

**TESTIMONY BY:**

JADE T. BUTAY  
DIRECTOR

Deputy Directors  
LYNN A.S. ARAKI-REGAN  
DEREK J. CHOW  
ROSS M. HIGASHI  
EDWIN H. SNIFFEN

**STATE OF HAWAII**  
**DEPARTMENT OF TRANSPORTATION**  
869 PUNCHBOWL STREET  
HONOLULU, HAWAII 96813-5097

February 22, 2019  
11:30 a.m.  
State Capitol, Room 423



**H. B. 176**  
**RELATING TO THE CONSOLIDATION OF MOTOR VEHICLE DRIVER'S LICENSE**  
**AND CIVIL IDENTIFICATION CARDS FORMS.**

House Committee on Transportation

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The Department of Transportation offers **comments** on H.B. 176.

The driver's license application form requires an enormous amount of information not required on the civil identification card application form such as:

- the type of transaction requested (renewal, instruction permit, duplicate, or out-of-state transfer);
- whether the driver applicant's license has ever been suspended or revoked; or ever been refused, and if so, the date and reason for the suspension, revocation or refusal;
- questions as to the existence of physical or mental conditions which may impair the ability of the applicant to operate a motor vehicle safely or which make such operation hazardous to the public safety;
- completing the fields for type of driver's license, restriction, and eye test results; and
- notice that the applicant's driver's license records will be verified through the National Driver Register and the implied consent law.

Combining the two application forms would result in a very lengthy application that could potentially create confusion, especially for civil identification card applicants in completing fields only meant for the civil identification card application.

Thank you for the opportunity to provide testimony.

**COUNTY COUNCIL**

Arryl Kaneshiro, Chair  
Ross Kagawa, Vice Chair  
Arthur Brun  
Mason K. Chock  
Felicia Cowden  
Luke A. Evslin  
KipuKai Kualii



**OFFICE OF THE COUNTY CLERK**

Jade K. Fountain-Tanigawa, County Clerk  
Scott K. Sato, Deputy County Clerk

Telephone: (808) 241-4188  
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**Council Services Division**  
4396 Rice Street, Suite 209  
Lihu'e, Kaua'i, Hawai'i 96766

February 20, 2019

**TESTIMONY OF KIPUKAI KUALII**  
**COUNCILMEMBER, KAUAI COUNTY COUNCIL**  
**ON**  
**HB 176, RELATING TO THE CONSOLIDATION OF**  
**MOTOR VEHICLE DRIVER'S LICENSE AND CIVIL IDENTIFICATION CARD**  
**FORMS**  
House Committee on Transportation  
Friday, February 22, 2019  
11:30 a.m.  
Conference Room 423

Dear Chair Aquino and Members of the Committee:

Thank you for this opportunity to provide testimony in support of HB 176, Relating to the Consolidation of Motor Vehicle Driver's License and Civil Identification Card Forms, which is included in the Hawai'i State Association of Counties Legislative Package. My testimony is submitted in my individual capacity as Member of the Kaua'i County Council.

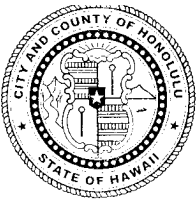
HB 176 would consolidate the application forms for motor vehicle driver's licenses and civil identification cards, and create a more efficient process for obtaining identification cards.

Thank you again for this opportunity to provide testimony in support of HB 176. Should you have any questions, please feel free to contact me or Council Services Staff at (808) 241-4188.

Sincerely,

**KIPUKAI KUALII**  
Councilmember, Kaua'i County Council

AMK:mn



**JOEY MANAHAN**  
COUNCILMEMBER  
(808) 768-5029  
(808) 768-1208  
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**Testimony presented before the House Committee on Transportation  
Friday, February 22, 2019 at 11:30 a.m.  
Conference Room 423**

Aloha Chair Aquino, Vice Chair Hashimoto, and Members of the Committee:

I am writing in support of House Bill (HB) 176.

The task of visiting the Department of Motor Vehicles (DMV) and Satellite City Halls is often dreaded by the general public. The district I represent as a Councilmember includes the DMV and Satellite City Hall at Kapalama Hale (formerly at City Square, also located in my district), which has had a longstanding reputation for its long wait times and lines.

Just last year, the state saw a surge of license renewals which resulted in increased lines, waiting times, and shortages of appointment availabilities at the DMV and Satellite City Halls. In a span of two years, the City and County of Honolulu's driver's license and state identification card renewals increased from 2,000 a month to 12,000 renewals a month.

The State of Hawai'i and the four counties are continuously working to better the processes that occur at the DMV and Satellite City Halls, such as online and kiosk appointment-setting accessibility, temporary business-hours on during particular Saturdays, online resource "Hawai'i Driver License/Permit/State Identification Card Required Documents Guide," and most recently, the DMV Now kiosks at Safeway supermarkets across the state.

The proposed legislation to consolidate application forms for motor vehicle driver's licenses and state identification cards was supported and approved by all four counties - Hawai'i, Maui, Honolulu, and Kaua'i - prior to its unanimous approval by the Hawai'i State Association of Counties (HSAC). The proposed language and intent of the bill will also allow for the collaborative efforts between the state and counties to work toward a simpler application form. The consolidation of driver's licenses and state identification cards application forms will address confusion about information and documents that people shall provide, as well as lessens the amount of paperwork necessary for the DMV and Satellite City Halls to maintain and process.

HB176 is yet one other opportunity for the state and counties to work together towards innovative solutions that will simplify the processes for the people of the State of Hawai'i to obtain/renew motor vehicle driver's licenses or state identification cards at its DMVs and Satellite City Halls.

I urge your support for HB176.

Thank you for the opportunity to testify.

# Hawai'i State Association of Counties (HSAC)

Counties of Kaua'i, Maui, Hawai'i and City & County of Honolulu  
25 Aupuni Street, Hilo, Hawai'i 96720 (808) 961-8828 [www.hawaiicounties.com](http://www.hawaiicounties.com)

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February 19, 2019

To: The Honorable Henry J.C. Aquino, Chair  
House Committee on Transportation

FROM: Valerie T. Poindexter  
HSAC President



SUBJECT: **HEARING OF FEBRUARY 22, 2019; TESTIMONY IN SUPPORT OF HB176,  
RELATING THE CONSOLIDATION OF MOTOR VEHICLE DRIVER'S  
LICENSE AND CIVIL IDENTIFICATION CARD FORMS**

Thank you for the opportunity to testify on behalf of the Hawai'i State Association of Counties in full support of HB176 that consolidates the application forms for motor vehicle driver's licenses and civil identification cards.

Mahalo for your time and consideration.



HOUSE OF REPRESENTATIVES  
THE THIRTIETH LEGISLATURE  
REGULAR SESSION OF 2019

COMMITTEE ON TRANSPORTATION

Rep. Henry J.C. Aquino, Chair  
Rep. Troy N. Hashimoto, Vice Chair

NOTICE OF HEARING

DATE: Friday, February 22, 2019  
TIME: 11:30a.m.  
PLACE: Conference Room 423  
State Capitol  
415 South Beretania Street



HB176

**POSITION: SUPPORT HB176**

In 2018 the state saw a surge of license renewals which resulted in increased lines, waiting times, and shortages of appointment availabilities at the DMV and Satellite City Halls. In a span of two years, the City and County of Honolulu's driver's license and state identification card renewals increased from 2,000 a month to 12,000 renewals a month.

HB176 was created with the intent to consolidate the application forms for motor vehicle driver's licenses and, state identification cards. This idea was supported and approved by all four counties (Hawai'i, Maui, Honolulu, and Kaua'i). The proposed language will also allow for the consolidation of driver's licenses and state identification cards.

Approved modifications to application forms created with the passage of this legislation, will address confusion about information and documents that people shall provide, as well as lessens the amount of paperwork necessary for the DMV and Satellite City Halls to maintain and process.

Mahalo,

Ken Farm

Board Member, Member CAC, OMPO  
Neighborhood Board No. 15  
Kalihi-Palama

**HB-176**

Submitted on: 2/21/2019 10:34:56 AM

Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Ashley Mitchell	Individual	Support	No

Comments:

I am writing in support of HB176, Relating to the Consolidation of Motor Vehicle Driver's License and Civil Identification Card Forms. The lines at the DMVs are long, no doubt about it. Many people have to use days off to get their driver's license and other identification cards. What makes the process even more frustrating is finding out that you filled out the wrong form once you get to the front of the line. Passing HB176 would mean having one, easy form that can save paper and stress on both the consumers and employees at the DMV.

-Ashley M.

**HB-176**

Submitted on: 2/21/2019 10:59:26 AM

Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Kathleen Lee	Individual	Support	No

Comments:

Aloha Chair Aquino and members of the House Transportation Committee -

I AM IN **STRONG SUPPORT OF HB176** RELATING TO THE CONSOLIDATION OF MOTOR VEHICLE DRIVER'S LICENSE AND CIVIL IDENTIFICATION CARD FORMS.

Legislation that aids in expediting processes for people to receive their identification cards (state ID and/or driver's license), is a win for everyone - it results in shorter waiting times for your constituents looking to acquire or renew these cards, and more people served by public servants.

Please support this bill. Mahalo.

**HB-176**

Submitted on: 2/21/2019 11:12:05 AM

Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Daphne Manago	Individual	Support	No

Comments:

I strongly support HB176 relating to the consolidation of motor vehicle driver's license and civil identification card form. My elderly mother recently had to renew her drivers license and made a couple of visits to the DMV and was very frustrated with the entire process. The only positive thing that came out of this is that she won't be renewing her license again. Let's make the process easier for all. Thank you



# Testimony for HB176

Subject	<b>Testimony for HB176</b>
From	<a href="#">Anela Kekoolani</a>
To	TRNtestimony
Sent	Thursday, February 21, 2019 10:32 AM

Aloha,

I am in support of HB176.

Many people have such a bad experience at the DMV and having multiple forms to fill out on top of the non existent customer service can create a stressful environment.

I believe the consolidation of Motor Vehicles Drivers license and civil identification cards forms, will help relieve some stress from not only the community but also from the DMV/ Satellite City Hall employees.

Please vote in support of HB176.

Sent from my iPhone

# In support of HB176

Subject	<b>In support of HB176</b>
From	<a href="#">Kristine San Diego</a>
To	TRNtestimony
Sent	Thursday, February 21, 2019 11:11 AM

This bill will allow the system of obtaining a driver's license or state identification card more efficient. Therefore, I support HB176.

Mahalo,  
Kristine B. San Diego

# Supporting of bill HB176

Subject	<b>Supporting of bill HB176</b>
From	<a href="#">David Valdez</a>
To	TRNtestimony
Sent	Thursday, February 21, 2019 11:29 AM

Aloha,

I am in support of bill HB176.

Many people have such a bad experience at the DMV and having multiple forms to fill out on top of the non existent customer service can create a stressful environment.

I believe the consolidation of Motor Vehicles Drivers license and civil identification cards forms, will help relieve some stress from not only the community but also from the DMV/ Satellite City Hall employees.

Please vote in support of HB176.

**HB-176**

Submitted on: 2/21/2019 4:39:02 PM

Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Amanda Ybanez	Individual	Support	No

Comments:

I support Bill HB176, relating to the consolidation of motor vehicle driver's license and civil ID card forms. Stream lining this will lessen the confusion of forms needed, the length of time, and the length of line at Satelite Halls/ and DMV's. There is alot of confusion on what forms people need, and most times people can't find the forms or they are incomplete, or the forms are wrong. Returning to a satelite city hall, or DMV may take away from people's days off, off time and breaks. This situation causes frustrations for people both in line, and the workers who get the brunt of the frustration.

**LATE**

**HB-176**

Submitted on: 2/21/2019 6:48:58 PM  
Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Anthony Chang	Individual	Support	No

Comments:

Aloha Chair Aquino, Vice-Chair Hashimoto

I support this bill. It should be easier to get a state ID. I know friends family who've had difficulty, including my mom. Using one form will make it easier, simpler.

Anthony Chang

**LATE**

**HB-176**

Submitted on: 2/22/2019 9:18:20 AM

Testimony for TRN on 2/22/2019 11:30:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
MARIBELL PABALAN	Individual	Support	No

Comments:

Aloha Chair Aquino, Vice Chair Hashimoto and committee members,

I am in support of HB 176 - RELATING TO THE CONSOLIDATION OF MOTOR VEHICLE DRIVER'S LICENSE AND CIVIL IDENTIFICATION CARD FORMS.

In today's modern world, society still cringes at the thought of going to the DMV due to long queues, lengthy wait times and redundant siloed forms.

I recognize and applaud efforts implemented to make the experience easier at the DMV such as DMV Now kiosks at Safeway and online options for motor vehicle registrations.

The consolidation of info for driver's licenses and civil ID card into one form as described by HB 176 is a great next step in creating a more efficient experience for Hawaii residents.

Thank you for the opportunity to provide testimony in support of this bill.

Maribell Pabalan