



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543
February 23, 2017

The Honorable Jill N. Tokuda, Chair
Senate Committee on Ways and Means
Twenty-Ninth Legislature
State Capitol
State of Hawaii
Honolulu, Hawaii 96813

Dear Senators Tokuda and Members of the Committees:

SUBJECT: SB 533 – Making an Appropriation for the Aging and Disability Resource Center.

The State Council on Developmental Disabilities (DD) **SUPPORTS SB 533**. The purpose of the bill is to provide funding to support the Aging and Disability Resource Center (ADRC).

The Council was a member of the State ADRC Advisory Board back in April 2006, as a result of the Executive Office on Aging (EOA) receiving a Federal grant to embark on establishing a one-stop single entry point for older adults and persons with disabilities. Since then, the project has established a one-stop center on the Islands of Hawaii, Kauai, and Maui, and is in the process of developing the Honolulu site. The Council has a Memorandum of Agreement between the Hawaii County Office of Aging, ADRC, which defines the partner roles and responsibilities related to services provided by ADRC and the Council.

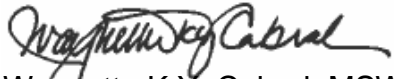
As a systems advocacy agency responsible for statewide planning, coordination, monitoring, evaluation, and advocacy on behalf of individuals with DD and their families, we support a streamlined and user-friendly process for older adults and individuals with disabilities to receive information and be able to navigate the service system to access services and supports. The Council, as well as individuals with disabilities, advocates, public and private service providers, and other stakeholders, need to be continually involved with the planning and implementation of the ADRCs. We believe identifying and engaging partnerships with all stakeholders will contribute to a seamless approach of accessing long-term services and supports in a manner that respects individual choice and desire, is person-centered, promotes independence and dignity, and provides individual control over the person's life.

The Honorable Jill N. Tokuda
Page 2
February 23, 2017

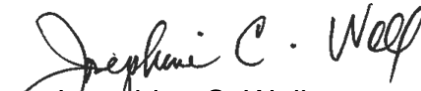
The Council defers to EOA regarding the appropriation amount needed to support the ADRC.

Thank you for the opportunity to submit testimony **supporting SB 533**.

Sincerely,

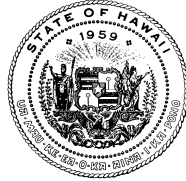


Waynette K.Y. Cabral, MSW
Executive Administrator



Josephine C. Woll
Chair

DAVID Y. IGE
GOVERNOR OF HAWAII



TERRI BYERS
DIRECTOR

VIRGINIA PRESSLER, M.D.
DIRECTOR OF HEALTH

STATE OF HAWAII
EXECUTIVE OFFICE ON AGING
NO. 1 CAPITOL DISTRICT
250 SOUTH HOTEL STREET, SUITE 406
HONOLULU, HAWAII 96813-2831
eoa@doh.hawaii.gov

Testimony in SUPPORT of SB0533
Making an Appropriation for the Aging and Disability Resource Center

COMMITTEE ON WAYS AND MEANS
SENATOR JILL N. TOKUDA, CHAIR
SENATOR DONOVAN M. DELA CRUZ, VICE CHAIR

Testimony of Terri Byers
Director, Executive Office on Aging
Attached Agency to the Department of Health

Hearing Date: February 23, 2017,
9:35 a.m.

Room Number: 211

- 1 **EOA's Position:** The Executive Office on Aging (EOA), an attached agency to the Department
- 2 of Health, supports this measure, provided that its enactment does not reduce or replace priorities
- 3 within the Administration's budget request.
- 4 **Fiscal Implications:** This measure appropriates funds in the amount of \$1,710,000 for FY18 for
- 5 the Aging and Disability Resource Center (ADRC).
- 6 **Purpose and Justification:** EOA notes that the appropriation in this bill is a priority of the Ige
- 7 Administration. Governor Ige's budget request proposes an increase of \$1,710,000 for EOA's
- 8 base budget for ADRC bringing the total to \$3,100,000. The ADRC helps individuals and their
- 9 families identify their long-term services and support needs based on a person centered process,
- 10 understand options including the publicly funded services such as Kupuna Care, and develop and
- 11 implement a comprehensive support plan. The request for an additional \$1.7 million will build
- 12 capacity for EOA and the four county based Area Agencies on Aging to operate their ADRC

1 sites, to implement and sustain statewide fully functional status in accordance with federal
2 requirements, and integrate participant directed supports as a function of the ADRC. During
3 SFY 2016, a total of 24,537 calls were made to the ADRC statewide, an 18% increase in call
4 volume from SFY 2015. The ADRC linked 7,254 older adults to publicly funded (federal and
5 state) long term services and supports.

6 Without additional ADRC funds, the ADRC sites will not be able to maintain fully functional
7 status, manage the anticipated increase in the volume of calls to the ADRC sites, or take on
8 additional responsibilities being considered on today's agenda, such as implementation of the
9 Kupuna Caregiver program as described in SB0534.

10 **Recommendation:** EOA favors an increase in the base budget for ADRC, but humbly requests
11 that SB0533 be advanced in the event that supplemental funding is necessary.

12 Thank you for the opportunity to testify.



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COMMITTEE ON WAYS AND MEANS
Senator Jill N. Tokuda, Chair
Senator Donovan M. Dela Cruz, Vice Chair

Thursday, February 23, 2017 9:35 A.M.
Conference Room 211

SB533, MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER

Good afternoon, Chair Tokuda, Vice Chair Dela Cruz, and members of the Ways and Means Committee.

Lanakila Pacific supports **SB533** to fund the Aging and Disability Resource Center which provides kupuna and individuals with disabilities with a single point of entry for information and long-term care options. The Honolulu ADRC, which was operationalized less than two years ago, continues to build capacity. Funding is necessary to fully realize the growing demand for services, and to provide training for the staff to deal with the increasingly complex needs of the senior population.

The Executive Office on Aging submitted its report on the effectiveness of the ADRCs in each county. A briefing on the data and its analysis would be helpful in understanding the areas in need of improvement.

Lanakila Pacific has served Hawaii's communities for over 77-years. As an Aging and Disability Resource Center service provider, Lanakila Meals on Wheels served more than 2,500 Hawaii kupuna last year. More than 45% of the kupuna who responded to our 2016 survey reported the meal they received from Lanakila Meals on Wheels was the only meal they ate that day. More than 50% reported our staff or volunteer was the only person they saw that day.

With the anticipated growth and demand to care for Hawaii's kupuna, we urge you to advance SB 533. Thank you for your consideration.

Respectfully submitted,

Marian E. Tsuji
President & CEO

Lori Lau
Director, Meals on Wheels



February 23, 2017 at 9:35 AM
Conference Room 211

Senate Committee on Ways and Means

To: Chair Jill N. Tokuda
Vice Chair Donovan M. Dela Cruz

Re: **Testimony in Support**
SB 533, Making an Appropriation for the Aging and Disability Resource Center

The Healthcare Association of Hawaii (HAH), established in 1939, serves as the leading voice of healthcare on behalf of 160 member organizations who represent almost every aspect of the health care continuum in Hawaii. Members include acute care hospitals, skilled nursing facilities, home health agencies, hospices, assisted living facilities and durable medical equipment suppliers. In addition to providing access to appropriate, affordable, high quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 20,000 people statewide.

We would like to thank the committee for the opportunity to **support** SB 533, which would provide an appropriation to continue their implementation of a statewide aging and disability resource center (ADRC) that ensures that the body is fully functional and serves as a single entry point for individuals and families seeking long-term supports and services. The ADRCs that have been established across the counties have proven to be an invaluable resource in streamlining access to long-term supports and services for our seniors and their caregivers. Ensuring adequate funding for this project is important because it will help to connect users with the full menu of services available in the continuum of care, in particular home- and community-based services that help seniors live more full, independent lives.

We humbly ask for your support on this matter. Thank you for your time and consideration of this matter.

TO : SENATE COMMITTEE ON WAYS AND MEANS
Senator Jill N. Tokuda, Chair
Senator Donovan M. Dela Cruz, Vice Chair

FROM: Eldon L. Wegner, Ph.D.,
Hawaii Family Caregiver Coalition (HFCC)

SUBJECT: SB 533 Making an Appropriation of \$1,710,000 in the 2017 and 2018 Budget years for the Aging and Disability Resource Centers (ADRC's)

HEARING: 9:35 AM Thursday, February 23, 2017
Conference Room 211, Hawaii State Capitol

POSITION: The Hawaii Family Caregiver Coalition **strongly supports SB 533** which proposes annual appropriations for the Aging and Disability Resource Centers in order for these centers to reach Federal recognition as fully functioning in all four counties of Hawaii.

RATIONALE:

I am offering testimony on behalf of the Hawaii Family Caregiver Coalition (HFCC), which is a coalition of agencies and individuals committed to addressing the needs of family caregivers and improving the ability of family caregivers to provide quality care for their frail and disabled loved ones.

- The request of \$1,710,000 for **ADRC development** in each budget year is also included in the Governor's budget. The funds will be distributed to each of the four counties to continue to implement the Executive Office on Aging's statewide plan to achieve fully functioning ADRC's in the four counties.
- These centers provide the one-stop access to families facing the crisis of disabling conditions to receive needs assessment, information and referral to programs and resources. The ADRC's in Hawaii have shown to be a significant help to families and our vulnerable elderly. Their development also includes many improvements to standardizing protocols and data collection, making possible closer monitoring of programs and systematic evaluation of outcomes.
- The ADRC's statewide are making strong progress for reaching federal recognition of meeting criteria for full-functioning. Maui was the first to reach this goal and has benefitted from additional Affordable Act funds, Medicare and Medicaid reimbursements, and eligibility for federal grants. Kauai has also achieved federal recognition and is benefiting from this status. The Honolulu ADRC has made rapid progress and the Hawaii County is also close to being fully functioning, but these counties need continued appropriations to achieve completion.

The Hawaii Family Caregiver Coalition urges you to approve this appropriation.

To: Senate Committee on Ways and Means
Senator Jill N. Tokuda, Chair

Date: Feb 23, 2017

RE: SB533 MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER

Thank you for the opportunity to submit written testimony in STRONG SUPPORT of SB533 appropriating funds ARDC. My name is Linda Dorset and I am a concerned aging resident and live in the Wailuku area. Maui's already has this program and it has been very successful. This is where the frail elderly and disabled citizens can turn to get information on available and suitable services when they find themselves helpless and resourceless. Statistics show that the number of these people living in poverty has risen to 25%, the number unable to perform activities of daily living is 31%, and the number at risk for nutritional deficiency is 61%; more funding is needed to keep up.

ARDC also provides prevention and educational programs such as Healthy Aging and exercise programs. These programs are very popular and proven effective, but need to be expanded. Also the other neighbor islands have not been able to implement this program for lack of funds.

Please support this funding.

Mahalo

February 23, 2017/9:35 a.m.
Conference Room 211

Senate Committee on Ways and Means

To: Senator Rosalyn H. Baker, Chair (CPH)
Senator Clarence K. Nishihara, Vice Chair (CPH)
Senator Josh Green, Chair (HMS)
Senator Stanley Chang, Vice Chair (HMS)

From: Michael Robinson
Vice President – Government Relations & Community Affairs

Re: SB 533 – Testimony in Support

My name is Michael Robinson, Vice President, Government Relations and Community Affairs at Hawai'i Pacific Health (HPH). Hawai'i Pacific Health is a not-for-profit health care system, and the state's largest health care provider and non-governmental employer. Hawai'i Pacific Health is committed to providing the highest quality medical care and service to the people of Hawai'i and the Pacific Region through its four hospitals, more than 50 outpatient clinics and service sites, and over 1,600 affiliated physicians. Hawai'i Pacific Health's hospitals are Kapi'olani Medical Center for Women & Children, Pali Momi Medical Center, Straub Clinic & Hospital and Wilcox Memorial Hospital.

I am writing in support of SB 533 which appropriates funds for the aging and disability resource center.

The State of Hawai'i's Aging and Disability Resource Center is an important program that streamlines access to resources essential for older adults, individuals with disabilities, and family caregivers. Hawai'i Pacific Health supports SB 533 which enables the Aging and Disability Resource Center to continue and expand its important work to provide community based solutions to older adults and individuals with disabilities.

Thank you for the opportunity to testify.

TO: Senator Jill N. Tokuda, Chair
Senator Donovan M. Dela Cruz, Vice Chair
Committee on Ways and Means

FROM: Sarah Yuan
Policy Advisory Board for Elder Affairs

SUBJECT SB 533 Making an Appropriation for the Aging and Disability Resource Center

HEARING: Thursday, February 23, 2017, 9:35 AM
Conference Room 211

POSITION: PABEA **strongly supports** SB 533 which appropriates \$1,710,000 for fiscal year 2017-2018 and the same amount for fiscal year 2018-2019 for the Aging and Disability Resource Center (ADRC).

The PABEA (Policy Advisory Board for Elder Affairs) has a statutory obligation to advocate on behalf of the senior citizens of Hawaii. While we advise the Executive Office on Aging, we do not speak on its behalf.

The ADRC is a statewide single-access point for information on long-term support options and benefits. It helps individuals and their families to identify their long-term support and service needs, understand their support options (including public and privately funded programs), and develop and activate long-term support and service plans. The EOA has delegated the Area Agencies on Aging to develop and operate the ADRC in their respective counties, using specific standardized tools and processes.

Recent EOA data show that the ADRCs received an average of 159 contacts per day through walk-ins, and inquiries by telephone and website. Of these contacts, about 5% (or 9 older adults per day) were assessed to need a Kupuna Care service(s) for the first time. Almost half (47%) of them were assessed to be at high nutritional risk, about one third (31%) were living alone, and half had 2 or more limitations in performing daily living activities. Over ninety percent of ADRC consumers were satisfied with their ADRC experience.

EOA also reported a recently completed independent assessment that two ADRCs—Maui and Kauai— were fully functioning, meeting all 10 criteria set forth by federal guidelines. Honolulu met 9 of 10 criteria, since it began phasing in the ADRC system in July 2015, and Hawai'i County met 6 criteria and was on track to incorporate new operations. When an ADRC becomes fully functional, it will qualify for additional financial support from various federal programs such as Medicare, the Affordable Care Act, and Medicaid.

The ADRC's base budget is \$1.4 million per year. The appropriation of \$1.7 million is much needed for the further development of the resource centers.

Thank you for the opportunity to testify.

The Twenty-Ninth Legislature
Regular Session of 2017

THE SENATE
Committee on Ways and Means
Senator Jill N. Tokuda, Chair
Senator Donovan M. Dela Cruz, Vice Chair
State Capitol, Conference Room 211
Thursday, February 23, 2017; 9:35 a.m.

**STATEMENT OF THE ILWU LOCAL 142 ON S.B. 533
MAKING AN APPROPRIATION FOR THE
AGING AND DISABILITY RESOURCE CENTER**

The ILWU Local 142 **supports** S.B. 533, which makes an appropriation for the Aging and Disability Resource Center.

The Aging and Disability Resource Centers (ADRCs) in each county are “one-stop shops” to assist caregivers and the elderly and disabled themselves to navigate and access needed services and resources. The ADRCs are run by the Area Agencies on Aging and may operate differently on each island, but the intent is to provide information and referral services for elderly and disabled individuals who need assistance to continue to live at home.

The ILWU urges passage of S.B. 533. Thank you for the opportunity to provide testimony on this measure.



The Senate
Committee on Ways and Means
Thursday, Feb. 23, 2017
9:35 a.m.
Conference Room 211

RE: **SB 533 MAKING AN APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER**

To: Senator Jill Tokuda, Chair
Senator Donovan Dela Cruz, Vice Chair

AARP is a membership organization of people age fifty and over with nearly 150,000 members in Hawaii. AARP advocates and provides information on issues that matter to our kupuna and their families, including affordable, accessible, quality health care, financial resiliency, and livable communities.

AARP testifies in **strong support** of SB 533 to appropriate funding to the Aging and Disability Resource Center (ADRC).

The ADRC provides a critical access for the public to obtain needed information and resources for their long term care services and support. This one-stop shop helps people identify and navigate the available community resources, understand the different options, and obtain the appropriate care that best meet their needs.

We support that the ADRC be fully funded to continue the statewide buildout for all four counties.

Thank you for the opportunity to testify.

To: Senate Ways and Means Committee, Senator Jill Tokuda,
Chair

Date: Feb 23, 2017

Room 211

Time: 9:35 a.m.

**RE: SB 533 Relating to the Aging and Disability Resource
Center**

Chair Tokuda and Committee members:

Thank you for the opportunity to submit written testimony in
STRONG SUPPORT of SB 533 Relating to the Aging and
Disability Resource Center.

My name is Geoffrey Casburn and I am a retired Civil Engineer.
My wife and I live in Hilo and we are former in-home caregivers.

The passage of this bill is needed to provide coordinated and
knowledgeable advice to our seniors and in-home caregivers on
the available and needed health programs and services. Limited
kupuna mobility is a serious issue. A single point of contact is
very important.

Thank you,

Geoffrey Casburn

District of Hilo

From: mailinglist@capitol.hawaii.gov
Sent: Tuesday, February 21, 2017 2:16 PM
To: WAM Testimony
Cc: chalintornburian@yahoo.com
Subject: Submitted testimony for SB533 on Feb 23, 2017 09:35AM

SB533

Submitted on: 2/21/2017

Testimony for WAM on Feb 23, 2017 09:35AM in Conference Room 211

| Submitted By | Organization | Testifier Position | Present at Hearing |
|----------------------|---------------------|---------------------------|---------------------------|
| Chalintorn N. Burian | Individual | Support | No |

Comments: To The Senate Ways and Means Committee: I strongly support SB533 ADRC. I look forward to have your support to this important Bill as well. Mahalo, Chalintorn N. Burian, Ph.D. Paauilo, HI 96776 Phone: (808) 775-1064

Please note that testimony submitted less than 24 hours prior to the hearing, improperly identified, or directed to the incorrect office, may not be posted online or distributed to the committee prior to the convening of the public hearing.

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Aloha Chair Baker, Vice Chair Nishihara and committee members.

I am a senior citizen and a resident of House District 19 and Senate District 9. I am a member of AARP, Kokua Council, the Hawaii Alliance of Retired Americans and the Legislative Committee of PABEA.

I'm testifying in strong support of SB533 to make an appropriation for the Aging and Disability Resource Centers. The ADRC is the one-stop shop for those looking for services to enable their loved ones to remain in their own homes as long as possible. As the number of aged increase, so does the need for the ADRC's. While Maui and Kauai have ADRC's which function well, funds are needed to bring Honolulu and the Big Island to a higher standard.

Please move SB533 to ensure that the ADRC's get the support they need.

Thank you for the opportunity to testify.

Barbara J. Service

William Beadle
1720 Ala Moana, 1406A
Honolulu, HI 96815

To: House Committee on Human Services, Rep. Dee Morikawa, Chair and Committee on Health, Rep. Della Belatti, Chair

Date: February 8, 2017, 9 a.m., Room 329

RE: HB612

The purpose of this correspondence is to express my **strong support for HB612**, which provides funding for the Aging and Disability Resource Centers. ADRCs are a vital one stop shop for persons seeking information and advice about services for themselves or loved ones. The ability to make one phone call to a resource center and be directed to the right agency or program is a time and money saver for both client and provider. ADRCs provide a smooth entrance into the support systems necessary for our elderly and disabled populations, speeding access to services.

I am in support of HB612, because ADRCs are an efficient way to steer clients to service providers.

Thank you for the opportunity to express my support for HB612.

Aloha,

Bill Beadle

Waikiki

From: mailinglist@capitol.hawaii.gov
Sent: Wednesday, February 22, 2017 11:22 AM
To: WAM Testimony
Cc: tjdavies@juno.com
Subject: *Submitted testimony for SB533 on Feb 23, 2017 09:35AM*

SB533

Submitted on: 2/22/2017

Testimony for WAM on Feb 23, 2017 09:35AM in Conference Room 211

| Submitted By | Organization | Testifier Position | Present at Hearing |
|---------------------|---------------------|---------------------------|---------------------------|
| T.J. Davies | Individual | Support | No |

Comments:

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TO: Senate Committee on Ways and Means, Senator Jill Tokuda, Chair
Date: Thursday, February 23, 2017, State Capitol Conference Room 211, 9:35 a.m.
RE: SB 533 APPROPRIATION FOR THE AGING AND DISABILITY RESOURCE CENTER

To Chair Tokuda and Members of the Committee,

I am writing in support SB 533, appropriation for the Aging and Disability Resource Center (ADRC) because individuals and families need a source for information on their long term care services and supports. My name is Paul Nishimura and I am a 59 year old resident of Waipahu. The ADRC provides a one stop shop to help navigate available community resources and appropriate care.

I heard numerous times that people did not know about all the services that were available through government and non-profit providers. People need a resource they can go to that will match them up with the appropriate provider when time is critical. It is a waste of time and an unneeded source of stress form them to go from agency to agency in search of information.

Thank you for this opportunity to submit testimony.

Paul Nishimura
Waipahu

Aloha Chair Tokuda, Chair Cullen and committee members.

I am a senior citizen and a resident of House District 19 and Senate District 9. I am a member of AARP, Kokua Council, the Hawaii Alliance of Retired Americans and the Legislative Committee of PABEA.

I'm testifying in strong support of SB533 to make an appropriation for the Aging and Disability Resource Centers. The ADRC is the one-stop shop for those looking for services to enable their loved ones to remain in their own homes as long as possible. As the number of aged increase, so does the need for the ADRC's. While Maui and Kauai have ADRC's which function well, funds are needed to bring Honolulu and the Big Island to a higher standard.

Please move SB533 to ensure that the ADRC's get the support they need.

Thank you for the opportunity to testify.

Barbara J. Service