
A BILL FOR AN ACT

RELATING TO THE DEPARTMENT OF HUMAN SERVICES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The auditor shall conduct a performance and
2 management audit of the disability determination branch of the
3 department of human services, and present findings and
4 recommendations to the legislature, as appropriate.

5 SECTION 2. The audit shall include an examination of the
6 management and operations of the disability determination branch
7 of the department of human services, including:

- 8 (1) Methods, procedures, and criteria used by the
9 disability determination branch to make eligibility
10 determinations, including an analysis of the rate of
11 denials for initial applications and the rates of
12 denials and approvals for those appealed applications;
- 13 (2) Factors contributing to the extended processing times
14 for disability eligibility applications and subsequent
15 determinations;
- 16 (3) Internal operations at the disability determination
17 branch, specifically with respect to any management



1 policies or directives that may influence staff to
2 make eligibility determinations quickly and without
3 thorough evaluation of applications and supporting
4 documentation; and

5 (4) Actual processing times for disability eligibility
6 applications.

7 SECTION 3. The auditor shall submit to the legislature a
8 report of its findings and recommendations, including any
9 proposed legislation, no later than twenty days prior to the
10 convening of the regular session of 2020.

11 SECTION 4. There is appropriated out of the general
12 revenues of the State of Hawaii the sum of \$ or so much
13 thereof as may be necessary for fiscal year 2019-2020 to conduct
14 a performance and management audit of the disability
15 determination branch of the department of human services.

16 The sum appropriated shall be expended by the office of the
17 auditor for the purposes of this Act.

18 SECTION 5. This Act shall take effect on July 1, 2050.



Report Title:

DHS; Disability Determination Branch; Audit; Appropriation

Description:

Requires the Office of the Auditor to conduct a performance and management audit of the Department of Human Services Disability Determination Branch. Appropriates funds. (SB492 HD2)

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