

WORK EXPERIENCE

Mental Health Supervisor

Windward Oahu Treatment Service Section, Adult Mental Health Division, Hawaii 2/19 to present

- Responsible for the array of services provided at the community mental health center
- Provide support and supervision to the center staff
- Coordination of treatment providers and program planning for the forensic fitness restoration program
- Provide training and guidance to the staff and interns
- Collaborate with other providers and referral entities; particularly with Hawaii State Hospital
- Promote Peer Support, recovery-oriented services, and cultural awareness
- Oversee risk management, quality of care, and performance improvement activities

Case Management/Recovery Support Services Service Coordinator

Adult Mental Health Division, Department of Health, Honolulu, Hawaii 5/13 to 2/19

- Responsible for oversight and procurement of contracts in service areas such as case management, outpatient hospitalization, supported employment, and representative payee services.
- Development and oversight of intensive case management pilot for forensically involved consumers
- Provide consultation and problem-solving for private providers and state operated service providers
- Develop, support, and mentor the Peer Specialists internship/field experience program
- Coordination with state and private agencies in the community on best practices in supervision and training

Statewide Clubhouse/Psychosocial Rehabilitation Coordinator

Adult Mental Health Division, Department of Health, Honolulu, Hawaii 7/03 to 5/13

- Oversee and monitor ten Clubhouses statewide by ensuring ongoing support and supervision
- Implementation of the International Clubhouse Standards per the Hawaii State Community Plan
- Participate in policy development and performance improvement as a member of the Community Mental Health Center System Administration
- Founded the Kauhale Lahilahi Clubhouse in Makaha in April 2008 and continue to provide consultation
- Provided community outreach and coalition leadership
- Awarded Most Outstanding Government Leader, Mental Health Association, 2010
- Awarded "Sustained Superior Performance" by Hawaii Department of Health, 2009

Director of International Training

Fountain House, New York, New York 8/94 to 6/03

- Assisted programs in starting and converting to the Clubhouse Model of Psychiatric Rehabilitation
- Coordinated training activities with ten international training bases
- Provide direct services to people with severe mental illness
- Facilitated public relation activities

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-Collaborated with state governmental and world health officials in implementing psychosocial rehabilitation services.

New England Regional Training Coordinator
Genesis Club, Worcester, Massachusetts 8/92 to 8/94

-Responsibility for recruitment and facilitation of training groups internationally
-Supervised and mentoring of staff workers
-Provided ongoing technical assistance to psychiatric rehabilitation programs

Special Populations Mental Health Coordinator
Department of Mental Health, Olympia, Washington 2/92 to 8/92

-Updated state legislation through verbal and written skills
-Coordinated with the Commissioner of Mental Health in system change project
-Provided mediation with State Mental Health Advisory Committee and the Department of Mental Health

Executive Director
Capital Clubhouse, Olympia, Washington 6/89 to 1/92

-Chief Administrator for program serving adults with mental illness
-Engaged and networked with community, hospitals, and other service providers
-Consultant to consumer Self Help groups and State Offices of Consumer Affairs
-Ensured contract and grant compliance with multiple funding sources

EDUCATIONAL

State of Hawaii, Licensed Clinical Social Worker,

State of Hawaii, Certified Substance Abuse Counselor, March 2018

State of Hawaii, License of Social Work, July 2015

University of Hawaii, MSW, Honor Society, Mental Health Concentration

Western Washington University, B.A. Degree in Psychology (Concentrations in Industrial/Organizational Psychology & Mental Health Services)

Pierce College, Associate in Social Service/Mental Health, Honor Graduate

Federal Way High School, Honor Graduate

CURRENT COMMUNITY ACTIVITIES

- Halau Hula O Kamaluokukui
 - Participate in cultural and community events
 - Learn Native Hawaiian values and principles through hula
- NAMI (National Alliance for Mental Illness) Hawaii Advisor
 - Mental Health Walk Committee (2011-present, Chair in 2011)

KATHLEEN RHOADS MERRIAM

- Support mental health education, training, and advocacy projects
- NASW (National Association of Social Workers)
 - Member since 2009
 - Hawaii Chapter Committee Member
- Rotary Club of Metropolitan Honolulu and Electronic Club of Hawaii (E-club)
 - Past President & Board of Director positions since 2005
 - Coordination of community service projects & strategic planning
 - Trainer for District 5000 at Statewide level
- Statewide Suicide Prevention Task Force
 - Participate as a trainer, resource person, and conference organizer
 - Co-Chair events: Annual Walk and Survivor Day

CONTINUING EDUCATION

***= Featured as a Guest Speaker**

- *Co-occurring Disorders during COVID-19, 2020
- The Impact of COVID-19 among Native Hawaiians and Pacific Islanders, 2020
- The Importance of Cultural Competence and Evidence-Based Practice for Social Workers, 2020
- Essentials of Understanding Conflict, 2020
- An Overview of Screening, Brief Intervention, and Referral to Treatment (SBIRT), 2020
- Supportive Supervision and the Helper, 2019
- Effecting Change Through the Use of Motivational Interviewing: A Training of Trainers, 2018
- American Foundation for Suicide Prevention Leadership Conference, 2018
- Statewide Homeless Awareness Conference, 2018
- *Recovery Approaches and Improving Attitudes for Successful Living, 2018
- Pacific Rim Conference on Disability, 2017
- Technology and Ethics, 2017
- *World Clubhouse Seminar, Detroit, 2017
- Integrating Viral Hepatitis, HIV & STDs into Counseling, 2017
- *NAMI & MHA State Conference, 2017
- Hawaii Harm Reduction Conference: Humanize, not Criminalize, 2017
- Statewide Homeless Awareness Conference: Unite to Move Forward, 2016
- Mental Health Recovery and Wellness Recovery Action Planning (WRAP) Facilitator Training, 2016
- Statewide Homeless Awareness Conference: Partnering for Solutions, 2015
- Connect Suicide Prevention Program, 2015
- Hawaii Public Health Conference, 2015
- Mental Health First Aid, 2015
- *Hawaii Department of Health Incentive Award Committee Member, 2015-2012
- Harm Reduction Conference, Honolulu Community College, 2014
- *Pillars of Peer Support Services Summit sponsored by NASMHPD, Georgia, 2014
- *Mental Health and Violence, Mental Health America of Hawaii, 2014
- * United Self-Help Consumer Conference, 2014

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Forensic Certified Peer Specialist Training, State of Hawaii, 2014
Wellness Coach Training, 2014
Preventing, Assessing & Treating Child, Adolescent, and Adult Trauma, 2013
*Queen's Psychiatry Rounds: The Clubhouse Model, 2013
Connect: Training Professionals & Communities in Suicide Prevention & Response, 2012
Global Pacific Health Conference, Honolulu, 2012
*SafeTALK Suicide Prevention, QLCC, 2012
Ethical Standards for Certified Substance Abuse Counselors, 2012
Treating Tobacco Dependence by Mayo Clinic Nicotine Dependence Center Education Program, 2012
Harm Reduction, 2012
Preventing, Assessing & Treating Child, Adolescent, and Adult Trauma, 2012
Introduction to Motivational Interviewing sponsored by Alcohol and Drug Abuse Division, 2012
Training Professionals & Communities in Suicide Prevention & Response, 2012
*Nothing to Hide Suicide Awareness Conference, Kapiolani Community College, 2012
SafeTALK Suicide Alertness for Everyone by LivingWorks, 2011
Mahukane & Mahuwahine: Harm Reduction Conference, Honolulu Community College, 2011
Recovery Oriented System of Care by Access to Recovery, 2011
*Living with Schizophrenia: A Call for Hope and Recovery, University of Hawaii, 2011
Hui Ho'omalau HANAI 18-hour training for Resource Families/Caregivers, 2010
*District 5000 Annual Rotary Convention, Hawaii, 2004-2017
A Passport over the Cultural Frontiers of Addiction, 2010 Hawaii Addictions Conference, 2010
"Train the Trainers: Helping Improve Skills in Person-Centered, Collaborative Treatment Planning", 2009
6th Annual Best Practices Conferences: "Responsibility and Recovery in the Legal System," 2009
5th Annual Best Practices Conferences on Family Psychoeducation: "Fortifying Families of Birth and Choice," 2008
*4th Annual Best Practices Conference: "Work Works! Supported Employment," 2007
*Building a Safety Net...Getting Connected for Suicide Prevention, 2007
Applied Suicide Prevention Intervention Skills Training, 2006
Tools of Empowerment: Illness Management and Self-Directed Recovery, 2005
*Statewide Consumer Conference, Hawaii, 2005
*1st Asian Clubhouse Conference, Hong Kong, 2004
A Comprehensive, Integrated Public Mental Health System-From Vision to Reality, 2004
*Washington State Annual Mental Health Conference, 2003
*International Faculty Member for the International Center of Clubhouse Development, 1990 to 2002
*Psychosocial Rehabilitation: National Best Practice Choices, Georgia, 2002
*Eastern USA Clubhouse Conference, Philadelphia, PA, 2000

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Seminar in Supervision, Hunter School of Social Work, 2000
*CNN Television: "Stigma and Mental Illness," 1998
*St. Luke's Psychiatry Department, 1997
Green River Distinguished Alumni, 1997
Robert Wood Johnson Leadership Award Nominee, 1997
*9th International Seminar on the Clubhouse Model, Sweden, 1997
United Kingdom Seminar on the Clubhouse Model, 1997
*New York One Television, 1997
Missouri Association of Psychosocial Rehabilitation, 1997
*New York Association of Psychosocial Rehabilitation, 1996
European Seminar on the Clubhouse Model, London, 1996
*8th International Seminar on the clubhouse Model, Utah, 1995
International Psychosocial Rehabilitation Programs, Michigan, 1995
Community Organizing, Organizational Leadership Associates, 1994
* University of Massachusetts, Psychiatry Faculty Member, 1994
*7th International Seminar on the Clubhouse Model, Massachusetts, 1993
*6th International Seminar on the Clubhouse Model, South Carolina, 1991
*Long Term Patients and Long-Term Care, Massachusetts, 1994
*1st United Kingdom Seminar, London, 1993
*Consumers as Service Providers, Massachusetts, 1993
*Alternatives '92 Consumer/Ex-patient conference, Pennsylvania, 1992
*Consumer-run Programs, Boston University, Massachusetts, 1991
*Violence and Mental Illness, Seattle, 1991
*Evaluation of Consumer-run Alternatives, Washington D.C., 1991
*6th International Seminar on the Clubhouse Model, South Carolina, 1991
Trauma Assessment, Oregon, 1990
The One-Minute Manager, Seattle, 1990
Marketing Non-Profit Organizations, Seattle, 1990
Alternatives'90, Pennsylvania, 1990
*Consumer-run Demonstration Projects, Ohio, 1990
*Supported Employment, Seattle, 1990
Alliance for the Mentally Ill of Washington State Conference, 1990
Washington Interstate Commission for Higher Education, 1990
*Washington State 2nd Annual Mental Health Conference, 1990
*5th International Seminar on the Clubhouse Model, Missouri, 1989
Fountain House three-week Colleague Training, New York, 1989
*Seattle Today, KING-TV, Seattle, 1988
*Washington State Seminars on Child Sexual Abuse, 1987