Co-Founder, Chiefs Round Table for Consumers.

1995-1999. Executive Director, United Self-Help (the statewide peer nonprofit organization), Honolulu, Hawaii.

1991-1995. Program Coordinator, State Service System Improvement Grant, United Self-Help, "Neighbor Islands Consumer and Family Kokua Program".

1989-1995. Consumer Advocacy Specialist, United Self-Help.

1984-1992. Helpline Counselor, Army Community Service, Schofield Barracks, Hawaii.

1984-1992. Per diem teacher, State Department of Education, Windward Oahu and Honolulu Districts.

Community Service (Gubernatorial Appointments)

2019-2020, 2021. Chair, O'ahu Service Area Board on Mental Health and Substance Abuse

2019-2022. Mental Health and Substance Abuse, O'ahu Service Area Board (David Y. Ige)

2017. Mental Health and Substance Abuse, O'ahu Service Area Board (David Y. Ige)

2008- 2012. Second Vice-Chair, Secretary, State Council on Mental Health (Linda Lingle)

2005- 2008. First Vice-Chair, State Council on Mental Health (Linda Lingle)

2005. Chair *Pro Tempore*, State Council on Mental Health (Linda Lingle)

2004- 2012. State Council on Mental Health. third, fourth terms (statutory member representing state mental health authority) (Linda Lingle)

1999- 2005. Statewide Independent Living Council. 2 terms, 1999-2002, 2002-2005 (Benjamin J. Cayetano)

1995-1999. Vice-chair, State Council on Mental Health-second term (Benjamin J. Cayetano)

1992-1995. Secretary, Member, State Council on Mental Health-first term (Benjamin J. Cayetano)

1989-1992. Diamond Head Service Area Board on Mental Health and Substance Abuse (John Waihee)

### Community Service

2021. NAMI (National) Peer Leadership Council

2020. Volunteer, Taking Control of Your Diabetes (TCOYD) Annual Conference, volunteer service previous years.

2018. Friends of Hale O Honolulu Clubhouse (Nonprofit Board).

2018. Queens Medical Center, Certified Volunteer, Patient Experience, Patient Relations Dept.

2017, 2020. Board of Directors, NAMI Hawaii. 3 Year Term until 2022.

2009, 2011, 2013, 2015, 2017, 2019, 2021. Palolo Neighborhood Board  
2017-2020, 2021. Chair. Treasurer.

2012-2017. Advisor, NAMI Hawaii.

2009-2012. Director, NAMI Hawaii. Largest individual solicitations, 2008-2020. Presenting sponsor donation, NAMI Hawaii Walk, 2011, Silver Sponsor, Succeeding Years. Vice-President, 2009.

2009. Hawaii Representative, NAMI National Peer Council, also 2018-2019 Alternate Representative

2012-2014. Democrat District Chair, 20<sup>th</sup> Representative District.

2006, 2010, 2014, 2016, 2018, 2020. Democrat Precinct Chairperson and Secretary, District Council, delegate to County and State Democratic Party Conventions.

2007-2008. Kaimuki Neighborhood Board. Treasurer, 2005-2008.

1999- 2008. Director, Waikiki Health. (Nonprofit board). Fundraising 2005-2010.

1998- 2004. Director, NAMI Hawaii and State Peer Representative to NAMI National Peer Council. (National organization) 1998-2004.

1998-2008. Director, Secretary, Vice-President, NAMI Oahu. (Nonprofit board)

1990- 2004. Director, Secretary, Mental Health Kokua. (Nonprofit board)

1986-1989. Director, United Self-Help (Nonprofit board). Chair, 1986-1988.

1978-1984. Palolo, Ahuimanu Neighborhood Boards.

Poll worker various elections, chair, 1984.

1976-1982. Telephone Specialist, Suicide and Crisis Center and Information and Referral Service, Helping Hands Hawaii.

#### Organizational Activities Highlights

2012. Community Alliance for Mental Health (Inactive). Vice-Chair. Facebook Manager, 2013.

2010- 2011. Speaker's Bureau, Hawaii Mental Health Transformation System Incentive Grant, training.

2009. Founding member, Hawaii Consumer, Family, and Youth (CFY) Alliance.

2008. Mental Health Transformation System Incentive Grant, Subgroup #2, "Consumers and Families as Drivers", appointment to Task Group #1 "Educating the Public".

2006-2008. Peer Representative, Western States Decision Support Group, Western States Commission on Higher Education (WICHE) Mental Health Program.

2005. State (Planning) Council on Mental Health representative for presentation at the Western Regional Consultative Mental Health Block Grant Peer Review, Portland, Oregon.

2005. Presentation, Joint National Conference on Mental Health Block Grant and National Conference on Mental Health Statistics, for the National Association of Mental Health Planning and Advisory Councils (NAMHPAC).

2000-2004. National Association of Peer/Consumer/Survivor Mental Health Administrators (NACCSMA). Attended 2003 Annual Meeting, St. Louis, MO, 2004 Annual Meeting, Rockville, MD.

1998- 2002. Five annual presentations, National Conference on Mental Health Statistics.

1989, 1990. Lead Organizer, Statewide Peer Conferences involving 200-300 attendees.

1984-1986. Speaker's Bureau, Mental Health America of Hawaii.

### Special Skills

**Facilitator Certificate**, NAMI Recovery Connection Support Group, 2021.

**Certificate, Community Contact Tracer Training**, University of Hawaii West Oahu and Department of Health, 2020.

**Certificates**, Contact Tracing, Association of State and Territorial Health Officers (ASTHO), Johns Hopkins University Bloomberg School of Public Health, 2020.

**Mental Health First Aid**, 2016.

**Whole Health Action Management (WHAM) Facilitator**, 2015.

**Peer Specialist Examiner**, 2014-2016, **Peer Specialist Training Facilitator**, 2013-Present, **Lead Facilitator**, 2015.

**Hawaii Forensic Peer Specialist Training**, 2014, State of Hawaii, Department of Health, Adult Mental Health Division.

**National Professional Certificate in Customer Service**, 2013. **National Professional Certificate in Sales and Customer Service**, 2016.

**Hawaii Certified Peer Specialist** (additional veterans training) 2007, State of Hawaii, Department of Health, Adult Mental Health Division. (Acronym: HCPS)

**BRIDGES** Facilitator Training, 1989.

**Notary Public**, State of Hawaii #93-673. (Resigned). Specialist to disadvantaged populations. Commissioned 1993, 1997, 2001, 2005, 2009. 2013. (various Attorneys General). Member #674299, National Notary Association. **Trusted Notary**, 2012, National Notary Association.

1996. Certificate, Hawaii Pacific University, **Weinberg Fellows Training Program for Executive Directors and Nonprofit Management**.

**Peer Review PAIMI** (Protection and Advocacy for Individuals with Mental Illness) Program Performance Reviews (2005, 2006), Center for Mental Health Services (CMHS), Substance Abuse and Mental Health Services Administration (SAMHSA), for various states and jurisdictions. Training, retrospective review, 2006. 2008, **PAIMI Monitor**.

**Grant Application Evaluation, Mental Health Block Grant (State Plan) Application, Evaluation** for Center for Mental Health Services, Substance Abuse and Mental Health Services Administration (SAMHSA), San Diego, Portland (1996, 1998).

1976. Certificates, “**Emergency Management of Suicidal Persons**” and “**Information, Referral and Assessment**”, Helping Hands Hawaii (formerly Volunteer, Information, and Referral Service).

#### Speaking Engagements and Presentations

Speaker, PBS documentary, 2005, “**Recovered Dignity**”, fund raising for National Peer Memorial, St. Elizabeth’s Hospital, Washington, D.C., excerpted speech given at the Georgia Network of Mental Health Consumers’ Annual Conference at Epworth-By-The-Sea, St. Simon’s Island, Georgia. Including the above, many educational presentations in Hawaii and continental USA, in a variety of settings, including panel discussions, solo presentations, 3 eulogies.

#### Awards and Recognition

2017. Senator Brian Schatz, Certificate of Commendation.

2017. Hawaii State House of Representatives, Certificate of Commendation.

2017. Honolulu City Council, Certificate of Commendation.

2017. Mental Health America of Hawaii, 12<sup>th</sup> Annual Mahalo Awards, Outstanding Government Official, Outstanding Adult Consumer Advocate.

1999. **White House Conference on Mental Health**, Washington, D.C. Attended civil rights workshop conducted by Assistant Attorney General Bill Lann Lee, Esq.

1999. Honolulu City Council, Certificate of Commendation, Waikiki Friendly Neighbors Program.

1998. Hawaii Psychological Association, **Daniel K. Inouye Award for Outstanding Service in Psychology and Mental Health**.

1991. Mental Health America of Hawaii, Community Service Award.

2017. Albert Nelson Marquis Lifetime Achievement Award.

2002. Listee\*, Marquis Who's Who Online.
- 2004-2005, 2006-2007, 2007-2008. Listee, Marquis Who's Who in American Education, 6<sup>th</sup>, 7<sup>th</sup>, 8<sup>th</sup> Editions.
- 2009-2010. Listee, Marquis Who's Who in Finance and Business, 37<sup>th</sup> Edition.
- 2002, 2003, 2004, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016. Listee, Marquis **Who's Who In America**, 56<sup>th</sup>, 57<sup>th</sup>, 58<sup>th</sup>, 60<sup>th</sup>, 61<sup>st</sup>, 62<sup>nd</sup>, 63<sup>rd</sup>, 64<sup>th</sup>, 65<sup>th</sup>, 66<sup>th</sup>, 67<sup>th</sup>, 68<sup>th</sup>, 69<sup>th</sup>, 70<sup>th</sup> Editions.
2006. Marquis Who's Who in America, 60<sup>th</sup> Edition, Certificate of Recognition.
- 2007, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016. Listee, **Marquis Who's Who in the World**, 24<sup>th</sup>, 26<sup>th</sup>, 27<sup>th</sup>, 28<sup>th</sup>, 29<sup>th</sup>, 30<sup>th</sup>, 31<sup>st</sup>, 32<sup>nd</sup>, 33<sup>rd</sup> Editions.
2009. Marquis Who's Who in the World, 26<sup>th</sup> Edition, Certificate of Recognition.
1991. Listee, Marquis Who's Who Among Human Service Professionals, 3<sup>rd</sup> Edition
2008. Nominee, Spirit Award, ADS Center, SAMHSA.
- 2004-2006. American College of Mental Health Administration (ACMHA).
- 2006, 2007, 2013. NAMI Oahu Certificates of Recognition, Honolulu, Hawaii.
2009. Certificate of Appreciation, State of Hawaii, Department of Health, Mental Health Transformation State Incentive Grant (MHT SIG).
2011. Certificate of Appreciation, NAMI National Organization, "for loyal service to the Diversity and Inclusion Work Group, NAMI Board of Directors".
2011. Certificate of Appreciation, NAMI Hawaii, volunteer service.
2011. Certificate of Recognition, NAMI Walk, Team Captain, NAMI Hawaii Walk
2015. Certificate of Recognition, NAMI Hawaii, "for building acceptance and understanding of mental illness in our community."
1977. American MENSA Member #46150

### Publications

2006. Contributor, Building a Foundation for Recovery: A Community Education Guide on Establishing Medicaid-Funded Peer Support Services and a Trained Peer Workforce.

1997. "Storming the Bastille and Mental Illnesses" Island Voices (guest editorial), Honolulu Advertiser, July 14, 1997, in commemoration of the 208<sup>th</sup> anniversary of the storming of the Bastille, Mental Health Consumer Independence Day, and recognition of related governor's proclamation.

### Education

1976- 2021. In-service trainings and mental health educational meetings and conferences.

1964. Annandale High School, Annandale, Virginia

1965-1967. University of Maryland, Munich Branch, Munich, Germany (junior college)

1968. Dickinson College, Carlisle, Pennsylvania, University of Maryland, College Park, Maryland.

B.A. Geography, University of Hawaii at Manoa. 3.81 GPA.

1980. Graduate teaching assistant, Geography Department, College of Arts and Sciences, University of Hawaii at Manoa

2020. Community Contact Tracing Training, University of Hawaii – West Oahu

\* "Listee" signifies acknowledgement with name and short biography.

**References available upon request**