

A BILL FOR AN ACT

RELATING TO CONSUMER PROTECTION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. Section 481B-5.5, Hawaii Revised Statutes, is
- 2 amended by amending subsection (1) to read as follows:
- 3 "(1) Any return policies adopted by the merchant pursuant
- 4 to this section that limits the purchaser's ability to obtain a
- 5 refund shall not apply if the goods were damaged or defective
- 6 prior to the time of sale, unless the merchant was aware of the
- 7 damage or defect and notified the purchaser of the damage or
- 8 defect in writing prior to the time of sale. No warranty policy
- 9 adopted by a merchant in the State shall require a purchaser to
- 10 pay an additional fee to obtain a repair, replacement, or refund
- 11 for goods returned pursuant to the warranty."
- 12 SECTION 2. This Act does not affect rights and duties that
- 13 matured, penalties that were incurred, and proceedings that were
- 14 begun before its effective date.
- 15 SECTION 3. New statutory material is underscored.

SECTION 4. This Act shall take effect upon its approval.

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INTRODUCED BY:

JAN 1 7 2019

H.B. NO. 68

Report Title:

Merchandise; Returns; Unfair and Deceptive Trade Practices; Warranty Policy; Repair; Replacement; Refund

Description:

Prohibits a merchant from adopting a warranty policy that requires a purchaser to pay an additional fee to obtain a repair, replacement, or refund for goods returned pursuant to the warranty.

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