
HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU TO FULLY STAFF ITS DRIVER LICENSING CENTERS AND EXPEDITE THE PROCESS OF OBTAINING A STATE IDENTIFICATION CARD FOR INDIVIDUALS EXPERIENCING HOMELESSNESS.

1 WHEREAS, a motor vehicle makes meeting the demands of
2 employment and personal life accomplishable, particularly in
3 rural areas of the City and County of Honolulu; and
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5 WHEREAS, to legally operate a motor vehicle, the owner of
6 the vehicle must, among other things, obtain a driver's license;
7 and
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9 WHEREAS, a driver's license and other identification
10 documents are also necessary to complete many daily activities,
11 such as transactions with financial institutions, health
12 providers, hospitals, and other entities that require proof of
13 identification; and
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15 WHEREAS, the lack of valid government identification
16 documents can be a huge barrier to housing and employment for
17 many people experiencing homelessness; and
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19 WHEREAS, Driver Licensing Centers of the Department of
20 Customer Services of the City and County of Honolulu are
21 responsible for various services, such as all state
22 identification document services; and
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24 WHEREAS, these Driver Licensing Centers are understaffed,
25 which severely restricts the public's opportunity to avail
26 themselves of the important services they provide for the
27 residents of the City and County of Honolulu; now, therefore,
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H.C.R. NO. 150

1 BE IT RESOLVED by the House of Representatives of the
2 Thirty-first Legislature of the State of Hawaii, Regular Session
3 of 2022, the Senate concurring, that the Department of Customer
4 Services of the City and County of Honolulu is requested to
5 fully staff its Driver Licensing Centers to provide residents
6 more opportunities to receive the necessary services these
7 centers offer; and

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9 BE IT FURTHER RESOLVED that the Department of Customer
10 Services of the City and County of Honolulu is requested to
11 expedite the process of obtaining a state identification card or
12 driver's license for any individual who is experiencing
13 homelessness who can provide verification from an authorized
14 homeless service provider that the individual is indeed
15 experiencing homelessness; and

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17 BE IT FURTHER RESOLVED that certified copies of this
18 Concurrent Resolution be transmitted to the Mayor of the City
19 and County of Honolulu, Chairperson of the Honolulu City
20 Council, and Director of Customer Services of the City and
21 County of Honolulu.
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OFFERED BY:



MAR 11 2022

