

# GM555

**Measure Title:** Submitting for consideration and confirmation to the Mental Health & Substance Abuse, O'ahu Service Area Board, Gubernatorial Nominee, RANDOLPH HACK, for a term to expire 06-30-2022.

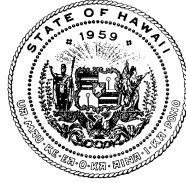
**Report Title:** Mental Health & Substance Abuse, Oahu Service Area Board

**Current Referral:** CPH

Randolph Hack - Mental Health and Substance Abuse, O'ahu Service Area Board -  
2/21/18

- (1) Why do you want to be a member of the Board? To serve the community, the Peers (mental health consumers) and their families, as well as their helpers.
  
- (2) What do you perceive are the roles and responsibilities of a member of the Board? I would try to attend meetings and thus help ensure quorum for conducting business. I would cooperate with officers of the Board particularly the Chair for Board efficiency. I would listen carefully to any presentations including asking appropriate questions. If there was any reading or review needed outside of meetings, I would do this in a timely way.
  
- (3) In what ways do you feel that you can help protect the consumer? People with mental health challenges are a vulnerable often abused population. As a Peer and also a former mental health professional I would endeavor to notify appropriate individuals and authorities upon learning of any abuse or exploitation. In a larger sense, this Board serves as an advocate for this population as a whole and I would cooperate fully as such.
  
- (4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board. I worked at United Self Help for 10 years, including over 4 years as Executive Director. This is the statewide Peer organization. I then worked for the Adult Mental Health Division for 18 years resolving Peer grievances. I served on the Diamond Head Service Area Board, followed by 4 full terms on the State Council on Mental Health in all officer positions. Two terms were as Consumer (Peer) Representative, and two were as the State Mental Health Authority representative. Each Service Area Board had a designated representative on the State Council. The State Council makes a yearly report to the Legislature and comments on the State Plan, the Hawaii application for Mental Health Block Grant funds. In 2005 I stepped forward as Chair pro tempore when the Chair withdrew his nomination. I have a good knowledge about mental health treatments and community resources. I also served as a federal reviewer for other states.

- (5) What do you hope to accomplish during your term of service? I would like to increase the latest knowledge from the Adult Mental Health Division. Perhaps the Board would benefit from a presence on social media such as Facebook with regular fresh posts on mental health.
  
- (6) Name three qualities that best describe you and how these qualities will benefit the Board.
  - A. Dependable. When I say something I will do it- exercise of duties, getting things done
  - B. Intelligent. This will help me think through problems presented to the Board.
  - C. Caring. You can't help people without having a heart..
  
- (7) Name a previous experience you've had that will be beneficial as a Board member. I can bring my lived experience as a recipient of mental health services which have helped me enjoy recovery. This precious although not always pleasant life experience brings an important personal perspective to Board meetings.
  
- (8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest? None.



**STATE OF HAWAII**  
**DEPARTMENT OF HEALTH**  
P. O. Box 3378  
Honolulu, HI 96801-3378  
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**Testimony SUPPORTING GM0554 & GM0555**  
**Submitting for Consideration and Confirmation to the Mental Health and Substance**  
**Abuse, Oahu Service Area Board, Gubernatorial Nominee, RANDOLPH HACK,**  
**for terms to expire 6-30-18 and 6-30-22 respectively.**

SENATOR ROSALYN H. BAKER, CHAIR  
SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH

Hearing Date: March 7, 2018, 10:00 a.m. Room Number: 229

1 **Fiscal Implications:** None.

2 **Department Testimony:** The Department of Health supports the nomination and  
3 confirmation of Randolph Hack to the Mental Health and Substance Abuse, Oahu  
4 Service Area Board (OSAB). He is a service area resident who is a non-state  
5 employee, pursuant to Chapter 334-11 of the Hawaii Revised Statutes.

6 Prior to his retirement in 2017, Mr. Hack was the Consumer Advisor in the Adult  
7 Mental Health Division for the past eighteen years. Mr. Hack has a passion to help  
8 adults living with mental illness to achieve respect and dignity, and to develop their full  
9 potential. Mr. Hack has been a strong advocate for persons with mental illness for over  
10 thirty years, and he has received numerous awards for his outstanding community  
11 services. His work experiences and leadership qualities will make him a valued  
12 member of the OSAB.

13 We respectfully request your favorable consideration in confirming the  
14 appointment of Mr. Hack to the OSAB.

15 Thank you for the opportunity to testify on Mr. Hack's behalf.

## Helping Hawai'i Live Well

February 23, 2018

To: Senator Rosalyn Baker, Chair, Senator Stanley Chang, Vice Chair, Members, Senate Committee on Consumer Protection and Health

From: Trisha Kajimura, Executive Director

**Re: TESTIMONY IN SUPPORT OF RANDOLPH HACK – Appointment to the Oahu Service Area Board on Mental Health and Substance Abuse.**

Thank you for hearing our testimony **in support of Randolph Hack's appointment to the Oahu Service Area Board on Mental Health and Substance abuse.**

Mental Health America of Hawaii is a 501(c)3 organization founded in Hawai'i 76 years ago, that serves the community by promoting mental health through advocacy, education and service. Our core services include providing youth suicide and bullying prevention training, a college mental health program, and connecting the community to mental health resources by taking calls from the public during office hours.

Mr. Hack retired from the Hawaii State Department of Health after many years of working as the Consumer Advocate, helping people receiving mental health services from the department to navigate the system and also to resolve any issues or conflicts that they encounter. We frequently referred people to Mr. Hack in that capacity and often relied on him to help people with mental health issues take the next step towards recovery.

Mr. Hack is known to not only be very knowledgeable about mental health, available providers, services, and resources in Hawaii, but also as a professional and volunteer who goes the "extra step" to help people dealing with mental illness, treating each person with dignity and respect. Last year, we selected Mr. Hack to receive two awards at our annual Mental Health Mahalo Awards Luncheon – Outstanding Mental Health Consumer Advocate and Outstanding Government Leader. Mr. Hack received multiple nominations in those categories from people who hold him in extremely high regard.

For these reasons we support Mr. Hack's nomination to the Oahu Service Area Board on Mental Health and Substance Abuse. He is extremely well-qualified for this appointment and we ask you to support it as well. Thank you for the opportunity to submit this testimony. Please contact me at [trisha.kajimura@mentalhealthhawaii.org](mailto:trisha.kajimura@mentalhealthhawaii.org) or (808)521-1846 if you have any questions.

**BOARD OF DIRECTORS**

February 23, 2018

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415 S Beretania St # 231  
Honolulu, HI 96813

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Aloha Senator Baker:

**TREASURER**

Michael Williams, CPA

NAMI Hawaii is an affiliate of the largest grassroots mental health organization, National Alliance on Mental Illness; providing education, support and advocacy to those affected by mental illness.

**SECRETARY**

Linda Taylor

Randolph Hack is a valuable leader for NAMI Hawaii for over 11 years. He has served our NAMI Hawaii Board of Directors as an advisor, as a board member and as vice president. Randolph is instrumental in two of our major fundraising campaign, and serves on various leadership committees, including NAMI Peer Council and NAMI Hawaii Grant Writing Committee.

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Randolph brings us a wealth of expertise and experience. His dedication to excellence and professionalism is matched with his compassion to serve our community. I am very honored to work with Randolph and I highly recommend him to O'ahu Service Area Board on Mental Health and Substance Abuse

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Mahalo,



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Kumi Macdonald

Kumi Macdonald  
Executive Director  
NAMI Hawaii



*Aloha United Way*  
An Aloha United Way  
Partner Agency and  
Combined Federal  
Campaign Member  
Our AUW Designation  
Number is 96630

**From:** [Paul Meyer](#)  
**To:** [CPH Testimony](#)  
**Subject:** Randy Hack referral to the Oahu Service Area Board on Mental Health and Substance Abuse  
**Date:** Friday, February 23, 2018 10:46:27 AM

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2/23/2018

My name is Paul Meyer, and I am writing as an interested member of the community with many years experience in case management and as a peer specialist. I have known Randy for approximately 35 years. In this time, he has provided exemplary service in a variety of capacities to many people with mental illness in our community, many of whom have substance abuse issues. By past history, he can be counted upon to always have their best interests foremost in what he does. His extensive knowledge of relevant disciplines, and unimpeachable good judgment seem to make him an ideal choice for the Oahu Service Area Board. Sincerely, Paul Meyer, M.A., CPRP, HCPS.

**From:** [Anson Rego](#)  
**To:** [CPH Testimony](#)  
**Subject:** RANDY HACK  
**Date:** Friday, February 23, 2018 5:22:35 AM

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Gov. Ige nominated Randy Hack to the O'ahu Service Area Board on Mental Health and Substance Abuse. This apparently requires Senate confirmation.

I have known Randy for many years.

He is a very strong consumer advocate for the mentally ill and goes beyond his job description to advocate and support the needs of the mentally ill populace. In all things, Rand is a true professional and a great asset to our community.

I strongly recommend Randy to the O'ahu Service Area Board on Mental Health and Substance Abuse.

Anson O. Rego  
Attorney At Law  
A Law Corporation

Telephone: (808)696-7061  
Fax: (808)696-7765  
Email: [regoa@hawaii.rr.com](mailto:regoa@hawaii.rr.com)  
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This message is from the Law Office of Anson O. Rego and contains information which may be confidential and legally privileged. If you have received this message in error, you are strictly prohibited from reading it and from disclosing or using its contents in any manner, and you should immediately contact the Law Office and delete it. I thank you in advance.



February 27, 2018

To Whom It May Concern:

Re: Mental Health and Substance Abuse, Oahu Service Area Board

It is my pleasure to support the recommendation of Randolph Hack as a member of the Mental Health and Substance Abuse, Oahu Service Area Board. I have known Mr. Hack for seven years, before his retirement as Consumer Advisor from the State of Hawaii, Department of Health (DOH), Adult Mental Health Division (AMHD), and observed him to be deeply committed to the welfare of the consumers.

Mr. Hack and I did not work in the same area within the DOH, however, I had the privilege and honor of knowing Mr. Hack on a personal basis and witnessed him in his role as a Consumer Advisor. On a personal basis, Mr. Hack is a warm, cheerful individual and enjoyed sharing a joke which often brightened a stressful day. As a Consumer Advisor, he was understanding and remarkably patient. His selflessness was always evident when communicating with a consumer. I believe these characteristics are what made Mr. Hack perfect for his position in the DOH, AMHD, Office of Consumer Affairs.

I feel confident that you will agree that Mr. Hack is the most deserving candidate for the Mental Health and Substance Abuse, Oahu Service Area Board. Please feel free to contact me for any additional information you may require.

Sincerely,



Cara Y. Okuda  
State of Hawai'i - Department of Health  
Office of Program Improvement and Excellence  
1250 Punchbowl Street, Room 257  
Honolulu, HI 96813  
Tel: 808.586.5661  
Fax: 808.586.5654  
Email: [cara.okuda@doh.hawaii.gov](mailto:cara.okuda@doh.hawaii.gov)

**From:** [zoomaran\\_](#)  
**To:** [CPH Testimony](#)  
**Subject:** Randolph Hack Letter of Recommendation  
**Date:** Tuesday, February 27, 2018 1:54:34 PM

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February 27, 2018

Dear Senator Rosalyn Baker,

My name is Sylvia Ching. I have recently retired from the State of Hawaii government after working for the Depts of Taxation, Social Services and Housing, and Accounting and General Services for a total of 36 years.

I have a persistent and serious mental illness and was diagnosed with PTSD and major depression. I have been a clubhouse member and also received help from United Self Help. I know the system of mental health in Hawaii and those who have served as excellent leaders in the system.

Mr. Randolph Hack has been an outstanding government and private sector leader in the mental health field for as long as I have known him which is about 10 years. He has always shown a sincere commitment to good cost effective programs which help mental health consumers in their recovery. He has a strong work ethic and can work cooperatively with others to make our mental health system efficient. He is highly intelligent and open to creative solutions to better the mental health system. Having worked as a mental health liason for the Dept. of Health, and having direct contact with consumers, he has shown patience and resourcefulness connecting consumers to government and non government resources.

I highly recommend confirmation of Randolph Hack as a member of the Oahu Service Area Board on Mental Health and Substance Abuse.

Thank you.

Sylvia Ching

1611 Miller St., Apt. 304  
Honolulu, HI 96813  
Phone: 808 523-1798

Joseph A. Itamura  
1420 Coupler Way #8  
Sparks, NV 89434

February 24, 2018

To Whom it May Concern,

This is a letter of recommendation for Randolph Hack. I have known Randy for nearly 30 years, and consider him to be a very good friend. I have gotten to know him very well over that time as we share similar interests and have mutual friendships.

I have a great deal of respect for Randy. I have always found him to be highly intelligent and very knowledgeable. In my experience, he has always conducted himself in a very professional and respectful manner in his relationships with others. The thing that really stands out about him though, in my opinion, is that he cares a great deal about people. I see that in the way that he treats others and in his involvement with causes that benefit those that are the most in need.

For the reasons stated above, I strongly recommend Randy Hack to serve on the Oahu Service Area Board on Mental Health and Substance Abuse. I believe that he will be a valued member and will have much to contribute toward its success.

Sincerely,



Joseph A. Itamura  
(775) 501-9825  
joseph.itamura@gmail.com