

Testimony of the Contractors License Board

**Before the
Senate Committee on Commerce, Consumer Protection, and Health
Wednesday, May 13, 2020
time a.m.
State Capitol, Conference Room 229**

**On the following measure:
G.M. 695, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE CONTRACTORS LICENSE BOARD,
GUBERNATORIAL NOMINEE, PAUL ALEJADO,
FOR A TERM TO EXPIRE 06-30-2023**

WRITTEN TESTIMONY ONLY

Chair Baker and Members of the Committee:

My name is Candace Ito, and I am the Executive Officer of the Contractors License Board (Board). The Board supports the confirmation of Mr. Paul Alejado's appointment to the Board as a general contractor member.

Mr. Alejado has been an interim member since September 1, 2019. He has been licensed as a general building contractor since October 6, 2004, and his license is current, active and in good standing. Mr. Alejado is the principal responsible managing employee of Noa Pacific Construction Inc.

Mr. Alejado is a conscientious and reliable member who, in addition to attending regular board meetings, volunteers to attend the Board's monthly Applications Committee meetings. Although he is still learning the Board's laws, rules, procedures and protocols, he draws upon his 30 years of experience in the construction industry and uses good judgment, which is fair and reasonable, when considering applications for licensure and matters that are before the Board.

Mr. Alejado's construction knowledge, commitment, interest in serving on the Board, and desire to contribute to the community will continue to greatly enhance the Board's effectiveness.

Thank you for the opportunity to testify on this measure.

7 May 2020

DCCA.

Hawaii State Contractor License Board
King Kalakaua Building
335 Merchant Street, Rm 301
Honolulu, Hawaii 96813

Re: Letter of Recommendation
Paul Alejado/Pres/CEO | NOA Pacific

To whom it may concern,

As the Founder/Pres/CEO of Commercial Roofing & Waterproofing Hi., Inc., I have had the honor of knowing and working with Paul Alejado/NOA Pacific. Over the past 15 years, we have worked with him and have the benefit of his field experience in the general contracting field which has reflected the depth and breadth of his knowledge.

What has impressed me is Paul's integrity and honesty, his willingness to work through problems with a Win-Win mindset. Interestingly enough I would say these two self-values are predominant is all of his busy dealing: 1 "Generally I'm right, BUT could I possibly be wrong?" 2. "I know what I know with excellence above and beyond" ...what concerns me (Paul) is that "I don't know what I don't know."

It is very easy to speak to recommendation of someone, but I have had the opportunity to work with the "Real" Paul on complicated projects which requires a lot of working knowledge, separates the men from the boys, where tempers flare..and what I notice was his What impressed me is Paul's integrity and honesty, his willingness to work through problems with a Win-Win mindset. Interestingly enough I would say these two self-values are predominant is all of his busy dealing: 1. "Generally, I'm right, BUT could I possibly be wrong?" 2. "I know what I know with excellence above and beyond" ...what concerns me is that "I don't know what I don't know."

Having the honor to chair the Contractor License Board in the recent past and understanding its nuances and complexities of license and adjudicatory issues, I feel Paul Alejado would be an effective and contributing as a director & member of the Hi State Contractor License Board.

Aloha, Malama Pono Ahui Hou,

Guy Akasaki Pres/CEO



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COMMERCIALROOFINGINC.COM



Testimony in support of the confirmation to the Contractors License Board for Paul Alejado,
CPH Hearing GM695

From: Briand Achong
Submitted on: May 10, 2020

Aloha Chair Rosalyn Baker and Members of the Committee,

I have known Paul Alejado since 2002. Paul and I have been co-workers, customers, consultants, and independent contractors to each other. Through the years I can honestly say that Paul is a reliable, honest, hard-working family man, and team player with a high degree of moral character

I have been involved with Small Businesses in Hawaii for over 30 years. I have been the Project Director, a Consultant, and the operator of the Honolulu Minority Business Development Center in Hawaii. I have owned and operated professional services, wholesaling, and construction businesses in Hawaii. I have also worked in the Hotel & Travel industry.

Through the years I have dealt with a variety of people from around the world. Paul is a person where his word is his bond. He has lived up to every promise and contract. Paul is aware of his limitations; he knows and will say what he can and cannot accomplish. Paul will work with all parties to come with a solution to solve an issue. Paul will do what is right not what he needs.

As a sub-contractor on a Project, Paul was able to work through problems professionally and expeditiously so we could complete our Project on-time and within budget. He did so without any additional monetary benefit, but he did what he needed to do to meet his obligation.

Over the past 18 years I have seen Paul grow his company. Through his efforts he has been able to lay the foundation of honest hard work for an honest pay for his children. Paul has shown on more his moral character and willingness to work with stakeholders to solve a problem.

I feel that Paul will work relentlessly for this Board and the State of Hawaii. I am honored to recommend Paul Alejado for confirmation to the Contractor's Licensing Board.

Mahalo for this opportunity to share my experiences.

Sincerely,

S. Briand Achong

GREEN PATH

TECHNOLOGIES, Inc.

May 12, 2020

Senator Rosalyn H. Baker
Chair, Senate Commerce, Consumer Protection and Health committee
Hawai'i State Capitol
415 S. Beretania Street #231
Honolulu, HI 96813

Aloha Respected Senator and Members of the Board,

Sub: Letter of Support for Nomination of Paul Alejado for Contractor license Board

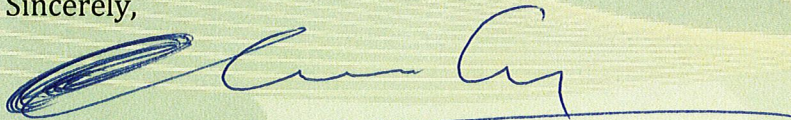
This is a letter of support and recommendation for Paul Alejado, President of NOA Pacific Construction Inc (NOA).

My association with Paul and NOA dates to 2007, since our incorporation in the State of Hawaii as a licensed contractor for Solar Systems. We have subcontracted some of our General Building Construction work to NOA with excellent results. During our work, I had the pleasure to closely interact with Paul and his crew at NOA and always found them providing service of very high quality and dedication. Paul's work always included attention to detail and proactive collaboration to reduce cost and deliver high quality workmanship. He always took responsibility and pride in his work and our local community. It would be noteworthy to mention here that subcontracting a portion of our work to NOA was always rewarded with strong delivery and commitment. Paul always kept his promises and even took losses for sake of completing a project in time and under budget.

Paul is the kind of contractor that Hawaii's construction industry needs to uplift the standards and maintain high morale and personal responsibility. It would be apt to have contractors like Paul appointed to the Contractor's Licensing Board which in turn would ensure high contractor standards and personal integrity.

Paul is a very humble person and is well respected by his workers, business associates, friends, and family. I have observed Paul working side by side with his workers on site and carrying everyone together as a team. Paul and his family are constant visitors to our Company Christmas Party every year. I look forward to continuing our business and friendship with Paul and wish that he can offer his best services to the State of Hawaii.

Sincerely,



Charles Chacko
President

Bristol



CONSTRUCTION SERVICES, LLC

May 10 2020

DCAA

Senator Rosalyn H. Baker
Chair, Senate Commerce, Consumer Protection and Health committee
Hawai'i State Capitol
415 S. Beretania St #231
Honolulu, HI 96813

RE: Nomination of Paul Alejado for Contractor license Board.

Aloha Senator and members of the Board,

This is a recommendation for Mr. Paul Alejado President and CEO of Noa Pacific. Over the past 18 years. I have been in various positions and seen the growth of Noa Pacific. Whither in the field as a Project manager overseeing the Quality work Paul has performed with Quality and delivering on time projects.

One of the qualities you will find in Paul is a strong desire to do his very best in everything he does. Paul's desire to do outstanding work for the shows in his attention to detail. Our projects have benefited from Paul's vast experience and Knowledge of General Contracting. As General Manager I work on the business end of Contracting and finding an Honest contractor that has the highest integrity in the contracting world is a valued commodity. Standing by your word (contracts) keeping promises are a rarity these days. Paul is definitely a good person to have on your board. Paul knows the business from the hard work, skills, experience and business dealings.

On a personal side Paul has been committed to his family, community and employees. This shows in all he does from being a great husband, father, coach and volunteer. Paul seeks ways to better himself and others. As I stated prior on Paul's qualities the one that I see best is his ability to work with people. His humble nature shows in his ability to work through all situations. Willing to seek knowledge to better himself his company and others.

Respectfully,

Shelton Lee Choy

Shelton Choy
Sr Program Manager
Bristol Construction Services

DCCA
Hawaii State Contractor License Board
King Kalakaua Building
335 Merchant Street, Rm 301
Honolulu, HI 96813

May 10, 2020

GM695 Questionnaire Response, Submitted by Paul Alejado

(1) Why do you want to be a member of the Board?

I want to serve the board to give back to the community, the construction industry, and to the State of Hawaii that has enabled me to provide and support my family. Additionally, I would like to be able to qualify applicants and bring uniformity to the construction industry.

(2) What do you perceive are the roles and responsibilities of a member of the Board?

I perceive the roles and responsibilities of a board member is to utilize their expertise and experience to qualify or disqualify subject applicants; along with ensuring that our processes are current and consistent.

Being on the Licensing Board has always been a goal of mine that I am so honored to have the opportunity to be considered. I believe that as a board member, although it may change over time, will be to use my knowledge, experience, and reliability to review applications and hear testimony from individuals on why they should obtain their license, then taking that information and being a part in the decision making process. Another responsibility that I believe a board member should have is to be vocal and not afraid to have difficult conversations when there is conflict to come to a resolution. Some other responsibilities that I also foresee would be to attend meetings regularly and ensuring that "WE" as a board are following the proper procedures and protocols, staying up to date and making the right changes when/if necessary.

(3) In what ways do you feel that you can help protect the consumer?

I feel I can help protect consumers by making sure anyone applying for a license meets and has the qualifying experience required to obtain a contractor's license.

Helping protect the consumer in the construction industry is so imperative because of the dangers of this line of work. I feel that I can protect the consumer by thoroughly reviewing all applicants and ensuring that not only do

they meet the licensing needs, but also have the qualifying experience to obtain a contractor's license.

- (3) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

I have been in the construction industry for over 34 years I have worked for and worked with many companies. I have seen some work the right way while others work in the gray area. Through the years, I have found success in completing many complicated and challenging projects without sacrificing integrity and quality workmanship. These projects have increased my knowledge and experience in the contracting trade that I feel will greatly benefit me as a member of the board.

I started in the construction industry from being a Laborer and working my way to the carpenter's ranks, Foreman, Supervisor, then moved to the management side as an Estimator/Project Manager. I acquired my B General Contractors License in 2003 where I formed my company Noa Pacific Construction, Inc.

- (5) What do you hope to accomplish during your term of service?

I hope to be able to serve as a board member and give back to the community and construction industry by ensuring that qualified applicants are receiving the opportunities to acquire and engage in licensee work.

I hope my tenure on the licensing board will allow me learn and grow as an entrepreneur because I truly believe that no matter how much experience someone can have, there is always more to learn. I also hope that during my term of service I am a part of a community who helps set up the construction industry and our future generations for continued success by supporting qualified contractors with their appropriate license.

- (6) Name three qualities that best describe you and how these qualities will benefit the Board.

Honesty, integrity and experience. I will serve as a board member with the same approach as I run my business and raise my family.

Integrity, Dedication, and Experience is what I bring to the table. Integrity is not only being honest and truthful, but also doing the right thing whether it

benefits you or not. Being able to ask the hard questions and ensuring that all applicants not only have a fair and equal opportunity, but to ensure that all other board members are being held to the same standard as well. Being dedicated to this board means that I will continue to make this a priority and be committed to all obligations that is required, even if it means, long hours and taking work home with me. Lastly, having over 34 years of experience will help in vetting applicants and their qualifications to verify that they are meeting the licensing requirements.

- (7) Name a previous experience you've had that will be beneficial as a Board member.

A previous experience I had to deal with was correcting a home renovation project that was started and not completed by an unlicensed individual. Seeing the elderly homeowner suffering a great financial loss and having to redo the incorrect work was heartbreaking. As a board member with many years of experience, I will be able to help the community by making sure licensed applicants are qualified as help protect the community against unlicensed activity.

- (8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

I don't foresee any conflict of interest arising during my tenure as a board member, and if something should arise I would definitely bring it to the attention of the executive officers and rectify the situation.