

Executive Profile

Retired Police Officer. Past founding owner of Star Protection Agency and United Security Alarms. General Manager (Alakea Corporate Tower) driven to manage costs and establish strategic, mutually beneficial relationships with users, vendors and service providers.

Skilled Highlights

- Project Management
- Leadership/Communication Skills
- Business operations organization
- Client account management
- Human resources
- Negotiations
- Employee relations

- * Standard Operation Procedures
- * Preventive Maintenance SOP
- * Emergency SOP
- * Chiller Operations
- * Cooling Tower operations
- * Heaters
- * Valves (Isolation)
- * Elevator Operations

Operations Management:

- Management recruiting, selecting, orienting, train, communicating values, strategies, and objectives.
- Handle all functions related to Building management and staff development.
- Launched professional development courses for all staff.
- Mentor and coach employees resulting in an increase in productivity.
- Accomplish objectives, budgets and review progress; making corrections

General Manager July 1, 2013 to Present

Alakea Corporate Tower 1100 Alakea St, Honolulu, Hawaii 96814

General Manager

March 2008 to June 30,2013

The Villa on Eaton Square (400 Hobron Lane, Honolulu, Hawaii 96815)

Accountable for The Villa on Eaton Square Condominium. Reviewed and reorganized Standard Operations Procedures, Employees and equipment for building operations.

Founder/Owner/CEO

March 1994 to February 2008

United Security Alarms - Honolulu, Hawaii

Accountable for General Operations including overall customer satisfaction.

Founder/Owner/CEO

December 1991 to June 2000

Star Protection Agency.

Accountable for General Operations including overall customer satisfaction.