

Alysa Lavoie, MSW

GOV. MSG. NO. 643

OBJECTIVE

To join the Mental Health and Substance Abuse, Hawai'i Service Area Board

HIGHLIGHTS

Sixteen years of experience working in the West
Hawai'i community
Exceptional with program development
Master organizational skills
Experienced with data management

Unparallel networking skills
Experienced on multidisciplinary teams
Creative and innovative in approaching work
Leadership and supervisory abilities

EXPERIENCE

Behavioral Health Programs Manager	07/2020-Present
Behavioral Health Case Management Lead	07/2018-07/2020
Addiction Medicine Program Case Manager	09/2016-07/2018
Behavioral Health Case Manager	10/2014-09/2016
<i>West Hawaii Community Health Center (WHCHC)</i>	<i>Kailua-Kona, HI</i>

Program Management Role

- Prepare proposals for various grant and funding sources in support and enhancement of WHCHC's mission and values, and current programming
- Develop, plan, implement, and manage multiple programs and initiatives
- Participate in developing and managing project budgets
- Set program goals and objectives then ensures benchmarks are met -oversee and monitor the delivery of all contracted deliverables
- Devise data collection methods and evaluation strategies -evaluate efforts for effectiveness and efficiency, as well as compliance with grant deliverables; identify and address opportunities to improve performance
- Conduct regular meetings with program staff to plan and evaluate ongoing activities, monitor staff productivity and collaborate on program goals and outcomes
- Identify and participate in local cross-sectoral activities, events, committees and meetings to engage with key stakeholders- Prepare and give presentations to garner program interest and support from diverse stakeholders

Supervisory and Management Role

- Provide leadership, support and guidance to the Behavioral Health Case Management (BHCM) team
- Delegate tasks and provide oversight to the activities of the BHCMS; ensure the team's work is completed accurately, timely and per established procedures
- Coordinate frequently with BH Directors regarding matters in the BH department and seek supervision regarding oversight to BHCM personnel and activities
- Support and improve BH department functions, practice standards, policies, procedures, and resources
- Ensure appropriate team resources are fully leveraged, thereby creating a culture of competent and comprehensive care
- Provide administrative support to the BH Directors and providers
- Supervise a team of high-functioning individuals while retaining case management duties

- Hire, train, and recruit team members
- Develop the behavioral health case management roles and responsibilities
- Create workflows, policies, and procedures
- Develop the case management charting and billing protocols
- Facilitate outreach activities
- Participate in and facilitate multidisciplinary committees and taskforces

Clinical Role

- Utilize the case management process with patients and families:
 - Engage, assess, intervene, develop person-centered care plans, and coordinate care with the patient's treatment team
- Provide brief counseling (i.e., motivational interviewing, behavioral activation, nicotine cessation, and problem-solving treatment)
- Facilitate referrals for clinically indicated services outside of the organization (e.g., social services)
- Provide crisis intervention

Case Manager

7/2005-10/2014

CARE Hawaii

Kailua-Kona, HI

- Managed a caseload of 40 individuals diagnosed with severe mental health conditions
- Developed and implemented individualized recovery plans
- Coordinated with resources for housing, benefits, vocational activities, substance use treatment, psychoeducation, domestic violence support, coping skill development, and family support
- Facilitated a cognitive-behavioral anger management group and dual diagnosis treatment groups

Special Educator

08/2000-07/2005

Keene School District

Keene, NH

- Created a pilot program to integrate individuals on the autism spectrum into a high school, public-school setting
- Composed and implemented individualized education and behavioral plans, as well as means and strategies to measure student progress
- Supervised eight direct service providers (educational assistants)
- Facilitated social pragmatic language groups

PUBLICATIONS

Logan, D. E., Lavoie, A. M., Zwick, W. R., Kunz, K., Bumgardner, M. A., & Molina, Y. (2019). Integrating addiction medicine into rural primary care: Strategies and initial outcomes. *Journal of Consulting and Clinical Psychology*, 87, 952–961. <http://dx.doi.org/10.1037/ccp0000410>

PROFESSIONAL SERVICE

Committees:

Mayor's Homeless Taskforce (Facilitator), ALOHA Initiative Taskforce (Facilitator), WHCHC Operations Team, Patient Experience Committee (Facilitator), Keiki Coalition, Trauma Informed Care Committee, HPCA Primary Care Integration, Community Alliance Partners, Community Action Network, Adult Mental Health Division Provider Committee, Human Trafficking Taskforce, Mental Health Action Committee, Going Home Hawai'i West Hawai'i Taskforce, Coalition for a Tobacco-Free Hawaii

Volunteer experience:

2016 - present Homeless Medical Outreach: Developed a multidisciplinary outreach
 2012 - present Point in Time Count, Hawai'i Island
 2001 - 2005 Special Olympics Coach: Skiing, basketball, soccer, track, and bowling
 1995 - 1996 World Youth for Conservation: Community service activities in East Africa (2 mos)

EDUCATION AND TRAINING

Masters in Social Work, University of Hawai'i at Manoa,

GPA: 4.0

Practicum: County of Hawai'i Mayor's Office and WHCHC Behavioral Health program

Publication: Logan, D. E., Lavoie, A. M., Zwick, W. R., Kunz, K., Bumgardner, M. A., & Molina, Y. (In press). Integrating addiction medicine into rural primary care: Strategies and initial outcomes.

Journal of Consulting and Clinical Psychology

Bachelor of Arts in Psychology, Keene State College; Keene, NH,

GPA: 3.75

Practicum: Applied Behavioral Analysis, Educational & Behavioral Resources of New England

PROFESSIONAL AFFILIATIONS

National Association of Social Workers, Hawai'i Island Psychological Association, Hawai'i Psychological Association