

SR-179

Submitted on: 3/22/2021 10:41:05 AM

Testimony for HMS on 3/23/2021 3:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Deborah Bond-Upson	Testifying for LearningBond	Support	No

Comments:

I am a minister, but I have spent my career supporting learning innovation and public education. I have also supported Unitarian Universalist churches in their efforts to use technology to communicate and share. And, as most of us, I interact with those my age and older who are frustrated and feel isolated from digital media and technology-driven processes.

Many kapuna feel left out and sometimes even depressed by their difficulties or inability to pursue daily living processes, annual renewals, use of media, communications, and media sharing.

Here in Hawai'i, I feel we are ahead of many communities in honoring our kapuna and living an 'ohana life. But we have not adequately supported our kapuna in the digital transformation now occurring.

I suggest we provide research, support, and hopefully develop mentorship, perhaps by young people, to our kapuna.

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Submitted on: 3/22/2021 9:37:22 AM

Testimony for HMS on 3/23/2021 3:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Lynn Otaguro	Individual	Support	No

Comments:

March 22, 2021

Testimony in support of SR179, Urging the Executive Office on Aging to Form a Working Group and Develop a Plan for Outreach to Kupuna to Remediate a Lack of Digital Literacy, Broadband Access, and Computer Equipment.

Honorable Chair San Buenaventura and Chair Moriwaki and members of the Committee:

A while back, when my mother-in-law was alive, she couldn't use the Safeway shopping app to access coupons because she lacked the internet access and ability to download them.

Now, in the past year, we have seen an even greater need for digital access and literacy, as COVID-19 shut down offices and meetings and many in person services were put online. It has been hard for people without digital access and literacy to get information, sign up for vaccines, and participate in community activities.

Please support this resolution to help our kupuna.

Sincerely,

Lynn Otaguro

Oahu, Hawaii