### A BILL FOR AN ACT

RELATING TO CHECK CASHING.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The legislature finds that deferred deposit
- 2 agreements, commonly referred to as payday loans, are small,
- 3 short term, unsecured loans that borrowers commit to repay from
- 4 their next paycheck or a regular income payment. According to a
- 5 study by the Pew Charitable Trusts, the majority of borrowers
- 6 use deferred deposit agreements for recurring expenses, rather
- 7 than unexpected expenses or emergencies, because they live
- 8 paycheck to paycheck. Furthermore, deferred deposit agreements
- 9 often last well beyond a borrower's next paycheck. When fees
- 10 are included, a typical deferred deposit loan payment may take
- 11 one-third of a borrower's next paycheck, an amount that most
- 12 consumers who turn to deferred deposit lenders cannot afford.
- 13 According to Pew, the average deferred deposit loan borrower is
- 14 in debt for almost six months a year and pays an average of \$520
- 15 in fees for \$375 in credit.
- 16 The legislature further finds that existing state law
- 17 permits check cashers to charge a fee of fifteen per cent of the

- 1 face value of a check and lend up to a maximum of \$600. This
- 2 fee can amount to an annual percentage rate of four hundred
- 3 fifty-nine per cent, which can trap Hawaii borrowers in a cycle
- 4 of high interest loans. The legislature notes that there is a
- 5 growing trend around the country to provide more consumer
- 6 protections for deferred deposit loans. According to the
- 7 Consumer Federation of America, the nationwide trend is toward
- 8 an annual percentage rate cap at thirty-six per cent or less on
- 9 these types of small loans. The thirty-six per cent cap also
- 10 follows precedent established by the federal government, who in
- 11 2006 made it illegal to charge more than a thirty-six per cent
- 12 annual percentage rate on payday loans to active-duty service
- 13 members and their families.
- 14 The legislature additionally finds that deferred deposit
- 15 loans can be regulated to address certain problems within the
- 16 industry without denying customers access to these loans. The
- 17 legislature notes that Colorado and Washington have enacted
- 18 certain payday reform laws. For example, borrowers in Colorado
- 19 spent forty-two per cent less annually on deferred deposit
- 20 loans, while receiving more days of credit, after its 2010
- 21 payday lending reforms. Colorado also saw a decline in the

1	number of defaults per borrower and a decrease in the amount of		
2	fees for	returned checks.	
3	Acco	rdingly, the purpose of this Act is to increase certain	
4	consumer	protection aspects of the deferred deposit loan	
5	industry	by:	
6	(1)	Specifying that a customer has the right to rescind a	
7		deferred deposit by returning the principal amount	
8		used to fund the deferred deposit within a specified	
9		time frame;	
10	(2)	Permitting customers to convert a deferred deposit	
11		into an installment loan plan in certain circumstances	
12		and specifying requirements for the installment loan	
13		plan;	
14	(3)	Protecting against harmful collection practices;	
15	(4)	Adding a definition for annual percentage rate;	
16	(5)	Requiring a check casher to post a notice informing	
17		customers that additional options may be available for	
18		safe, regulated, lower-cost, small dollar loans;	
19	(6)	Requiring a check casher to provide a written	

agreement to a customer that clearly discloses

specific information relating to the cost and fees

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1		associated with the deferred deposit, among other
2		things;
3	(7)	Capping the annual percentage rate at thirty-six per
4		cent for deferred deposit of a personal check; and
5	(8)	Permitting prepayment of deferred deposit agreements
6		with no additional fees.
7	SECT	ION 2. Chapter 480F, Hawaii Revised Statutes, is
8	amended b	y adding three new sections to be appropriately
9	designate	d and to read as follows:
10	" <u>§48</u>	OF-A Right of rescission. (a) A customer shall have
11	the right	to rescind a deferred deposit, on or before the close
12	of busine	ss on the next day of business at the location where
13	the defer	red deposit was originated, by returning the principal
14	in cash o	r the original check disbursed by the check casher to
15	fund the	deferred deposit. The check casher may not charge the
16	customer	for rescinding the loan and shall return to the
17	customer	any postdated check taken as collateral for the
18	deferred	deposit or any electronic equivalent.
19	(b)	The check casher shall conspicuously disclose the
20	right of	rescission to the customer in the written agreement
21	made purs	uant to section 480F-4(b).

made pursuant to section 480F-4(b).

1	§480F-B Deferred deposit loan installment plan; terms;
2	restrictions. (a) If a customer notifies a check casher that
3	the customer will be or is unable to repay the deferred deposit
4	prior to the maturity of the loan term in writing, the check
5	casher shall inform the customer that the customer may convert
6	the customer's deferred deposit to a loan installment plan
7	pursuant to subsection (d). The check casher shall convert the
8	deferred deposit to a loan installment plan if the customer
9	requests such conversion.
10	(b) Each agreement for a loan installment plan shall be in
11	writing and acknowledged by both the customer and the check
12	casher. The check casher shall not assess any other fee,
13	interest charge, or other charge on the customer as a result of
14	converting the deferred deposit into a loan installment plan.
15	(c) The loan installment plan agreement shall provide
16	payment terms for the total amount due on the deferred deposit
17	as follows:
18	(1) For a loan amount of \$400 or less, a period of at
19	least ninety days; provided that the loan term shall
20	not be longer than one hundred eighty days; and

1	(2) For a loan amount over \$400, a period of no more than
2	one hundred eighty days;
3	(d) Payments for the loan installment plan shall not
4	exceed five per cent of a customer's monthly gross income
5	calculated at the time of conversion from a deferred deposit to
6	a loan installment plan. The loan installment plan shall
7	provide for equal installment payments; provided that the final
8	loan installment payment may be a balance of the loan

- 9 <u>installment plan.</u>
- (e) The customer shall provide proof of income at the time
- 11 of the conversion from a deferred deposit to a loan installment
- 12 plan; provided that if the customer fails to provide proof of
- income or does not have income, the deferred deposit shall
- 14 become due and payable.
- (f) All outstanding principal, costs, and fees allowed by
- 16 this chapter, associated with the deferred deposit loan
- 17 converted to a loan installment plan, shall be amortized over
- 18 the life of the loan installment plan.
- (g) The customer may pay the balance of the loan
- 20 installment plan at any time. The check casher shall not charge
- 21 any penalty, fee, or charge to the customer for prepayment of

1	the loan installment plan by the customer. If the customer
2	prepays the loan installment prior to the maturity of the loan
3	installment term, the check casher shall refund to the customer
4	a prorated portion of the unearned cost and fees, based upon the
5	ratio of time left before maturity to the loan installment term.
6	(h) The check casher shall conspicuously disclose the
7	availability of a loan installment plan to the customer in the
8	written agreement made pursuant to section 480F-4(b).
9	(i) A check casher's violation of any of the requirements
10	for loan installment plans shall be a violation of this chapter.
11	§480F-C Restrictions on collection by check casher or
12	third party. (a) A check casher may not threaten criminal
13	prosecution as a method of collecting a delinquent deferred
14	deposit or threaten to take any legal action against the
15	customer that is not otherwise permitted by law.
16	(b) Unless invited by the customer, a check casher shall
17	not visit a customer's residence or place of employment for the
18	purpose of collecting a delinquent deferred deposit. A check
19	casher shall not impersonate a law enforcement officer or make
20	any statements that might be construed as indicating an official
21	connection with any federal, state, or county law enforcement

1	agency or	any other governmental agency while engaged in	
2	collecting a deferred deposit.		
3	(c)	A check casher shall not communicate with a customer	
4	in a mann	er intended to harass, intimidate, abuse, or embarrass	
5	a custome	r, including but not limited to communication at an	
6	unreasona	ble hour, with unreasonable frequency, by threats of	
7	force or	violence, or by use of offensive language. A	
8	communication shall be presumed to have been made for the		
9	purposes	of harassment if it is initiated by the check casher	
10	for the p	urposes of collection and the communication is made:	
11	(1)	With a customer or the customer's spouse in any form,	
12		manner, or place, more than three times in a seven-day	
13		period;	
14	(2)	With a customer at the customer's place of employment	
15		more than one time in a seven-day period or to a	
16		customer after the check casher has been informed that	
17		the customer's employer prohibits such communications;	
18	(3)	With the customer or the customer's spouse at the	
19		customer's place of residence between the hours of	
20		9:00 p.m. and 7:30 a.m.; or	

1	(4)	To a party other than the customer, the customer's	
2		attorney, the check casher's attorney, or a consumer	
3		reporting agency if otherwise permitted by law except	
4		for purposes of acquiring location or contact	
5		information about the customer.	
6	(d)	A check casher shall maintain a communication log of	
7	all telep	hone and written communications with a customer	
8	initiated	by the check casher regarding any collection efforts,	
9	including	date, time, and the nature of each communication.	
10	(e)	This section shall apply to any employee, agent, or	
11	third par	ty assignee of a check casher, for purposes of	
12	collectio	<u>n.</u> "	
13	SECT	ION 3. Section 480F-1, Hawaii Revised Statutes, is	
14	amended by adding a new definition to be appropriately inserted		
15	and to re	ad as follows:	
16	" <u>"</u> An	nual percentage rate" means the rate charged for	
17	borrowing	, expressed as a single percentage number that	
18	represent	s the actual yearly cost of funds over the term of a	
19	loan and	includes any fees or additional costs associated with	
20	the trans	action. The annual percentage rate shall be determined	

1	in accorda	nce v	with the federal Truth in Lending Act for closed-
2	end loans.	11	
3	SECTI	ON 4	. Section 480F-2, Hawaii Revised Statutes, is
4	amended to	read	d as follows:
5	"[ <del>{</del> ]\$	480F	-2[] Posting and notice of fees charged. Any
6	person who	casl	nes one or more checks for a fee shall:
7	(1)	Post	in a conspicuous place in every location at which
8	1	the p	person does business a notice that sets forth:
9		(A)	The fees charged for cashing a check, for selling
10			or issuing a money order, and for the initial
11			issuance of any membership or identification
12			cards; [and]
13		(B)	That consumer complaints about the check cashing
14			business may be filed with the department of
15			commerce and consumer affairs, and includes and
16			identifies the telephone number of the consumer
17			information service of the department of commerce
18			and consumer affairs; and
19	· ·	(C)	An acknowledgment that additional options may be
20			available for safe, regulated, lower-cost, small
21			dollar loans, and includes a statement

1		encouraging customers to explore all options for
2		small dollar loans;
3	(2)	Provide written notice to each customer of the fees
4`		charged for cashing checks that is separate from and
5		in addition to any posted notice;
6	(3)	Obtain a written acknowledgment from the customer that
7		written notice of the fees charged for cashing checks
8		was provided; and
9	(4)	Provide each customer a receipt documenting any and
10		all fees charged."
11	SECT	ION 5. Section 480F-4, Hawaii Revised Statutes, is
12	amended to	o read as follows:
13	"§ <b>48</b>	OF-4 Deferred deposits, when allowed. (a) No check
14	casher may	y defer the deposit of a check except as provided in
15	this sect	ion.
16	(b)	Each deferred deposit shall be made pursuant to a
17	written a	greement that has been signed by the customer and the
18	check cas	her or an authorized representative of the check
19	casher.	The written agreement shall contain [a]:
20	(1)	The name of the customer;
21	(2)	The transaction date;

1	(3)	The principal amount of the deferred deposit;
2	(4)	The annual percentage rate charged for the deferred
3		<pre>deposit;</pre>
4	<u>(5)</u>	$\underline{\mathtt{A}}$ statement of the total amount of any fees charged
5		for the deferred deposit, expressed both in United
6		States currency and as an annual percentage rate [-] :
7	<u>(6)</u>	The dollar amount of each periodic payment that is due
8		over the life of the deferred deposit;
9	(7)	The name, address, and telephone number of any agent
10		or third-party assignee involved in the deferred
11		<pre>deposit;</pre>
12	(8)	A notice that the customer has the right to rescind a
13		deferred deposit pursuant to the requirements of
14		section 480F-A; and
15	(9)	A notice that the customer has the ability to convert
16		a deferred deposit into a loan installment plan
17		pursuant to the requirements of section 480F-B.
18	The v	written agreement shall authorize the check casher to
19	defer depo	osit of the personal check until a specific date not
20	later than	n thirty-two days from the date the written agreement
21	was signed	d. The written agreement shall not permit the check

1 casher to accept collateral[-], except for the customer's 2 postdated personal check in an amount permitted by this chapter. 3 The face amount of the check shall not exceed \$600 and 4 the deposit of a personal check written by a customer pursuant 5 to a deferred deposit transaction may be deferred for no more 6 than thirty-two days. A check casher may charge [a fee for] an 7 annual percentage rate of no more than thirty-six per cent for 8 deferred deposit of a personal check [in an amount not to exceed 9 fifteen per cent of the face amount of the check]. Any fees, 10 costs, and interest charged for deferred deposit of a personal 11 check in compliance with this [section] chapter shall be exempt 12 from chapter 478. 13 The check casher shall not charge any penalty, fee, or 14 charge to the customer for prepayment of the deferred deposit by 15 the customer. If the customer prepays the deferred deposit 16 prior to the maturity of the loan term, the check casher shall 17 refund to the customer a prorated portion of any unearned cost 18 and fees, based upon the ratio of time left before maturity to 19 the loan term. 20 [<del>(d)</del>] (e) A check casher shall not enter into an agreement

for deferred deposit with a customer during the period of time

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- 1 that an earlier agreement for a deferred deposit for the same
- 2 customer is in effect. A deferred deposit transaction shall not
- 3 be repaid, refinanced, or consolidated by or with the proceeds
- 4 of another deferred deposit transaction.
- 5 [<del>(e)</del>] (f) A check casher who enters into a deferred
- 6 deposit agreement and accepts a check passed on insufficient
- 7 funds, or any assignee of that check casher, shall not be
- 8 entitled to recover damages in any action brought pursuant to or
- 9 governed by chapter 490. Instead, the check casher may charge
- 10 and recover a fee for the return of a dishonored check in an
- 11 amount not greater than \$20.
- 12 [(f)] (g) No amount in excess of the amounts authorized by
- 13 this section and no collateral products such as insurance shall
- 14 be directly or indirectly charged by a check casher pursuant or
- 15 incident to a deferred deposit agreement."
- 16 SECTION 6. In codifying the new sections added by section
- 17 2 of this Act, the revisor of statutes shall substitute
- 18 appropriate section numbers for the letters used in designating
- 19 the new sections in this Act.
- 20 SECTION 7. Statutory material to be repealed is bracketed
- 21 and stricken. New statutory material is underscored.

1 SECTION 8. This Act shall take effect upon its approval.

#### Report Title:

Check Cashing; Deferred Deposit Agreements; Fees; Annual Percentage Rate; Right to Rescind; Installment Loan Plan; Collection Practices

#### Description:

Specifies a customer has the right to rescind a deferred deposit by returning the principal amount used to fund the deferred deposit within a specified time frame. Permits customers to convert a deferred deposit into an installment loan plan in certain circumstances and specifies requirements for the installment loan plan. Protects against harmful collection practices. Defines annual percentage rate. Requires a check casher to post a notice informing customers that additional options may be available for safe, regulated, lower-cost, small dollar loans. Requires a check casher to provide a written agreement to a customer that clearly discloses specific information relating to the cost and fees associated with the deferred deposit, among other things. Caps the annual percentage rate at thirty-six per cent for deferred deposit of a personal check. Permits prepayment of deferred deposit agreements with no additional fees. (SD1)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.