

Rusnell Pascual-Kestner

OBJECTIVE:

Seeking an opportunity to serve on the Hawaii State Council on Mental Health as a mandated representative on behalf of the Department of Human Services, Division of Vocational Rehabilitation.

EMPLOYMENT

DHS – Division of Vocational Rehabilitation

April 2014 to present

Staff Services Office

VR Assistant Administrator & Program Specialist (Data)

- Acting VR Assistant Administrator (VRAA) since October 2018 and concurrently duties as the Program Specialist (Data) respectively
 - Assist the VR Administrator in statewide planning and organization by providing information and input in administrative meetings, retreats and supervisor conferences
 - Implement and coordinate with the VR Administrator agency-wide staff development utilizing Renee Brown: Dare to Lead framework of BRAVING while strategically integrating DHS' Mission and Vision (THRIVE), incorporating Ohana Nui framework, and maintaining DVR's mission to provide the best services to participants to build workforce parity in Hawaii
 - Assists the VR Administrator in statewide administration in directing and coordinating statewide programs
 - Assist the VR administrator in maintaining and establishing extensive personal relationships with other agencies and develop and coordinate services and by coordinating the functions of the staff services office concerning policy and program planning, development and evaluation and compliance with laws, rules and regulations, policies and procedures to carry out and accomplish the mission, goals and objectives of the division
 - Provide direct support and guidance to agency program specialists to carry out the organizational operations of the Division such as human resource, state unified plan, strategic plan, policy and procedures, case management and IT systems, contracts, budget, quality assurance, engage in mandated councils and submit mandated state and federal reports
- Program Specialist (Data) since April 2014
 - Responsible for the Division's maintenance and upgrades of all IT systems and initiative as Data Program Specialist and actively participates in 3 standing DHS IT committees
 - Serves as liaison to the department's IT Office on behalf of the Division
 - Complete, validate, and submit three federal reports: RSA-113, RSA-911, and ETA-9169
- VR Counselor and 2007 to 2013
 - TA VR Supervisor Supervised and provided support and guidance, and direction to the section clerical, VR counselors, and Teachers for the Older Blind Program at Services for the Blind Counseling Section.

Rusnell Pascual-Kestner

- Certified, managed, and coordinated service delivery of most significantly disabled participants in preparing, obtaining or maintaining employment
- Maintained a high level of standard by meeting the section's quantifiable and qualitative performance measures
- Developed and coordinated job club duties, ensuring consumers are actively seeking employment while fostering great relationships with employers in the community
- VR counselor exclusively assisting students with disabilities transitioning from high school to employment
- Served as liaison to the DOE's central district serving six high schools
- Performed collateral duties for two years mainly to coordinate participants coming off the Order of Selection waitlist through the Work Strides Project

DHS – Med-Quest Division

November 2005 to April 2007

Eligibility Branch

Eligibility Worker II

- Managed a high volume of ongoing cases as well as processed timely Quest and Medicaid applications
- Exceed employer expectations on Performance Appraisal System as a junior employee on all performance benchmarks

EDUCATION

M.S. Rehabilitation Counseling, 4.0 GPA, San Diego State University, San Diego, CA.

B.A. Justice Administration, 3.4 GPA, Hawaii Pacific University, Honolulu, HI

SPECIALIZED TRAINING & PARTICIPATION

One Share Future (OSF)

March 2019 to present

Trained Support Service Provider

April 2016

National Rehabilitation Leadership Institute (NRLI)

October 2014

National Federation of the Blind (NFB) Leadership Seminar

Dec. 2010 & Feb. 2011

Ho'opono New Visions Program Employee Graduate

October 2007

CERTIFICATION

Certified Rehabilitation Counselor (CRC #00113439)

March 2010 to present

Commission on Rehabilitation Counselors Certification (CRCC)