GOV. MSG. NO. 510

Dansen K. K. Carvalho
Dansen's Auto Repair and Towing, Inc.

Professional Summary
Master Technician with over years experience as the owner and operator of a Complete Auto Repair Shop. Over years in the automotive field.

Work Experience
Owner 1996 to present
Dansen's Auto Repair and Towing, Inc.

- Provides constant dedication to quality and accuracy to assure jobs are completed timely and correctly
- Commits to top quality work and excellent customer service
- Hires, trains and manages team members on all aspects of their job
- Maintains professional relationship with local businesses (e.g. NAPA, Snap On, Pacific Jobbers) and other nearby auto shops (e.g. Goodyear, DT Automotive)

Clerk to Mechanic
Leeward Auto Parts/Carquest Maili

- Sold and delivered parts to customers in the area
- Worked in the machine shop working on engines, heads, rotors and drums
- Handled all jobs beginning with diagnosing, writing up quotes, explaining jobs to customers and ending with completing the mechanical work

Certifications

- Master Technician (see attached for a list of ASE certifications)
- Parts Specialist
- Service Consultant
- Under Carriage Specialist

Awards

- 2008 NAPA ASE Technician of the Year for Hawaii
- 2014 NAPA ASE Technician of the Year for Hawaii
- 2018 NAPA AutoCare Center of the Year for Hawaii (first year ever awarded)

Community Support

- Offered through the University of Hawaii Foundation, created and funds The Dansen's Auto Repair Scholarship which covers the 1st year tuition in the Automotive Program at Honolulu Community College and Leeward Community College for students graduating from Waianae High School