
A BILL FOR AN ACT

RELATING TO THE ACCESS HAWAII COMMITTEE.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that state on-line
2 services and the means of conducting business over the Internet
3 have dramatically changed over the years. In order to better
4 serve the public and businesses, the State must be in alignment
5 with current practices of departments and agencies that now use
6 multiple internet services. The purpose of this Act is to give
7 departments more flexibility to deliver digital services to the
8 public; to better coordinate activities of multiple Internet
9 services used by the state; and to take full advantage of new
10 technologies and portal services available on the evolving
11 Internet.

12 SECTION 2. Chapter 27G, Hawaii Revised Statutes, is
13 amended to read as follows:

14 **"CHAPTER 27G**

15 **ACCESS HAWAII COMMITTEE**

16 [+]§27G-1[+] **Definitions.** As used in this chapter, unless
17 the context otherwise requires:

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1 "Committee" means the access Hawaii committee.

2 "Government agency" means any government agency that
3 stores, gathers, [~~or~~] generates public information, or provides
4 services, including all branches of government, all executive
5 departments, boards, and commissions of the State or counties,
6 and all public corporations created by the legislature.

7 "Internet" means the global information system that is
8 logically linked together by a globally unique address space
9 based on the internet protocol (IP), or its subsequent
10 extension; and that is able to support communications using the
11 transmission control protocol/internet protocol (TCP/IP) suite,
12 or its subsequent extension, or other IP-compatible protocols;
13 and that provides, uses, or makes accessible, either publicly or
14 privately, information to users.

15 "Internet [~~portal~~] portals" or "portals" means the State's
16 centralized electronic information system by which public
17 information [~~is~~] and services are provided via [~~dial-in modem or~~
18 ~~continuous link to the public through subscriptions.~~] the
19 internet.

20 "Portal [~~manager~~] provider" means the [~~entity~~] entities or
21 [~~person~~] persons engaged to provide content or services and

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1 manage [~~and operate the internet~~] or support activities on the
2 [~~internet portal on behalf of the State.~~] portals.

3 "Value added electronic services" means services, including
4 but not limited to:

5 (1) Providing periodic, continual, and ongoing access to
6 information maintained by a government agency without
7 requiring separate requests for information as it is
8 created;

9 (2) Compiling data or performing other research services;

10 (3) Permitting the electronic filing of reports, renewals,
11 or application; or

12 (4) Enabling the transaction of business over the internet
13 [~~portal.~~] portals.

14 [H]§27G-2[H] **Charges for services.** Any law to the
15 contrary notwithstanding, government agencies may charge for
16 value added electronic services provided through the [~~portal~~
17 ~~manager.~~] internet portals.

18 **§27G-3 Access Hawaii committee; establishment; membership;**
19 **chairperson.** (a) There is established within the department of
20 accounting and general services, the access Hawaii committee.
21 The provisions of section 26-34 shall not apply to the
22 committee.

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1 (b) The committee shall consist of not more than fifteen
2 voting, ex officio members, or their designated representatives,
3 as follows:

4 (1) The comptroller;

5 (2) The administrator of the state procurement office;

6 (3) The director of the office of information practices;

7 (4) The directors of not more than three government
8 agencies appointed by the governor using or planning
9 to use the services of the [~~portal manager;~~] internet
10 portals;

11 (5) The administrative director of the courts;

12 (6) A representative of the Hawaii state senate appointed
13 by the president of the senate;

14 (7) A representative of the Hawaii state house of
15 representatives appointed by the speaker of the house
16 of representatives;

17 (8) The chief information officers of the four counties;
18 and

19 (9) The chief information officer.

20 (c) The chief information officer or the chief information
21 officer's designee shall serve as the chairperson of the
22 committee.

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1 ~~[f]~~§27G-4~~[t]~~ **Duties of the committee.** The committee shall
2 provide oversight of the ~~[portal manager,]~~ internet portals,
3 including:

4 (1) Review of the annual strategic plan and periodic
5 reports on existing and potential new applications and
6 services submitted by the portal ~~[manager,]~~ providers
7 and agencies;

8 (2) Review and approval of all charges to portal users~~[,]~~,
9 except where other statutes set such fees;

10 (3) Review and approval of service ~~[level]~~ agreements
11 negotiated by government agencies ~~[with the portal~~
12 ~~manager,]~~ for services provided through the internet
13 portals;

14 (4) Review of the annual financial reports and audit of
15 the portal ~~[manager,]~~ providers;

16 (5) Review of annual customer satisfaction surveys
17 conducted by the portal ~~[manager,]~~ providers; and

18 (6) Review of performance measures of the portal
19 ~~[submitted as part of the service management plan for~~
20 ~~portal-wide indicators and application specific~~
21 ~~indicators.]~~ providers.

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1 **§27G-5 Annual report.** The committee shall submit an
2 annual report to the governor and the legislature, no later than
3 twenty days prior to the convening of each regular session, on
4 the operations of the [~~portal.~~] portals. The annual report
5 shall include the portal [~~manager's~~] providers' annual financial
6 reports[~~-~~] as related to operations of the portals.

7 **§27G-6 Access Hawaii committee special fund.** There is
8 established in the state treasury the access Hawaii committee
9 special fund, into which shall be deposited fees collected by
10 the office of enterprise technology services for the purpose of
11 supporting the access Hawaii committee. The chief information
12 officer may appoint a portal program manager exempt from chapter
13 76, which may be funded by the access Hawaii committee special
14 fund. Expenditures from the access Hawaii committee special
15 fund shall be approved by the access Hawaii committee; provided
16 that information on income and expenditures shall be subject to
17 legislative review and oversight in each budget submittal from
18 the department of accounting and general services."

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1 SECTION 3. Statutory material to be repealed is bracketed
2 and stricken. New statutory material is underscored.

3 SECTION 4. This Act shall take effect upon its approval.

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INTRODUCED BY: 

6

BY REQUEST

JAN 21 2020

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Report Title:

Access Hawaii Committee

Description:

Gives agencies more flexibility and online options to provide enhanced digital services to the public in order to better serve the public and businesses.

JUSTIFICATION SHEET

DEPARTMENT: Accounting and General Services

TITLE: A BILL FOR AN ACT RELATING TO THE ACCESS HAWAII COMMITTEE.

PURPOSE: To give agencies more flexibility to deliver digital services to the public; to better coordinate activities of multiple Internet services used by the State; and to take full advantage of new technologies and portal services available on the evolving Internet.

MEANS: Amend chapter 27G, Hawaii Revised Statutes.

JUSTIFICATION: State internet services and the conduct of business have evolved over the years. In order to better serve the public and businesses, the State must be in alignment with current practices of internet services being provided by the various state agencies. The changes in the statute will give agencies more flexibility in providing digital services to the public, while ensuring internet access points for everyone in order to reduce the digital divide.

Impact on the public: This bill provides increased accessibility for the public, encourages competitive prices, and ensures reasonable charges for the businesses and constituents, and an enhanced customer experience.

Impact on the department and other agencies: This bill provides flexibility for agencies in providing internet services to the public.

GENERAL FUND: None.

OTHER FUNDS: None.

PPBS PROGRAM
DESIGNATION: AGS 131.

OTHER AFFECTED
AGENCIES: None.

EFFECTIVE DATE: Upon approval.