

DAVID Y. IGE  
GOVERNOR  
STATE OF HAWAII

JOSH GREEN  
LT. GOVERNOR  
STATE OF HAWAII



JOBIE M. K. MASAGATANI  
CHAIRMAN  
HAWAIIAN HOMES COMMISSION

WILLIAM J. AILA, JR.  
DEPUTY TO THE CHAIRMAN

**STATE OF HAWAII  
DEPARTMENT OF HAWAIIAN HOME LANDS**

P. O. BOX 1879  
HONOLULU, HAWAII 96805

TESTIMONY OF JOBIE M. K. MASAGATANI, CHAIRMAN  
HAWAIIAN HOMES COMMISSION  
BEFORE THE HOUSE COMMITTEE ON WATER, LAND, & HAWAIIAN AFFAIRS  
HEARING ON JANUARY 25, 2019 AT 10:35AM IN CR 423

**HB 259 RELATING TO THE HAWAIIAN HOMES COMMISSION ACT**

January 24, 2019

Aloha Chair Yamane and members of the Committee:

Thank you for the opportunity to testify on House Bill 259. This bill requires the Department of Hawaiian Home Lands (DHHL) to digitize its applicant, beneficiary, and lessee records. The Department supports the intent of this measure as long as it doesn't affect the priorities identified in the Governor's Executive Budget request.

DHHL began implementing an electronic document imaging system in June 2013 that converted applicant and lessee records to digital media. Staff training is planned over the next few months to allow neighbor island offices to have access to DHHL's electronic record system. This will significantly improve accessibility for DHHL's neighbor island offices and inquiry response times. The primary purpose of the document management system is to easily store, access, track, and share documents from a secure and central location. The goal is to provide better customer service and create a more efficient use of staff time. It will also allow for the preservation of the original documents.

DHHL will also launch a new Contact Center to improve the beneficiary experience and agency efficiency. The Contact Center will utilize two platforms, which will function as a database management tool with case tracking mechanisms and assist in call response times to beneficiaries.

Finally, DHHL is in the beginning stages of looking to integrate GIS into its day-to-day operations. These existing efforts that are underway should begin to address what is requested in this bill.

Thank you for your consideration of our testimony.



Ke One O Kakuhihewa

O'ahu Council - Association of Hawaiian Civic Clubs

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BENTON KEALII PANG, PH.D.,  
PELEKIKENA



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REP. RYAN I YAMANE AND REP. CHRIS TODD  
COMMITTEE ON WATER, LAND & HAWAIIAN AFFAIRS

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Aloha e Rep. Ryan I Yamane and Rep. Chris Todd  
Committee on Water, Land & Hawaiian Affairs,

I offer the following comment for **HB259**. The Department of Hawaiian Homelands (DHHL) has been chronically underfunded. The purpose of Article XII, Section I of the Hawai'i State Constitution states:

"The legislature shall make sufficient sums available for the following purposes:

- 1) Development of home, agriculture, farm and ranch lots;
- 2) Home, agriculture, aquaculture, farm and ranch **loans**;
- 3) **Rehabilitation projects...**
- 4) **The administration and operating budget** of the department..."

Until legislature and the Governor can fully fund DHHL to at least \$50M, there will always be deficiencies in operations such as described in HB259.

*Ke One O Kakuhihewa-O'ahu Council is a member of the Association of Hawaiian Civic Clubs with 25 clubs on the island of O'ahu.*

Sincerely,

Benton Kealii Pang, Ph.D., Pelekikena

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**HB-259**

Submitted on: 1/23/2019 7:13:30 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Doreen Gaspar	Napualei o Hina	Support	No

Comments:

We beleive this will be a great tool for DHHL ,concerning our homestead records and DHHL in general.

**HB-259**

Submitted on: 1/23/2019 6:54:42 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Stephanie Lauifi	Kalamaula Homesteaders Association	Support	No

Comments:

**HB-259**

Submitted on: 1/23/2019 6:55:50 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Faataatia Lauifi Sr.	Makakuoha Cooperative	Support	No

Comments:

**HB-259**

Submitted on: 1/23/2019 6:24:54 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Faith Tuipulotu	Individual	Support	No

Comments:

**HB-259**

Submitted on: 1/23/2019 6:56:31 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Shaye K Lauifi	Individual	Support	No

Comments:

**HB-259**

Submitted on: 1/23/2019 6:57:22 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Faataatia Lauifi Jr	Individual	Support	No

Comments:



**HB-259**

Submitted on: 1/23/2019 7:14:44 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Doreen Gaspar	Individual	Support	No

Comments:

We beleive this will be a great tool for DHHL ,concerning our homestead records and DHHL in general.

**HB-259**

Submitted on: 1/23/2019 7:23:19 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Irene Kaahanui	Individual	Support	No

Comments:

Absolutely in support of this bill HB259

**HB-259**

Submitted on: 1/23/2019 8:57:27 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Rosie F Davis	Individual	Support	No

Comments:

Aloha

I Strongly support HB 259, and ask for your support/  
Mahalo nui

**HB-259**

Submitted on: 1/23/2019 9:05:41 PM

Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Heli Silva Ducaroy	Individual	Support	No

Comments:

**HB-259**

Submitted on: 1/23/2019 9:24:23 PM

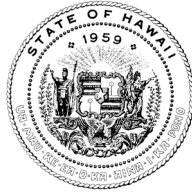
Testimony for WLH on 1/25/2019 10:35:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Rollanda Faraon	Individual	Support	No

Comments:

I strongly support the creating of the digitize files/database.

DAVID Y. IGE  
GOVERNOR



DOUGLAS MURDOCK  
CHIEF INFORMATION  
OFFICER

**OFFICE OF ENTERPRISE TECHNOLOGY SERVICES**

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**LATE**

Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the

HOUSE COMMITTEE ON WATER, LAND, AND HAWAIIAN AFFAIRS  
Friday, January 25, 2019

HOUSE BILL NO. 259  
RELATING TO THE HAWAIIAN HOMES COMMISSION ACT

Dear Chair Yamane, Vice Chair Todd and members of the committee:

The Office of the Enterprise Technology Services (ETS) supports the intent of House Bill No. 259, Relating to the Hawaiian Homes Commission Act, which requires the Department of Hawaiian Homes Lands to digitize its applicant, beneficiary, and lessee records as long as it doesn't affect the priorities identified in the Governor's Executive Budget request.

ETS has been collaborating with the Department of Hawaiian Homelands on projects underway that would organize and make beneficiary information eventually accessible through a database. We will continue to provide governance and technological guidance on the project.

ETS looks forward to continuing to work with the Department of Hawaiian Homes Lands in improving access to its beneficiary information.

Thank you for this opportunity to provide testimony on this bill.