HR 78

REQUESTING THE
DEVELOPMENT OF A
STATE INFORMATION
TECHNOLOGY
STATEGIC PLAN TO
INCLUDE DATA GOALS
AND OBJECTIVES



HOUSE RESOLUTION

REQUESTING THE DEVELOPMENT OF A STATE INFORMATION TECHNOLOGY STRATEGIC PLAN TO INCLUDE DATA GOALS AND OBJECTIVES.

WHEREAS, the commitment of the government leadership of the State of Hawaii to strategic business and information technology transformation over the long term is essential to successfully harnessing the power of technology to increase service quality and satisfaction for Hawaii's people on any island and at any time; to elevating the State's workforce so they are able to compete within a 21st Century economy that provides living wages; to securing and protecting citizens' data and privacy in the modern era; and to promoting cost-efficiency, effectiveness, and transparency in the use of taxpayer funds; and

WHEREAS, many states and major municipalities across the United States have adopted open data driven policies that require government agencies to collect and publish data, as well as promote data collection and sharing in the private sector, in recognition that access to empirical data is critical to providing decision makers with the information they need to make informed decisions in the interest of citizens; and

WHEREAS, the State of Hawaii, unlike many states and municipalities, does not have a full-time chief data officer, and the State's data remains decentralized across the executive branch, limiting the opportunities to integrate systems that would promote the State's data goal; and

WHEREAS, the Information Technology Steering Committee was established pursuant to section 27-43(b), Hawaii Revised Statutes, to assist the Chief Information Officer in developing the information technology standards and policies, including but not limited to developing and implementing the State information technology strategic plan; and

WHEREAS, the Information Technology Steering Committee has diverse public- and private-sector stakeholder representation and consists of eleven members representative of all three branches of State government, with four members appointed by the Senate President, four members appointed by the Speaker of the House of Representatives, one member appointed by the Chief Justice, and one member appointed by the Governor; and includes representatives from executive branch departments, the Judiciary, the Legislature, and private individuals, with the Chief Information Officer serving as the chair; and

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WHEREAS, the Chief Information Officer, in conjunction with the Information Technology Steering Committee, in fiscal year 2018, has worked with each executive branch department and agency to develop and adopt a process that develops and maintains its respective multi-year information technology strategic and tactical plans and road maps, pursuant to section 27-43(a), Hawaii Revised Statutes, and such road maps may inform the development of statewide data goals and objectives; and

WHEREAS, each executive branch department is already required to use reasonable efforts to make appropriate and existing electronic data sets maintained by the department electronically available to the public through the State's open data portal at data.hawaii.gov or a successor website designated by the Chief Information Officer, pursuant to section 27-44, Hawaii Revised Statutes; and

WHEREAS, the 2017 Legislature further recognized the importance of open data by passing legislation to expand government data availability and transparency by adding section 27-44.3, Hawaii Revised Statutes, further requiring the Chief Information Officer, in consultation with the Office of Information Practices, to develop policies and procedures to implement section 27-44, Hawaii Revised Statutes, including standards to determine which data sets are appropriate for online disclosure, with the goal of making data sets available to the greatest number of users and for the greatest number of applications to ensure government operations are transparent; and

WHEREAS, the Chief Information Officer, in conjunction with the Information Technology Steering Committee, is statutorily mandated under section 27-43(a), Hawaii Revised Statutes, to develop, implement, and manage the State information technology strategic plan, as well as report annually to the Governor and the Legislature on the status and implementation of the State Information Technology Strategic Plan; and

WHEREAS, the State of Hawaii Business and Information Technology/Information Resource Management Transformation Plan was unveiled by a previous Chief Information Officer in 2012 providing a proposed long-term vision for State transformation initiatives, but due to limited resources and funds that proposed plan was not formally adopted nor fully implemented, and technology has continued to evolve over the past six years requiring reevaluation of strategic objectives; now, therefore,

BE IT RESOLVED by the House of Representatives of the Twenty-ninth Legislature of the State of Hawaii, Regular Session of 2018, that the Information Technology Steering Committee is requested to develop the State Information Technology Strategic Plan to include data goals and objectives; and

BE IT FURTHER RESOLVED that the Information Technology Steering Committee is requested to consider model legislation in other states, as well as commonly accepted best practices, to establish a State of Hawaii data strategy for inclusion in the State Information Technology Strategic Plan; and

BE IT FURTHER RESOLVED that the Information Technology Steering Committee is requested to consult with the Department of Accounting and General Services, including the Office of Enterprise Technology Services and the Office of Information Practices, as well as other departments with relevant data expertise in the development of the State Information Technology Strategic Plan and data goals and objectives; and

BE IT FURTHER RESOLVED that the Information Technology Steering Committee is requested to submit the State Information Technology Strategic Plan with data goals and objectives, as well as recommendations, including any necessary proposed 3

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legislation, to the Legislature no later than twenty days prior to the convening of the Regular Session of 2019; and

BE IT FURTHER RESOLVED that certified copies of this Resolution be transmitted to the Governor, the Comptroller, the Chief Information Officer, and the Director of the Office of Information Practices.

8 OFFERED BY: pula a feletti Nadni X. Make

HR 78

TESTIMONY

March 23, 2018

Honorable Aaron Ling Johanson, Chair Honorable Daniel Holt, Vice Chair Committee on Labor and Public Employment House of Representatives State Capitol 415 South Beretania Street Honolulu, Hawai'i 96813

Re: House Concurrent Resolution 94/House Resolution 78 requesting the development of a state information technology strategic plan to include data goals and objectives.

Chair Johanson, Vice Chair Holt and Committee Members:

The Honolulu Japanese Chamber of Commerce respectfully <u>supports</u> House Concurrent Resolution 94/House Resolution 78 requesting the development of a state information technology strategic plan to include data goals and objectives, which are to be heard by your Committee on Labor and Public Employment on March 27, 2018.

As noted in the State of Hawai'i Auditor Report No. 09-06, which was one of the bases for Act 200, SLH 2010, which originally enacted section 27-43, Hawaii Revised Statutes:

IT strategic planning is an important process, which drives the creation of new capabilities, improves processes, and reduces inefficiencies. Proper planning is crucial to ensure public moneys spent on IT initiatives will provide a beneficial return on investment. Strategic planning aligns IT resources with organizational priorities and addresses risks. An IT strategic plan should present how its stated goals and initiatives will contribute to the State's strategic objectives, lower costs, and mitigate risk. Additionally, an IT strategic plan should include clear objectives, tasks, criteria to monitor progress, and sufficient detail to guide the development of action plans.

Rep. No. 09-06, at 19.

Thank you for your consideration of the foregoing.

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Very truly yours,

Peter J. Hamasaki

Chair, Government Affairs Committee

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Tuesday, March 27, 2018 at 10:00 am Conference Room 309

House Committee on Labor & Public Employment

To: Representative Aaron Johanson, Chair

Representative Daniel Holt, Vice Chair

From: Michael Robinson

Vice President & Government Relations

Re: Testimony In Support for HCR 94/HR 78

Requesting the development of a state information technology strategic plan to include data goals and objectives.

My name is Michael Robinson, Vice President of Government Relations and Community Affairs at Hawai'i Pacific Health. Hawai'i Pacific Health is a not-for-profit health care system with over 70 locations statewide including medical centers, clinics, physicians and other caregivers serving Hawai'i and the Pacific Region with high quality, compassionate care. Additionally, I serve on the Leadership Committee of Transform Hawai'i Government (THG), a coalition of organizations and individuals who believe in improving government services for every Hawai'i resident on every island.

I write in support of HCR 94 and HR 78 which request the development of a state information technology strategic plan to include data goals and objectives. The commitment of state leadership to strategic information technology transformation over the long term is essential to the government's ability to successfully leverage technology toward improving services for Hawai'i's residents and businesses.

While progress has been made since the Legislature established the position of the State of Hawai'i Chief Information Officer, a long-term IT strategic plan has yet to be adopted. Such a plan is necessary to:

- Improve the delivery of programs and services to citizens, businesses and within state government;
- Maximize our state's potential for greater accountability, efficiency, and transparency in the use of taxpayer dollars;
- Best secure protected data and critical infrastructure; and
- Sufficiently empower our state's workforce to meet the demands of an increasingly technology-dependent workplace.

Although many states across the nation have adopted open data-driven policies that require agencies to collect, maintain and make accessible, where permissible, a variety

of data and information our state's data remains decentralized, limiting the opportunities for integration and achieving data goals.

Thank you for the opportunity to provide testimony on this bill.

HR-78

Submitted on: 3/25/2018 7:30:18 PM

Testimony for LAB on 3/27/2018 10:00:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Melodie Aduja	Oahu County Committee on Legislative Priorities of the Democratic Party of Hawai'i	Support	No

Comments:

To the Honorable Aaron Ling Johanson, Chair; the Honorable Daniel Holt, Vice-Chair, and Members of the Committee on Labor & Public Employment:

Good morning. My name is Melodie Aduja. I serve as Chair of the Oahu County Committee ("OCC") on Legislative Priorities of the Democratic Party of Hawaii. Thank you for the opportunity to provide written testimony on **HCR94 / HR**78 requesting the Information Technology Steering Committee to develop the State Information Technology Strategic Plan to include data goals and objectives.

OCC Legislative Priorities Committee is in favor of **HCR94 / HR 78** and supports its passage.

HCR94 / HR 78 is in accord with the Platform of the Democratic Party of Hawai'i ("DPH"), 2016, as it requests the Information Technology Steering Committee to develop the State Information Technology Strategic Plan to include data goals and objectives.

The DPH Platform states that "We recognize that the responsible use and development of technology in all its manifestations offers immense potential for our community, government, including institutions of higher education and business sectors. We encourage synergistic research, development, commercialization and educational programs to promote technological proficiency and innovation." (Platform of the DPH, P3, Lines 149-152 (2016)).

Given that **HCR94 / HR 78** requests the Information Technology Steering Committee to develop the State Information Technology Strategic Plan to include data goals and objectives, it is the position of the OCC Legislative Priorities Committee to support these measures.

Thank you very much for your kind consideration.

Sincerely yours,

/s/ Melodie Aduja

Melodie Aduja, Chair, OCC Legislative Priorities Committee

Email: legislativepriorities@gmail.com, Text/Tel.: (808) 258-8889



March 27, 2018

Representative Aaron Johanson, Chair Representative Daniel Holt, Vice Chair House Committee on Labor and Public Employment Conference Room 309 Hawai'i State Capitol Honolulu, HI 96813

RE: Testimony on HCR 94/HR 78 – REQUESTING THE DEVELOPMENT OF A STATE INFORMATION TECHNOLOGY STRATEGIC PLAN TO INCLUDE DATA GOALS AND OBJECTIVES.

Chair Johanson, Vice Chair Holt and Members of the Committee:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who believe in improving government services for every Hawaii resident on every island. THG **strongly supports** HCR 94 and HR 78 which requests the development of a state information technology strategic plan to include data goals and objectives.

We believe that the commitment of state leadership to strategic information technology transformation over the long term is essential to the government's ability to effectively and efficiently provide services for Hawai'i's residents and businesses. A long-term IT strategic plan is needed to improve the delivery of programs and services to citizens, businesses and within state government; maximize our state's potential for greater accountability, efficiency, and transparency in the use of taxpayer dollars; secure protected data and critical infrastructure; and empower our state's workforce to meet the demands of an increasingly technology-dependent workplace.

Many states across the nation have adopted open data-driven policies that require agencies to collect, maintain and make accessible, where permissible, a variety of data and information to ensure decision-makers have the information they need to make informed decisions in shaping the future of our state. However, our state's data remains decentralized, limiting the opportunities for integration and achieving data goals. This resolution is an important step toward addressing this opportunity. We respectfully request that you advance it.

Thank you for the opportunity to testify in support of HCR 94 and HR 78.

HCR 78

LATE TESTIMONY