



**STATE OF HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS**

830 PUNCHBOWL STREET, ROOM 321

HONOLULU, HAWAII 96813

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April 3, 2019

To: The Honorable Donovan M. Dela Cruz, Chair,
The Honorable Gilbert S.C. Keith-Agaran, Vice Chair, and
Members of the Senate Committee on Ways and Means

Date: Wednesday, April 3, 2019
Time: 10:20 a.m.
Place: Conference Room 211, State Capitol

From: Scott T. Murakami, Director
Department of Labor and Industrial Relations (DLIR)

Re: H.B. 912 HD1 SD1 RELATING TO WORKERS' COMPENSATION

I. OVERVIEW OF PROPOSED LEGISLATION

This proposal seeks to add a new section to Chapter 386, Hawaii Revised Statutes (HRS), that requires an employer to pay for all medical services related to a compensable injury within 60 days. This measure also provides a process for an employer to dispute the payment of medical bills.

DLIR supports this measure.

II. CURRENT LAW

Section 386-21, HRS, "Medical care, services, and supplies." (a) states in part, "Immediately after a work injury sustained by an employee and so long as reasonably needed the employer shall furnish to the employee all medical care, services, and supplies as the nature of the injury requires. The liability for medical care shall be subject to the deductible under section 386-100."

The Workers' Compensation Medical Fee Schedule (Section 12-15-94, Hawaii Administrative Rules [HAR] "Payment by employer") provides for penalties for unpaid uncontested bills and a process for bill disputes.

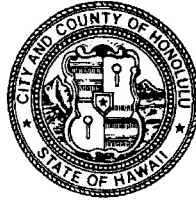
III. COMMENTS ON THE HOUSE BILL

DLIR supports this measure to ensure medical service is timely paid for or disputed by the employer. This proposal partially codifies §12-15-94, HAR, and does not affect the current bill dispute process.

DEPARTMENT OF HUMAN RESOURCES
CITY AND COUNTY OF HONOLULU

650 SOUTH KING STREET, 10TH FLOOR • HONOLULU, HAWAII 96813
TELEPHONE: (808) 768-8500 • FAX: (808) 768-5563 • INTERNET: www.honolulu.gov/hr

KIRK CALDWELL
MAYOR



CAROLEE C. KUBO
DIRECTOR

NOEL T. ONO
ASSISTANT DIRECTOR

April 3, 2019

The Honorable Donovan M. Dela Cruz, Chair
The Honorable Gilbert S.C. Keith-Agaran, Vice Chair
and Members of the Committee
on Ways and Means
The Senate
State Capitol, Room 211
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Dela Cruz, Vice Chair Keith-Agaran, and Members of the Committee:

**SUBJECT: House Bill No. 912, H.D. 1, S.D. 1
Relating to Workers' Compensation**

H.B. 912, H.D. 1, S.D. 1, requires an employer to pay for all medical services related to an employee's compensable injury and the employee's rehabilitation within 60 days of receipt of the bill for services, and establishes a process for employers to dispute the payment of an employee's medical bill. The City and County of Honolulu, Department of Human Resources, offers the following comment on the bill.

This bill is duplicative and unnecessary because it restates long-existing language in the Workers' Compensation Law, specifically Section 386-21, HRS, and Section 12-15-94, HAR. The former requires payment for reasonably needed medical care as the nature of the work injury requires and the latter provides payment is not required for care unrelated to the work injury. Section 12-15-94, HAR, requires employers to pay all charges within 60 days of receipt, unless the employer controverts the bill. This administrative rule further provides a detailed administrative process for such billing disputes to be resolved and adjudicated.

Thank you for the opportunity to testify.

Sincerely,

A handwritten signature in black ink that reads "Carolee C. Kubo". The signature is written in a cursive style.

Carolee C. Kubo
Director

TESTIMONY OF ALISON UEOKA

COMMITTEE ON WAYS AND MEANS
Senator Donovan M. Dela Cruz, Chair
Senator Gilbert S. C. Keith-Agaran, Vice Chair

Wednesday, April 3, 2019
10:20 a.m.

HB 912, HD1, SD1

Chair Dela Cruz, Vice Chair Keith-Agaran, and members of the Committee on Ways and Means, my name is Alison Ueoka, President of Hawaii Insurers Council. The Hawaii Insurers Council is a non-profit trade association of property and casualty insurance companies licensed to do business in Hawaii. Member companies underwrite approximately forty percent of all property and casualty insurance premiums in the state.

Hawaii Insurers Council **opposes** this bill. HB 912, HD1, SD1 attempts to codify Hawaii Administrative rules (HAR) 12-15-94 regarding the handling of medical payment disputes. However, the bill does not track exactly with HAR and leaves out an important process in which to handle disputes. If this bill becomes law, HAR will need to be amended so as not to exceed statutory authority which may leave the injured worker without treatment if disputes are not handled in a timely manner.

Unnecessarily prolonging injury cases hurt all involved including the injured worker, the employer, and the medical provider.

If the Administrative rule is codified, it should be left as it is currently written without any changes. If not, we do not believe this bill is necessary, therefore, we ask that you hold the bill.

Thank you for the opportunity to testify.

LATE



**To: Senator Donovan M. Dela Cruz, Chair
Senator Gilbert S.C. Keith-Agaran, Vice Chair
Members of the Committee on Ways and Means**

Date: Wednesday, April 3, 2019

Time: 10:20 a.m.

Place: Conference Room 211

State Capitol

415 South Beretania Street

COMMENTS ON HOUSE BILL 912 SD1

Automated HealthCare Solutions (AHCS) appreciates the intent of HB 912 SD1 to outline a process for which an employer shall pay or dispute a workers' compensation claim but believes additional changes should be considered. Accordingly, AHCS submits the following comments on HB 912 SD1.

HB 912 SD1 provides in part:

- (a) In the event that the employer fails to dispute the employee's claim with the health care provider within the sixty-day period, the employer shall be liable for the services provided, with reasonable evidence showing that the billing was received.
- (b) If the employer elects to controvert the employees' claim for medical services or any portion thereof, the employer shall provide notice of the denial to the health care provider within sixty calendar days of the date that the employer receives the bill from the health care provider.
- (c) The employer shall pay for all charges billed within sixty calendar days of receipt of such charges; except for items where: (1) there is a reasonable disagreement; and (2) the employer has submitted timely notice as required by the bill.
- (d) If more than sixty calendar days has lapsed between the employer's receipt of an undisputed billing and date of payment, payment of the billing shall be increased by one per cent per month of the outstanding balance.

While AHCS understands the objective to establish a timeframe by which an employer must pay or deny a bill for medical services, the current language of HB 912 SD1 does not address what should happen when an employer simply ignores a bill for payment altogether or is otherwise not

responsive to a provider's request for a status on the billing. As such, AHCS believes HB 912 SD1 should address these issues.

In addition, AHCS respectfully submits that the provision in proposed paragraph (b) for "reasonable evidence showing that the billing was received" is problematic and should be removed. The second sentence of proposed paragraph (b) states that "[i]n the event that the employer fails to dispute the employee's claim with the health care provider within the sixty-day period, the employer shall be liable for the services provided, with reasonable evidence showing that the billing was received." As written, it is unclear which party bears the burden of proof that the billing was received, what shall be deemed "reasonable evidence" that the billing was received, when such evidence must be demonstrated, how such evidence is to be provided and to whom it should be provided. Such ambiguity is likely to lead to further disputes among the parties, additional time and resources spent by the Department of Labor and Industrial Relations (or other agency tasked with resolving these disputes), and delays in payment. To avoid confusion, AHCS asks this Committee to consider striking the language "with reasonable evidence showing that the billing was received."

AHCS appreciates this Committee's consideration on the matter.

Thank you for your consideration.

Jennifer Bean
Vice President of Government Affairs
Automated HealthCare Solutions, LLC

April 2, 2010

TO: Ways and Means Committee

Senator Donovan Delea Cruz

Senator Gil Keith Agarson

RE: HB912

FROM: Work*Star and PT Hawaii

Dear Senators Delea Cruz and Agarson,

Enclosed in this packet is the accounts receivable information from both of our billing departments.

This plea for payment, as noted in HRS 386, 12-15-94 is for the employer, after accepting liability, to pay all charges billed within sixty calendar days of receipt.

As evidenced by our Outstanding Accounts receivable PT Hawaii is owed \$93,000 (>61 days by DOE) and Workstar is owed \$76,765 (>61 days by DOE)

Altogether there are approximately
15 insurance companies that have
failed to comply w/ HRS 386,
12-15-94.

Additionally the billing department
has filed > 78 billing disputes
w/ DLIA and we have yet to hear
anything from them.

I implore upon you to oversee
and insure that the payors
comply with the law.

Since Hawaii has the reputation
of being the 5th worst state
in which to do business we are
trying to continue to serve the
needs of the people of the State of
Hawaii.

Mahalo and Aloha,
Deborah G. Luckow, MDH
COO



§12-15-94 Payment by employer. (a) The employer

shall pay for all medical services which the nature of the compensable injury and the process of recovery require. The employer is not required to pay for care unrelated to the compensable injury.

(b) When a provider of service notifies or bills an employer, the employer shall inform the provider within sixty calendar days of such notification or billing should the employer controvert the claim for services. Failure of the employer to notify the provider of service shall make the employer liable for services rendered until the provider is informed the employer controverts additional services.

(c) The employer, after accepting liability, shall pay all charges billed within sixty calendar days of receipt of such charges except for items where there is a reasonable disagreement. If more than sixty calendar days lapse between the employer's receipt of an undisputed billing and date of payment, payment of billing shall be increased by one per cent per month of the outstanding balance. In the event of disagreement, the employer shall pay for all acknowledged charges and shall notify the provider of service, copying the claimant, of the denial of payment and the reason for denial of payment within sixty calendar days of receipt. Furthermore, the employer's denial must explicitly state that if the provider of service does not agree, the provider of service may file a "BILL DISPUTE REQUEST" to include a copy of the original bill with the director within sixty calendar days after postmark of the employer's objection, and failure to do so shall be construed as acceptance of the employer's denial.

(d) In the event a reasonable disagreement relating to specific charges cannot be resolved, the employer or provider of service may request intervention by the director in writing with notice to the other party. Both the front page of the billing dispute request and the envelope in which the request is mailed shall be clearly identified as a "BILLING DISPUTE REQUEST" in capital letters and in no less than ten point type. The director shall send the parties a notice and the parties shall negotiate during the thirty-one calendar days following the date of the notice from the director. If the parties fail to come to an agreement during the thirty-one calendar days, then within fourteen calendar days following the thirty-one day negotiating period, either party may file a request, in writing, to

Report: Insurance Agent
 Business: PT HAWAII INC
 User: (99) daplado

Outstanding AIR
 by Insurance

HSD 500
 > 61 days

TR #	LT	Sw	DI	Batch DI	Create DI	File DI	Refile DI	Pv#	Fac#	ARR St	Clim St	61-90	91-120	121-150	151-180	181+	NFD	PF	Av	
ACE US/ESIS (#14)						(510)790-4692					0-30	31-60								
						Tickets: 8					902.58	137.06	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Total: 1,204.71														
ALIS (#34)						(808)523-9621					1,126.11	2,136.42	927.16	960.30	323.10	649.72	1,829.77			
						Tickets: 49														
						Total: 7,961.58														
ALISTATE (#50)						(303)779-3292					7,724.26	615.08	842.88	0.00	0.00	380.91	0.00	0.00	0.00	0.00
						Tickets: 58														
						Total: 9,319.69														
ALOHCARE (#52)						(808)973-1650					921.05	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 6														
						Total: 1,301.96														
ASG (#112)						(877)599-7255					0.00	1,246.74	323.10	0.00	0.00	66.76	0.00	0.00	0.00	0.00
						Tickets: 11														
						Total: 1,636.60														
BCBS (#155)						(808)948-6280					0.00	85.12	0.00	0.00	0.00	10.32	0.00	0.00	0.00	0.00
						Tickets: 8														
						Total: 106.15														
C&C OF HNL (#228)						(808)768-8562					21,605.28	16,883.62	7,831.37	2,856.39	140.48	147.30	0.00	0.00	0.00	0.00
						Tickets: 304														
						Total: 49,464.44														
OCS (#269)						(800)743-2231					0.00	74.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 1														
						Total: 78.53														
CHAMPVA (#217)						(800)733-8387					0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 2														
						Total: 36.42														
CORVEL (#1613)						(808)536-2080					6,942.39	967.60	949.42	381.64	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 62														
						Total: 9,420.16														
CRUM AND FORSTER (#356)						(808)537-5221					349.81	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 2														
						Total: 349.81														
DTRIC (#327)						(808)951-1700					2,488.47	53.14	0.00	0.00	0.00	182.62	0.00	0.00	0.00	0.00
						Tickets: 19														
						Total: 2,724.23														
ESIS (#1734)						(800)517-2959					2,979.09	1,419.66	365.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 28														
						Total: 4,763.99														
FARMERS (#33)						(808)545-1650					2,242.76	4,674.90	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 43														
						Total: 6,917.66														
FIREMANS FUND (#376)						(808)523-6500					3,084.55	1,009.42	140.48	0.00	140.48	0.00	0.00	0.00	0.00	0.00
						Tickets: 27														
						Total: 4,709.34														
FIRMS CLAIMS SERVICES (#185)						(808)527-7007					10,105.24	1,757.00	24.59	2,004.92	1,278.40	866.42	1,043.83			
						Tickets: 103														
						Total: 17,080.40														
FIRST INSURANCE (#382)						(808)527-7777					12,888.23	13,926.14	667.27	2,067.10	3,232.90	1,892.24	2,021.21			
						Tickets: 225														
						Total: 36,695.09														
GALLAGHER BASSETT (#405)						(808)532-7362					5,048.91	6,542.99	3,640.46	182.62	140.48	197.70	744.54			
						Tickets: 102														
						Total: 16,497.70														
GEICO (#409)						(800)861-8380					4,641.11	5,159.83	2,655.67	815.73	239.49	766.56	606.35			
						Tickets: 98														
						Total: 14,894.74														
HARTFORD (#461)						(800)526-1611					3,381.00	688.34	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 26														
						Total: 4,069.34														
HEADLAND INSURANCE COMPANY (#2145)						(808)394-5551					0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
						Tickets: 5														
						Total: 948.06														
HEMIC (#508)						(808)524-3642					10,951.67	6,663.92	140.48	337.13	417.93	0.00	0.00	0.00	0.00	0.00
						Tickets: 116														
						Total: 18,807.84														

Totals

> 61 days

Trk #	Lvl	Svc Dt	Batch Dt	Create Dt	File Dt	Refill Dt	Pw#	Fac#	AR St	Clin St	0-30	31-60	61-90	91-120	121-150	151-180	181+	NFD	PFD	Age	
HIG (#477)					(808)536-2777						[PFD: 365 days] Total: 606.19	163.68	0.00	140.48	302.03	0.00	0.00	0.00			
HMA (#524)					(808)951-4621						[PFD: 365 days] Total: 125.87	0.00	0.00	0.00	83.14	42.73	0.00	0.00			
HMAA (#525)					(808)591-0088						[PFD: 365 days] Total: 5,634.06	2,771.48	251.31	204.64	365.24	99.01	0.00	1,942.38			
HMSA-QT (#922)					(808)948-6486						[PFD: 365 days] Total: 4,232.77	3,883.38	86.40	0.00	40.00	0.00	0.00	222.99			
HMSA-RC (#529)					(808)948-6330						[PFD: 365 days] Total: 1,132.74	1,132.74	0.00	0.00	0.00	0.00	0.00	0.00			
HMSA-RG (#528)					(808)948-6330						[PFD: 365 days] Total: 13,220.82	6,132.05	1,413.71	1,430.86	963.84	0.00	235.60	3,044.76			
HPH (#1352)					(808)535-7653						[PFD: 365 days] Total: 4,754.17	1,053.56	270.41	0.00	0.00	0.00	0.00	3,430.20			
HUMANANA (#545)					(808)532-6989						[PFD: 365 days] Total: 3,314.39	439.80	368.34	753.96	502.64	0.00	0.00	1,249.65			
JOHN MULLEN & CO (#604)					(808)531-9733						[PFD: 365 days] Total: 10,396.80	1,953.13	2,602.87	554.89	569.88	1,192.72	1,574.97	1,948.34			
KING & NEEL (#619)					(808)521-8311						[PFD: 365 days] Total: 4,438.51	395.47	1,429.78	2,535.82	0.00	0.00	77.44	0.00			
LIBERTY MUTUAL (#641)					(800)500-7044						[PFD: 365 days] Total: 27,947.47	6,205.71	8,542.39	1,060.90	0.00	2,141.94	2,635.55	7,360.98			
MARRIOTT (#675)					(808)254-8800						[PFD: 365 days] Total: 323.10	0.00	0.00	0.00	0.00	0.00	0.00	323.10			
MDX HAWAII (#898)					(808)532-6989						[PFD: 365 days] Total: 117.04	0.00	0.00	117.04	0.00	0.00	0.00	0.00			
MEDICAID (#695)					(808)952-5570						[PFD: 365 days] Total: 200.21	0.00	70.73	64.74	64.74	0.00	0.00	0.00			
MEDICARE (#697)					(855)609-9960						[PFD: 365 days] Total: 17,081.66	10,768.11	2,529.91	705.24	111.75	0.00	0.00	2,966.65			
MSA CAREGUARD (#1970)					(877)905-7322						[PFD: 365 days] Total: 293.20	146.60	146.60	0.00	0.00	0.00	0.00	0.00			
MUTUAL OF OMAHA (#745)					(800)327-8870						[PFD: 365 days] Total: 67.74	0.00	67.74	0.00	0.00	0.00	0.00	0.00			
OHANA (#1501)					(888)846-4262						[PFD: 365 days] Total: 3,386.06	582.22	0.00	288.07	148.27	547.86	485.78	1,353.86			
OWCP (#829)					(844)493-1966						[PFD: 365 days] Total: 29,502.43	20,582.45	6,961.04	0.00	506.67	323.26	161.63	967.38			
PGBA LLC (#1801)					(844)866-9378						[PFD: 365 days] Total: 29,937.01	13,128.63	8,524.19	720.00	2,501.44	3,316.35	1,746.40	0.00			
PROGRESSIVE INSURANCE (#902)					(808)591-6944						[PFD: 365 days] Total: 646.20	0.00	0.00	646.20	0.00	0.00	0.00	0.00			
PROSERVICE HAWAII (#1265)					(808)394-8878						[PFD: 365 days] Total: 4,826.68	3,469.72	463.58	0.00	136.96	231.79	285.14	239.49			

TK #	Lvl	Svc Dt	Batch Dt	Create Dt	File Dt	Refile Dt	Pv#	Fac#	A/R St	Clim St	0-30	31-60	61-90	91-120	121-150	151-180	181+	NFD	PFD	Age	
PSWA (#2068)					(808)275-2520																
					Tickets: 9						707.95	1,256.55	0.00	251.31	0.00	0.00	0.00				
					Total: 2,215.71																
QMC (#921)					(808)691-1171						1,333.64	1,109.78	0.00	140.48	0.00	1,440.92	0.00				
					Tickets: 24																
					Total: 4,024.82																
SEDGWICK CMS (#1004)					(808)841-4195						0.00	0.00	0.00	0.00	0.00	0.00	280.96				
					Tickets: 2																
					Total: 280.96																
SEDGWICK CMS (#974)					(800)233-4527						21,258.10	17,606.13	4,881.61	3,327.08	3,324.25	2,021.82	4,945.96				
					Tickets: 355																
					Total: 57,364.93																
SPECIAL WORK COMP FUND (#1001)					(808)586-9151						676.36	0.00	0.00	0.00	0.00	0.00	0.00				
					Tickets: 4																
					Total: 676.36																
STATE FARM (#1015)					(808)627-4500						7,558.96	1,312.28	867.06	323.10	1,125.32	1,397.76	999.68				
					Tickets: 86																
					Total: 13,584.16																
STATE OF HAWAII (#1021)					(808)587-0900						27,611.46	24,974.10	15,576.67	21,778.42	17,228.80	11,442.60	27,029.44				
					Tickets: 899																
					Total: 145,641.49																
TRAVELERS (#1067)					(877)228-2758						813.74	0.00	215.95	196.69	0.00	148.27	0.00				
					Tickets: 7																
					Total: 1,374.65																
HHA (#1080)					(808)532-4000						489.00	395.40	0.00	0.00	0.00	182.62	492.41				
					Tickets: 8																
					Total: 1,559.43																
HHC (#1097)					(888)980-8728						4,303.28	2,837.48	2,558.72	619.66	556.83	117.02	783.77				
					Tickets: 53																
					Total: 11,776.76																
HHC (#848)					(866)316-9776						30.66	26.60	0.00	0.00	0.00	0.00	0.00				
					Tickets: 2																
					Total: 57.26																
USAA (#1122)					(800)531-8722						5,587.52	969.30	0.00	0.00	0.00	578.02	395.40				
					Tickets: 46																
					Total: 7,530.24																
WFS (#1174)					(866)606-8198						6,037.45	4,053.34	614.20	1,231.75	2,596.00	291.29	2,293.28				
					Tickets: 94																
					Total: 17,117.31																
YORK (#1756)					(877)219-0832						395.40	0.00	0.00	0.00	0.00	0.00	0.00				
					Tickets: 2																
					Total: 395.40																
					Tickets: 3,844						246,994.66	152,315.47	52,425.17	43,779.92	39,087.77	29,673.18	70,466.87				
					Total: 634,763.04																

\$ 93,000
 > 61 days

Name	Value	Parameters
Business	PT HAWAII INC	
Group By	Payer	
Sort By	By Patient	
Aging Type	Service Date	
Balance Type	Net Balance	
Level of Detail	Just Payer / Plan	
Balance	Greater than 000	
Group	NIGHT OPS MONTH END	

Outstanding AR
by Insurance

> 61 days, DFE = \$76,765

\$33,982 (DFE)

WORKSTAR OCCUPATIONAL HEALTH SYSTEM
A/R ANALYSIS HIGH BALANCE INSURANCE

AS OF APRIL 1, 2019

INSURANCE	0-30 days	31-60 days	61-90 days	91-120 days	121-150 days	151-180 days	> 180 days	BALANCE
DEPT OF EDUCATION	\$17,112.17	\$16,870.46	\$15,891.46	\$14,382.66	\$10,978.65	\$8,556.38	\$26,955.27	\$110,747.05
CITY & COUNTY	\$20,649.26	\$24,861.88	\$9,790.56	\$1,276.22	\$0.00	\$0.00	\$1,888.06	\$58,465.98
STATE OF HAWAII	\$16,403.77	\$13,992.80	\$6,814.84	\$3,593.70	\$3,334.18	\$4,170.28	\$9,935.10	\$58,244.67
SEDGWICK	\$19,674.01	\$5,136.52	\$2,190.20	\$2,154.02	\$3,290.80	\$1,067.13	\$7,190.28	\$40,702.96
OWCP	\$24,363.26	\$7,922.89	\$1,761.72	\$1,439.75	\$2,375.94	\$178.38	\$1,082.69	\$39,124.63
HEMIC	\$20,098.21	\$5,743.23	\$933.60	\$366.99	\$112.91	\$112.91	\$1,637.97	\$29,005.82
FIRMS	\$11,993.51	\$4,202.74	\$588.82	\$1,488.90	\$2,826.23	\$928.84	\$4,698.88	\$26,727.92
FIRST INS	\$13,386.82	\$7,155.16	\$1,333.38	\$332.56	\$931.38	\$388.02	\$0.00	\$23,527.32
JOHN MULLEN	\$8,036.39	\$4,944.40	\$1,702.29	\$1,381.40	\$445.47	\$1,034.58	\$1,181.93	\$18,726.46
LIBERTY MUTUAL	\$9,308.87	\$3,630.75	\$535.45	\$805.39	\$201.15	\$158.74	\$760.24	\$15,400.59
CORVEL	\$8,359.31	\$1,409.63	\$2,270.18	\$391.94	\$332.56	\$166.28	\$2,695.65	\$15,625.55
GALLAGHER BASSETT	\$6,812.16	\$1,508.74	\$422.83	\$665.12	\$166.28	\$1,063.27	\$399.40	\$11,037.80
DTRIC	\$5,681.49	\$784.08	\$1,728.89	\$544.38	\$0.00	\$0.00	\$168.46	\$8,907.30
FARMERS INSURANCE NF	\$2,257.58	\$2,193.22	\$498.84	\$332.56	\$332.56	\$1,116.64	\$1,004.34	\$7,735.74
HAWAII PACIFIC HEALTH	\$1,453.86	\$1,443.64	\$1,009.30	\$235.04	\$166.28	\$166.28	\$1,900.86	\$6,375.26
AIMS	\$3,419.47	\$960.03	\$422.54	\$332.56	\$256.55	\$0.00	\$593.12	\$5,984.27
TOTAL	\$189,010.14	\$102,760.17	\$47,894.90	\$29,723.19	\$25,750.94	\$19,107.73	\$62,092.25	\$476,339.32

45514
30,395

> 61
76,765
12,955
27,184

Ref, March 2019

PLR - 48 Request for Training

BILLING DISPUTES:

DATE:	INSURANCE:	DATE OF SERVICE:	AMOUNT:	CERTIFIED MAIL #:
3/1/2019	DOE	08/23/17, 06/25/18 - 12/10/18	\$1,498.36	2964 (DOL) 2971 (DOE)
3/11/2019	SOH	11/15/18 - 01/21/19	\$997.68	9322 (DOL) 9346 (SOH)
3/11/2019	SOH	08/15/18 - 11/27/18	\$1,122.81	9315 (DOL) 9339 (SOH)
3/12/2019	SOH	05/09/18 - 12/2/18	\$1,480.24	9308 (DOL) 9360 (SOH)
3/12/2019	SOH	07/18/18 - 08/02/18	\$392.10	9391 (DOL) 9384 (SOH)
3/19/2019	DOE	03/19/18 - 12/10/18	\$1,856.44	1441 (DOL) 1489 (DOE)
3/19/2019	DOE	06/27/18 - 01/14/19	\$2,015.98	1496 (DOE) 1434 (DOL)
3/19/2019	DOE	05/01/18 - 01/08/19	\$2,684.80	1465 (DOE) 1427 (DOL)
3/19/2019	DOE	07/30/18 - 11/29/18	\$687.41	4580 (DOE) 1410 (DOL)
3/19/2019	DOE	06/12/18 - 12/12/18	\$2,617.85	1472 (DOE) 1458 (DOL)
3/19/2019	DOE	01/03/18 - 12/27/18	\$4,670.52	4597 (DOE) 7052 (DOL)
3/21/2019	DOE	09/14/18 - 11/27/18	\$671.44	1586 (DOL) 593 (DOE)
3/21/2019	DOE	08/21/18 - 01/15/19	\$2,302.70	7641 (DOL) 1616 (DOE)
3/21/2019	CORVEL	05/07/18 & 06/05/18	\$332.56	7658 (DOL) 1609 (CORVEL)
3/21/2019	HEMIC	09/06/18 - 01/03/19	\$1,605.19	7672 (DOL) 7665 (HEMIC)
3/21/2019	DOE	08/24/18 - 12/13/18	\$2,138.35	7689 (DOL) 7696 (DOE)
3/21/2019	SOH	11/07/17 - 01/03/17	\$1,497.61	7719 (DOL) 7702 (SOH)
3/21/2019	DOE	06/19/18 - 12/03/18	\$1,461.54	7733 (DOL) 7726 (DOE)
3/21/2019	DOE	03/26/18 - 01/18/19	\$1,705.76	7757 (DOL) 7740 (DOE)
3/21/2019	DOE	02/05/18 - 01/07/19	\$708.54	7788 (DOL) 7795 (DOE)
3/21/2019	DOE	02/21/18 - 01/04/19	\$3,459.40	7788 (DOL) 7795 (DOE)
3/22/2019	FIRMS	09/12/18 - 12/21/18	\$1,310.19	7076 (DOL) 7069 (FIRMS)
3/22/2019	FIRMS	6/9/2018	\$433.52	0856 (DOL) 0863 (FIRMS)
3/22/2019	FIRMS	11/16/18 - 01/18/19	\$495.76	0825 (DOL) 0818 (FIRMS)
3/22/2019	DOE	10/01/18, 12/27/18	\$419.13	7803 (DOL) 7090 (DOE)

NO RESPONSES

3/22/2019	FIRMS	06/27/18, 07/25/18	\$896.99	0849 (DOL) 0832 (FIRMS)
3/22/2019	FIRMS	09/26/18, 11/09/18	\$1,130.32	0801 (DOL) 0795 (FIRMS)
3/22/2019	DOE	01/11/16 - 01/02/19	\$1,529.21	0771 (DOL) 0788 (DOE)
3/25/2019	CORVEL	02/05/18 - 08/29/18	\$1,343.77	7168 (DOL) 7175 (CORVEL)
3/25/2018	DOE	09/17/18 - 01/11/19	\$3,423.33	7137 (DOL) 7120 (DOE)
3/25/2018	DOE	08/17/18 - 01/11/19	\$831.57	7106 (DOL) 7113 (DOE)
3/25/2018	DOE	11/21/18 - 12/31/18	\$1,373.20	7151 (DOL) 7144 (DOE)
3/26/2019	DOE	10/28/17 - 11/21/18	\$1,797.20	7199 (DOL) 7182 (DOE)
3/26/2019	SOH	11/05/18 - 01/02/19	\$1,116.56	0627 (DOL) 7205 (SOH)
3/28/2019	DOE	10/17/18 - 01/15/19	\$1,100.18	0658 (DOL) 0641 (DOE)
3/28/2019	DOE	11/15/18 - 01/10/19	\$1,116.64	0665 (DOL) 634 (DOE)
3/28/2019	DOE	09/17/18 - 12/10/18	\$665.12	696 (DOL) 0689 (DOE)
3/28/2019	DOE	03/19/18 - 01/09/19	\$831.40	0719 (DOL) 0702 (DOE)
3/28/2019	DOE	11/21/18 & 12/19/18	\$332.56	0726 (DOL) 0733 (DOE)

**TESTIMONY BEFORE THE SENATE
COMMITTEE ON WAYS AND MEANS**

H.B. 912 HD1, SD1

Relating to Workers' Compensation

Wednesday, April 3, 2019
10:20 a.m., Agenda Item #33
State Capitol, Conference Room 211

Marleen Silva
Manager, Workers' Compensation
Hawaiian Electric Company, Inc.

Chair Dela Cruz, Vice Chair Keith Agaran, and Member of the Committee,

My name is Marleen Silva and I am testifying on behalf of Hawaiian Electric Company Inc. and its subsidiary utilities Maui Electric Company, Limited and Hawai'i Electric Light Company, Inc. (collectively "the Hawaiian Electric Companies") offering the following comments on H.B. 912 HD1, SD1, Relating to Workers' Compensation.

This measure proposes to add a new section to Chapter 386, Hawaii Revised Statutes (HRS), related to payment of bills by the employer and a process to resolve bill disputes between the employer and medical providers.

While we support the intent, we believe the provisions in this proposal are duplicative of current legislation and therefore, unnecessary. The current statutes have effectively addressed responsibilities for the parties for a long time.

- Section 386-21, HRS requires employers to pay for all medical treatment reasonably needed by a compensable work injury, unless the employer is controverting the charges.

- Section 12-15-94, Hawaii Administrative Rules (“HAR”) requires employers to pay all medical services which the nature of the compensable injury and the process of recovery require. The employer is not required to pay for care unrelated to the compensable work injury. It also requires an employer to pay all charges billed within sixty calendar days of receipt, subject to penalties for late payment of uncontested charges, and includes a bill dispute resolution process and procedures for controverted claims.

Accordingly, the Hawaiian Electric Companies thanks you for this opportunity to submit testimony.