

EXECUTIVE PROFILE

Associate Chief Nurse for the Geriatric Extended Care Services at the Veterans Affairs Pacific Island Health Care (VAPIHCS). Supervise and provide oversight to the Community Living Center (CLC), Hospice Unit, Community Nursing Home (CNH) and State Veterans Home (SVH) programs. Direct responsibility over the programs that follow under Geriatric Extended Care which include Geriatric Evaluation and Management, Home Base Primary Care, Homemaker Home Health Aide, Community Adult Day Health, Non-Institutional, Respite Program and Hospital in Home.

Responsible to develop and update policies, procedures, strategic plans and management briefings. Serves as the facility Geriatric lead, this role requires detailed analyses of clinical indicators in Long Term Care and Joint Commission Standards. Develops action plans to improve outcomes when outcomes are below the national means. Serves as the Staffing Methodology Coordinator. Annually educates and facilitates Unit based panels in all areas of the medical center coordinates panel presentations to Leadership for review and approval. Serves as the lead, reviews Unit panel presentations, determines facility nursing hours per patient day for each unit.

In addition, collateral position Nurse Manager for the VA-PIHCS Community Living Center. It is a 60-bed short-term rehabilitation, palliative/hospice, respite and long-term care facility. Supervise 60 employees and interdisciplinary staff (RN's, LPN's and NA's). Oversee clinical operations, admissions, medical and health services, budgetary concerns and employees. Nurse Manager is on-call 24hours/day, 7 days a week for any facility issues. Maintains and develops standards, policies, programs and operating procedures according to Veterans Administration regulations.

SKILLS

- Leadership/communication Skills
- Self-motivated
- Organizational Skills
- Workflow planning
- Facility Management
- Organizational Improvement
- Cost Reductions
- Quality Management
- Skills Development
- Staffing Expert
- Problem Resolution
- Budget VERA Analysis
- Veteran Centered Care
- Team Leadership

CORE ACCOMPLISHMENTS

- Leadership communication skills, Fast Learner Self-motivated, Workflow Planning, Organizational Skills Problem Resolution, Quality Management Facility Management, Staff Development, Organizational Change Implementation, Staffing Expert, Organizational Improvement and Team Leadership.
- Staff Development: Mentored and coached clinical managers, new graduate's nurses, medical support assistants to clinical and administrative roles.

- Operations Management: Implemented Staffing Methodology, a National Administrative staffing plan.
- State Veterans Home Coordinator and Lead Surveyor for
- Improved facility performance with the development and implementation of multiple System Re-design programs: Falls Reduction, Wound Pressure Ulcer Prevention, Restraint Free, Purposeful Rounding and Facilitation of Admission Process.
- Quality Improvement in Long Term Standards according to Long Term Care Institute, Total Joint Commission, and Office of Inspector General.
- Standardized education for the facility nursing staff.
- Outstanding clinical skills in assessing what is needed, recommending sensible solutions and effectively motivating staff to implement them in a spirit of collaboration.
- Active member of the following VAPIHCS Committees: Quality Process Improvement Committee, GREC Monthly Performance Improvement Committee Meeting, Emergency Preparedness Committee, Environment of Care Committee,
- Cultural Transformation Committee, Water Committee, Patient Care Services, Code Blue Committee, Safety Committee, Nurse Executive Board and Director Committee Meetings.

PROFESSIONAL EXPERIENCE

NOVEMBER 2012 – PRESENT

ASSOCIATE CHIEF NURSE - GERIATRIC EXTENDED CARE/COMMUNITY LIVING CENTER NURSE MANAGER, VETERANS ADMINISTRATION PACIFIC ISLAND HEALTH CARE

- Responsible for the Geriatric Extended Care Service Line.
- See above for description of job functions.

**SAFE PATIENT HANDLING COORDINATOR/CHAMPION,
VA-PACIFIC ISLAND HEALTH CARE, COMMUNITY LIVING CENTER**

- Coordinate with facility leaders to implement and maintain the Safe Patient Handling Program (SPH).
- Evaluation of the SPH program quarterly and yearly.
- Coordinate facility equipment evaluation and selection process for current and future needs.
- Collaborate and participate with facility multidisciplinary team.
- Promote use of SPH tools, practices, equipment and devices.
- Coordinate and collaborate the implementation of ceiling lift project.
- Oversee all aspects of logistics in the supply and maintenance of inventory, par levels and accountabilities related to SPH program.
- Assist with Nursing excellence program as needed.
- Development and implementation of Long Term Care Survey Plan of Correction. Including development of audit tools and analysis of data for report.

**DIRECTOR OF NURSING FOR MALAMA OHANA EAST (MONARC),
KAISER PERMANENTE- MOANALUA**

- Direct and oversee the standards of nursing practice and compliance of Federal and State regulations.
- Work with the interdisciplinary team to develop and implement patient care protocols.
- Evaluate and process workers compensation claims with risk management according to Kaiser's policy and procedure.
- Primary lead person to develop and implement Safe Patient Handling Program.
- Review and revise policy and procedures
- Coordinate, direct and evaluate the resident care daily.
- Oversight of staff performance, performance evaluation, coaching and counseling.
- Maintain budgetary goals and reduce costs.

**ADMISSION INTAKE COORDINATOR/QA NURSE,
POHAI NANI GOOD SAMARITAN**

- Admission Nurse for SNF unit. Evaluates and assess residents for admission.
- Lead person to facilitate State QIS survey preparedness.
- Provides management coverage for Director of Nursing as needed.
- Provided coverage for Director of Nursing position for month of June 2011 and currently.
- Provided leadership with 2010 State survey, submitting and implementing plan of correction to state.
- Quality coordinator to collect data and report to quality assurance meetings.
- MDS/RAI Coordinator, Malama Ohana (Kaiser Permanente, Moanalua)
- Coordinates and Completes MDS/RAI Process.
- Infection Control Nurse, monitors residents for infections, collaborates with MD's and staff. Monitor's immunization status for each resident.
- Wound Nurse, monitors and evaluates wounds, collaborates with MD's on treatments. Educated and supervised staff on wound treatments.
- Quality Assurance Committee, reported on a monthly basis infection and wound findings,
- Quality Intake and Coordinator for preparation of state/federal survey process. Preparation for JCAHO.

**MDS COORDINATOR,
POHAI NANI GOOD SAMARITAN**

- Coordinates and completes MDS/RAI process. Review for completion and validity of entire process. Complete RAPS within designated time.
- Collaborate with physicians, family and team regarding weekly care plan meetings and ensure care plans are updated. Review treatments and medications to avoid any unnecessary needs. Provide coverage for Rehab Admission Coordinator and DON as assigned.
- Facilitated and lead yearly state survey process. Supervised staff and educated on State/Medicare policies.
- Facilitated and Managed Quality Assurance Program for care center.

STAFF DEVELOPMENT, INFECTION CONTROL NURSE,

POHAI NANI GOOD SAMARITAN

- Develop, implement and educate various levels of staff according to company policy and procedures. Organize and coordinate Safety and Mandatory in-service fairs yearly. Manage Infection Control program, collecting data, following up with abnormal labs, monitoring residents at risk for infections and initiate care plan for residents with infection control issues. Established supervised Wound management program, implementing guidelines and increased standard of care for the residents. Conduct pre-employment Physical Agility Screening on all new employees according to Good Samaritan policy and procedure.
- Coordinated and implemented “No lift program” in facility.
- Supervised staff during normal operations and when DON is away.
- Facilitated and lead yearly state survey process. Supervised staff and educated on State/Federal Medicare policies.

REGISTERED NURSE II,

URGENT CARE NURSE STRAUB MILILANI URGENT CARE

- Provide direct patient care in an ambulatory care setting. Triage according to acuity and assist MD in various functions.

CARDIOLOGY CASE MANAGER,

PALO ALTO MEDICAL CLINIC, PALO ALTO, CA.

- Cardiology clinic nurse and case manager for congestive heart failure patients. Responsible for follow-up management, patient education, medication changes and outpatient assessment of congestive heart patients in collaboration with the cardiologist.

NURSE PRACTITIONER, CARDIAC SURGERY,

BAYSTATE MEDICAL CENTER, SPRINGFIELD MASSACHUSETTS

- Responsible for pre-op, follow-up, and management of post open heart surgical clients in the outpatient clinic. Performed physical assessments on pre- and post operative clients, provided education on recovery, activities, and management of medications related to open-heart surgery.

CLINICAL LIAISON NURSE, CARDIAC SURGERY,

BAYSTATE MEDICAL CENTER, SPRINGFIELD MASSACHUSETTS

- Responsible for client education pre-operatively and post-operatively and follow-up management in the outpatient cardiac surgery clinic..

WELLNESS NURSE,

APPLEWOOD AT AMHERST, AMHERST MASSACHUSETTS

- Staffed the Wellness Center and provided weekend assessment and management of resident health problems. Promoted health and wellness activities in this private retirement community.

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**GRADUATE TEACHER ASSISTANT,
UNIVERSITY OF MASSACHUSETTS, AMHERST, MASSACHUSETTS**

- Tutored and assisted nursing professors and students in clinical assessment skills and educational software.

**REGISTERED NURSE, CRITICAL CARE,
KUAKINI MEDICAL CENTER, HONOLULU, HAWAII**

- Charge Nurse Team leader and preceptor for new staff. Provided direct patient care to critical care patients, assessment, nursing interventions and documentation, vital signs monitoring, cooperated with other interdisciplinary teams in enhancing patient care.

EDUCATION

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Masters of Science Degree
Family Nurse Practitioner, Nursing
University of Massachusetts, Amherst

Bachelor of Science Degree
Nursing
Hawaii Pacific University
Honolulu, Hawaii

Associate of Arts Degree,
Finance
Windward Community College
Kaneohe, Hawaii

ACADEMIC HONORS
Sigma Theta Tau Inc.
International Honor Society of Nursing
Beta Zeta Chapter, University of Massachusetts
Grade Point Average: 4.0

LICENSURES / CERTIFICATIONS

- Registered Nurse, Hawaii
- Advance Practice Nurse, Hawaii.

REFERENCES

Upon Request