

GM530

Measure Title: Submitting for consideration and confirmation to the Health Planning Council, Honolulu Subarea, Gubernatorial Nominee, HILARY OKUMURA, for a term to expire 06-30-2019.

Report Title: Health Planning Council, Honolulu Subarea

Current Referral: CPH

Hilary Okumura

- (1) Why do you want to be a member of the Board?

As a Nursing Home Administrator and provider care services to the senior population with a lot of chronic conditions and disabilities; I have had the opportunity to learn about the challenges that our kupuna face in terms of access to quality care and services, and would like to be able to share my experiences and be able to assist in addressing and/or the possible creation/development of solutions, systems and supportive services to address these needs.

- (2) What do you perceive are the roles and responsibilities of a member of the Board?

I see the role of a Board member as one who has some knowledge and/or is willing to learn about health care systems, access issues and potential for development of process improvements to the current health care system, which I am very much interested in.

- (3) In what ways do you feel that you can help protect the consumer?

As a Nursing Home Administrator, I have access to and familiar with the State and Federal CMS regulations regarding the rights of our kupuna and what systems are available to ensure quality care and services. I have and continue to provide education to the staff of my facility, family members of residents within my facility and share information with others that inquire or ask re: such needs. I am very familiar with the reporting process when issues arise regarding potential abuse, neglect or exploitation. As a Board member I am willing to share my knowledge and experience to other members as needed and look at addressing gaps in our current system that may exist.

- (4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

As mentioned above, as a Nursing Home Administrator and previous work experience, I am knowledgeable about the State and Federal regulations as they apply to Nursing Homes, Home Health Agencies and Adult Health Care agencies – I am able to share information regarding the differences in the aforementioned settings, availability and issues/challenges that each face.

As a part-time caregiver to my grandparents, I am familiar with their care needs, desires and issues regarding access to care and have an understanding regarding their need to express their choice and preference regarding their quality of life/care.

- (4) What do you hope to accomplish during your term of service?

I hope to be able to assist in the achievement of the overall goals of SHPDA and of Honolulu subarea council.

- (5) Name three qualities that best describe you and how these qualities will benefit the Board.

The 3 qualities that I possess are – 1) I am a good listener, 2) possess an analytical mind 3) ability to understand and implement regulations as they apply to health care setting. I feel that these qualities provide me the ability to work with the other Board members to achieve the goal/vision of the Honolulu Subarea Council.

- (7) Name a previous experience you've had that will be beneficial as a Board member.

I have had the experience of working with Na Pu'uwai Native Hawaiian Health Care System organization for the island as of Molokai and Lanai. As such I am familiar with issues relating to access to care and more specifically the lack of long term care services for those islands. In my work with these entities, we were successful in the development of an Adult Day Health Program on Molokai and Home Health Agency on Lanai as these services were lacking, and were identified by community members as direly needed on their islands. It was such a fulfilling experience to be able to provide access to socialization to clients and further to reduce the need for physician visits and allow the clients to return to their home island with their loved ones when they were sent to Oahu hospitals for care – which was lacking prior to our interventions.

- (8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

None at this time. If there should be an issue, I would recuse myself from any decision making, however if asked for any input would be willing to share with the understanding that whatever I share will be just that and not drive towards any decision making.



NUUANU HALE

March 5, 2018

Senator Rosalyn H. Baker
Senate District 6
Hawaii State Capitol #230
415 South Beretania Street
Honolulu, HI 96813

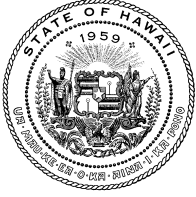
RE: Testimony for Hilary Okumura for Nomination to the Honolulu Subarea Health Planning Council.

Dear Senator Baker,

I would like to introduce and share a little about myself to you and the committee. I am currently the Administrator at Nuuanu Hale, a nursing facility located on Pali Highway. Before that, I was with the Arcadia Family of Companies where I was exposed to the different areas of healthcare, which included Home Health and Home Care, Adult Day Health and Day Care, Assisted Living and Skilled Nursing settings. I was also fortunate enough to work with Na Pu`uwai Native Hawaiian Healthcare System, whose mission is to improve the health status of Native Hawaiians on Molokai and Lanai. Through these experiences, I was able to learn about the challenges that our kupuna face in terms of access to care and services; and would like to share my experiences and assist in addressing such issues. Thank you for your consideration.

Respectfully,

Hilary Okumura
Administrator



STATE HEALTH PLANNING AND DEVELOPMENT AGENCY

DAVID Y. IGE
GOVERNOR OF HAWAII

VIRGINIA PRESSLER, M.D.
DIRECTOR OF HEALTH

ROMALA SUE RADCLIFFE, B.A., M.A.
ADMINISTRATOR

1177 Alakea St., #402, Honolulu, HI 96813 Phone: 587-0788 Fax: 587-0783 www.shpda.org

Senate Committee on Commerce, Consumer Protection, and Health

GM 530, Gubernatorial Nominee to the Honolulu Subarea Health Planning Council

Testimony of Romala Sue Radcliffe SHPDA Administrator

Wednesday, March 7, 2018
10:00 a.m.

1 **Agency's Position:** The State Health Planning and Development Agency supports the
2 nomination and confirmation of Ms. Hilary Okumura to the Honolulu Subarea Health Planning
3 Council (HONSAC).

4 **Fiscal Implications:** None

5 **Purpose and Justification:** The purpose is for the consideration and confirmation of
6 HONSAC Gubernatorial Nominee, Ms. Hilary Okumura.

7 Ms. Okumura has served in the long-term care industry for the past seven years. She is
8 currently the Administrator for Nuuanu Hale. Previously, she was the Administrator for Arcadia
9 Home Health Services. She has a variety of work experiences that range from Director of
10 Operations for Moxie3Innovations to serving as a Criminalist for the Scientific Investigation
11 Section of the Honolulu Police Department.

12 Ms. Okumura is active in the community. She is President and a Coach for Leahi
13 Soccer Club. She also volunteered with the Hawaii State Office of Health Care Assurance,
14 Kidney Health and Diabetes Management Program, and Kapiolani Medical Center for Women
15 and Children.

1 Ms. Okumura has a Master in Science in Chemistry from the University of Hawaii at
2 Manoa and a Bachelor in Science in Chemistry from Creighton University.

3 We ask for your support on the confirmation of Ms. Hilary Okumura to the Honolulu
4 Subarea Health Planning Council.



February 26, 2018

To: Senator Rosalyn Baker and Committee Members

Re: Nomination of Hilary Okumura to State Health Planning Council, Honolulu Subarea

Dear Senator Baker and Committee Members:

I strongly urge support for the confirmation of Hilary Okumura as an appointee for the State Health Planning Council, Honolulu Subarea.

As President and CEO of the seven Arcadia family of companies, I have personally observed Hilary's development and growth as a licensed Home Health Care Administrator who provides (and directs) excellent resident-centered care for our kupuna.

She is always diligent, caring, and well-versed with respect to quality senior living care and the services she oversees. Her background as an Administrator will be a most helpful asset for HONSAC. She will bring her brand of providing a dignified and caring embrace for all our kupuna.

Hilary reflects our collective community-wide belief that how we provide for Hawaii's kupuna is a measure of the respect and compassion we have for them.

Her contributions for HONSAC will help to continue, in part, the good works of, and vital needs for, the State Health Planning and Development Agency.

Thank you for considering these comments for a well-qualified nominee.

Sincerely,

A handwritten signature in black ink that reads "Emmet White".

Emmet White
President and CEO
Arcadia Family of Companies

*Alicia Damien Lau, osf, RN, MSN, MPH
Damien Healthcare Consultants, LLC
2715 Pamoia Road
Honolulu, Hawaii 96813*

February 23, 2018

Senator Rosalyn H. Baker
Senate District 6
Hawaii State Capitol #230
415 South Beretania Street
Honolulu, Hawaii 96913

Dear Senator Baker:

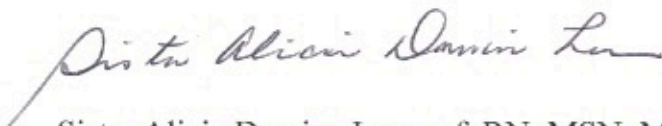
It is my pleasure and honor to submit this letter of recommendation on behalf of Hilary Okumura who is a Gubernatorial Nominee to the Honolulu Subarea Health Planning Council.

In 2014 and until 2017, I was on the advisory board for the Arcadia Home Health Services (AHHS) where I met Ms. Okumura. During this time, she had grasp the issues of our kupuna and was able to address the needs of her staff and the clients in their homes. Her earlier acceptance and willingness to complete the Administrator-in-Training Program at Craigsides Retirement Residence gave her the foundation to look at long-term care within the institutional setting and address the needs of those who were independent and those who needed assistance.

I firmly believe in her current position, as Administrator at Nuuanu Hale, has given her a broader understanding of the needs facing healthcare, fiscal issues of Medicaid and Medicare, and the family needs and concerns which faces our society today.

For the past 6 years, I have been and am currently still on the Honolulu Subarea Health Planning Council. I feel that we could use Ms Okumura's expertise and knowledge as we continue to look at issues how to support our kupuna and their families.

Mahalo for your support.



Sister Alicia Damien Lau, osf, RN, MSN, MPH

P. O. Box 558
Kaunakakai, HI 96748

February 26, 2018

Senator Rosalyn Baker
415 South Beretania Street, Room 230
Honolulu, HI 96813

Re: Hilary Okumura Nomination to the State Health Planning Council,
Honolulu Subarea

Dear Senator Baker:

I am pleased to submit a letter of support for Hilary Okumura, who has been nominated to serve on the State Health Planning Council, Honolulu Subarea. Ms. Okumura has had a variety of positions and experiences, primarily related to health and elder care. She was Administrator in Training for certification and licensure as a Nursing Home Administrator at Craigside Retirement Residence and subsequently provided oversight for community-based programs under the Arcadia Family of Companies upon completion of the training. She supervised staff and programs ranging from adult day care and adult day health to home care and home health and skilled nursing. She also coordinated the day care and day health program on Molokai and the home care and home health programs on Lanai for Na Pu`uwai Native Hawaiian Health Care System. Ms. Okumura is currently the Administrator of Nuuanu Hale, a 75-bed long-term care facility.

Ms. Okumura did not hesitate to volunteer at several agencies to enhance her health management and community-based health programs knowledge, including assisting a community chronic disease program on Molokai. While on Molokai, she was a research volunteer and created a database for patients with chronic kidney disease and diabetes as well as analyze program efficacy based on patient outcome and patient satisfaction. She also volunteered at Kapiolani Medical Center and assisted in infant care and monitoring. She was able to use her knowledge in infection control and provide feedback to nurses and other personnel regarding environmental health in the newborn nursery.

I've known Ms. Okumura for most of her life and have seen her develop into the health care professional she is today. She is diligent and motivated in whatever role she is in and has focused on what is best for the program and those who would benefit from her initiative. She will be an asset for the Honolulu Subarea Health Planning Council as she will take her role seriously and will promote quality health care services through the most economical and efficient use of resources.

Thank you for the opportunity to recommend Ms. Hilary Okumura to serve on the State Health Planning Council, Honolulu Subarea.

Sincerely,

Judith Mikami, RN, MPH



February 26, 2018

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Thank you for considering these comments for a well-qualified nominee.

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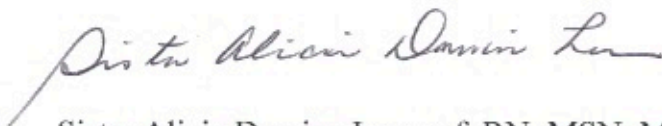
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