
SENATE RESOLUTION

REQUESTING THE EXECUTIVE OFFICE ON AGING AND THE UNIVERSITY OF HAWAII CENTER ON AGING TO CONVENE A WORKING GROUP TO REVIEW IN-HOME CARE SERVICES AND MAKE RECOMMENDATIONS TO IMPROVE THE QUALITY OF CARE.

1 WHEREAS, by 2020, nearly three hundred thousand people will
2 be age sixty-five or older in Hawaii; and
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4 WHEREAS, a significant percentage of these individuals will
5 need life sustaining assistance with the necessary activities of
6 their daily lives, such as bathing, moving, eating, toileting,
7 preparing food, cleaning, and essential shopping, among others
8 to support their continued quality of life; and
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10 WHEREAS, when given the choice, most individuals prefer to
11 receive care at home; and
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13 WHEREAS, home care is less expensive than facility based
14 care; and
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16 WHEREAS, families regularly report an inability to access
17 home care as a result of a shortage of available care workers;
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20 WHEREAS, home care worker is the fastest growing job in the
21 United States, and home care workers comprise a majority of the
22 total direct care workforce; and
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24 WHEREAS, more than ninety percent of home care workers are
25 women; and
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27 WHEREAS, home care workers in Hawaii are increasingly
28 caring for highly complex client needs, including conditions
29 such as dementia, severe and persistent mental illness,
30 paraplegia, post-traumatic stress disorder, and multiple and
31 complex chronic diseases which may require specialized training
32 or certification to treat properly; and



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WHEREAS, there is a need to understand the correlation between caregiver pay, benefits, and training, and the quality of care provided; and

WHEREAS, there is a need to study the provision of home health care in Hawaii and make recommendations to improve the system; now, therefore,

BE IT RESOLVED by the Senate of the Twenty-ninth Legislature of the State of Hawaii, Regular Session of 2018, that the Executive Office on Aging and the University of Hawaii (UH) Center on Aging are requested to convene a working group to:

- (1) Review the provision of in-home care services in Hawaii;
- (2) Make recommendations that will improve the quality of care; and
- (3) Include its review and recommendations in a report to the Legislature no later than twenty days prior to the Regular Session of 2019; and

BE IT FURTHER RESOLVED that the Executive Office on Aging and UH Center on Aging are requested to convene the in-home care services working group no later than July 1, 2018; and

BE IT FURTHER RESOLVED that the in-home care services working group's review of the provision of home care in Hawaii and report include:

- (1) A description of the various ways in which people in Hawaii receive home care;
- (2) A description of the home care workforce, including the relationship of home care workers to the people they are caring for;
- (3) A description of the continuum of work being performed;



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- 2 (4) A description of the skills that home care workers
- 3 need, the current percentage of Hawaii's home care
- 4 workers with training or certification, and the nature
- 5 of that training or certification;
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- 7 (5) Data regarding how current and expected workforce
- 8 supply meets demand, including:
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- 10 (A) Retention rates of caregivers employed by care
- 11 agencies;
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- 13 (B) Ability of families to access home care; and
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- 15 (C) Projected workforce shortage, if any, over the
- 16 next ten years;
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- 18 (6) Data regarding the current wages and benefits paid to
- 19 home care workers and by whom;
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- 21 (7) Data regarding home care worker and client injuries,
- 22 including abuse and neglect;
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- 24 (8) The relationship between the quality of care provided
- 25 and the wages, benefits, and training and
- 26 certification standards of home care workers;
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- 28 (9) Evaluation of experiences in other states between
- 29 increased wages, benefits, and training and
- 30 certification standards and the quality of care
- 31 provided;
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- 33 (10) Recommendations on how to improve the quality of care
- 34 for people receiving home care services in Hawaii;
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- 36 (11) Recommendations on how to finance home care services
- 37 in Hawaii; and
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- 39 (12) Recommendations on how to improve wages, benefits,
- 40 training and certification requirements, and training
- 41 delivery for home care workers in Hawaii; and
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1 BE IT FURTHER RESOLVED that the working group should be
2 composed of the following individuals and organizational
3 representatives:

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- 5 (1) A representative of the Executive Office on Aging, to
6 co-chair the committee;
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- 8 (2) A representative of the UH Center on Aging, to co-
9 chair the committee;
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- 11 (3) An appointee of the Governor;
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- 13 (4) An appointee of the Senate President;
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- 15 (5) An appointee of the Speaker of the House of
16 Representatives;
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- 18 (6) An appointee of the Director of Human Services;
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- 20 (7) An appointee of the Director of Health;
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- 22 (8) A representative of a not-for-profit provider of home
23 care services to be designated by the Senate
24 President;
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- 26 (9) A representative of a for-profit provider of homecare
27 services to be designated by the Speaker of the House
28 of Representatives;
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- 30 (10) A representative of a community advocacy group working
31 for and with home care workers in Hawaii to be
32 designated by the Governor;
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- 34 (11) A representative of the Department of Labor and
35 Industrial Relations;
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- 37 (12) A representative of the Department of Business,
38 Economic Development, and Tourism; and
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- 40 (13) Additional members, at the discretion of the co-
41 chairs; and
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1 BE IT FURTHER RESOLVED that certified copies of this
2 Resolution be transmitted to the Governor; Senate President;
3 Speaker of the House of Representatives; Director of Health;
4 Director of Human Services; Director of Labor and Industrial
5 Relations; Director of Business, Economic Development, and
6 Tourism; Director of the Executive Office on Aging; and Director
7 of the University of Hawaii Center on Aging.

