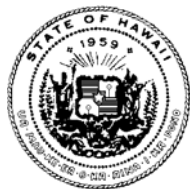


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DEPUTY DIRECTOR

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DEPARTMENT OF HUMAN SERVICES
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March 25, 2019

TO: The Honorable Senator Jarrett Keohokalole, Chair
Senate Committee on Technology

The Honorable Senator Rosalyn H. Baker, Chair
Senate Committee on Commerce, Consumer Protection, and Health

FROM: Pankaj Bhanot, Director

SUBJECT: **SCR 175/SR 142 - REQUESTING THE STATE TO CONVENE AN ARTIFICIAL
INTELLIGENCE ADVISORY COMMITTEE TO INVESTIGATE HOW TO
IMPLEMENT, DEVELOP, AND REGULATE ARTIFICIAL INTELLIGENCE IN THE
STATE.**

Hearing: Wednesday, March 27, 2019 9:00 a.m.
Conference Room 229, Capitol

DEPARTMENT'S POSITION: The Department of Human Services (DHS) supports the intent of this resolution.

DHS supports the effort to plan an Artificial Intelligence (AI) strategy for the state that would include investment to train future and current members of the workforce to become AI literate and proficient. From a human services workforce perspective, strategic implementation of a robust AI program with the right tools may be able to assist in addressing high turnover rates by easing administrative burdens that take workers out of the field to complete necessary paperwork. From a client's perspective, with certain rules based automated services, there will be less error, and less wait or delay time to apply or re-new program eligibility. From an administrative perspective, it is imagined that oversight and

compliance tools will be more refined for earlier detection of problems, ability to better manage resources, and an improvement of predictive analytics based upon existing data.

PURPOSE: Requests the state to convene an advisory committee to investigate how to implement, develop, and regulate artificial intelligence in the State.

Thank you for the opportunity to testify on this resolution.

SR-142

Submitted on: 3/26/2019 4:43:03 PM

Testimony for TEC on 3/27/2019 9:00:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
De MONT R. D. CONNER	Testifying for Ho'omanapono Political Action Committee (HPAC)	Support	Yes

Comments:

WE STRONGLY SUPPORT THIS RESOLUTION!